



**State of Oregon**

**Department of Human Services**

Children, Adults and Families

**Dashboard Report - District and Statewide**

*The Children Adults and Families Cluster of the Oregon Department of Human Services seeks to continuously improve how it helps those it serves achieve good outcomes. For Child Welfare, this means the safety and permanency of all the children it serves. For Self Sufficiency it means promoting independence and timely, accurate eligibility determination. Measurably improving the specific areas of work reported in the DHS Dashboard is a major way of demonstrating improved services to Oregonians.*

**May 2009**

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**Notes and Changes to the Dashboard May 2009**

The statewide dashboard is now available via the internet, click here: [http://www.oregon.gov/DHS/data/FS Accuracy](http://www.oregon.gov/DHS/data/FS%20Accuracy), Because the reviewers are deployed half time to work in branches there are several with fewer than normal cases some that have no data.

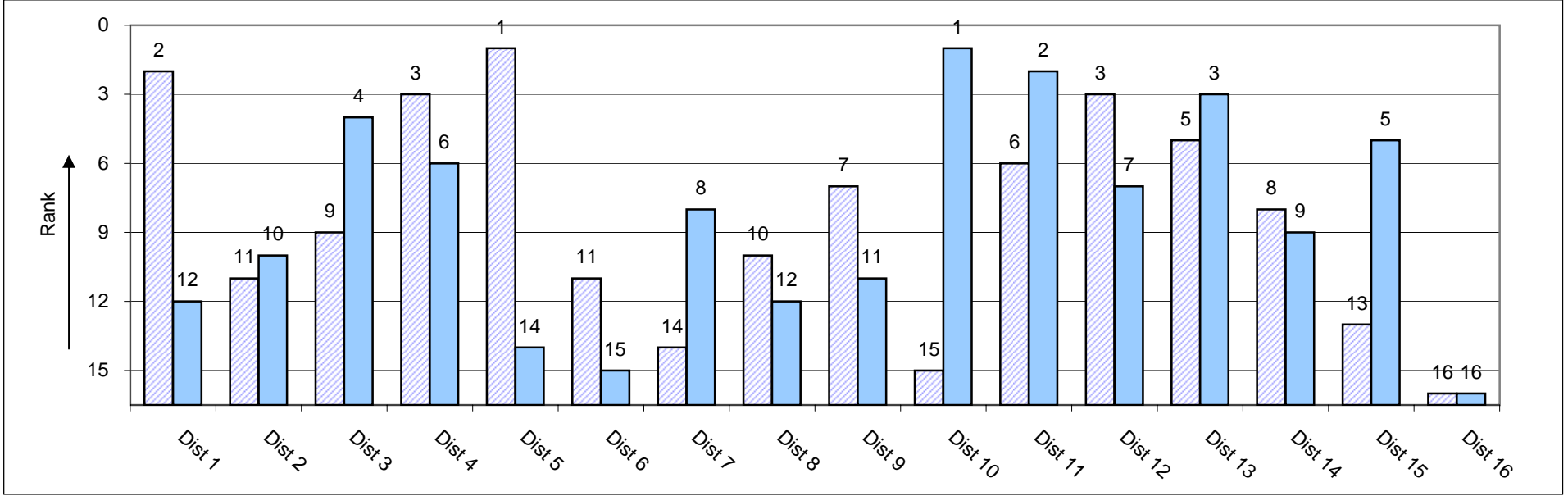
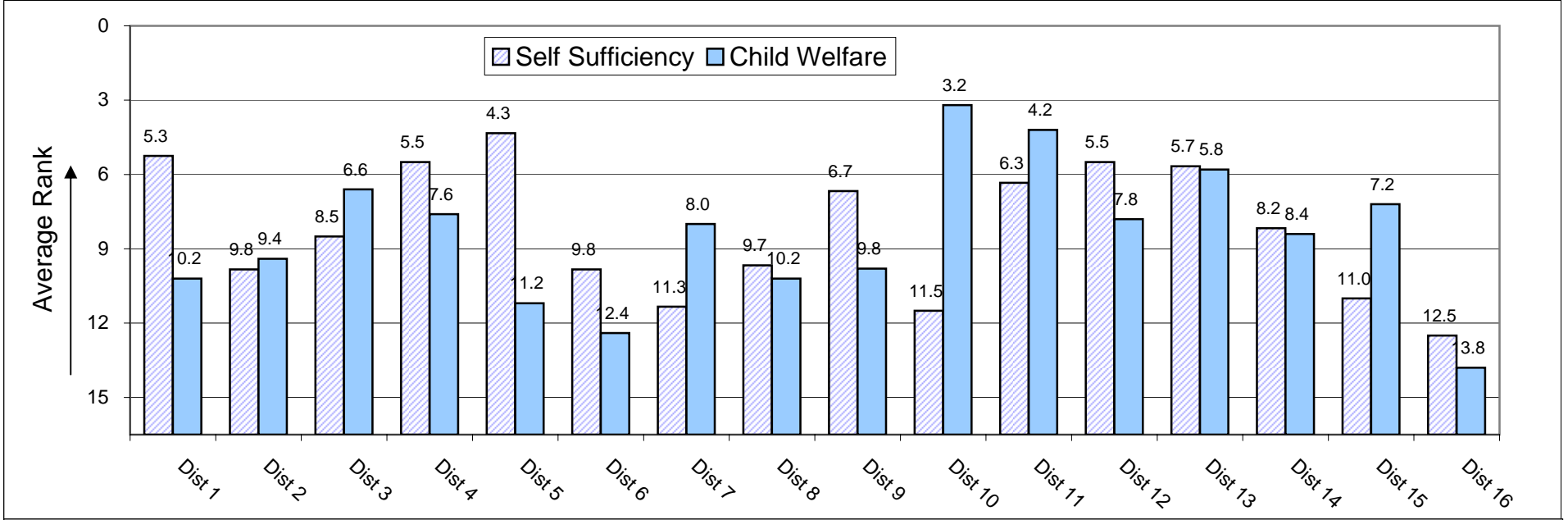
The attached PerfMeasDist Document has been updated to include summary pages for both Child Welfare and Self Sufficiency Measures

*Primary Performance Measures*

## Average Rank for CW and SS Measures and Rank November 2008 Meeting

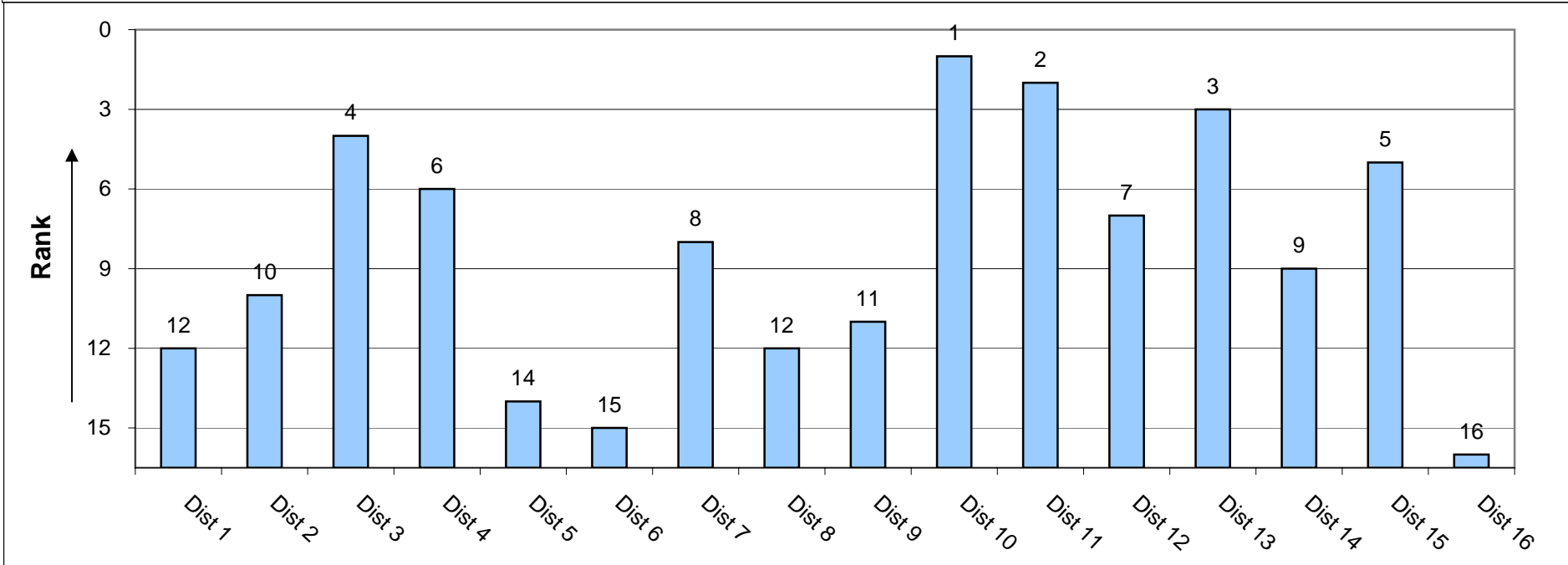
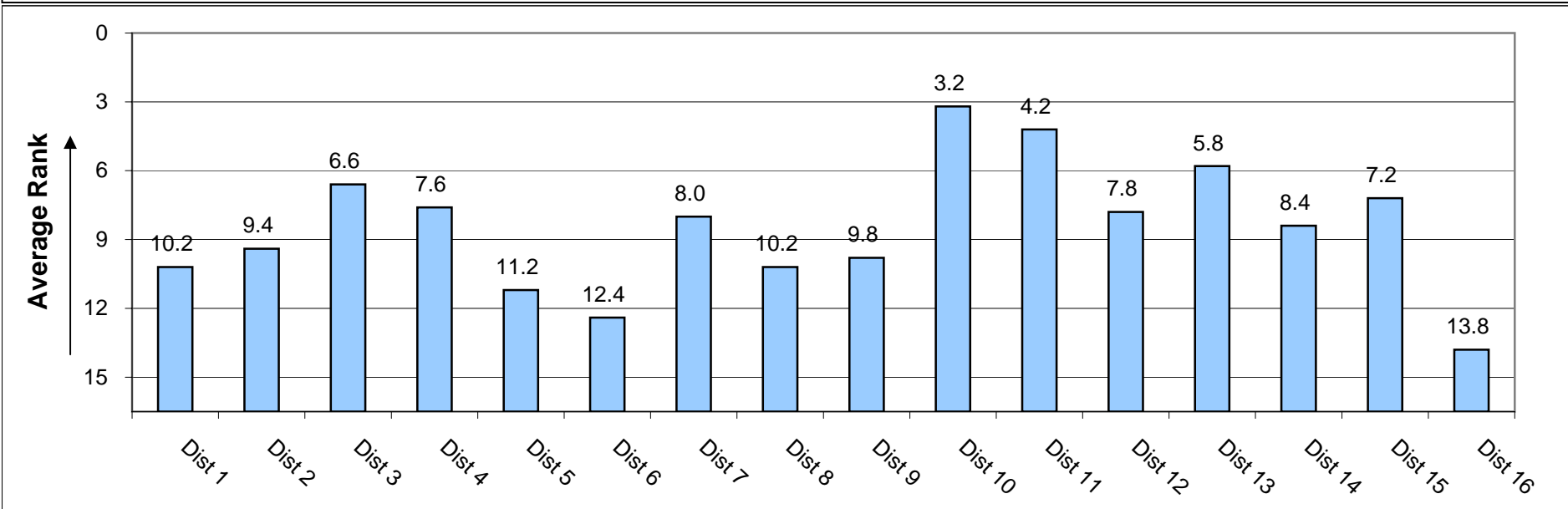
Oregon

<b>Self Sufficiency</b> March 2009: FS Accuracy, Medical Programs Accuracy, TANF Placements, TANF Participation February 2008: FS Timeliness	<b>Child Welfare</b> april 2009: CPS Assessments Timeliness February 2008: CPS Timeliness of Response, F2F Contact w/Children Qtr 4 2008: FC Reunification, Median Months to Adoption
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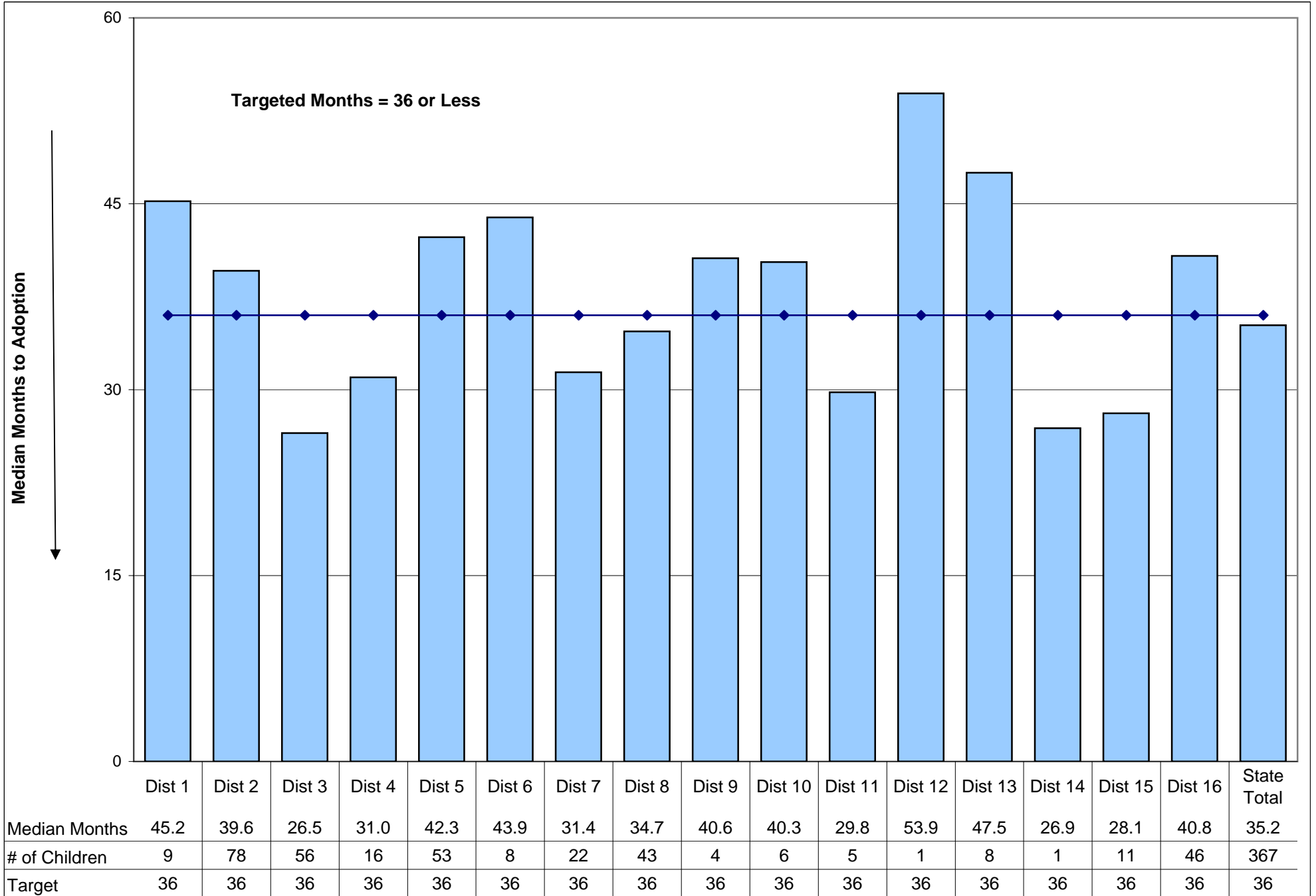
# Average Rank for Child Welfare Measures and Ranking November 2008 Meeting

*March 2009: CPS Assessments Timeliness  
January 2008: CPS Timeliness of Response, F2F Contact w/Children,*



