

HIPAA TASK FORCE

Managed Care Contractors Meeting Minutes

April 19, 2006

Attendees Maria Ahrendt, OMAP; Terry Grover, OMAP; Bill Guest, Cascade Comprehensive; Derrick Dale, OCHIN; Valerie Davis, ABHA; Lillian Duda-Rivera, Tuality Health Alliance; Jeanne Dysert, NW Dental; Cindy Gronsdahl, OMAP; Harold Gronsdahl, OIS; Dennis Miller, COIHS; Rick Howard, OIS; Patricia Krewson, OMAP; Diana Mellbye, OMAP; Bill Murray, DOCS; Stacy O'Connell, OMAP; Kathy Ottele, PHTech; Ben Pickett, PHTech; Chris Norman, IHN; Del Texley, LIPA; Vickie Tuttle, NW Dental; Ybarra Marisia, Hayden Family Dental; Sheila Smith, DCIPA; Maggie Trouslot, OHMS; Pat VanDyke: ODS Dental: .

Chairperson: Bill Murray, DOCS

Scribe: William Johnson

Minutes: Review/Approval

Approved for February 15, 2006

- **Technical Update DHS Updates –**
William Johnson HIPAA Compliance Analyst

Almost all managed care plans are in production for all transactions; one correction for PHP Compliance Summary is that OHMS is in production for the 837 Institutional.

Enrollment addresses missing – It was discovered and discussed on a recent OMAP/MCO meeting that a data feed from one branch office was omitting some addresses, however the problem has been corrected. The only addresses being omitted are typically from SPD, CAF or foster kids.

Termination Reason Codes – Will be addressed at a 10:30 meeting following the HIPAA Task Force Meeting.

- **HIPAA Outreach - Maria Ahrendt Outreach Coordinator**

Oregon Medical Assistance Program (OMAP) began offering Electronic Funds Transfer (EFT) in October of 2004 to Electronic Data Interchange (EDI) Transaction submitters only now EFT is available to any OMAP provider.

Maria reported that for the last year OMAP had a National Provider Identifier (NPI) workgroup to address some of the NPI issues. Patricia Krewson presented a request to our DHS Executive team. Therefore, the NPI Project has been elevated to an Executive Level Project. The NPI Project will be working on the collection of NPI's and taxonomy codes to crosswalk to our legacy numbers.

Maria asked the group were they were at with regards to NPI and the May 23, 2007 deadline.

Bill Murray of DOCS stated that they are waiting to see what OMAP is doing.

Patricia Krewson added we are currently in the process of surveying providers to see where they are with NPI implementation.

- **Support Services Document** – Patricia Krewson TEDS Manager

Patricia announced the starting of the MMIS/MCO Group Meeting to begin on the May HIPAA Task Force date. Patricia also circulated a contact list for Plan review for any needed modifications to invite providers to the meeting. The list was already populated with some Plan contacts as previously sent by many Plans. The planned representatives would include the DHS contracted MMIS vendor Electronic Data Systems (EDS), and MMIS Project team members.

- **AMT issue from LIPA** – Cindy Gronsdahl / Patricia Krewson

Gave examples of how OMAP processes claims with OMAP as the secondary payer and the plan as the primary OMAP. And described how OMAP would have to change the way plans report payments made to their providers. After some conversation it was discovered Del's issue was with the way payments were being displayed on the OLM (claims) screens as a third party payment. It was explained that the way they are displayed on the screens has no bearing on the how the data is utilized for per capita/risk rate setting. Del from LIPA would forward examples to OMAP for confirmation on how the data is maintained when this situation exists. Del stated he had no issue with the current CAS segment process and no changes need to be made. It was also discussed that any further issues would be discussed at the Encounter Data Workgroup.

28 Line Issue – Patricia explained that payments cannot always be rolled into 28 lines, so a 29th line was added to detail what is being rolled up. It was also explained that our system cannot always split and roll these claims up to less than 28 line items (Unit Amounts 9999.9, Line Item Charge Amount \$99,999.99 and Total Billed Amount \$999,999.99). The general consensus was the Plans would continue to complete this process on their end until the replacement MMIS is in place.

- **270/271 Availability** – Harold Gronsdahl OIS AMS Manager

System Availability a complete production schedule was handed out to the managed care plans. Harold went over the production schedule and system availability and data center moves. For details on schedules see Up down time.xls and PHP Transaction Schedule.doc

- **EEVS Vendor Contact Amendment** - Terry Grover

Contracts are with the Department of Justice for review. After this contract is accepted data elements will be updated on the EEVS system.

- **AIS + Update** – Joni Killgore

The AIS Contract will not be updated as it would be a significant cost to the state to have these elements added to the AIS + system. The AIS system is a DDE option, and the elements we were asked to consider are situational elements, not required elements under HIPAA. The AIS + system will be going away approximately in July 2007, in coordination with the new Oregon MMIS.

- **Claim Adjustment Reason Code (CARC) Crosswalk** – Diana Mellbye

Diana reviewed the frequency of the CARC updates and how often they will be updated.

Plans understood the changes and wanted to know when they can expect those changes to take affect and in the future would want to know when proposed changes would take affect. **Action Item:** OMAP to follow up at the Encounter Data Workgroup with any information.

- **Ongoing Issue Wrap/up and Topics for next meeting Adjourn** –

Pat VanDyke

April 2006 topics:

- ◆ Report to OHP Contractors on the completion of HIPAA Task Force Meetings – Pat tasked the group with thinking of what the group needs to do or not need to do as the group prepares to disband.

- **Action Items**

Give plans update on when the CARC crosswalk would be updated to the Encounter Data Workgroup.

