

**HIPAA TASK FORCE**  
**Managed Care Contractors**  
**January 18, 2006**

**Attendees** Maria Ahrendt, OMAP Outreach Coordinator; Bill Guest, Cascade Comprehensive; Deanna Ouellette, OCHIN; Kathy Ottele, PHTech; William Johnson: OMAP HIPAA TCS Compliance Analyst; Diane Mellbye: OMAP Encounter Data Liaison; Bill Murray; DOCS: Chris Norman, IHN: Ben Pickett, PH Tech; Del Texley, LIPA; Maggie Trouslot, OHMS; Vickie Tuttle, NW Dental; Ybarra Marisia, Hayden Family Dental; Vickie Tuttle: NW Dental, Maggie Trouslot, OHMS.

**Chairperson:** Pat VanDyke, ODS

**Scribe:** William Johnson

**NEXT MEETING**

**April 19, 2006 (proposed final meeting)**

**8:30-10:00 AM**

**Human Services Bldg. Rm 473**

**Salem, OR**

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**Agenda Item: Minutes of December 14 Meeting: Review/Approval**

Approved after adding provider suggestion to add a new server to decrease system 'downtime' issue.

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**Technical Update DHS Updates – William Johnson**

- PHP Transaction Compliance Update
- Action Items from December 14, 2005 Meeting

**HARC code crosswalk:** It was reported that the HARC Codes Crosswalk is being updated and will be distributed when it becomes available. The Plan's request to review the HARC Code Crosswalk before it is finalized was approved. **Update: OMAP internal processes will take precedence over approved crosswalk changes.**

**Skilled Nursing Claims-** It was reported that these claims types could be submitted as OMAP's system is now ready to accept and process them. **Update: OMAP recently discovered an issue in the testing environment and is researching the production environment for the possibility of a similar issue.**

**837 Claim issue submitted by LIPA** - "not all submitted claim formats appeared on the 835 claims RA". – As claims transactions are processed they receive a system generated 'HIPAA number' which then directs the resulting response to the 835 claims RA. Claims processing via the bulletin board did not receive this indicator and so did not appear on the claims RA, but only the Status File. The MCO claims bulletin board is no longer used so all claims submissions should appear on the claims RA.

**Reported that OMAP is still looking for a MCO submitter with more than 28 detail lines on the 837 institutional transactions (FFS claims used for system testing).** - *PHTech may have these claims and will send them*

**Issue on the 835 when a delete was successful or unsuccessful.** – Diana Mellbye made the Plans aware a systems request is already in place for a possible modification.

**Addressed Plan's perception of system 'downtime'.** As it was echoed throughout the Contractors meetings and was suggested that OMAP needed a new server to decrease the amount of system 'downtime'. OMAP's MMIS system is processing transactions from 2 p.m. – 9:30 p.m. daily and undergoing routine maintenance from 3 p.m. – 5 p.m. on Wednesdays. William reported that OMAP adding a new server would not decrease system 'downtime'. **Update: These processing times are systemic throughout OMAP's MMIS and cannot be changed. The new MMIS will not experience these same processes (see handout).**

**Plans requested a Production Schedule**

**Plans gave an update of transaction status for the PHP compliance summary**

**Provider's having problems reconciling the 834 in regards to retro enrollment** – It was stated that providers contact William Johnson with details: Recipient ID and the date of the 834 in question.

**834 Termination Code 'AI'** - Diana Mellbye confirmed that a system request has already been submitted.

**Rolling & Pharmacy Data** – Plans requested the filenames modified to include a date stamp on the file. Other discussions followed about Rolling and Pharmacy Data communications and they were advised to contact Sandra White-Gallardo.

**Vickie Tuttle of NW Dental** - asked for a formal Business Communication regarding the flow of communication when dealing with enrollment issues from Patricia Krewson, TEDS Manager. **Update: Patricia met with Nancy Rudolf, OMAP DSU Manager to develop such a communication (see handout).**

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## **Agenda Item      HIPAA Outreach – Maria Ahrendt, Outreach Coordinator**

- ◆ NPI outreach and Provider Training will continue. It was communicated to the Plans that the EDI Outreach Team will absorb the EDI Registration duties. This was due to the fact the HIPAA project is winding down and the Registration Team was staffed with temporary employees.
- ◆ Announced to the Plans that EDIFECS (Third Party Test Validation Tool) is going away on April 15, 2006. Currently DHS is looking at alternative tools to replace EDIFECS.
- ◆ Maria also reported that on or before the end of June 2006 the two remaining temporary EDI Testers will complete the duration of their employment and the Testing Team may be reduced to one and ½ FTEs. Plans concerned about Business-to-Business turnaround times because temporary staff leaving. **Update: Patricia is**

**working with management and HR to review available options related to possible staffing needs.**

- ◆ A question was raised about HIPAA Compliance of the AIS and EEVS Vendors data. – Maria Agreed to follow-up on this issue.
- ◆ Maria reported that the TCS meetings were looking at a new direction and some suggestions from providers to continue meeting or not.

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**Ongoing Issue      Wrap/up and Topics for next meeting Adjourn - Pat VanDyke**

Report to OHP Contractors on the completion of HIPAA Task Force Meetings

Pat asked the group if they wanted to propose to the OHP Contractors to start a new workgroup. It was brought up that in earlier discussions Plans were to be directing their issues to Enrollment/Disenrollment & Encounter Data workgroup. If that work became too big for those meetings, Plans would suggest we start another workgroup.

Close out of HIPAA Task Force

Pat tasked the group with thinking of what the group needs to do or not need to do as the group disbands.

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**Parking Lot issues for next meeting:**

Question was raised about HIPAA Compliance of the AIS and EEVS Vendors data.

HARC Code crosswalk for plans to review

Plans want a complete Production Schedule

**Rolling & Pharmacy Data** – Plans want filenames changed to include a date stamp on the file.

Other discussions followed about Rolling and Pharmacy Data communications and they were advised to contact Sandra White-Gallardo.

**Vickie Tuttle of NW Dental** - asked for a formal Business Communication regarding the flow of communication when dealing with enrollment issues from Patricia Krewson, TEDS Manager.