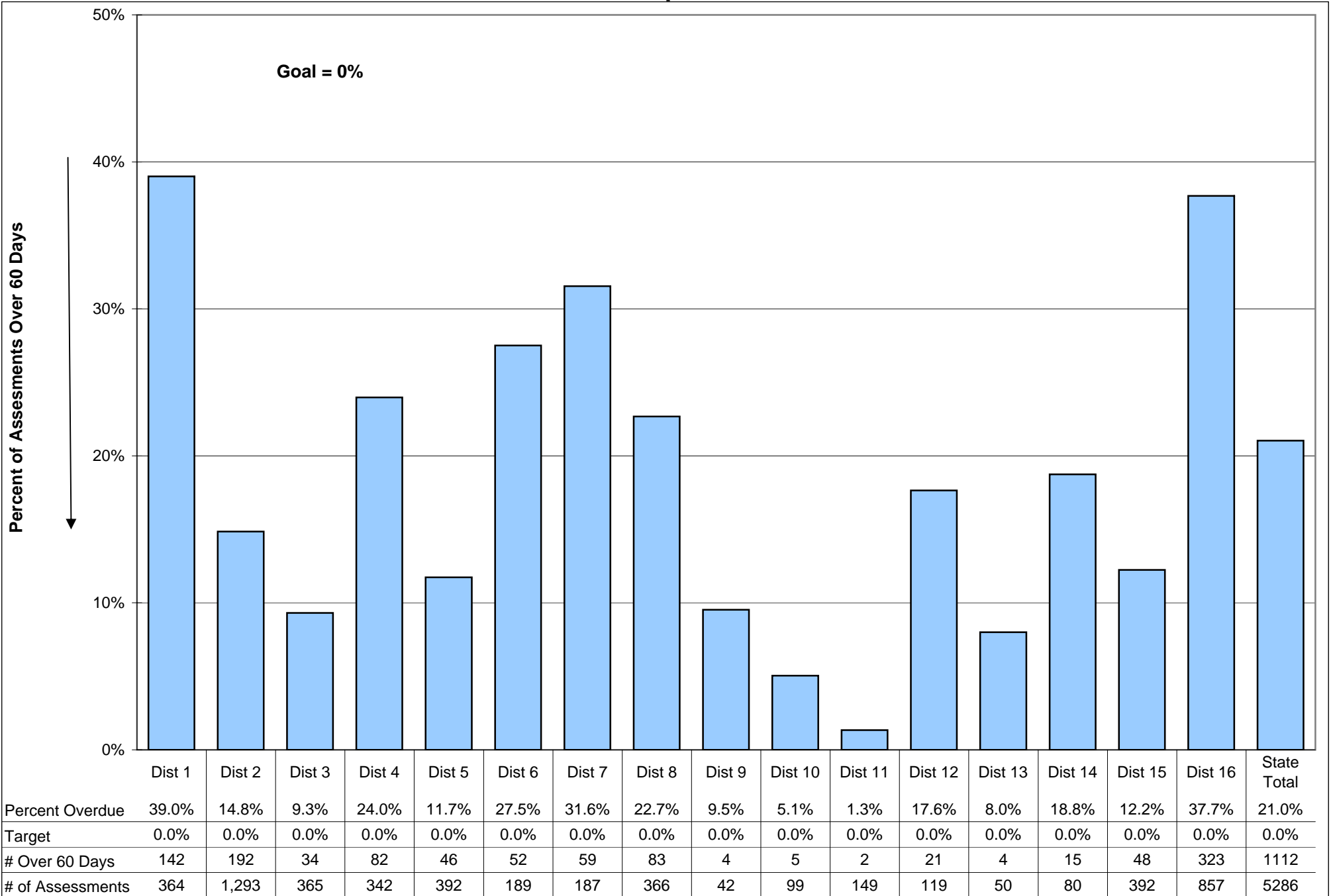
# Median Months to Adoption Quarter Ending December 31, 2008

Oregon



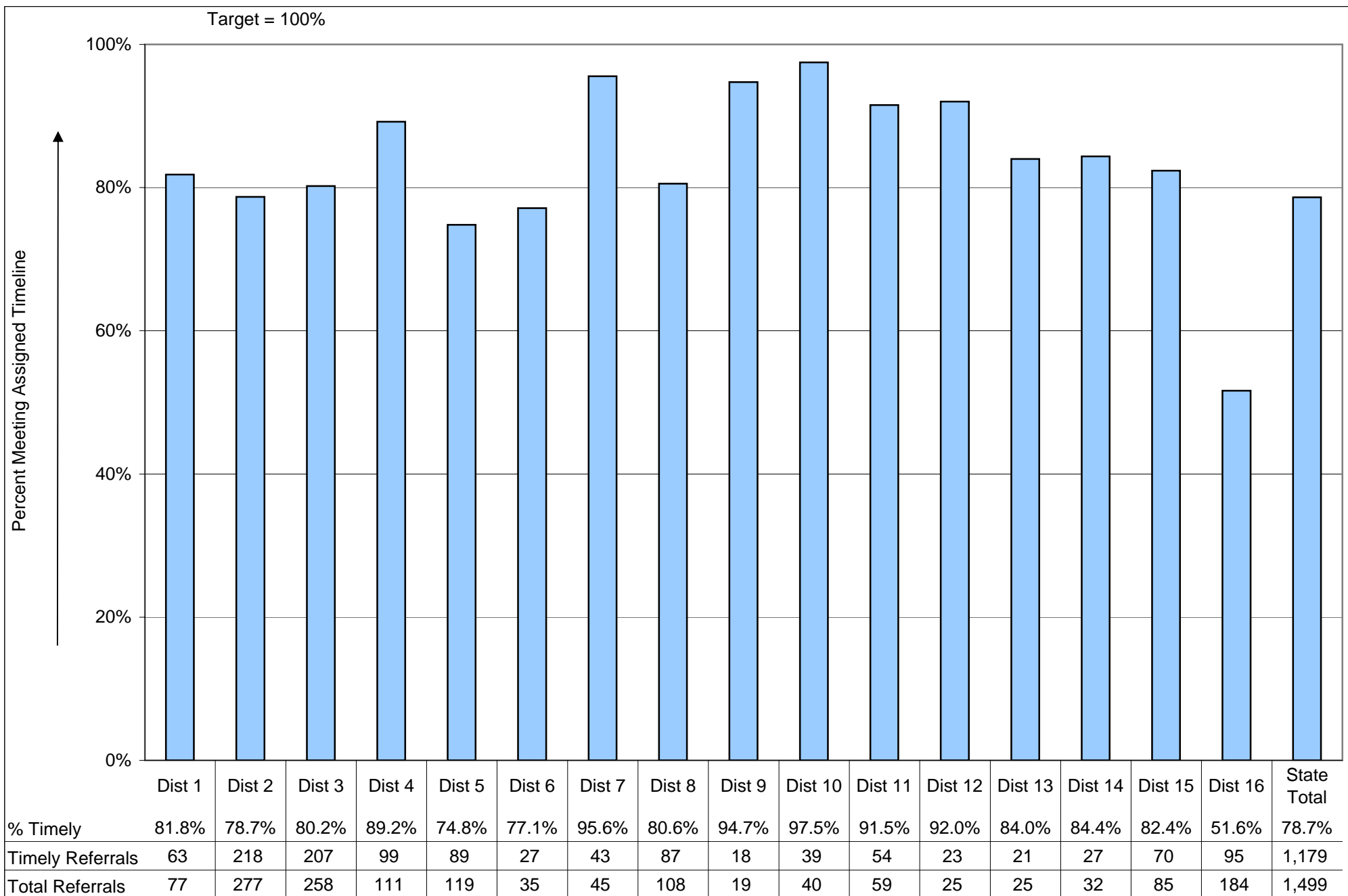
# CPS Assessments - Timeliness Effective April 3, 2009

Oregon



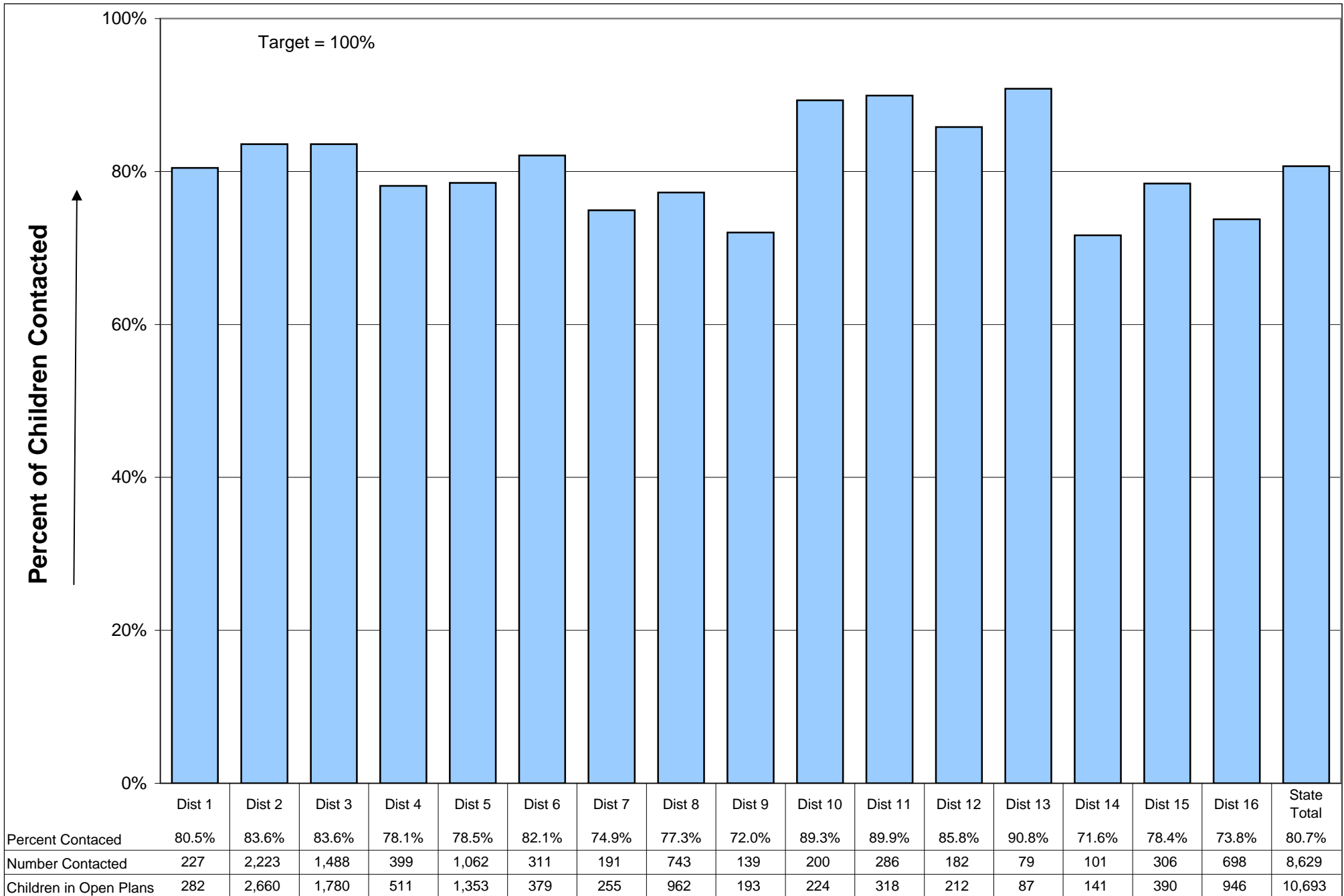
**Timeliness of CPS Response**  
**Percent of All Referrals Meeting Assigned Timeline**  
**February 2009**

**Oregon**



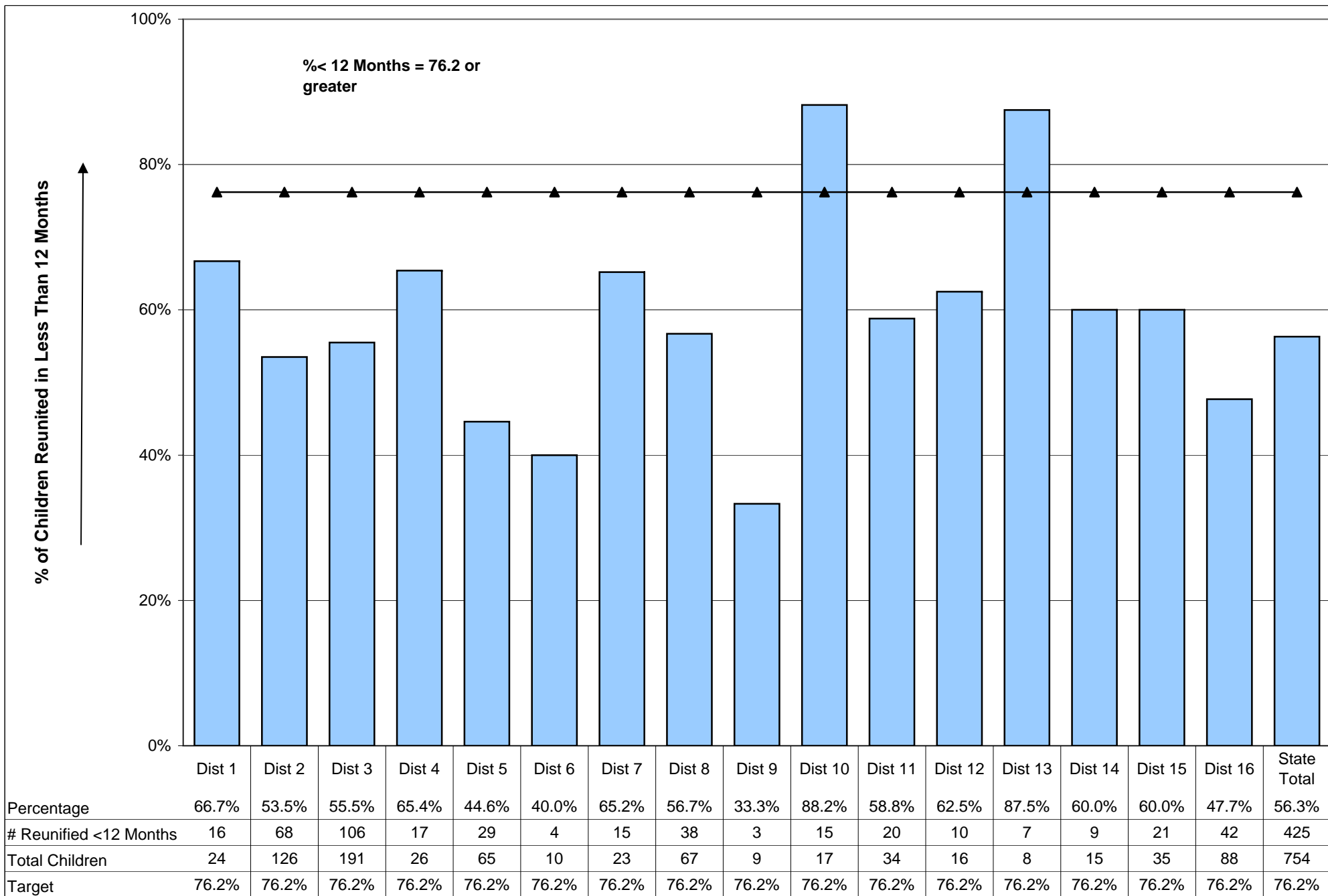
# Face-To-Face Contact Within 30 Days - Children February 2009

