

MMIS users message for week of Nov. 17 – 21, 2008

What to expect at implementation

Imagine its Tuesday, Dec. 9. You get to work, boot up your computer and see the new MMIS for the first time. What should you expect that day?

First, you'll notice that the new MMIS replaced the old (legacy) MMIS screens. It will look and feel different.

You may feel awkward using it at first. But it will be much easier if you've practiced on the training environment at <http://trainingmmis.hr.state.or.us>. *(Your MMIS business transition team member distributed log on information. If you still need help logging on, email MMIS training manager Robert M. Costa or call 503-947-5213.)*

As with any computer conversion this large and complex, we expect some glitches, especially when we start using the system on Dec. 9. But we've planned for possible problems and are prepared to deal with them. Many people will monitor the system hour-by-hour, day-by-day to handle and resolve issues as quickly as possible.

You'll continue to call the Service Desk if you have problems logging on or using the system. The only exception is questions on your "user role" (your access rights); talk to your manager, because managers assign these rights.

You'll get an email with your new MMIS logon and password the week of Dec. 1 – 5. But you won't be able to log on to the new MMIS until the morning of Dec. 9. So until then, keep practicing! Next week, we'll tell you more about what we've done to prepare for this implementation.

The MMIS Project Team

P.S. For more information, go to the MMIS Web site at www.oregon.gov/DHS/admin/mmis/index.shtml.