

HIPAA TASK FORCE
Managed Care Contractors
September 14, 2005

Attendees: Maria Ahrendt, HIPAA Outreach Coordinator; Nancy Buck, MMIS Project; Chad Casady, PHTech; Kathy Gilleese, Lane Care; William Johnson, HIPAA Compliance Analyst; Marcia Mee, CareOregon; Ybarra Marisia, Hayden Family; Lee McDonald, Family Care; Chris Norman, IHN; Del Texley, LIPA; Vickie Tuttle, NW Dental Natalie Rodgers, HIPAA Project Manager;

Chairperson: Bill Murray DOCS

Scribe: Dolores Humphreys

<p>NEXT MEETING October 19, 2005 8:30-10:00 AM Human Services Bldg. Rm 473 Salem, OR</p>

Agenda Item Minutes of September 14th Meeting: Review/Approval
One change was requested for the correction to the name Janet Murray. Should have been Janet Myer expressed concerns with the B2B testing process not Janet Murray.

Agenda Item Technical Update (OMAP/OIS/DHS/Work Groups)
DHS has currently completed 270/271 batch pilots. Is ready and in production now.
The 276/277 we have completed an institutional and started a professional and that has passed.
We are working with CMS' new single coordination of benefits contractor. Going slower than anticipated.
We need a 276/277 real time pilot tester.

A lengthy discussion followed. Chad Cassady stated they are having a hard time, because of the file naming. He referenced an e-mail he sent that had several issues he wanted to discuss. The group spent some time discussing each of Chad's issues.

Some issues were:

1. No way to differentiate between a weekly and a monthly add drop and audit files.
2. Don't have a method of connecting all the audit files together. No way of knowing how many files are exported.
3. Difficult to determine what order to import the weekly and the monthly files.

Natalie suggested that they decide how they would like to name the files and let William know. He can tell Patricia Krewson and she can write up a Service Request to have that changed.

Chad Cassidy was also concerned about number of files sent. How can you tell if there is a record missing or not? There should be something outside the 834, like a secondary notification that says you should have received so many records.

Is it possible to put together a proposed naming convention and ordering convention? Previously we did have a process on how the files were processed. How they were split? Could we resurrect that?

Natalie suggested Patricia check her business decision documents and Natalie will check on the naming conventions.

How do we know if there are any files missing? Is there a problem of them dropping off? Is there anything in the process that generates a report that there were so many files per organization? If there are errors you know, but not how many files were sent. Were they all done or were some dropped off? Is there any way of knowing? If you want a report we need to let Patricia know if you want a report or e-mail. It was decided they would like a file in their mailbox.

Natalie stated that no naming changes would be completed right away. Other work is being done on the 834 translator pieces at this time for DHS internal processing improvements and then work for the MMA project will be done to pass on data in the last two bytes of the HD04 segment. The earliest work could begin would be the first of November. The 834 has been moved to the OMAP Support Team and they would be in charge of making this change. Natalie will request that someone from that team attend the remaining task force meetings.

Natalie brought up the naming convention of the 820 where you have a weekly and a monthly as well. Same issue. Is there a limit? Not as big an issue.

Someone brought up the file naming convention for the 837 while in production. A date was put in before. Now you are asking for a three-digit number. I will use them up pretty fast. I would rather see that with a date in it, so when I look in my archives I could look it up easier. Suggest a sequence, transaction and date. Natalie stated she did not know if there is a limitation of allowable characters.

Agenda Item PHP Transaction Compliance Update, William Johnson Plan in moving Douglas County IPA into B2B this week, Family Care, HMO, LIPA into production in the 837P. Can't urge you enough to get moving on this.

If you have recently passed EDIFECs a year ago, you will need to retest, because of changes.

In regards to the feedback on the Test File Notification within the first 24 hrs; I took that back to the test team and they said you could copy me and I will verify the test copy has been received, that they are working on the file and 3-5 working days for B2B you should receive your final results and for FFS it's pretty much the same day.

Update on 837 and Institutional 28 line roll up. They had some other priorities with the 270/271 that they had to commit their time too. You should have some more information for you sometime this month.

B2B testing rules as far as 10% errors: In the actual B2B testing and in the Production rules it says you need to have 10% or less errors with no pend or suspend errors. The only caveat to that is you will be analyzed by the type of error it is.

Agenda Item HIPAA Outreach – Maria Ahrendt, Outreach Coordinator

The Outreach team is in the process of reviewing the results of the 270/271 surveys they sent out.

They are also looking into doing some more Provider Training Workshops in Bend, Pendleton, Roseburg and Newport. Lynn Read is presently looking into this. Will try to get the vendors involved also on some of these.

A letter has been sent out notifying Providers about the need to convert to the 835. They will no longer be receiving cartridges after December 31, 2005. There are 13 Providers left on Bulletin Board Four of them went into production this month and we are continuing to encourage others to discontinue using the Bulletin Board.

MMIS link has been added to the HIPAA Web page.

Agenda Item Open Discussion; Concerns regarding new MMIS System - Nancy Buck

The new contractor is on board.

MMIS Project has started the Requirements Sessions with DHS Business participants. Requirements Sessions will run through January 2006.

Question from Kathy Gilleese:

Will DHS provide an opportunity for the Managed Care Plans to be involved in the process? Answer: Yes, the MMIS Project intends on providing an opportunity.

Nancy Buck indicated the Claims/Encounter Requirements Sessions will begin in October.

Plans are encouraged to discuss their concerns with Patricia Krewson and their Encounter Data Liaisons as Patricia and some of the liaisons will attend the Requirements Sessions.

Kathy indicated she would discuss this suggestion at the Encounter Data Workgroup meeting.

Action Items-

Give group update on