Oregon



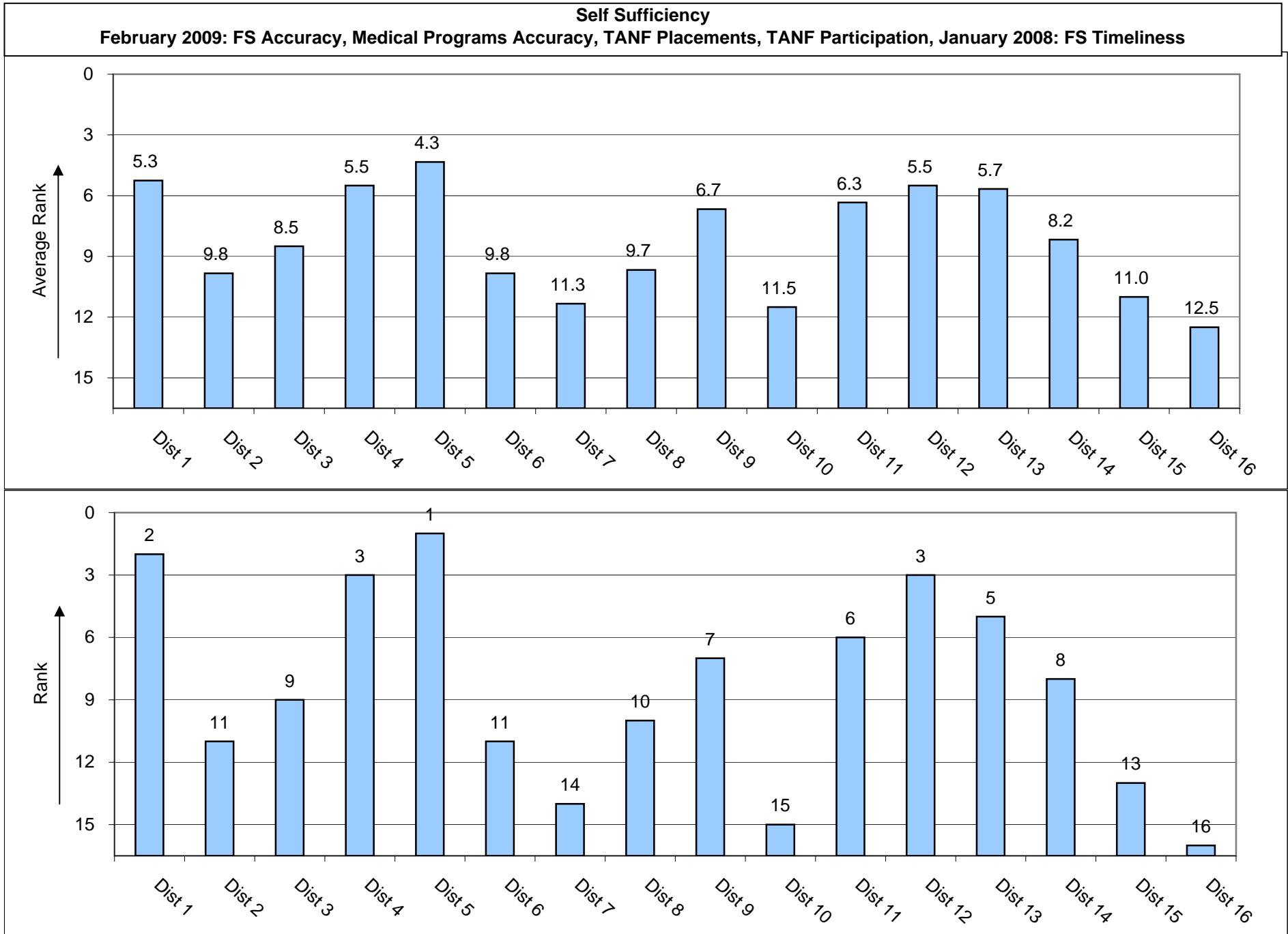
**Reunification: Percent of Children Reunified Within 12 Months  
Quarter Ending December 2008**

**Oregon**



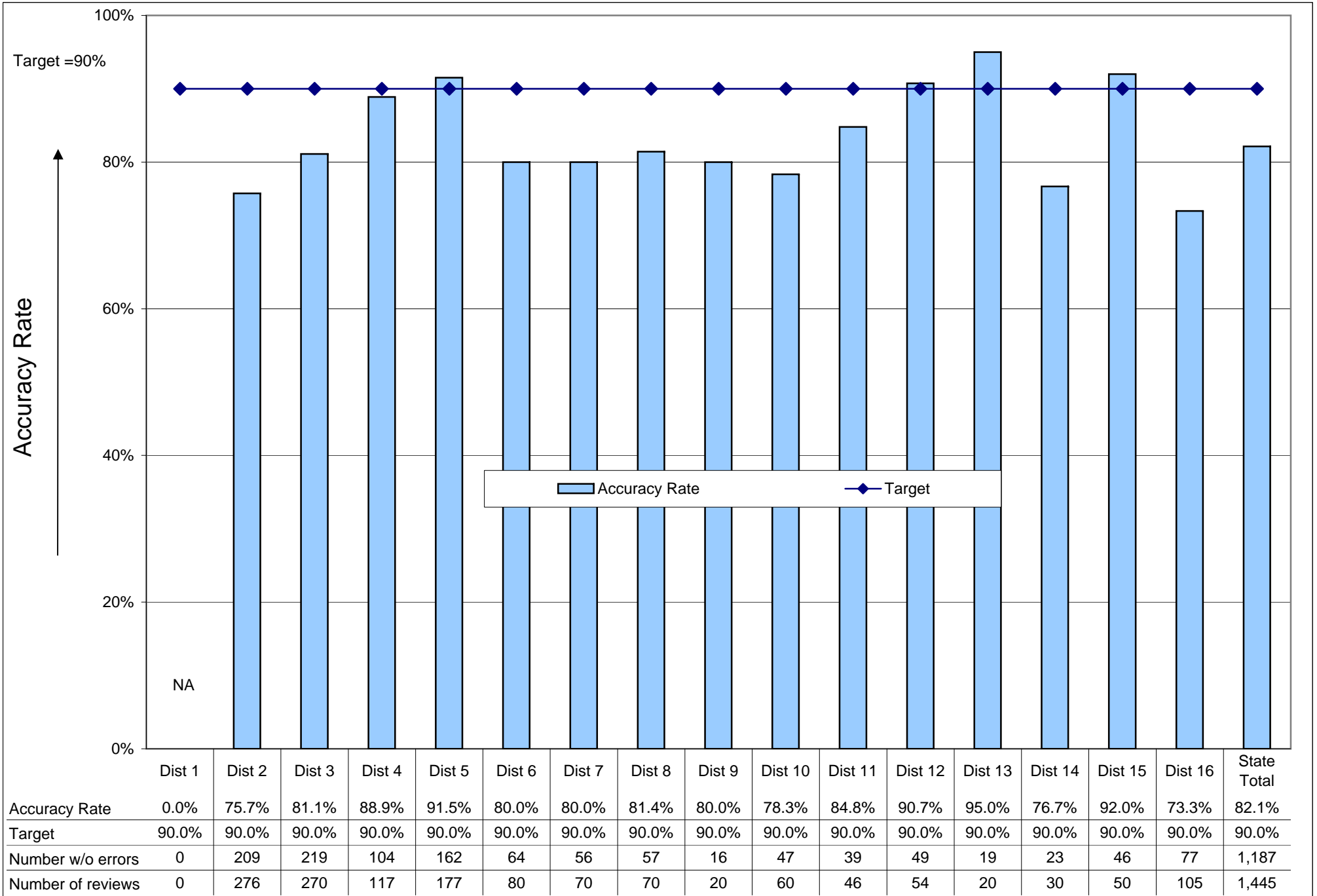
# Average Rank for Self Sufficiency Measures and Ranking November 2008 Meeting

Oregon



## Targeted Food Stamp Review - Percent of Reviews Without Errors March 2009

Oregon

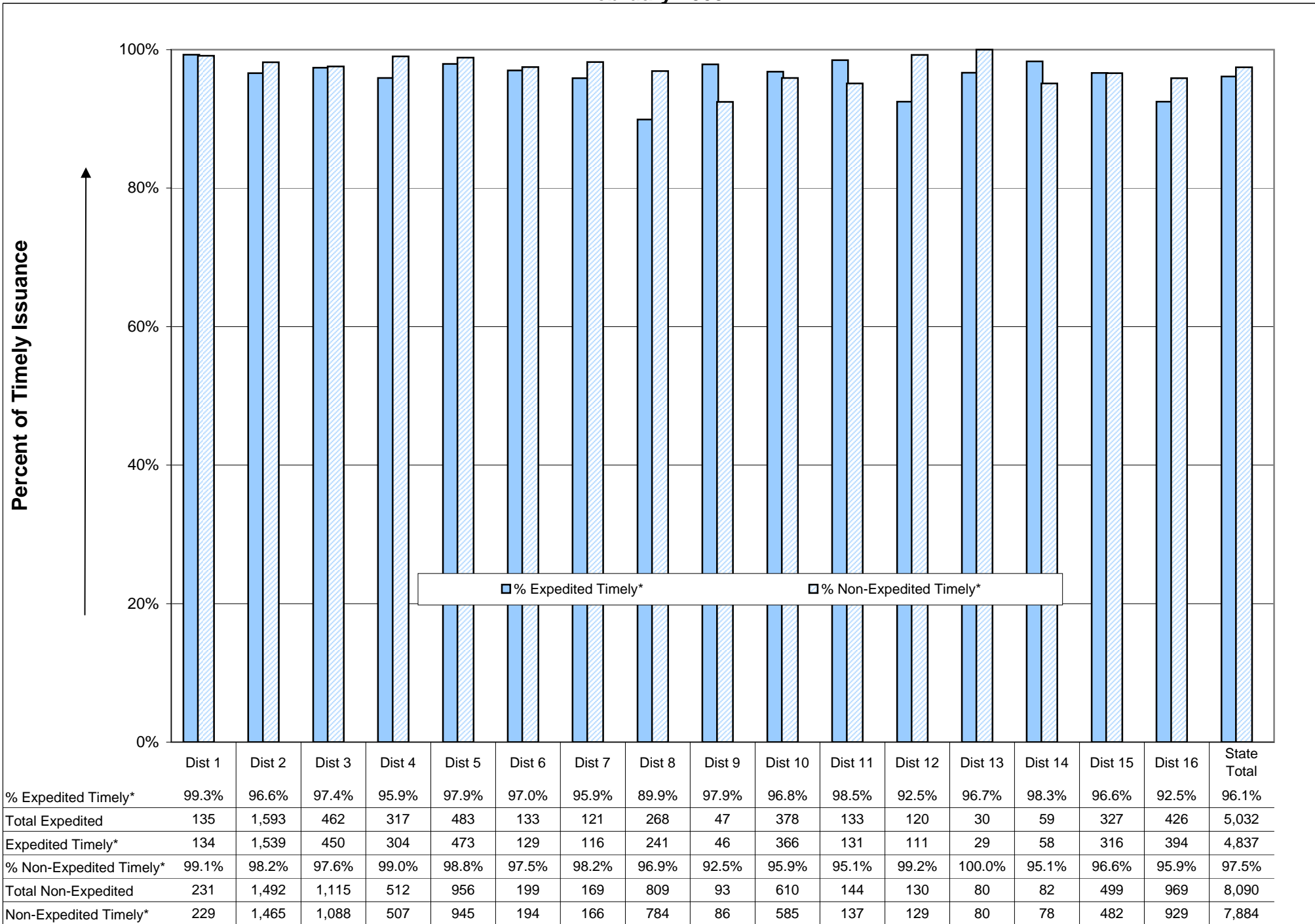


Because reviewers are deployed half time to work in branches there are several with fewer than normal cases, some that have no data.

<http://apps.dhs.state.or.us>  
<http://apps.dhs.state.or.us/art>

# Food Stamp Timeliness: 'New' Issuance -Expedited / Non-Expedited February 2009

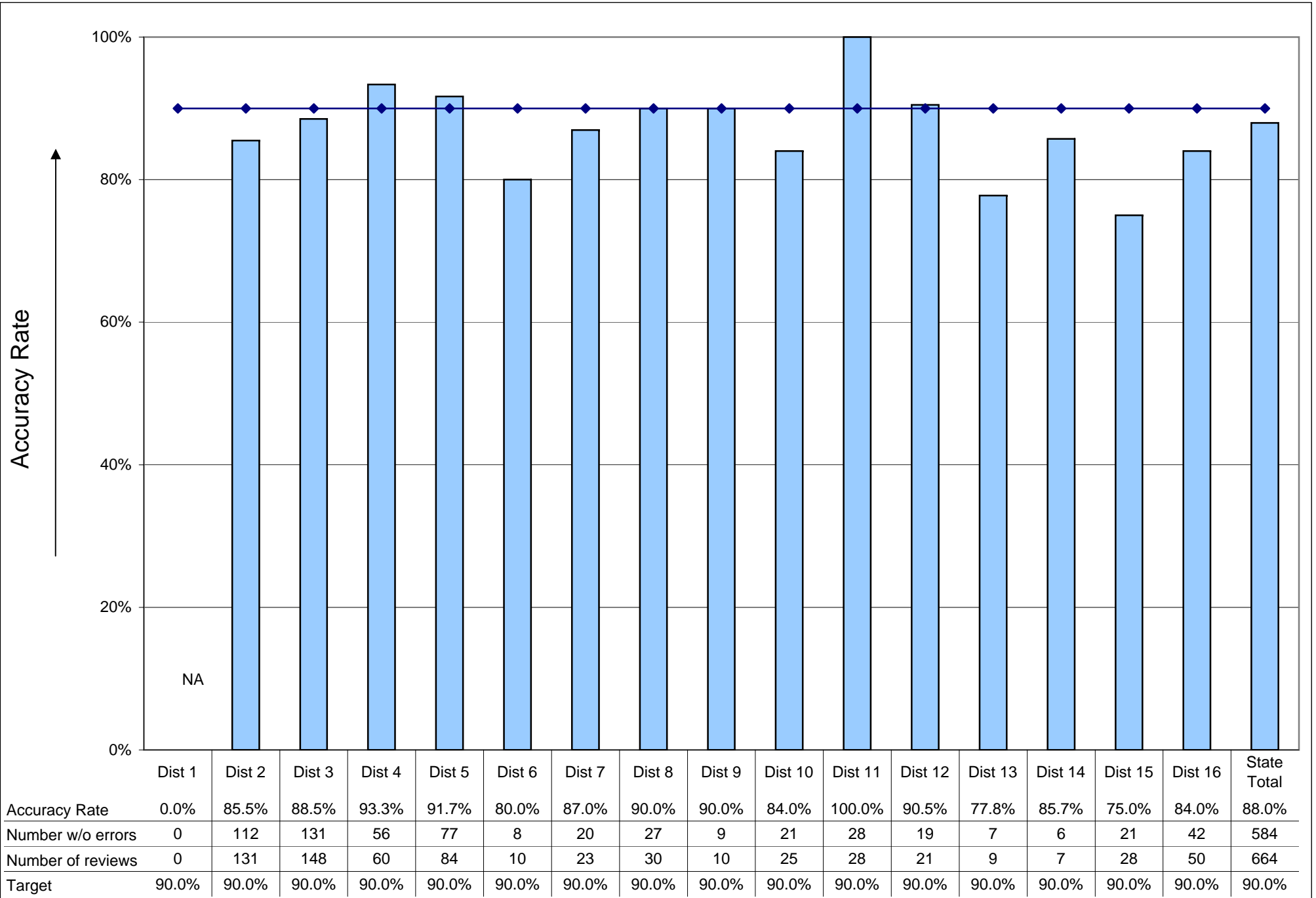
Oregon



\* Difference between top of bar and 100%= % of untimely issuance, over 7 days (expedited) or 30 days (non-exp).  
4/30/2009

**MAA/MAF/EXT Program Reviews - Percent Without Errors  
March 2009**

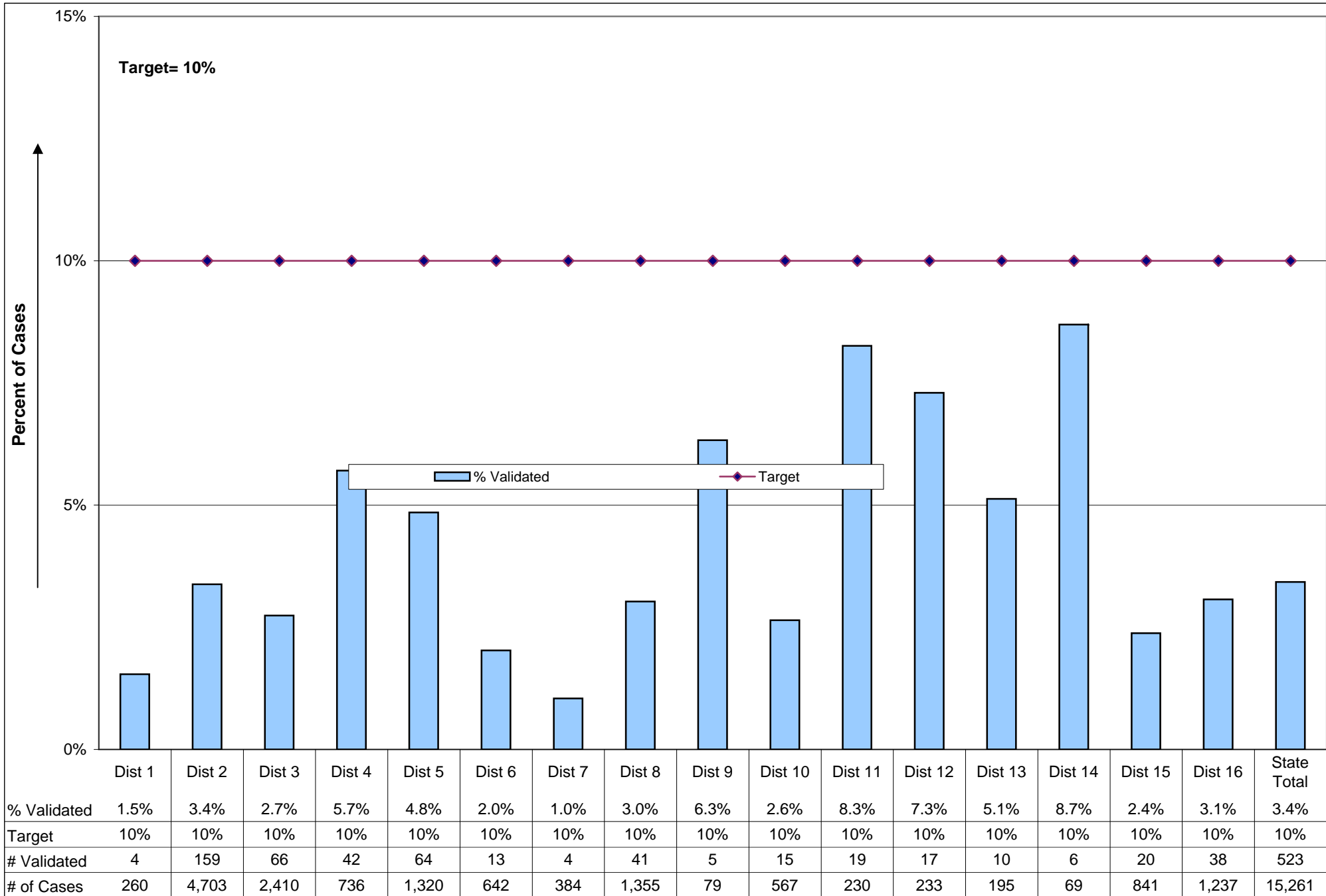
**Oregon**



Because reviewers are deployed half time to work in branches there are several with fewer than normal cases, some that have no data.

