

HIPAA TASK FORCE

Managed Care Contractors Meeting Minutes

February 15, 2006

Attendees Maria Ahrendt, OMAP Outreach Coordinator; Bill Guest, Cascade Comprehensive; Valerie Davis, ABHA; Bill Murray, DOCS; Terry Grover, OMAP; Kathy Ottele, PHTech; Chris Norman, IHN; Del Texley, LIPA; Vickie Tuttle, NW Dental; Ybarra Marisia, Hayden Family Dental; Sheila Smith, DCIPA; Maggie Trouslot, OHMS.

Chairperson: Pat VanDyke, ODS

Scribe: William Johnson

<p style="text-align: center;">NEXT MEETING April 20, 2006 Final Meeting</p>
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Minutes: Review/Approval

Approved for January 18, 2006 with the following changes: Plans requested a production schedule for all transactions.

Technical Update DHS Updates – Maria Ahrendt for William Johnson

- PHP Transaction Compliance Update -Status updates for the Plans were given
- CARC Crosswalk

CARC code crosswalk: Reviewed Changes from handout.

Del Texley requested OMAP to reconsider the CARC for Pend Error 138 and Report Error 496 as the CARC/Remark used are the same 380/386 respectively. These two are set to expire May 1, 2006 and Del recommends CARC 4 instead. Maria agreed to take this back as an Action Item for OMAP's review.

Production Schedule: Maria Ahrendt See hand-out system availability.

Discussions followed about systems issues around the timely production of the Capitation RA and enrollment transactions. The Plans were reminded that DHS created a System Alert through their web site and in order to receive system-wide alerts they must eSubscribe to this particular area of interest. The address is:

(<http://egov.oregon.gov/DHS/admin/hipaa/edi-sys-alerts.shtml>).

The Encounter Data Liaison will address plan specific issues individually with that Plan.

Plans expressed concerns over Real-Time access and decreased availability compared to that of the MMIS 'O' screens. The Plans would like OMAP to be able to make the real time responses available on Wednesday afternoons and all day Saturday– Maria agreed to take this back as an

Action Item for Patricia Krewson to review. Additionally the Plans requested OMAP to track future enhancements to the 270/271 eligibility inquiry/response transactions: a) future eligibility / enrollment dates and b) last vision date.

Update: Future dates are a Policy decision not a transaction functionality decision. The request will be forwarded to OMAP Policy. Harold Gronsdahl is pursuing concepts that would allow 271 responses during the system production time and Wednesday's maintenance.

Enrollment Reconciliation Issues – Maria Ahrendt

William's information was not available. Any updates that William has will be emailed to participants.

The Plans reported the enrollment files are still reporting the data in an erratic fashion. Plans reported new language codes were added by the X12 Committee, but OMAP does not have them on the crosswalk. OMAP will take this back as an

Action Item to follow up on. Issues were raised regarding the reporting of complete addresses. Bill Murray stated that contractually OMAP must provide this information. Jozette, OMAP, advised the group that when addresses are intentionally not populated for child protective service reasons the Plans are called with this information from a report OMAP's MMIS generates.

Termination AI Indicator – Maria Ahrendt

A systems request has been written and submitted to OMAP's Office of Information Systems (OIS) and when information becomes available we will provide it to the Plans. The Plans asked when we would have a resolution to this issue. They also asked to have this issues escalated if possible for a quicker resolution.

Bill Murray asked if we have Plans to rerun all of the enrollment files dating back to January 1, 2006 to remove the "AI" indicator from their files. The 'AI' affects those Plans that submit a quarterly report on access for clients. They are concerned this will be a problem on their reports.

Update: No plans to rerun the enrollment files, but OMAP is investigating the possible creation of an Excel report detailing the termination reason codes for each area the Plans are to address for their quarterly reports. This has also been escalated to Allison Knight, Chris Barber, Alice LaBansky and Nancy Rudolf.

Business Communication Document – Maria Ahrendt

As requested by Vickie Tuttle, NW Dental, Patricia Krewson created a PHP Support Services Contact document, see hand out. Bill Murray questioned the time frame of "within 24 business hours" meaning three business days or more likely one business day.

Update: The intent is one business day. Patricia will revise the document.

AIS/EEVS Compliance – Terry Grover – Maria Ahrendt

EEVS – OMAP's HFO oversees the EEVS Contracts in the TEDS Unit by Terry Grover. Terry reported that contracts changes have been submitted to allow the HIPAA Complaint information to be distributed by EEVS vendors, as currently under contract they are not able to give this information.

Update:

AIS - OMAP's PPS oversees the AIS (FH) Contract in the PPS Unit by Joni Kilgore. Jesse Anderson, PPS Manager, has taken over this piece and is currently checking to see if Oregon DHS can afford to include the requested items for the 271 transaction.

**Agenda Item HIPAA Outreach – Maria Ahrendt, Outreach
Coordinator**

- ◆ Currently looking at updating training for UB 92 claim form for electronic and paper Submitters.

**Ongoing Issue Wrap/up and Topics for next meeting Adjourn - Pat
VanDyke**

April 2006 topics:

- ◆ Report to OHP Contractors on the completion of HIPAA Task Force Meetings – Pat tasked the group with thinking of what the group needs to do or not need to do as the group prepares to disband.

Action Items

- ◆ Close Out document – Contractors
 - ◆ Increased availability to submit 270 transactions – William Johnson
 - ◆ Enrollment address missing – William Johnson
 - ◆ Termination reason codes ('AI' and others) – William Johnson
 - ◆ Support Services document – Patricia Krewson
 - ◆ EEVS vendor amendment – Terry Grover
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