

Process Center of Excellence (PCoE)

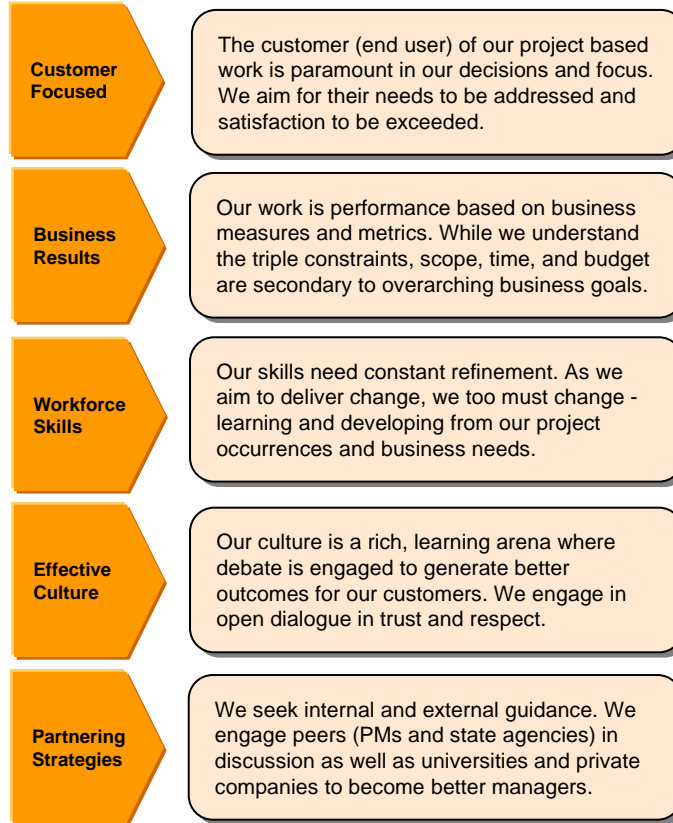
The DHS PCoE encompasses emerging fields of knowledge, research, and practice between management and information technology including Portfolio, Program, Project, and Business Transition Management as well as Business Process Engineering. Additionally, methodologies for these disciplined fields are included in the PCoE service offerings. PCoE supports business needs and activities aimed to improve processes and performance resulting in organizational effectiveness through the emergence of these fields of discipline.

The PCoE CoP creates a learning community of professionals responsible for this work – for planning, leading, and sustaining needed change in government business endeavors.

Professional Members & Stakeholders:

There are several professional disciplines that benefit from this CoP including: project managers, business transition managers, organizational change agents, coaches, lean leaders, business process experts, business architects, and more. Additionally, leadership councils, steering committees, and sponsors would benefit.

High-level Goals



CoP Objectives Aim to:

- Solve problems
- Develop new capabilities
- Leverage best practices
- Standardized practices
- Save time/Realize efficiency
- Increase knowledge, competency
- Highlight potential risk
- Create new knowledge
- Request information
- Share solutions
- Coordinate, cooperate, collaborate
- Build relationships and network
- Mentor, guide, advise
- Create awareness
- Eliminate duplication
- Realize business results

PCoE CoP Needed Now!

The number of concurrent projects is immense. Project managers and their teams are responsible to ensure effective and efficient results. We must work together, learn, and enable change now, more than ever, hence the reason for this CoP. We will hold workshops every six weeks to accomplish our goals and objectives.

2009										2010					
Jan	Feb	Mar	Apr	May 12	Jun	Jul 22	Aug	Sep 16	Oct	Nov 18	Dec	Jan	Feb	Mar	Apr
• CoP Research	• CoP Research	• CoP Planning	• CoP Strategy • CoP 1-Pager • Plan for Launch	• Room 166 • CoP Launch • Intro of CoP • Integrated Framework • Critical Tools • Roundtable • Café Facilitation	• Prep for Jul	• Room 137A • Intro • DMAP & Importance of PM • Enterprise Architecture Roadmap • Café Facilitation to Detail • 2009-2011 Roadmap • Plans for Sept Session		• Room 137 C&D • Intro • Tool • PM Spotlight • Keynote • Plan for Nov Session	• Prep for Nov	• Room Carousel /Pkwy Bld • Intro • CORE IT & Importance of PM • PMI Global Congress Presentation • Café Facilitation (address methodology, models, templates) • Plans for January 2010		• Intro • Tool • PM Spotlight • Keynote • Plan for Mar	• Prep for Mar	• Intro • Tool • PM Spotlight • Keynote • Plan for Jun	• Prep for May

Key contacts: Douglas George, ESS Manager; Wayne Herli, PCoE Manager; Tara Hansen, PCoE Team Lead; Tim Rahschulte, Business Transition Architect; Susan Wilson, Business Transition Coordinator