

**HIPAA TASK FORCE**  
**Managed Care Contractors**  
**November 17, 2004**

**Attendees:** Maria Ahrendt, OMAP; Karen Assink, DCIPA (teleconference); Nancy Buck, DHS HPO; Pam Davis, HPO Manager; Valerie Davis, ABHA; Lillian Duda-Rivera, Tuality Health Alliance; Kathy Gilleese, MPCHP, Mid-Valley BCN, Lane Care; Rick Howard, HFO Mgr; Patricia Krewson, DHS TEDS Unit Manager; Marcia Mee Care Oregon; Janet Meyer, Family Care; Bill Murray, DOCS; Nola Nelson, JBH; Thuy Nguyen, MPCHP; Maggie Ricks, OHMS (teleconference); Natalie Rodgers, DHS HPO Team Lead; Lynne Shoemaker, CareOregon; Dayna Steringer, Providence (teleconference); Del Texley, LIPA; Vickie Tuttle, NW Dental

**Chairperson:** Bill Murray

**Scribe:** Becky Unger

<p><b>NEXT MEETING</b> <b>December 15, 2004</b> <b>8:30-10:00 AM</b> <b>Human Services Bldg. Rm. 137A</b> <b>Salem, OR</b></p>
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Agenda Item	Minutes of October Meeting: Review/Approval All
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No comments or suggestions for minutes. The minutes are approved.

Agenda Item	Technical Update (OMAP/OIS)
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**834 Transaction: Change Form for R/T Codes**

Plans voted unanimously 7-0 (does not count all votes by PH Tech for multiple Plans) to go with the change form for 834 Transactions. The HIPAA project office received the PHP decision and HPO staff are working on implementation. Plans commented that the HPO write-up was clearly written and easy to understand. [See associated topic in Business Update below]

**Transaction Form Update**

Natalie Rogers discussed each Transaction Form update. By mistake, the November handout did not have the November updates, only the October update, therefore, the HPO provided a one-page handout, which provided an update for each transaction. Due to this mistake, the HPO analyzed the best method for providing future updates.

*Note: Because the monthly Transaction Form handouts contain multiple pages with very little new information, Transaction Form handouts for future Task Force meetings will only contain the newly updated information. HIPAA Task Force members will receive the updated Transaction Forms in their entirety via email and they are also available on the web for downloading and copying at:*

*<http://www.dhs.state.or.us/admin/hipaa/transrpts.htm#tp>*

Nancy Buck discussed the web updates.

### **PHP HIPAA Readiness Questionnaire.**

Patricia Krewson discussed the PHP HIPAA Readiness questionnaire. She will distribute the survey for discussion at the November EDWG Meeting. Patricia encouraged all PHPs to participate in the survey. It discusses: Who's ready and the level of readiness for each Plan. She also discussed the difference between a 997 and a TA1. Several Plans indicated they were not sure of the Third Party and Business-to-Business testing process. William Johnson will give an EDI Testing Process presentation to the November EDWG. **Action Item: William Johnson will give a presentation to the EDI testing process presentation to the HIPAA Task Force next month – December 2004.** Nola Nelson requested feedback on the survey questionnaires. **Action Item: Patricia will provide Survey feedback at the December HIPAA Task Force**

### Agenda Item

### Business Update

The HIPAA Adjustment Reason Code (HARC) 23 Business decision was handed out in October, but the Task Force did not have time to discuss it at the October meeting. Code 23 is a generic code. The group acknowledged there is no HARC for Medicare. The HIPAA Technical Subcommittee did their best to identify a code where services are denied due to Medicare payment. Plans stated some providers were upset by this decision and some Plans are changing the HARC when they interact with their Provider. LIPA asked OMAP to consider using the Third Party Payer loop to determine the actual payer. OMAP agreed to keep this issue in the "parking lot" for future evaluation.

Task Force members discussed "decision making" procedures and distribution lists. Bill Murray told the Task Force the following: Contractors agreed that when a HIPAA Decision is needed, all Prepaid Health Plan (PHP) Plan Contacts, who are at an executive or management level, should receive correspondence/email from DHS, not just the PHP's technical person or HIPAA Task Force members. This gives the official Plan Contact the opportunity to review the issue and weigh in (either personally or through other technical members on staff) on decisions for their organization. Bill agreed to help remind the Contractors who might be surprised when they receive a request for a HIPAA Decision.

### FFS Error Crosswalk - Patricia Krewson

OMAP will not post a FFS error crosswalk. Reason: Adjustment Reason and Remark Codes change three and sometime more times per year. Diagnosis and procedure codes change once a year. FFS has 800+ edits/EOBs. The crosswalk is always in flux. OMAP does not want to post quickly changing codes on our website. The crosswalk of OMAP specific codes and the generic HIPAA Codes really do not provide a real value to the customer. Patricia explained Encounter has only 80 or so edits for errors, for which OMAP provides a crosswalk to the EDWG members.

Agenda Item

Federal Update

Del Texley provided an update from Pat Van Dyke.

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- NPI numbers are coming. When a provider is assigned their NPI, only number may be used and no other number will be valid, even the state number. The 10-digit number does not contain any logic. Pat is working on a slide show. Task Force members want to know what OMAP is doing. Rick Howard said OMAP plans to hold an NPI Strategy meeting next week. **Agenda Item: Presentation on the OMAP NPI Strategy at the December meeting.**
- Version 5010. CMS discussion whether this version update will be maintenance or new. If it's maintenance, we will only have nine months to implementation, if it's a new update, it will be two years.
- CMS has decided to not adopt ICD-10 for HIPAA.

Hold the December Task Force meeting? It was decided that there are time sensitive issues and the group should meet.

CMS HIPAA Claim counts. Rick Howard

OMAP is developing a 5-week payment cycle report for CMS showing a count of FFS claims by provider type for electronic, paper and mixed transactions. Plans wanted to know if OMAP could provide counts by zip code/geographically. Rick also indicated OMAP is developing an Outreach and Training Plan and will use the CMS reports to analyze cutoff dates and areas for Outreach, Communication and Training. **Agenda Item next month: present HIPAA Outreach and Training plan.**

EDI Symposium is canceled.

Rick Howard stated DHS cannot sponsor or bear the cost of an EDI Symposium. Other major players would have to step up, DHS will bear our share, but we don't want to be solely responsible. We can look at possibilities, possibly with the Oregon HIPAA Forum, again in late 1<sup>st</sup> quarter or early 2<sup>nd</sup> quarter next year.

Agenda Item

Security Rule Update

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Patty McCary, DHS Information Security Office, presented what's going on with the implementation of the HIPAA Security Rule. Because DHS is a large entity and we're working with two old systems, Security will approach the project in a phase one/phase two approach. They will focus on three areas:

1. Administration/Policy: Internal Policies regarding staff behavior, staff thinking, distribution of a "Secure It" video that is available to anyone. If anyone is interested, contact Patty.
2. Physical – Facility Security for all buildings
3. Technical – April 2005 Security Rule making, strong passwords, incident reports.

Plans wanted to know how they would be affected, i.e., advance planning for access to information, changes to current communication pathways, email, etc. Patty indicated

they are working w/DAS on the technical components and Kyle Miller is more closely involved with transmission transcription. **Action Item: DHS Information Security Office will present an update at the February 2005 Contractor Meeting.**

End of meeting.