

HIPAA TASK FORCE
Managed Care Contractors
July 14, 2004

Attendees: Maria Ahrendt, OMAP; Nancy Buck, DHS HPO; Jarred Clark, DHS OIS; Pam Davis, DHS HPO; Kraig Goodland, Providence; Denise Gould, MPCHP; Steven Gray, Family Care; Donna Heyting, CCC; Dana Hill, PHP; Rick Howard DHS; Patricia Krewson, DHS TEDS Unit Manager; Marcia Mee Care Oregon; Janet Meyer, Family Care; Trish Neiworth, DHS; Nola Nelson, JBH; Thuy Nguyen, MPCHP; Maggie Ricks, OHMS; Patricia Roller, OMHAS; Dayna Steringer, Providence Health Plan; Del Texley, LIPA; Pat VanDyke, ODS; Vickie Tuttle, NW Dental; Rebecca Wood, IHN

Chairperson: Pat VanDyke

Scribe: Becky Unger

<p>NEXT MEETING August 18, 2004 8:30-10:00 AM Human Services Bldg. Rm. 473 Salem, OR</p>

Agenda Item	Introductions
	All

Agenda Item	Minutes of June Meeting: Review/Approval
	All

Discussion on minutes of the June meeting: Rick Howard had a comment on questions getting answered in a timely fashion. He stated he had not received any direct calls, so he sated he thought things are going well. There was one question for HIPAA and Pam Davis explained with the move Thursday and Friday, the project office team would not be operational until set up. Therefore, expect an answer by early next week. Besides this issue, the minutes were approved.

Agenda Item	Technical Update (OMAP/OIS)
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Patricia Krewson discussed issues related to the automated Enrollment Disenrollment Process explaining that the "T" for terminations and "R" for retro are not a HIPAA compliant indicator, as are the "C" for closes, "N" for new and "O" for ongoing. DHS is not sure the Translator will accept and process retro dates. DHS does not want to go backward on this new process and continues to research possibilities to have the same functionality. DHS will move forward in developing the 834 Transaction as approved by the Task Force last month.

There was a question about not seeing any retros in the MMIS Enrollment – Capitation RA files since the programming change was implemented a couple of weeks ago. Rick Howard will check into this and follow up with an answer as to why. Automated changes for the "T" and "R" should have shown up in July. It was recommended that

the new process be recalled and the old process re-established until the workflow was defined including who should be impacted and how.

The group had another question regarding manual adjustments that do not show up in remittance file. Rick Howard to follow up and get clarifying response. Are they still being done manually or is the standard change automated? Rick Howard will give feed back by end of day. These are two separate issues.

Action item from last meeting - Timing of Capitation/Enrollment files: Patricia discussed the informational handout she provided. She met with IS Staff, Health Maintenance Unit and OHP CP Lead to get the full picture of the process. Cut off dates are weekly and monthly for the enrollment file and each Friday for the remittance advice. Because the weekly and monthly enrollment process produces enrollee data, the report serves as a “prediction” of enrollment, if no eligibility, mailing address or status changes occur before the checks are produced. DHS knows these variables exist and will continue to occur on a regular basis. DHS cannot ensure that the two files will consistently balance for these reasons. This Business Decision will be posted on the web. Discussion about HMU and if it goes through RA sporadic documentation: Patricia will go back to HMU and get further clarification. Contractors would like one consistent process. It was suggested that Contractors process by what they can reconcile. It was determined that this would remain an open business issue. Since the 820/834 would not be the vehicle to solve this, there would need to be another process identified for reconciliation. Rick Howard said the state would investigate the business process needed for reconciliation. There is an agenda item next month to discuss the reconciliation process, which needs closure.

Patricia Krewson provided an update on **837 P-I-D HARC-Disposition Code Crosswalk**. DHS Business recommended that a disposition reason code be included on every service line to indicate when the service was Accepted or Rejected by the PHP. Right now it’s an assumption by OMAP that the line has been accepted. DHS considers this a hazardous way to deal with data. Contractors stated the 837 P-I-D Implementation Guides indicate the CAS segment should be used for reporting adjustments. To use it for an accepted service line would bend the HIPAA rules and it would mean more staff time and programming on both ends. Most contractors at the meeting indicated that they have already completed their programming based on last summer’s decision and reprogramming would be very expensive. Contractors state that the end result would be the same even if they put a code on an accepted line. If the system is faulty, it’s faulty. They don’t think it would solve the problem and it’s not consistent. Rick Howard stated he felt everyone would end up paying a price down the road because we’re talking about encounter data. The contractors expressed that they have final responsibility in the quality of data---that it is in their interest to provide the most accurate data possible to the state for rate-setting. Several assured the state that they do review data trends and exceptions and investigate the same. Contractors want some time to take the issue back to their directors and IS people to discuss since not all individuals present felt that they had final decision making authority for their organizations. Pat Van Dyke asked for answers by COB 7/21/04. Rick Howard will post his decision by 7/23/04.

Patricia Krewson gave an update on **NCPDP Formalized dates for testing and Pilot update**. Last month Patricia asked each Contractor to commit to an implementation date and she asked for a collective answer by 7/1/04. As of today, she hasn't heard from anyone. Patricia will send Pat Van Dyke an email as to who is testing and who has yet to set a date. Pat will conduct one-on-one outreach with each Contractor and come back with dates within the next two weeks. Becky Wood had a question about the B2 and B3 issue and Patricia stated she would get the answer to her. Becky thought if the original claim wasn't before the reversal, claim processing wouldn't know what to do. Patricia will provide an update next week on these issues.

Jarred Clark passed out materials documenting the most recent DHS Business Decisions posted on the web as part of the Communications update. There was a web alert announcement sent out on 7/13/04. The objective is to publish Business Decisions so anyone can see the history of discussions and decisions made by this group. Pam informed everyone that the Business Decision forms Pat designed are going to be maintained and created by the HIPAA Project Office. She will bring them to the August meeting. These forms will be updated as needed -- at least once a month. Pam also asked everyone to disregard the implementation schedule that went out via email. The one posted on the web is accurate. This will be updated quarterly, or as needed. The updated implementation schedule addressed the issue last month of what is meant by "complete after 10 business days of an error free pilot".

Pam Davis put together a document regarding the JAD session process. She asked if anyone had a chance to look this over. Some Contractors indicated they had just received the document but had not had time to review it. The document is a look at better ways to work together and get things out on the table. The JAD process is intended to build better communication. The document also asked for a decision regarding whether the group wanted the entire Task Force to be involved, or a sub-task force empowered with the authority to make decisions on behalf of the PHPs. Del didn't receive the documents. DHS cannot move forward with the 820 JAD Sessions until this decision is made. This decision must be made in a timely manner. There is a 6/30/05 firm deadline for HIPAA to be absolutely finished and complete. Pat will work with the contractors over the next two weeks to get input from the Task Force members. The 820 JAD decision deadline is COB 7/28/04.

Pat Van Dyke asked what other issues needed to be brought to the table for the next meeting, and there was nothing. The items that had been brought up during the meeting were reconfirmed: The business issue of reconciliation between enrollment and premium files, Reporting decision on 837 Encounter data, Participation in JAD process.

Meeting Adjourned