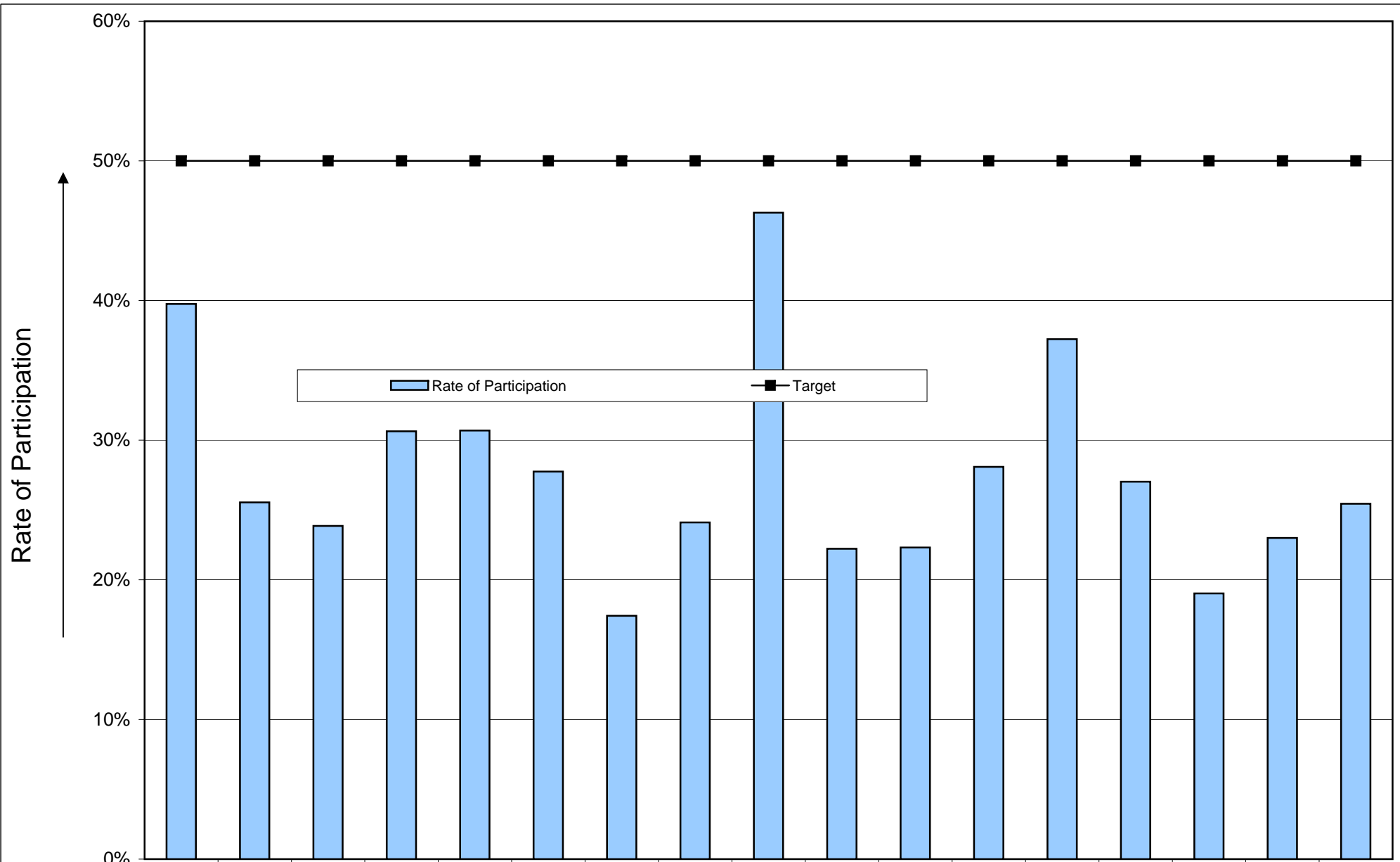
TANF Placements - Percent of Validated TANF Cases Placed in Employment  
March 2009

Oregon



TANF Participation Rate\* - All  
March 2009

Oregon

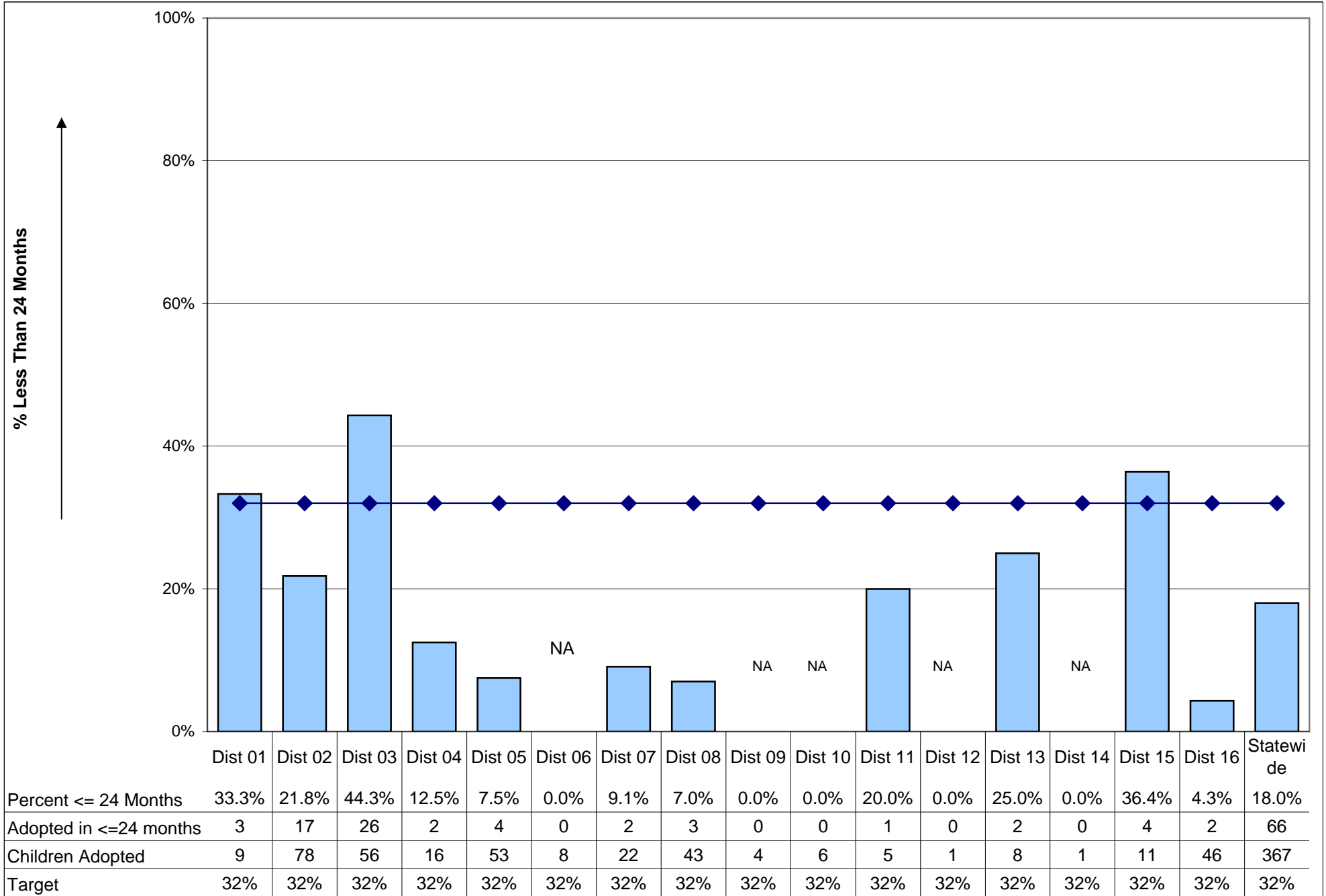


	Dist 1	Dist 02	Dist 03	Dist 04	Dist 05	Dist 06	Dist 07	Dist 08	Dist 09	Dist 10	Dist 11	Dist 12	Dist 13	Dist 14	Dist 15	Dist 16	State
Rate of Participation	39.8%	25.5%	23.9%	30.6%	30.7%	27.8%	17.4%	24.1%	46.3%	22.2%	22.3%	28.1%	37.2%	27.0%	19.0%	23.0%	25.4%
Target	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Participants	97	1,256	701	284	445	209	96	372	50	130	56	84	70	20	180	337	4,387
Mandatory	244	4917	2938	927	1450	753	551	1543	108	585	251	299	188	74	946	1465	17239

*Secondary Performance Measures*

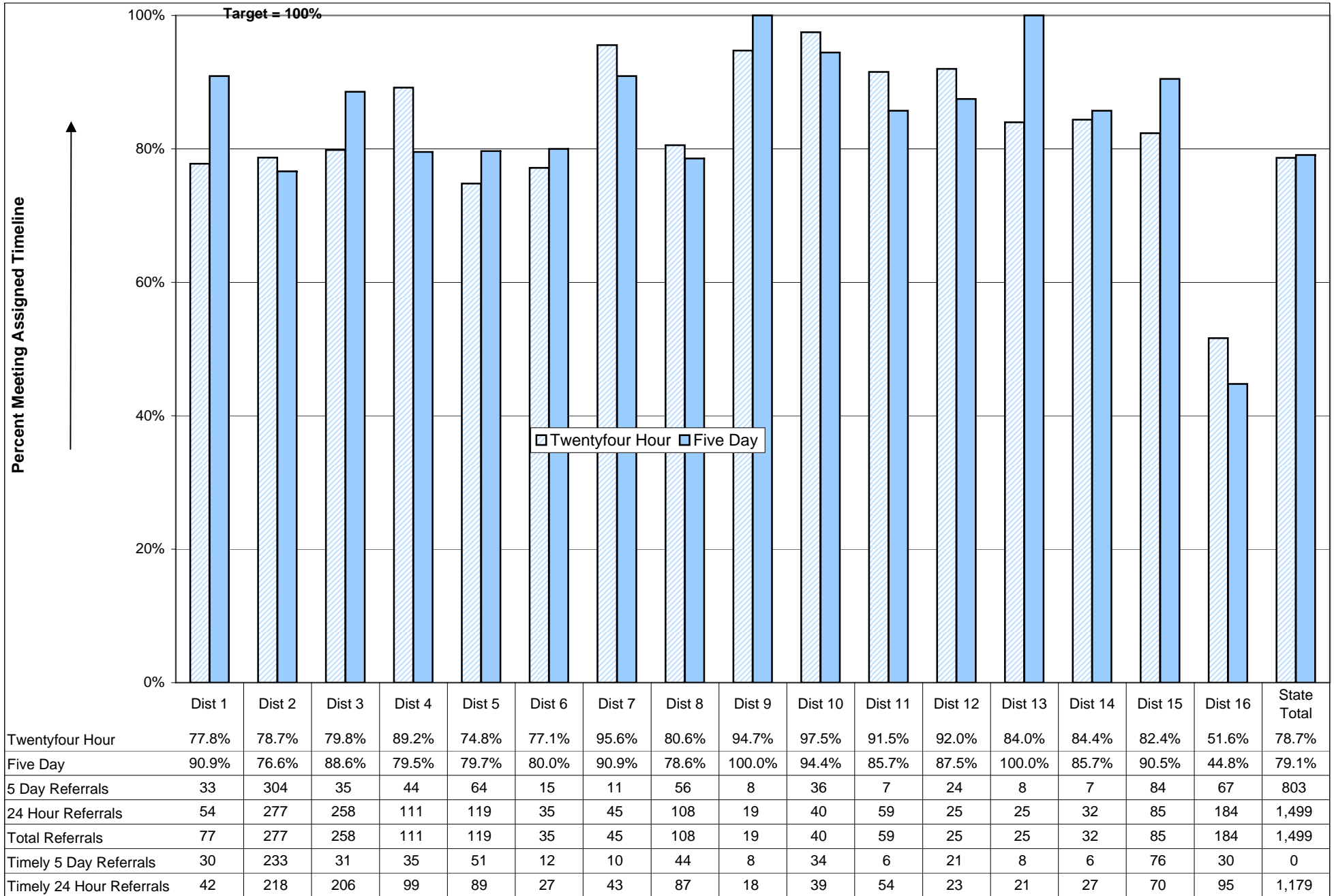
**Percent of Adoptions Achieved in 24 Months or Less  
Quarter Ending December 31, 2008**

**Oregon**



**Timeliness of CPS Response**  
**Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline**  
**February 2009**

**Oregon**



**Timeliness of CPS Response**  
**PPS Referrals - Includes PS Referrals Still in Assessment**  
**February 2009**

**Oregon**

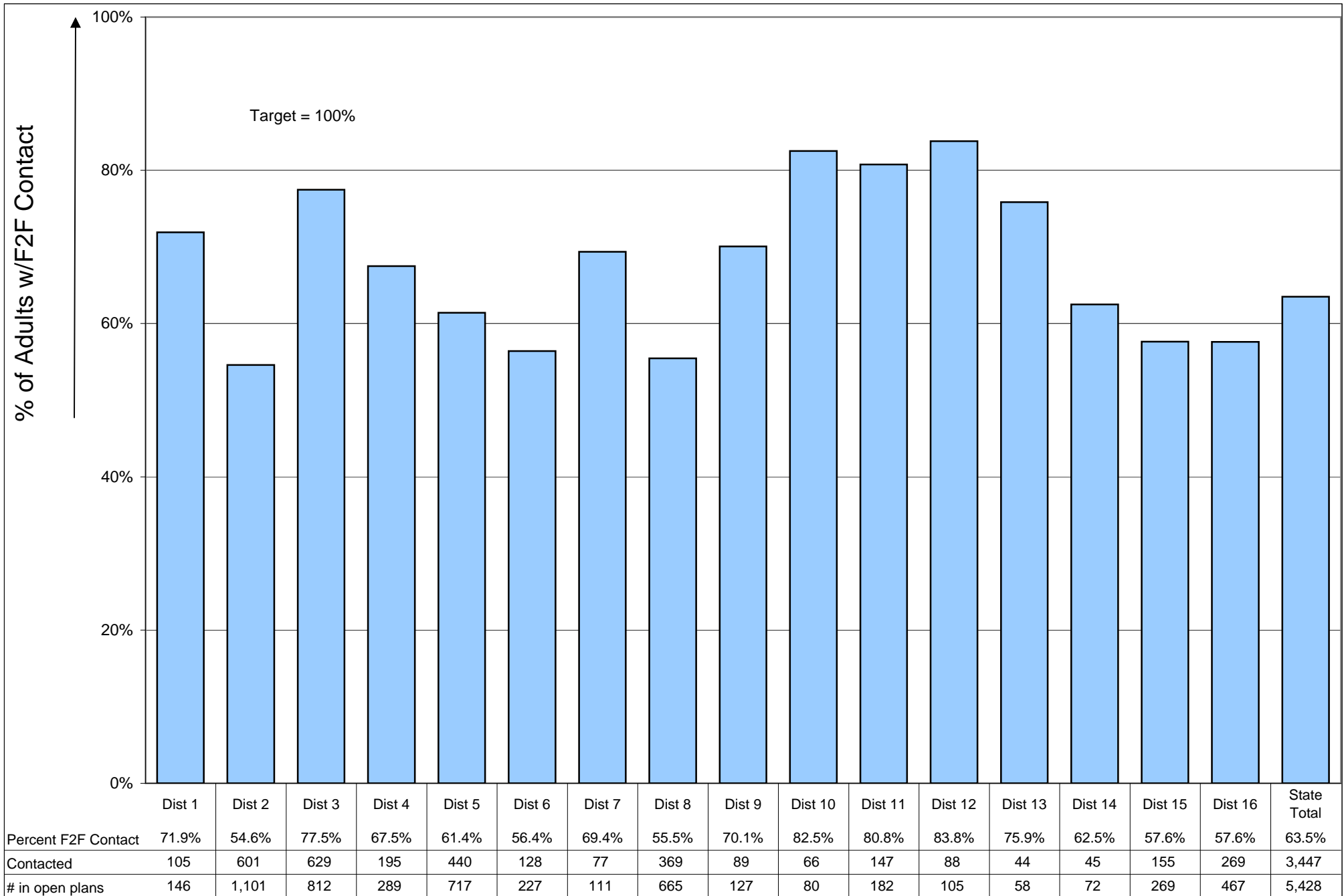
*District percents above the statewide average performance in each category is highlighted*

