

Performance Measures Snapshots

These numbers reflect outcomes of the entire AmeriCorps HOPE team collectively.

RATIONALE & APPROACH Performance Measures:

1. Inform and Education Youth about Risk Behaviors and Healthy Options

16 Members will deliver evidence-based curricula presentations about healthy relationships, youth sexual health and wellness, communication, decision making, conflict resolution, drugs and alcohol, violence, and other life skills. The presentations will be given to 4,000 youth ages 10-18, in schools and community settings with an average of 2-hour sessions, 3 days per week, throughout service term.

Results: Surveys of approximately 80% of youth participants will be collected. 75% of those surveys completed will indicate the participant gained knowledge and skills around the topics covered in the respective presentation.

2. Expanding Opportunities for Youth Enrichment

16 Members will use positive youth development strategies to work with 1,000 youth ages 10-18 in mentoring, leadership activities, youth advisory councils, community service projects, support groups, in schools, after-school recreation and homework groups, summer programs, and out-of-school settings such as juvenile detention, teen parent groups, and group homes, for an average of 1-hour sessions, 1 day per week, throughout the term of service.

Results: 75% of youth who complete the respective opportunity will indicate by post activity surveys that they had a positive experience through their participation.

3. Youth and Family Support & Services

10 Members work with 1,000 youth and family members by involving them together in activities designed to build relationships, communication and life skills, family stability, and connection to school and community.

Members will provide parent education classes around youth sexual health, risk and prevention factors, or information and referral to local services.

Results: 75% of youth or family members involved will complete the respective activity and will indicate, by post-activity survey, their perception of increased connection among their family, or with the community or school.

COMMUNITY OUTPUTS & OUTCOMES Performance Measures:

1. Community Education

16 Members collectively will take leading roles in:

Making 20 presentations to community organizations, businesses, schools, service providers, and local government about youth and family needs and services;

Planning and implementing 8 community awareness events;

Results: Producing 10 brochures, service directories, internet social network pages, or other information and referral resources to connect youth and families to community services in their respective counties throughout the term.

2. Volunteer Recruitment and Support

18 Members will be involved in recruiting, training, and/or supporting 1,000 volunteers, who will provide 10,000 hours of volunteer service in the respective counties where Members serve, in AmeriCorps Service Plan activities, and 90% of volunteers will indicate by post-activity interview that their volunteer experience was positive.

3. Enhancing capacity for community organization and services

10 Members will contribute to developing or strengthening local collaborative efforts to work toward increasing opportunities, coordination, and efficiency of local services, and will acknowledge Member's contribution in year-end interview by Member and/or Host Site Supervisor.

10 Members will work with community groups to provide information and connection with AmeriCorps Service Plan activities in order to increase community investment in their long term sustainability.

MEMBER SUPPORT Performance Measures:

1. Training and Professional Development

22 Members will participate in the following training and development events

Through AmeriCorps HOPE:

- 4 days AmeriCorps orientation
- 4 days leadership/development trainings
- 1 day civic engagement / volunteer recruitment & support training
- 1 day statewide AmeriCorps Kick-Off
- 2 National Service Day themed projects
- Prepare a professional Portfolio
- Give presentation about their service term at program's Year-End Forum

Through each Host Site to their respective Member:

- Orientation to Host Site organization, staff, community, partners, schools, local government, and local media;
- Trainings to enable Member to deliver all specific Service Plan activities.

Other:

- Members will participate in at least 1 additional training, professional or leadership development opportunity of their own choice.

Results: On their year-end Member performance evaluation, Site Supervisors will indicate that Member was successful in completing Service Plan projects and their observation that Member increased their professional and leadership skills.

2. Ongoing Member Support

All Members who complete term of service will receive the following ongoing support:
Weekly guidance and scheduling meetings with Site Supervisor, who has attended annual AmeriCorps HOPE Site Supervisor training;
AmeriCorps HOPE Member Manual and Member Agreement
2 site visits and ongoing communication with Team Leader

Results: Each Member had a trained Site Supervisor, with weekly meetings, a Manual and Member Agreement, received 2 sites visits and ongoing communication with Team Leader.

3. Personalizing experience to increase Member satisfaction

Site Supervisor will encourage Member's input in their Service Plan activities, and Member will be allowed flexibility in use of their optional member development hours.

Results: 100% of Members completing term of service will indicate on year-end evaluation that the opportunities for input and flexibility contributed to a satisfying and valuable AmeriCorps experience, and increased their commitment to long term civic involvement.