



June 25, 2004

DHS Provider Message

This month DHS has the following information to share with you:

- [Business Decisions](#)
 - [Mailbox System Alert Notifications](#)
 - [Provider Emails](#)
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Business Decisions:

DHS created a Business Decision template and will post Business Decisions relating to HIPAA issues on its website. The Business Decisions posted will indicate which entity made the decision, where and when it was reached, and contain other pertinent information. We will reference these decisions for you in the monthly message. Business Decisions that will be posted soon include:

Plan Tracking Number, HIPAA Task Force, May 19, 2004. Once posted, this is the URL where you will be able to find DHS Business Decisions:

<http://www.dhs.state.or.us/admin/hipaa/provider.html#busrules>

Mailbox System Alert Notifications:

DHS has established an email notification system to alert users to connectivity or processing issues affecting the Department's Secure File Transfer Protocol (SFTP) location. Mailbox Alert Notifications will address issues like down time for maintenance and connectivity problems. We will use the email addresses identified in Trading Partner Agreements for this alert notification. To ensure continuous, timely and accurate access and responses to and from this site, please make sure your submitter contact identified in your Trading Partner Agreement is up to date. If you need to update information in your Trading Partner Agreement, contact the Registration Team at: (503) 947-5347 or email us at:

DHS.HIPAAESTING@state.or.us

Provider Emails:

In an effort to better reach out to Fee For Service (FFS) providers, we've added the primary administrator and submitter contacts listed in the Trading Partner Agreements to our email address database. We also added more Prepaid Health Plan contacts. DHS will review changes and updates monthly to keep the address list current. We appreciate your patience while we re-establish our email database.

If you have any questions or concerns, feel free to contact me as always.
You can reach me at 503-945-5922.

Trish Neiworth,
DHS Office of Public Affairs
trish.neiworth@state.or.us