District	24 Hour			5 Day			Total	
	Number	Percent Met Timeliness	Percent of Total Referrals	Number	Percent Met Timeliness	Percent of Total Referrals	Number	Percent Met Timeliness
District 1	54	77.8%	70.1%	33	90.9%	42.9%	87	82.8%
District 2	277	78.7%	100.0%	304	76.6%	109.7%	581	77.6%
District 3	258	79.8%	100.0%	35	88.6%	13.6%	293	80.9%
District 4	111	89.2%	100.0%	44	79.5%	39.6%	155	86.5%
District 5	119	74.8%	100.0%	64	79.7%	53.8%	183	76.5%
District 6	35	77.1%	100.0%	15	80.0%	42.9%	50	78.0%
District 7	45	95.6%	100.0%	11	90.9%	24.4%	56	94.6%
District 8	108	80.6%	100.0%	56	78.6%	51.9%	164	79.9%
District 9	19	94.7%	100.0%	8	100.0%	42.1%	27	96.3%
District 10	40	97.5%	100.0%	36	94.4%	90.0%	76	96.1%
District 11	59	91.5%	100.0%	7	85.7%	11.9%	66	90.9%
District 12	25	92.0%	100.0%	24	87.5%	96.0%	49	89.8%
District 13	25	84.0%	100.0%	8	100.0%	32.0%	33	87.9%
District 14	32	84.4%	100.0%	7	85.7%	21.9%	39	84.6%
District 15	85	82.4%	100.0%	84	90.5%	98.8%	169	86.4%
District 16	184	51.6%	100.0%	67	44.8%	36.4%	251	49.8%
Statewide	1499	78.7%	100.0%	803	79.1%	53.6%	2,302	78.7%

*Includes Referrals still in assessment*

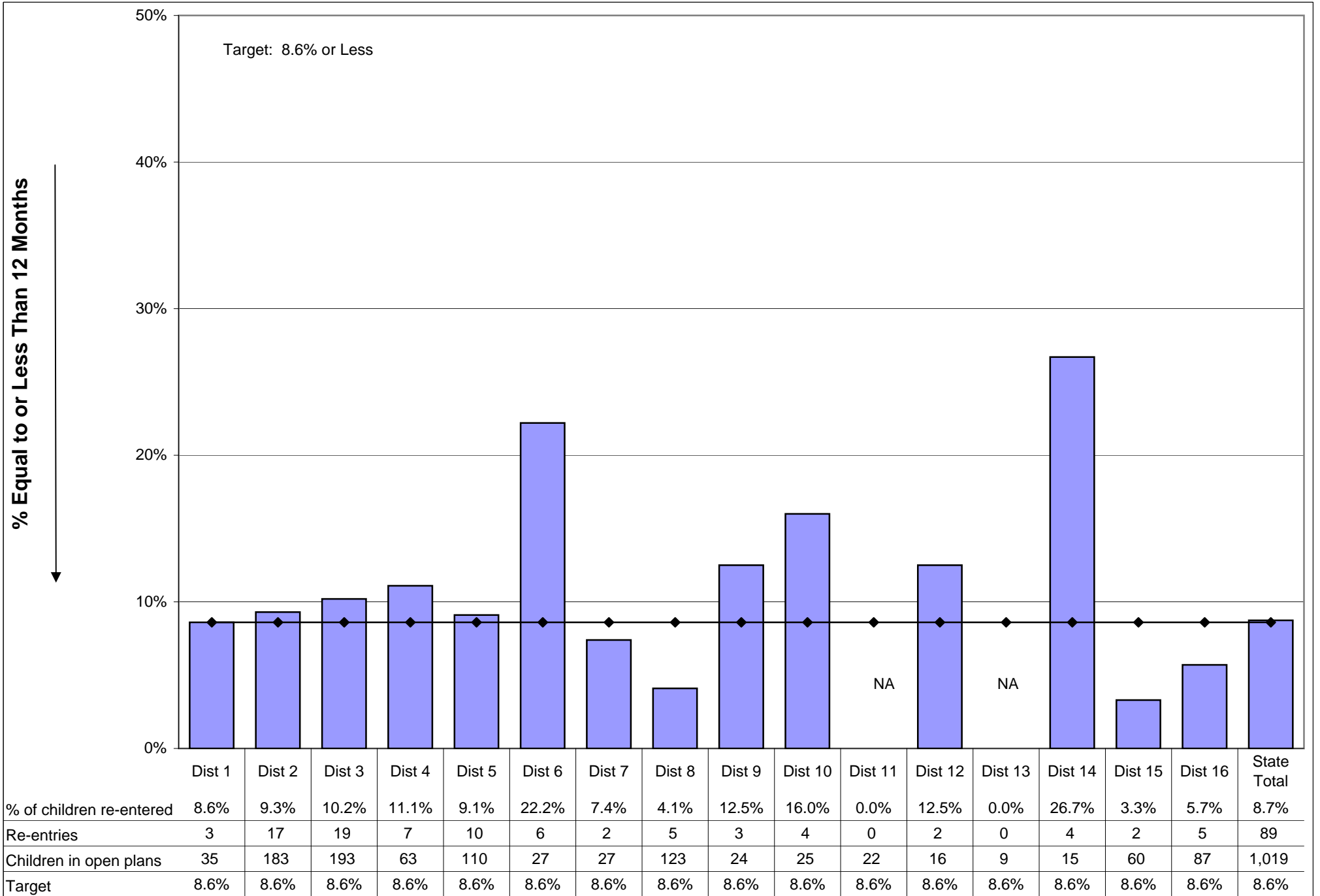
# Face-To-Face Contact Within 30 Days - Adults February 2009

Oregon



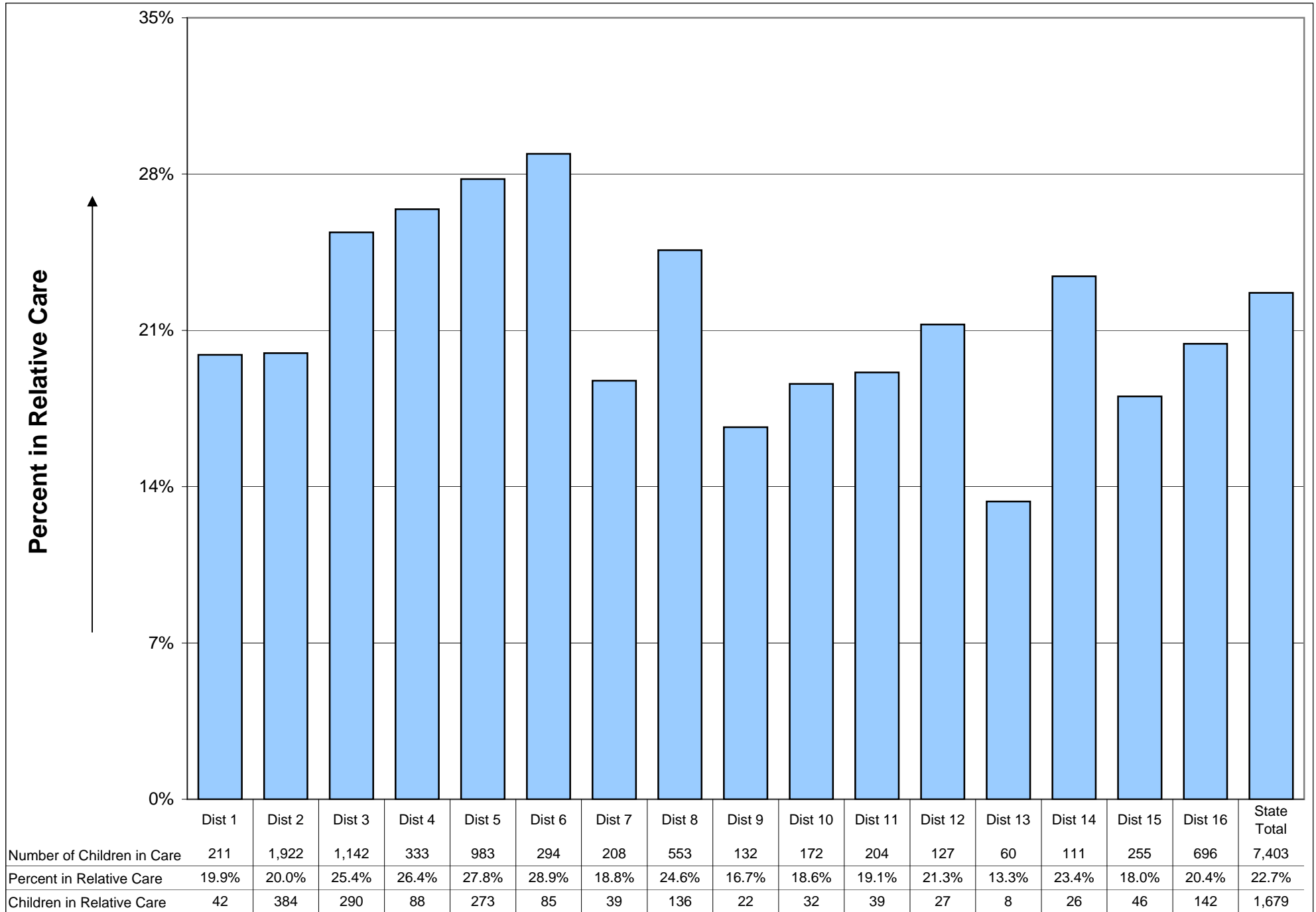
**Foster Care Re-entry - Percent Equal to or Less Than 12 Months  
Quarter Ending December 2008**

**Oregon**



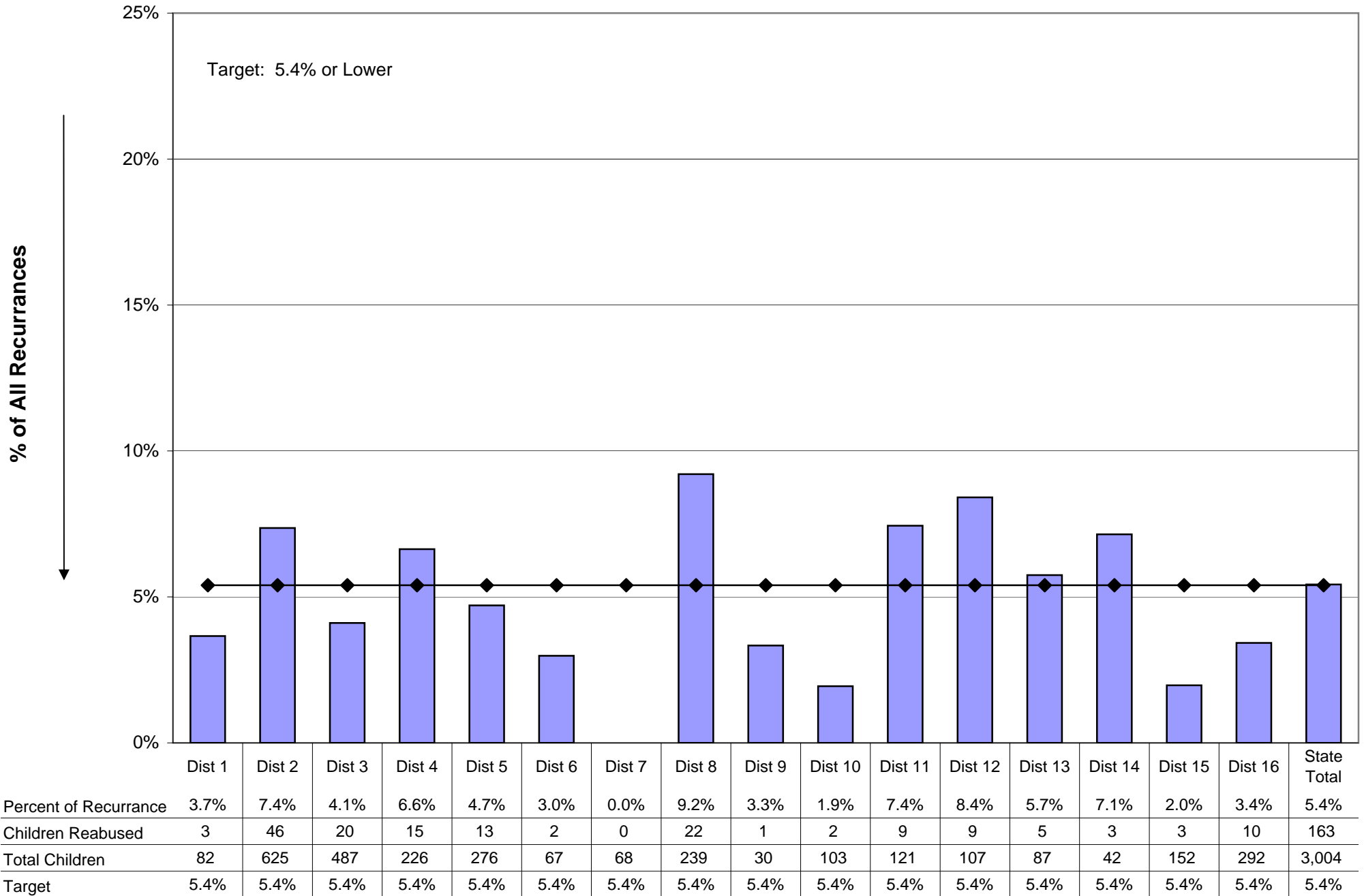
**Foster Care - Children in Relative Care**  
**April 9, 2009**

