

DHS Business Decision

Updated: June 2005

Title: Business Decision – Bulletin Board (BB) Usage for Electronic Media Claims (EMC) submissions.

Background: The Claims BB has been the electronic medium for EMC since circa 1994 and the Eligibility Bulletin Board has been the electronic medium for eligibility information since circa 1995. These two BB systems are vulnerable to hardware and software problems due to their age and never consistently receiving upgrades. The software used (Mustang) is no longer supported.

Decision: Based on analysis of the long-term viability of the two current Bulletin Boards DHS has determined decommission of their use and transition of EMC providers (trading partners) from this vehicle to the new Secure File Transfer Protocol (SFTP) site used for HIPAA Transactions is the prudent response.

The Claims BB will begin the decommission process in a phased in approach:

1. By discontinuing a trading partner's access to the Claims Bulletin Board once they have been submitting claims in the 837 format to their Production Mailbox on the SFTP site for a minimum of three months,
2. By discontinuing access by fee for service providers as of June 30, 2005 who have not submitted a Good Faith Effort Agreement towards compliance testing, and
3. By discontinuing access by Prepaid Health Plans as of December 30, 2005. This includes fee for service hospitals retrieving eligibility information for Disproportionate Share calculations.

The specific time lines will appear within the Approval for Production notice.

PHPs shall also be removed from the Eligibility BB, as they are able to receive this information through the 820 Remittance Advice and the 834 Enrollment transactions with the same time frames.

This does not include Transportation Brokerages. DHS will develop a Business Decision specifically related to the Transportation Brokerage provider types.

Effective Date: June 1, 2004