

**HIPAA TASK FORCE
Managed Care Contractors
November 17, 2005**

Attendees: Nancy Buck, MMIS Project; Chad Casady, PHTech; Valerie Davis, ABHA; Kathy Gilleese, Lane Care; Bill Guest, Cascade Comprehensive; William Johnson, HIPAA Compliance Analyst; Marcia Mee, CareOregon; Diane Mellbye, Encounter Data Liaison; Janet Meyer, Family Care; Bill Murray, DOCS; Thuy Nguyen, MPCHP; Chris Norman, IHN; Ben Pickett, Phtech; Natalie Rodgers, HIPAA Project Manager; Sheila Smith, DCIPA; Del Texley, LIPA; Maggie Trouslot, OHMS; Vickie Tuttle, NW Dental; Ybarra Marisia, Hayden Family Dental; Wing Yung, DHS OIS

Chairperson: Del Texley; LIPA

Scribe: Dolores Humphreys

<p>NEXT MEETING December 14, 2005 8:30-10:00 AM Human Services Bldg. Rm 473 Salem, OR</p>
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Agenda Item: Minutes of November 17th Meeting: Review/Approval
Approved

**Agenda Item Technical Update (OMAP/OIS/DHS/Work Groups)
Natalie Rodgers**

DHS continues to look for a pilot tester for the 276/277 Real-Time transactions. The HIPAA Project Office is now down to three staff, the project manager and two technical staff. All former Project Office staff has returned back to the OMAP Support Team. The remaining Project Office staff is testing with CMS' new Coordination of Benefits contractor, GHI, for eligibility and Medicare coordination of benefits claims. DHS has established a secured transmission line for data transfer that will eliminate the current tape cartridge processing. Testing of this transmission line is underway.

Some discussion followed

Agenda Item: Update - William Johnson

Problems with the 834 – There were problems with the 834 process some plans had missing 834's. This problem was due to Invalid zip codes and characters in the recipient

record. These problems have been added to a report the Encounter Liaisons use to make corrections.

NW Dental - 270 question about why they weren't selected as a pilot. It was explained that they were asked to be a pilot because the original pilot didn't submit a file in a timely manner. Prior to NW Dental submitting a test file the original submitter responded with a test file and is the reason NW Dental wasn't used for this transaction.

837 Institutional 28 line Roll-up update – Oregon DHS is going to generate a report that will go into your mailbox that details the split of the 837 Institutional files when it occurs. The report is not ready yet and has an estimated completion time of 4 weeks and when this report is ready we will produce an accumulative report. This issue was voted on to determine if plans wanted the roll-up process to begin before the report was available. It was explained that the members in attendance would make the decision for all providers. This was all approved by the Plans.

PHTECH - Wanted to know if the NPI number would be available in the Provider file?
Answer: NO.

Clarification on Service Unit Count, Total Claim charge Amount and line item charge amounts

It was explained that these system limitations are in Oregon Department of Human Services Companion Guides.

837 Dental Companion Guide: Total Claim Charge Pg 7, Line Item Charge Amount Pg 10 and Service Unit Count Pg 10.

837 Institutional Companion Guide: Total Claim Charge Amount Pg 7, Line Item Charge Amounts Pg 12 and for Service Unit Counts Pg 12.

837 Professional Companion Guide: Total Claim Charge Amount Pg 7, Line Item Charge Amounts Pg 12 and for Service Unit Counts Pg 12.

Agenda Item HIPAA Outreach – Maria Ahrendt, Outreach Coordinator

We have been working on doing Provider Training in the field. The first week in November we spent the day in Pendleton. Last week we were in Bend for a day. The first week in November we sold out the first and second day, so we are going to spend two days in Roseburg. The second week in December we have one day in Newport and there will also be a Vendor Fair associated with Newport as well. The trainings have been very receptive. The Providers are grateful for having us out there. We spent a lot of time talking with them about upcoming deadlines, the OLGR, OLGX screens going away, paper remittance advices going away, if they are receiving an 835, if they are receiving a cartridge letting them know we will not be able to send them out after the 30th of December and they will need to switch to an 835 or advise us and we will switch there cartridge to a paper remittance advice. My concern is I am not seeing a lot of Providers finding an eligibility enquiry option yet and I think we are going to run into a lot of problems after the first of the year. I'm just not seeing a lot of urgency from the Providers on how they're going to go about checking eligibility.

The training has been going well and that's mostly what we have been working on with our FFS Providers. Sending out a lot of letters and documentation to them notifying them of who will be affected by the cut off of paper remittance and cartridges, reminding them of what they need to do, if they are ready and if not what their options are. We are working with First Health to make sure we have anticipated the possible increase to the AAIS Web and we have enough licenses to cover additions to that use if people choose to go to that Web after the first of the year.

Agenda Item Open Discussion:

835 – ongoing problem of submitting 837 and it not showing on 835. Significant number of claims has vanished. Don't get any kind of response 997 or TA1.

997 taking several hours

837's are taking several hours to process

Are there any stats on process times based on size of claims?

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Tabled issues:

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The committee requested we have a double system for Enrollment data until the system is more stable. William will check on this.