**Oregon**



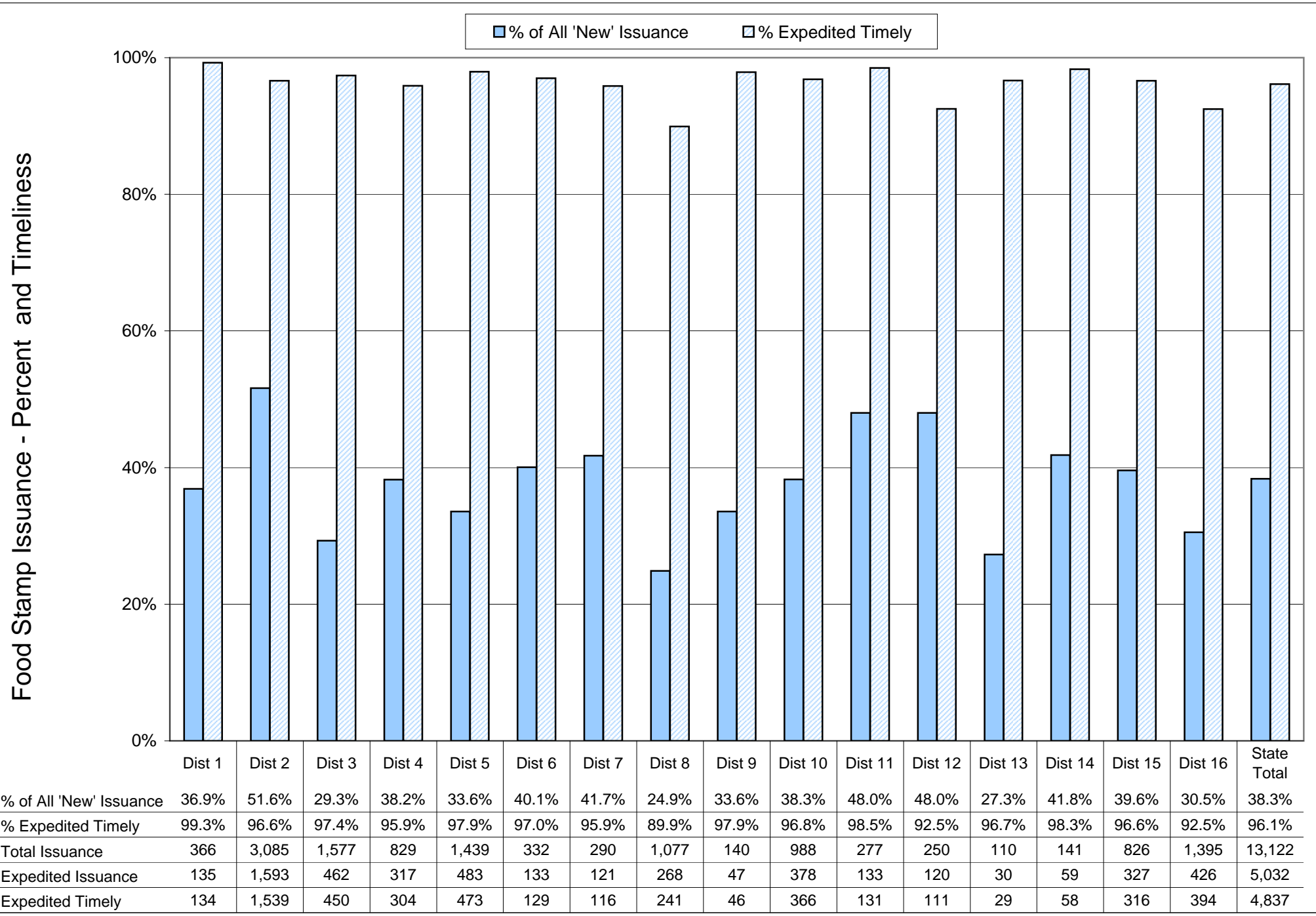
**Reabuse - Percentage of All Recurrences  
Reabuse Through December 2008  
(Initial Abuse Apr '08- Jun '08)**

**Oregon**



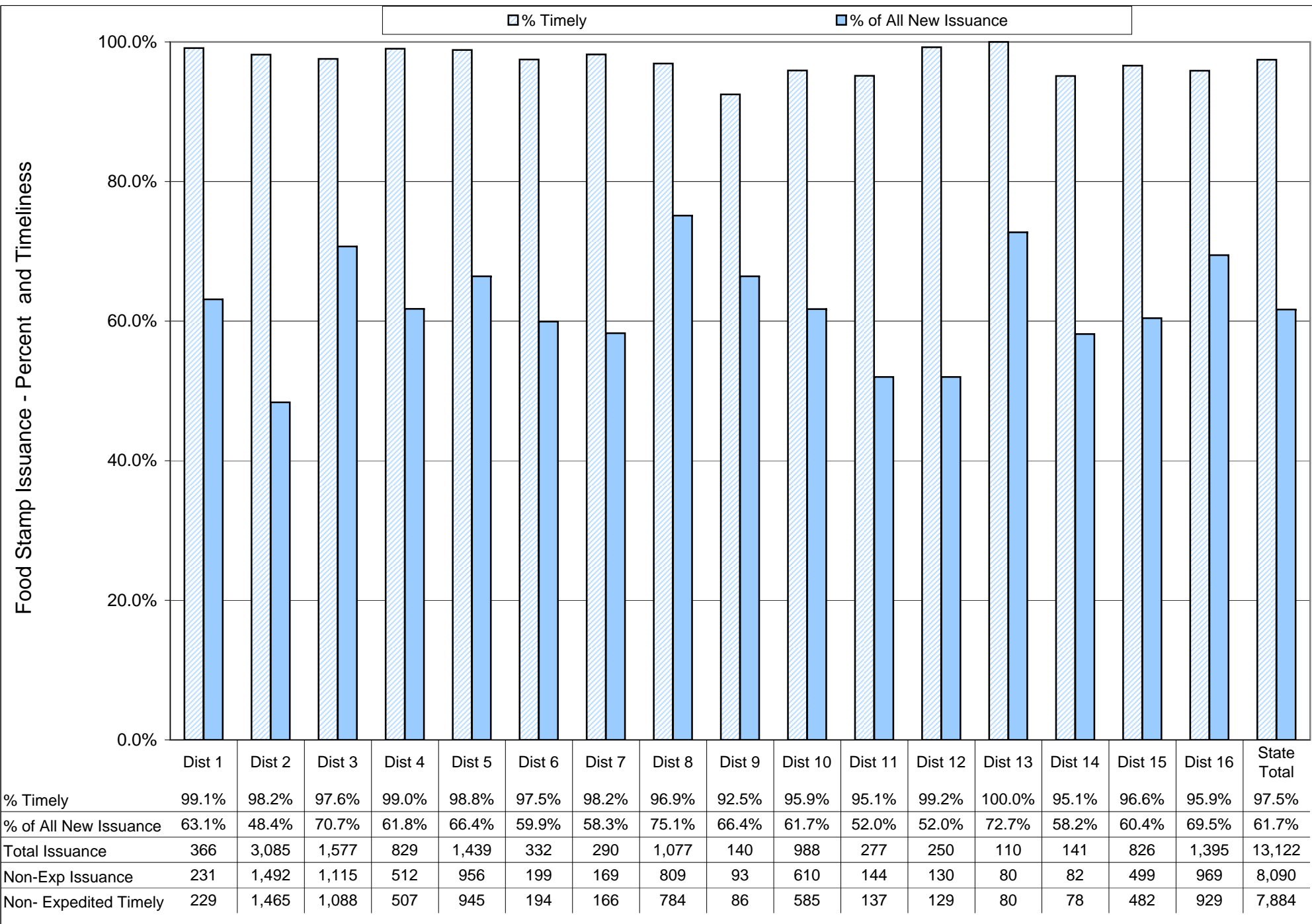
**Food Stamps - Expedited: Percent of All 'New' Issuance/Percent Timely  
February 2009**

**Oregon**



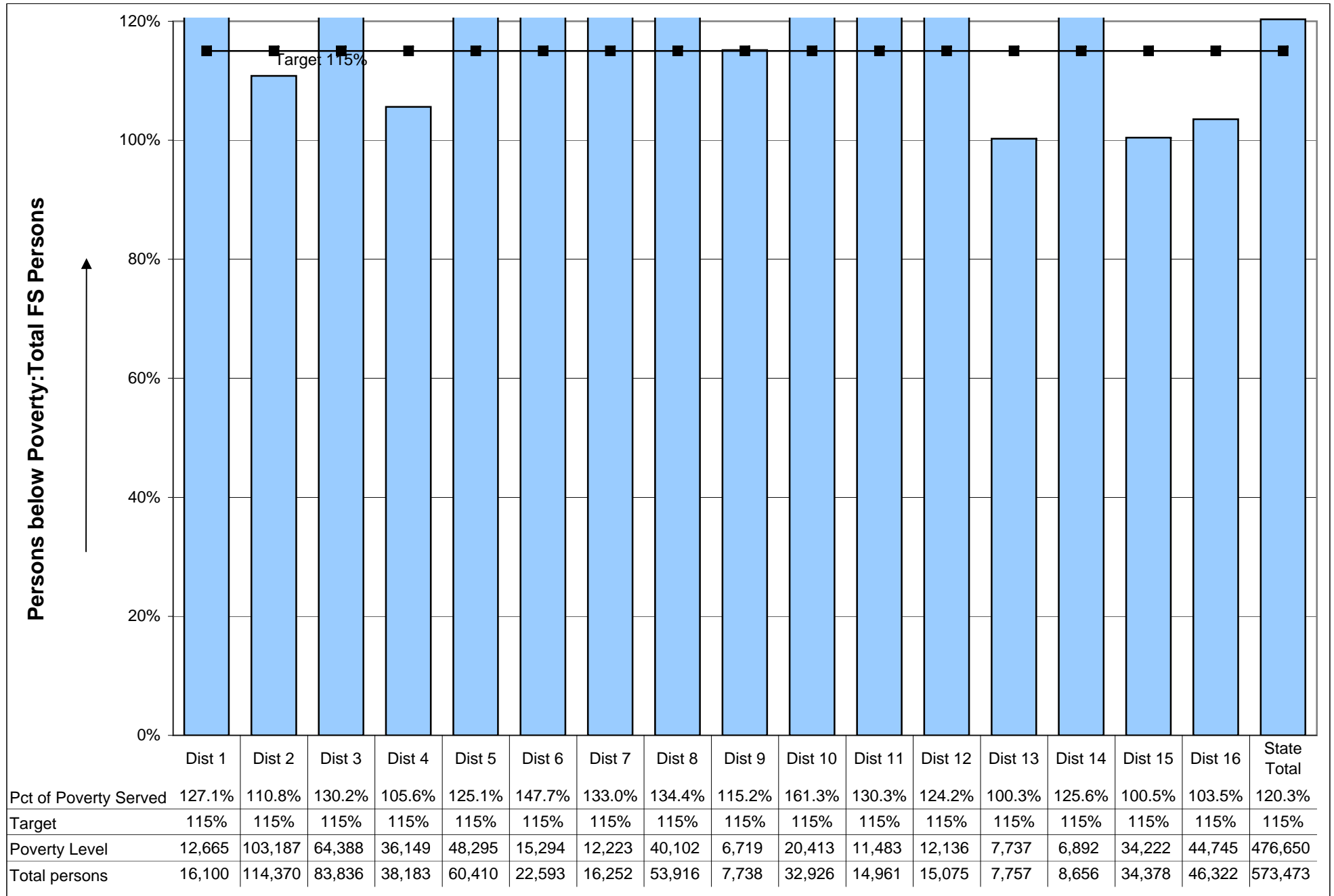
**Food Stamps - Non Expedited: Percent of All 'New' Issuance/Percent Timely  
February 2009**

**Oregon**



## Food Stamp Use Compared to Poverty Level March 2009

Oregon



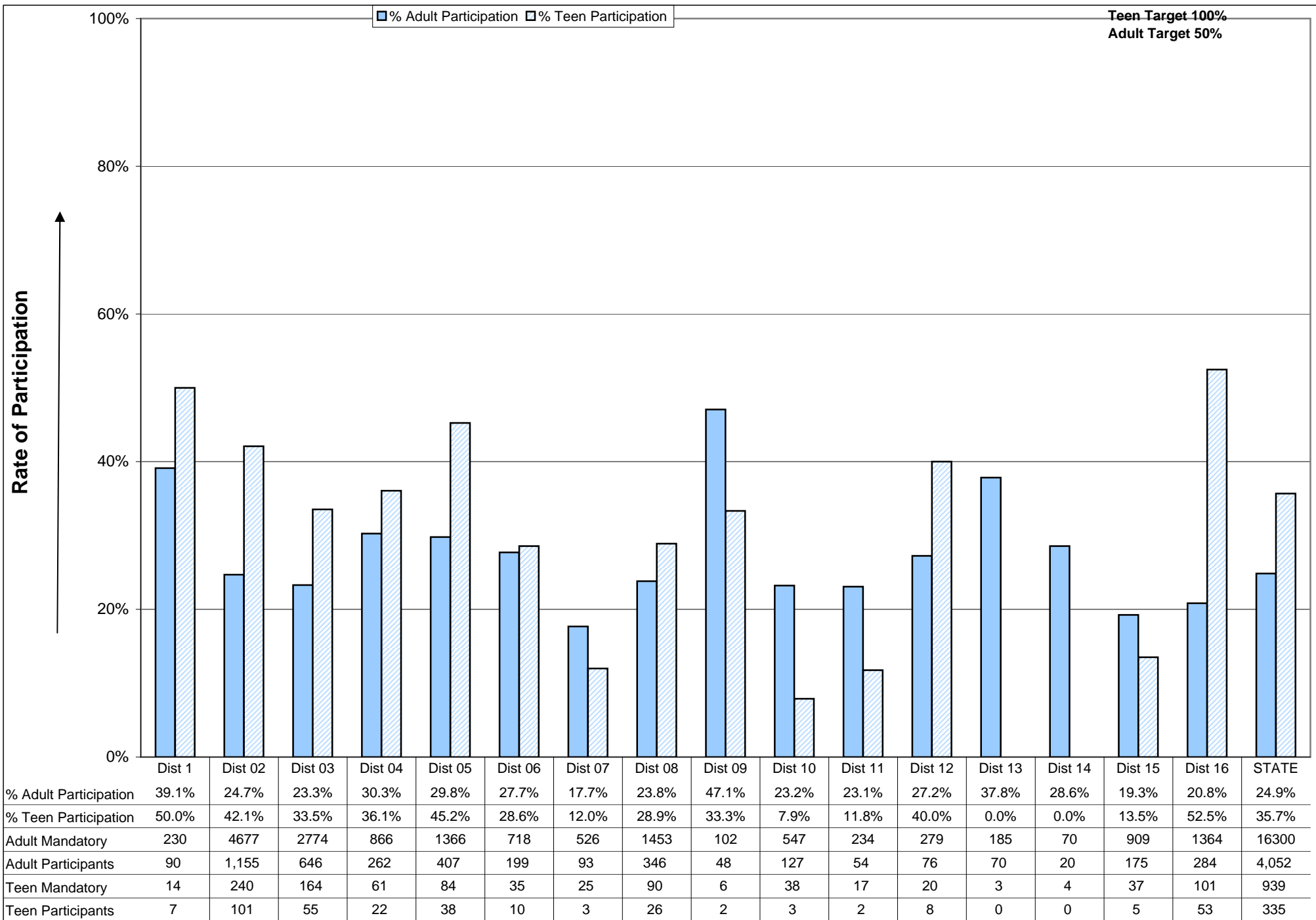
Population/Estimated Poverty Level data was updated effective December 2008 report. 4/30/2009