Oregon-DHS HIPAA Transaction Schedule

Transaction	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
837 2 nd Sunday of the Month down 6 pm–8 pm	<i>Available for Processing With the following Exceptions Unavailable for Processing 2:00 pm– 3:30 pm & 10 pm–12 am</i>	<i>Available for Processing With the following Exceptions: 12 am– 6:30 am 2:00 pm–3:30 pm & 10:45 pm –11:45 pm</i>	<i>Available for Processing With the following Exceptions 2:00 pm–3:30 pm & 10:45 pm – 11:45 pm</i>	<i>Available for Processing With the following Exceptions 2:00 pm – 5 pm & 10:45 pm – 11:45 pm</i>	<i>Available for Processing With the following Exceptions 2:00 pm –3:30 pm & 10:45 pm – 11:45 pm</i>	<i>Available for Processing With the following Exceptions 2:00 pm –3:30 pm & 10:45 pm – 11:45 pm</i>	<i>Available for Processing With the following Exceptions 2:00 pm– 3:30 pm & 10:45 pm – 11:45 pm</i>
997/TA1 All responses will be received after 3:30 pm when the system resumes	<i>No responses between 2 pm– 3:30 pm</i>	<i>No responses between 2 pm– 3:30 pm</i>	<i>No responses between 2 pm– 3:30 pm</i>	<i>No responses between 2 pm– 5:00 pm</i>	<i>No responses between 2 pm–3:30 pm</i>	<i>No responses between 2 pm– 3:30 pm</i>	<i>No responses between 2 pm– 3:30 pm</i>
270/271 & 276/277 Batch All responses will be received after 3:30 pm when the system resumes	<i>Batch Unavailable</i>	<i>Unavailable for Processing 2:00 pm–3:30 pm</i>	<i>Unavailable for Processing 2:00 pm– 3:30 pm</i>	<i>Unavailable for Processing 2:00 pm–5:00 pm</i>	<i>Unavailable for Processing 2:00 pm– 3:30 pm</i>	<i>Unavailable for Processing 2:00 pm–3:30 pm</i>	<i>Batch Unavailable</i>
270/271 & 276/277 Real-Time 6 pm–8 pm 2 nd Sunday of the month unavailable	<i>Available With the following Exceptions: Unavailable for Processing from 10 pm–12 am & 10:45 pm– 11:15 pm</i>	<i>Available With the following Exceptions: Unavailable 12 am– 6:30 am & 10:45 pm– 11:5 pm</i>	<i>Available With the following Exceptions: Unavailable from 10:45 pm– 11:15 pm</i>	<i>Available With the following Exceptions: Unavailable for Processing 2 pm– 5:00 pm & 10:45 pm– 11:1 5pm</i>	<i>Available 6:00 am– 9:00 pm Unavailable from 10:45 pm– 1:15 p m</i>	<i>Available 6:00 am– 9:00 pm Unavailable from 10:45 pm– 1:15 pm</i>	<i>Available Except Unavailable from 10:45 pm–1:15 pm</i>

*** Mailboxes are still available for file placement when the transaction is unavailable for processing with the exception of Real-Time Mailboxes.**

NOTE: OR-DHS reserves the right to change this schedule without prior notice.

Oregon-DHS HIPAA Transaction Schedule

Transaction	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
835 Claim Payment Remittance Advice		<i>Available By 12 pm*</i>					
820 Capitation Payment (Weekly)		<i>Available By 12 pm*</i>					
834 Benefit Enrollment (Weekly)						<i>Available By 8 am*</i>	
834 Benefit Enrollment (Monthly)	The 834 Monthly Enrollment file will be available two working days before the last day of the month						

*** Transaction may be available prior to the times listed.**

HIPAA batch transactions 837, 270/271, 276/277 down time																								
	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
Mon	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
schema shut down	XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	XX																	
MMIS job -- J57																X								
translator e*ways down															XXXX	XX								
e*Xchange DB2 backup																							X	XXX
Tue	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS job -- J57																X								
translator e*ways down															XXXX	XX								
e*Xchange DB2 backup																							X	XXX
Wed	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS job -- J57																X								
translator e*ways down															XXXX	XX								
e*Gate maintenance -- Prod															XXXX	XXXX	XXXX							
e*Xchange DB2 backup																							X	XXX
Thu	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS job -- J57																X								
translator e*ways down															XXXX	XX								
e*Xchange DB2 backup																							X	XXX
Fri	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS job -- J57																X								
translator e*ways down															XXXX	XX								
e*Xchange DB2 backup																							X	XXX
Sat	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
translator e*ways down															XXXX	XX								
e*Xchange DB2 backup																							X	XXX
Sun	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
translator e*ways down															XXXX	XX							X	
servers maintenance																								
e*Xchange DB2 backup																							X	XXX
schema shut down																							XXXX	XXXX
network maintenance & mainframe IPL																							XXXX	XXXX
																								2nd Sunday of month
HIPAA real-time transactions 270/271, 276/277 down time																								
Mon	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
BCICCS maintenance	XXXX	XXXX																						
schema shut down	XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	XX																	
MMIS jobs																								
e*Xchange DB2 backup																							X	X
Tue	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS jobs																								
e*Xchange DB2 backup																							X	X
Wed	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS jobs																								
e*Gate maintenance -- Prod															XXXX	XXXX	XXXX							
e*Xchange DB2 backup																							X	X
Thu	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS jobs																								
e*Xchange DB2 backup																							X	X
Fri	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS jobs																								
e*Xchange DB2 backup																							X	X
Sat	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
MMIS jobs -- weekly																								
e*Xchange DB2 backup																							X	X
Sun	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
servers maintenance																							X	
e*Xchange DB2 backup																							X	X
schema shut down																							XXXX	XXXX
network maintenance & mainframe IPL																							XXXX	XXXX
																								2nd Sunday of month