



DHS April 30, 2004 Provider Message

(DHS is in the process of updating and rebuilding its provider database. If you do not wish to receive this message in the future, please reply back and indicate that. If you know of someone who would like to receive this message, please email reply and let us know.)

This month DHS has the following information to share with you:

***HIPAA Task Force Requested Q and A**

***New Web Page Links**

***Contact Names and Numbers**

HIPAA Task Force Requested Q and A

This month, the HIPAA Task Force compiled a number of questions and issues that members have been raising recently about how the HIPAA Transaction & Codes Sets implementation was progressing at DHS.

DHS continues to be committed to making a good faith effort in working with the provider community on HIPAA-related issues and compliance. To that end, it is rebuilding some of the familiar communication and information resources that you have relied on in the past. It is also offering you more communication channels to receive information and get your issues resolved, in an effort to support and strengthen our work together.

The group asked DHS to respond to the top questions that came in including:

1. Who is considered the "project office" and who is considered the "business office" in terms of the HIPAA Transaction & Codes sets work at DHS?
2. What is the reporting structure between the business office, the project office and the information systems office?
3. Who are the owners in DHS of the various transactions and what is the status of those?
4. Who are the owners of the various companion guides at DHS and what is the status of those?
5. What is the definition of a "test pilot" at DHS and how does that process work?
6. Explain the Coordination of Benefits information involving Third Party Testing.

Attached is the document with tables that answers these questions. DHS is committed to continue to work with the provider community to provide you with the most up-to-date information we have available on the HIPAA project.

We will be working with members of the HIPAA Task Force on establishing regular HIPAA Transition Plan and Progress Reports on each transaction, so you can quickly see

where we are in the process. These will be posted regularly on our web site and we will notify you when new information is there.

New Web Page Links

In an effort to improve our communication to you on this issue, we are in the process of updating our HIPAA web site. Several of you recently asked if DHS could make this site more robust again and use it as a place to house important information that providers may need to access. Although this is still a work "in progress," we have now added a new Provider Resources section where we will put status updates, key dates, and other important information for you.

The Provider Resources link is:

http://www.dhs.state.or.us/admin/hipaa/elec_business.html

The general DHS HIPAA Homepage link is: <http://www.dhs.state.or.us/admin/hipaa/>

The link for Registration and Testing is:

http://www.dhs.state.or.us/admin/hipaa/testing_reg.html

We have posted the Provider Q and A on the web site and also the recent status update that was presented at the Contractor's meeting this month. Companion Guides will continue to be posted there along with updates. You will find the latest postings listed under "Hot Topics" on the web site. If you have questions or comments on the web site, please contact Trish Neiworth, DHS/OIS Communications, trish.neiworth@state.or.us or 503-945-5922. We will send you email alerts when new key items are posted.

Contact Names and Numbers

We also have an updated list for you of contact names, emails, and phone numbers when you have questions relating to HIPAA. Here are those listed below:

DHS HIPAA Project Sponsor: Rick Howard, DHS OMAP Mgr., 503-945-5926, rick.howard@state.or.us

DHS Office of Information Services/HIPAA issues: Jarred Clark, OIS/OMAP Mgr., 503-947-5378, jarred.e.clark@state.or.us

DHS EDI Registration Team: Alice Labansky, OMAP Provider Relations Mgr., 503-945-5804, alice.m.labansky@state.or.us

DHS EDI Testing Team: Patricia Krewson, OMAP Technical and Encounter Data Services Unit Mgr., 503-945-5805, patricia.krewson@state.or.us

DHS HIPAA Transaction & Code Sets Project Office: Pam Davis, Project Mgr., 503-945-7822, pam.p.davis@state.or.us

If you have testing issues, please follow these three steps:

1. Directly contact the EDI Testing Team at dhs.hipaatesting@state.or.us
2. If your issue is still unresolved, contact EDI Testing Team manager Patricia Krewson.
3. If your testing issues still remain, then contact the HIPAA Transaction & Codes Sets Project Office.

For general questions or if you have other unresolved issues after working through the contacts listed above, DHS is providing two additional contacts for conflict resolution:

DHS Administrative Services: Fariborz Pakseresht, Deputy Administrative Officer, 503-945-5781, fariborz.a.pakseresht@state.or.us

DHS Communications: Trish Neiworth, Strategic Communications, 503-945-5922, trish.neiworth@state.or.us Pager: 503-316-4935.

Feel free to use these contacts as you need to while you are working through your HIPAA issues with us. We will continue to be communicating with you via this provider email message monthly (the last Friday of each month) while we complete the remaining HIPAA implementation tasks. We'll send you email alerts when new items are posted to the web site or with other critical information.

Trish Neiworth
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503-945-5922
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