<http://www.oregon.gov/DHS/assistance/data/main.shtml>

# TANF Participation Rate\* - Adults and Teen Parents

## March 2009

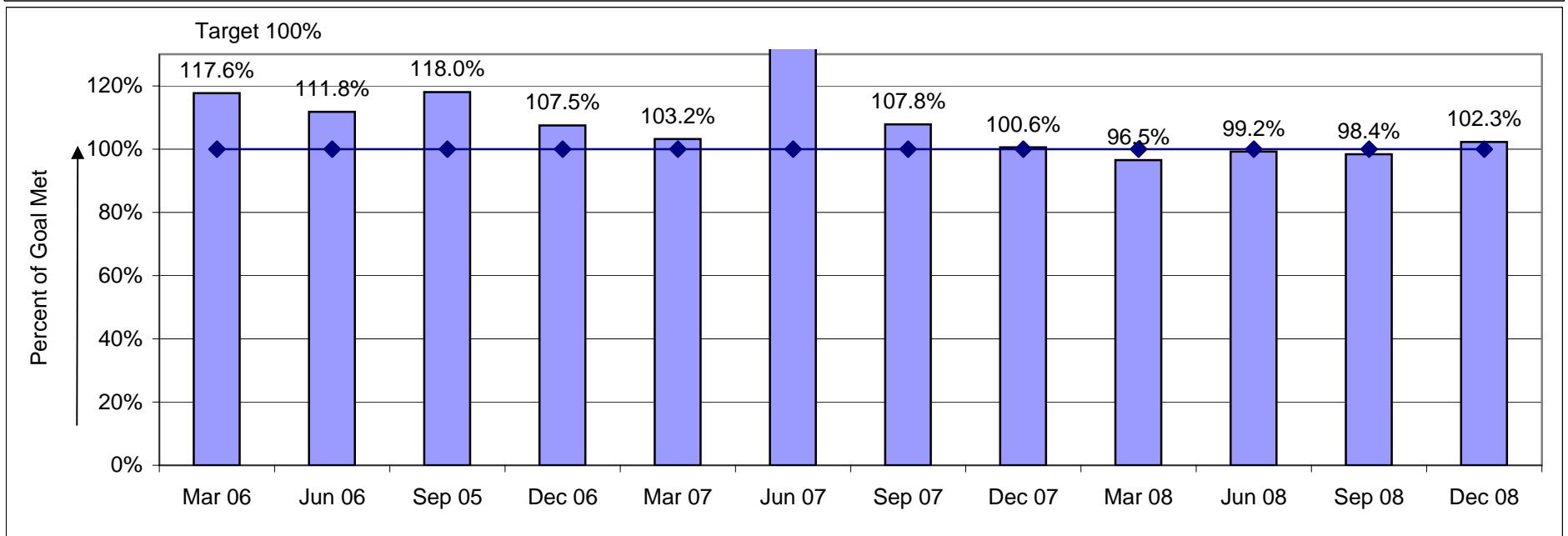
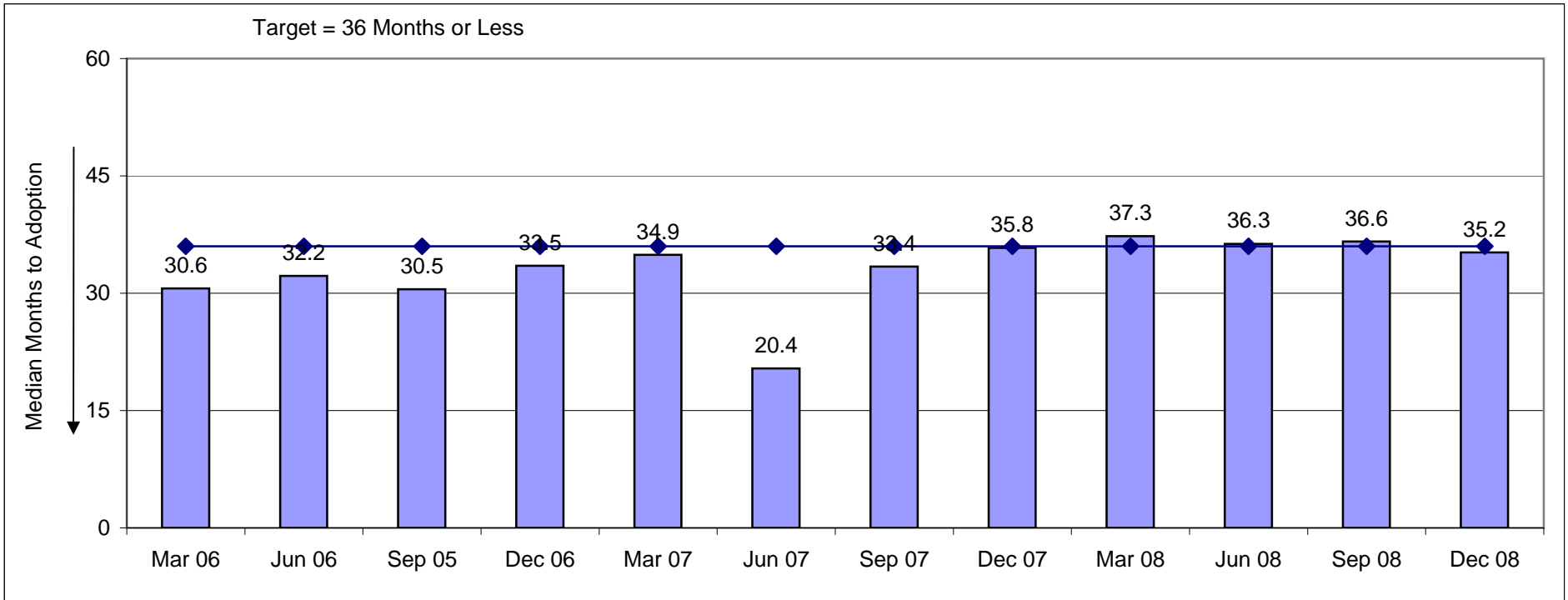
Oregon



*Performance Measure History*

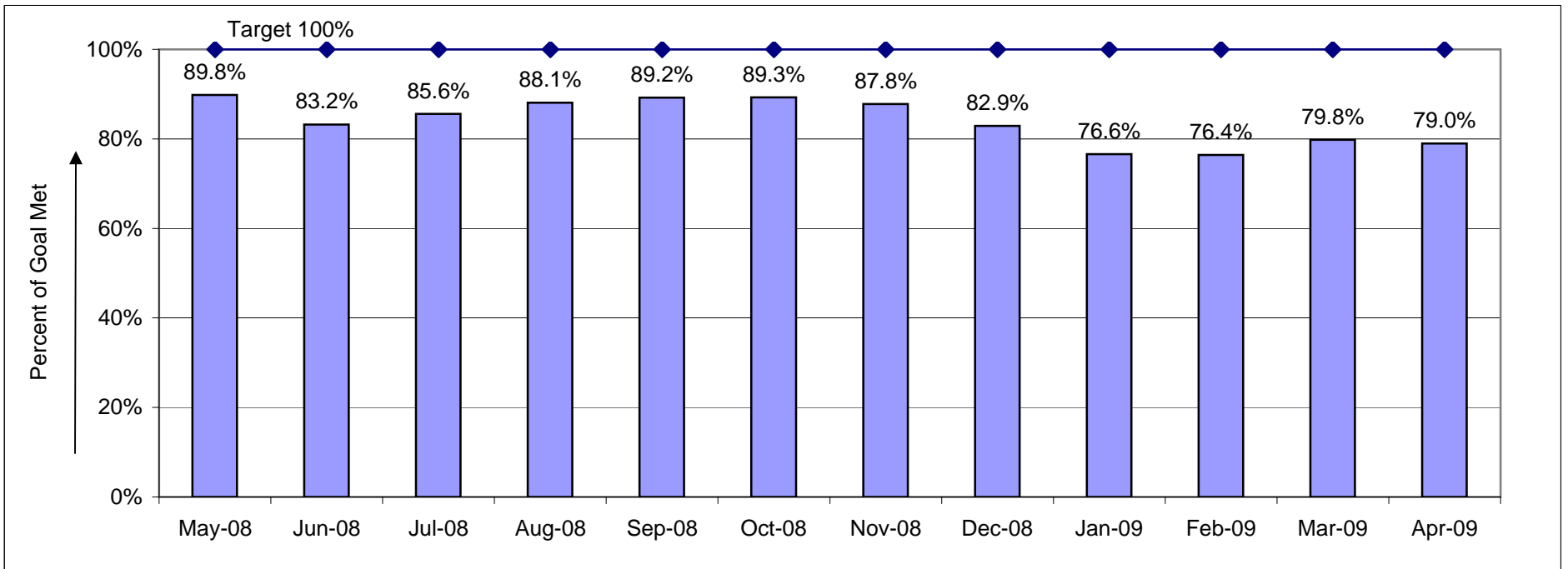
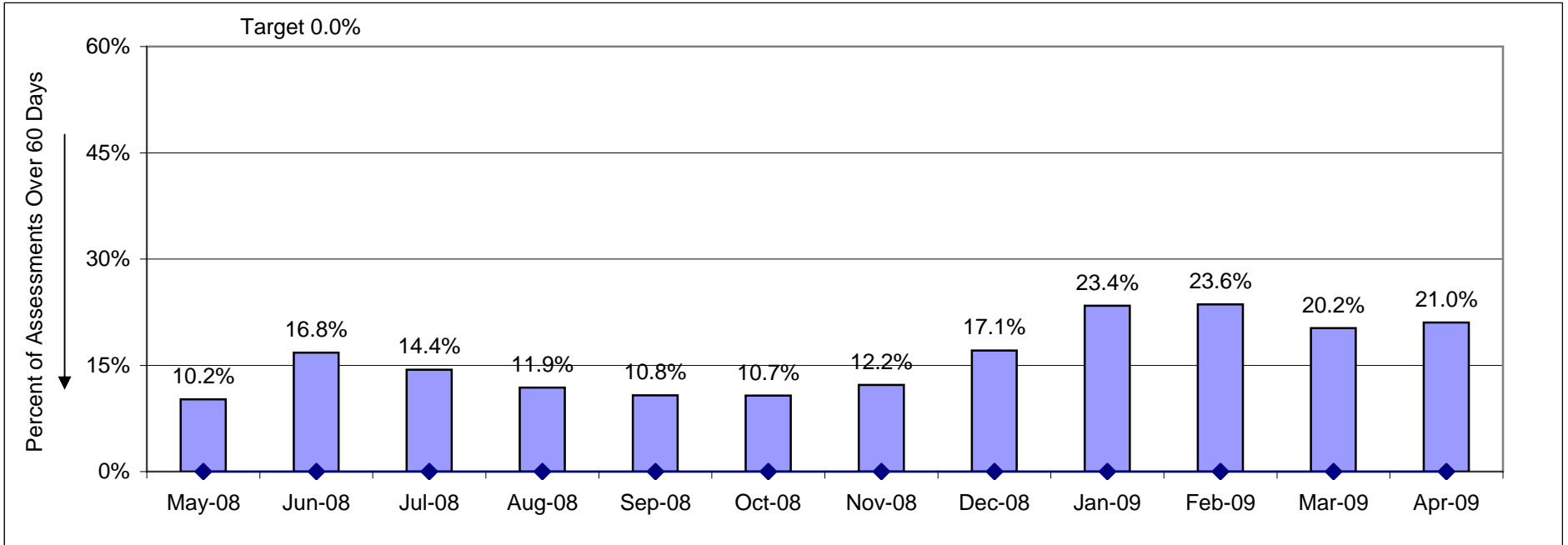
# Median Months to Adoption Quarterly - History

Oregon



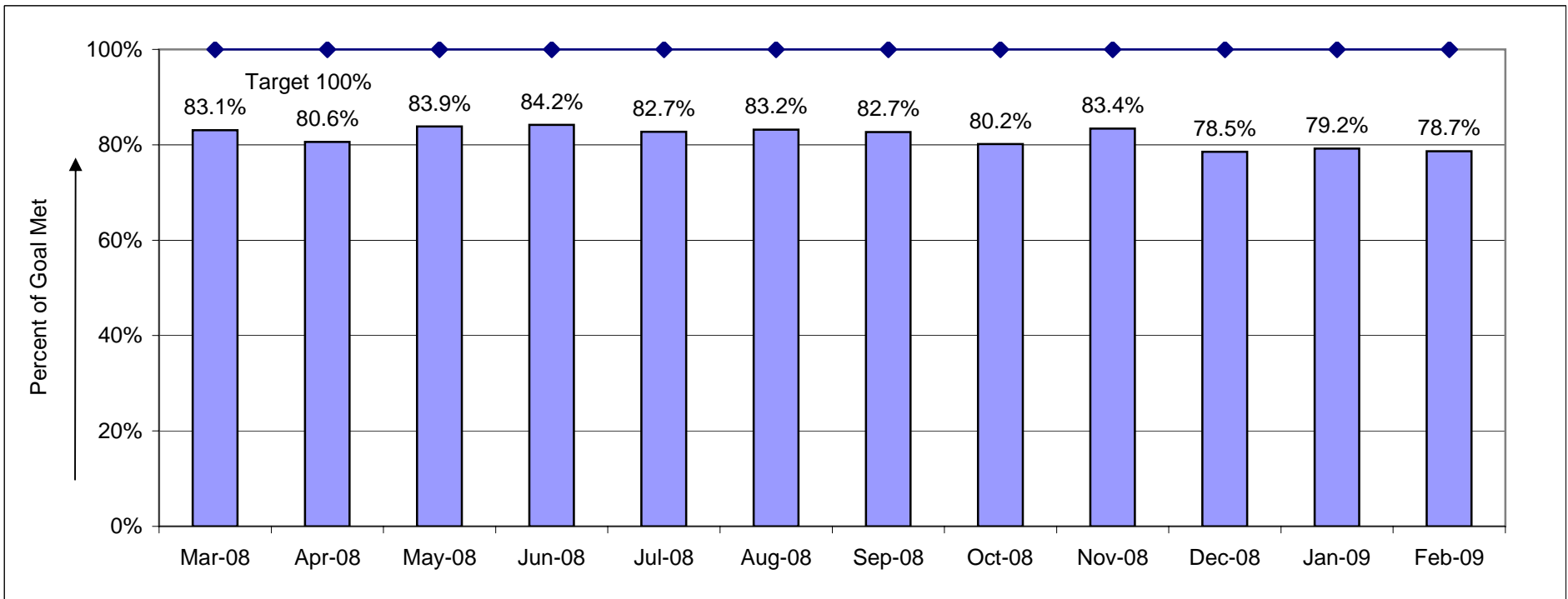
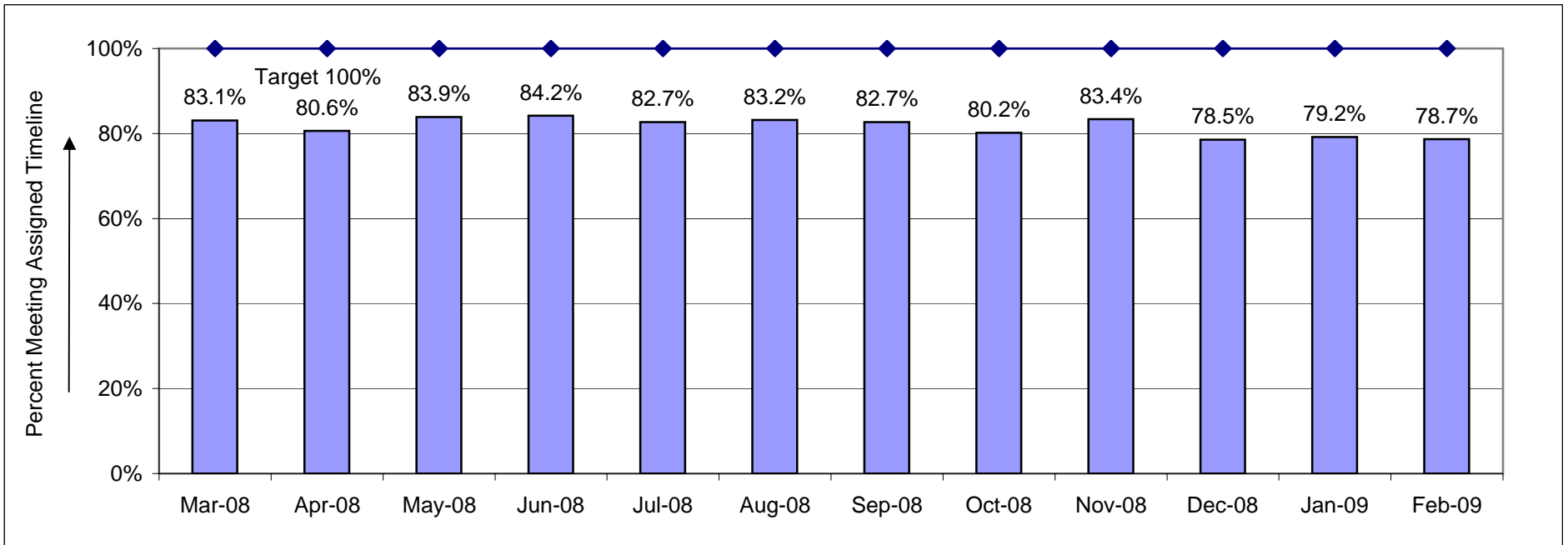
# CPS Assessments Timeliness - History

