

# **Family Service Review Commission Client Service, Outreach & Access Committee**

**Date/Time:** Thursday, December 4, 2008, 1:00PM – 3:00PM

**Location:** DHS Human Service Bldg., (500 Summer St NE., Salem)  
Room 137-C, first floor, just past the lobby receptionists

**Conference call information:**

**Conference call # is 1-866-650-3044**

**Participant code: 547086**

\*Note: Unfortunately VCON is not available in this room

---

## **A G E N D A**

(draft)

- 1:00pm Welcome & Introductions
- 1:10pm Brainstorm issues we want our committee to take on/deal with  
And select 2 if we can
- 2:15pm Focus Group report – Sherrie
- 2:30pm Update on Complaint Form
- 2:50pm Conclusion and wrap-up / items for next meeting