Oregon



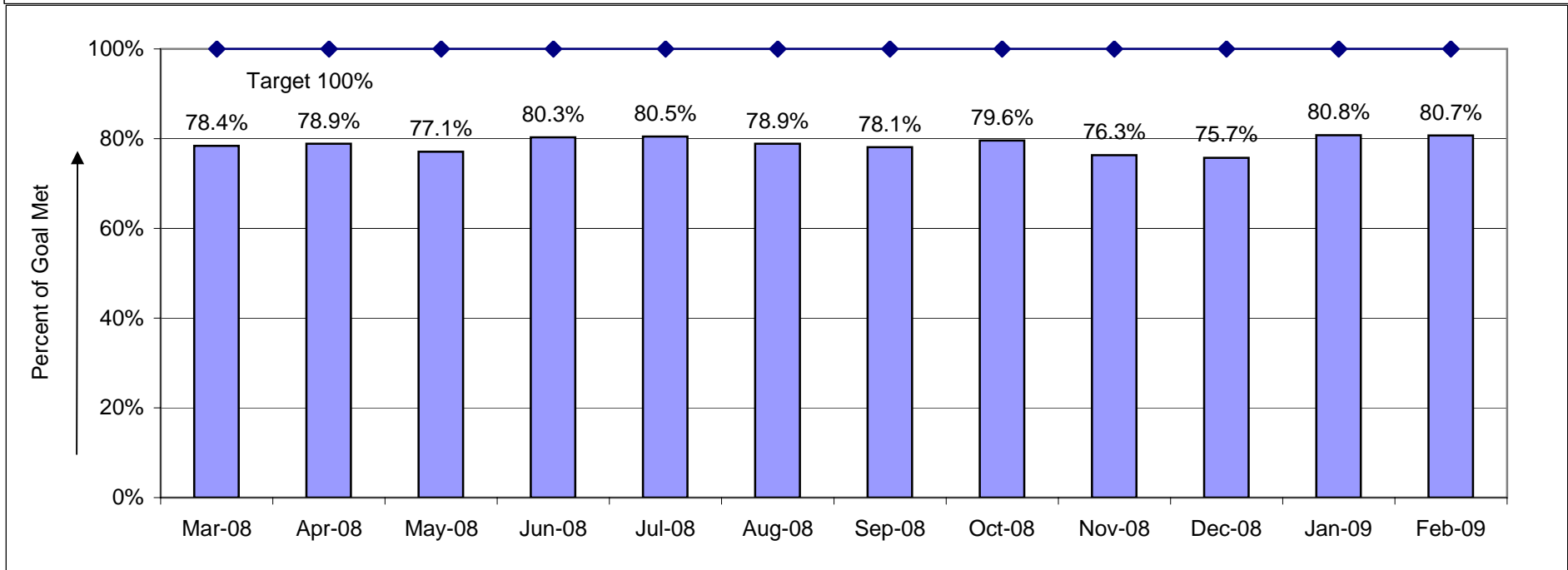
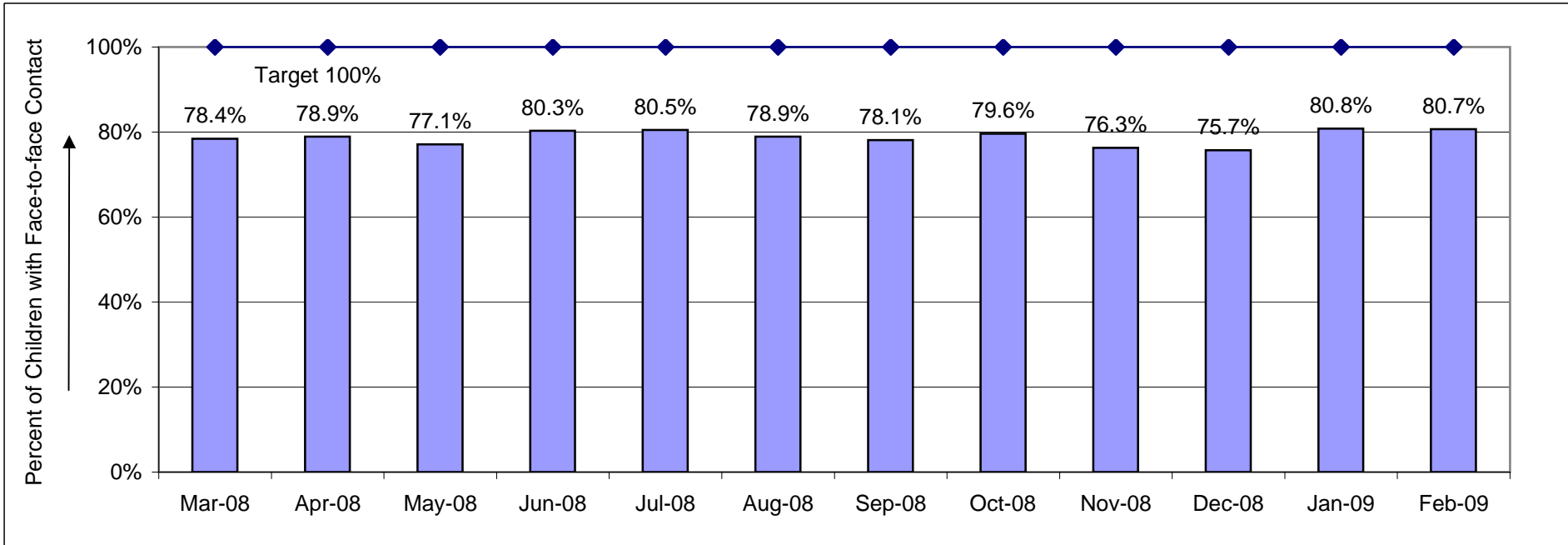
# Timeliness of CPS Response - History

Oregon



# Face-to-Face Contact Within 30 Days - Children - History

Oregon



**First Placement: Percent of Times Children Were Placed in Relative Care or Family Shelter Care on First Episode/First Placement**

July 2002 through December 2008

NOTES: This data was adjusted to exclude those instances where SEFC is only a payment code.  
SMED Service Type NOT included.

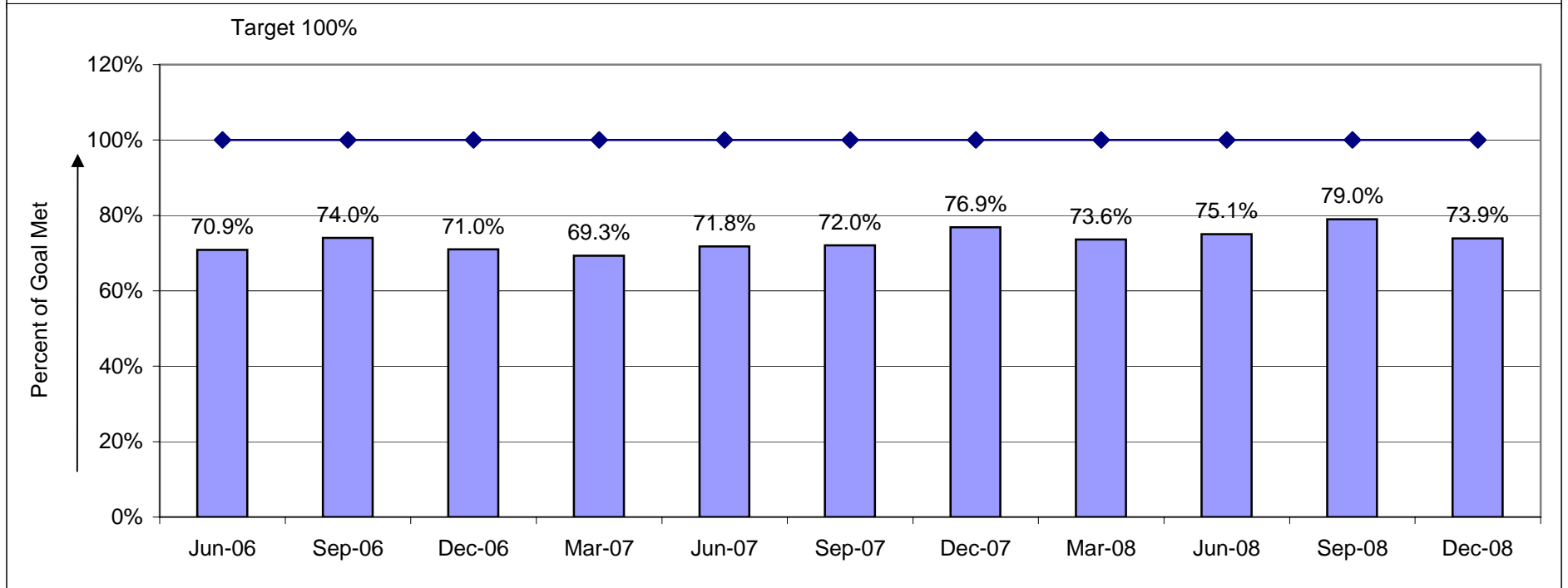
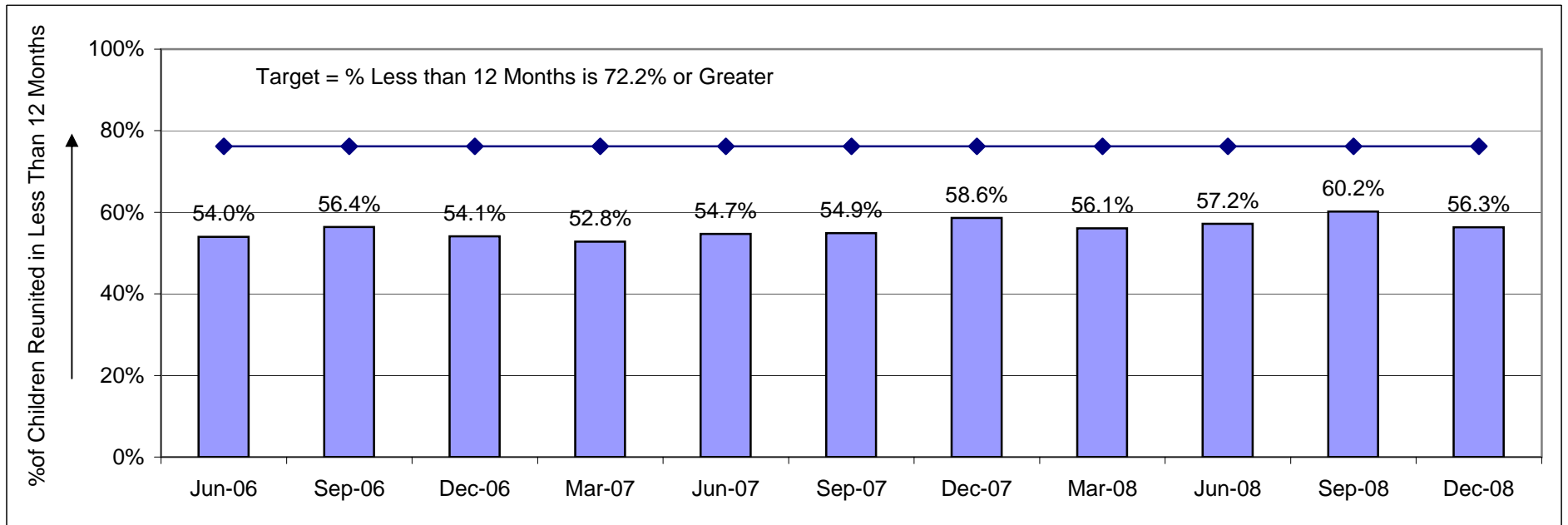
		Percent with Relative Care on First Placement													
Branch	Branch Description	July - Dec. 2002	Jan. - June 2003	July - Dec 2003*	Jan. - June 2004	July - Dec. 2004	Jan. - June 2005	July - Dec. 2005	Jan - Jun 2006	July - Dec. 2006	Jan - Jun 2007	July - Dec. 2007	Jan - Jun 2008	Jul - Dec 2008	
1	BAKER	0.0%	11.8%	10.5%	0.0%	26.7%	25.0%	12.5%	20.0%	0.0%	0.0%	30.0%	0.0%	0.0%	
2	BENTON	0.0%	30.8%	10.0%	9.5%	14.3%	11.8%	7.1%	20.0%	11.1%	57.1%	0.0%	50.0%	20.0%	
3	CLACKAMAS	9.1%	15.6%	18.1%	10.5%	8.9%	14.0%	16.0%	13.6%	13.1%	7.1%	0.0%	0.0%	9.5%	
4	CLATSOP	10.0%	4.3%	21.9%	25.7%	0.0%	7.7%	11.5%	11.1%	31.3%	4.0%	9.1%	5.9%	26.7%	
5	COLUMBIA	18.8%	0.0%	0.0%	4.2%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	11.1%	31.8%	28.6%	
6	COOS	0.0%	3.6%	10.5%	7.1%	3.8%	6.3%	14.6%	8.1%	3.6%	13.0%	28.6%	3.6%	9.7%	
7	CROOK	10.0%	0.0%	14.3%	16.7%	31.3%	17.6%	0.0%	0.0%	0.0%	33.3%	40.0%	0.0%	55.6%	
8	CURRY	30.0%	45.5%	18.2%	21.4%	0.0%	0.0%	10.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	
9	DESCHUTES	21.7%	2.6%	9.4%	18.9%	11.4%	22.7%	37.5%	5.3%	11.1%	12.0%	11.4%	15.6%	30.8%	
10	DOUGLAS	0.0%	13.2%	12.5%	21.4%	23.1%	23.9%	10.1%	20.3%	21.6%	16.4%	21.2%	16.0%	17.0%	
11	GILLIAM	0.0%	66.7%	0.0%	0.0%	100.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
12	GRANT	0.0%	42.9%	0.0%	0.0%	12.5%	66.7%	10.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	
13	HARNEY	0.0%	0.0%	0.0%	0.0%	9.5%	18.8%	0.0%	25.0%	11.1%	0.0%	55.6%	0.0%	16.7%	
14	HOOD RIVER	25.0%	13.6%	14.3%	14.3%	7.7%	0.0%	25.0%	14.3%	28.6%	0.0%	0.0%	0.0%	0.0%	
15	JACKSON	7.8%	14.4%	5.5%	26.6%	17.9%	21.6%	17.7%	24.8%	20.7%	17.4%	23.5%	18.5%	23.2%	
16	JEFFERSON	33.3%	44.4%	0.0%	0.0%	20.0%	50.0%	30.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
17	JOSEPHINE	23.3%	18.0%	20.9%	31.7%	26.6%	26.3%	2.4%	20.0%	28.6%	14.0%	23.9%	3.9%	16.7%	
18	KLAMATH	8.3%	20.5%	5.4%	20.5%	20.3%	6.8%	14.3%	23.6%	13.7%	17.3%	13.3%	14.5%	19.4%	
19	LAKE	20.0%	14.3%	0.0%	81.8%	0.0%	33.3%	0.0%	0.0%	N/A	0.0%	60.0%	0.0%	100.0%	
20	LANE	25.8%	16.4%	26.9%	28.8%	24.0%	27.8%	26.8%	25.6%	22.4%	29.2%	23.1%	30.6%	29.6%	
21	LINCOLN	3.0%	3.2%	25.0%	6.0%	14.6%	18.4%	8.3%	31.8%	19.2%	23.8%	7.1%	4.3%	36.0%	
22	LINN	18.4%	14.6%	3.4%	9.9%	16.8%	22.7%	10.1%	12.7%	18.3%	7.4%	14.1%	20.8%	13.2%	
23	MALHEUR	0.0%	3.7%	23.3%	0.0%	11.1%	15.6%	7.5%	15.2%	3.0%	16.7%	12.5%	14.3%	4.0%	
24	MARION	20.8%	17.5%	9.2%	5.1%	9.5%	12.3%	12.8%	9.9%	16.0%	8.5%	11.1%	7.6%	15.4%	
25	MORROW	20.0%	0.0%	30.0%	0.0%	18.2%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	62.5%	0.0%	
27	POLK	0.0%	15.6%	0.0%	9.1%	32.5%	18.2%	13.5%	7.1%	11.8%	18.8%	13.3%	18.5%	6.3%	
28	SHERMAN	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	N/A	N/A	0.0%	0.0%	0.0%	0.0%	
29	TILLAMOOK	40.0%	20.0%	27.3%	20.0%	11.1%	20.0%	0.0%	33.3%	28.6%	0.0%	0.0%	0.0%	0.0%	
30	UMATILLA	0.0%	0.0%	9.5%	9.7%	9.6%	4.8%	6.7%	6.8%	2.7%	7.7%	15.8%	18.5%	30.0%	
31	UNION	13.6%	22.2%	9.5%	20.8%	0.0%	22.2%	7.1%	53.3%	9.1%	8.3%	0.0%	11.1%	0.0%	
32	WALLOWA	N/A	N/A	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	N/A	0.0%	0.0%	0.0%	0.0%	
33	WASCO	5.6%	20.0%	8.7%	14.8%	10.5%	18.8%	22.2%	9.5%	16.0%	0.0%	27.3%	20.0%	0.0%	
34	HILLSBORO -WAS	24.6%	16.6%	21.6%	24.0%	12.1%	17.1%	17.4%	14.4%	14.7%	15.1%	36.7%	23.3%	8.6%	
35	WHEELER	0.0%	N/A	0.0%	100.0%	0.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	
36	YAMHILL	20.0%	17.6%	21.1%	22.6%	20.0%	3.7%	10.7%	14.3%	25.0%	0.0%	15.4%	16.7%	11.1%	
38	HERMISTON	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	
40	MULT ST JNS	21.6%	34.7%	4.7%	8.8%	11.9%	31.4%	25.0%	0.0%	N/A	N/A	N/A	N/A	0.0%	
42	MULT EAST	15.7%	3.9%	12.6%	29.9%	12.1%	21.8%	16.3%	27.9%	0.0%	20.0%	22.2%	10.3%	6.0%	
43	MULT MIDTWN	16.3%	11.1%	16.4%	24.7%	14.5%	22.6%	12.0%	12.7%	30.2%	8.8%	17.2%	21.2%	19.6%	
44	MULT NE	27.0%	3.9%	14.1%	16.3%	27.0%	17.2%	21.1%	7.0%	9.9%	10.3%	25.0%	21.8%	29.5%	
46	ROCKWOOD			NOT ESTABLISHED				0.0%	60.0%	4.3%	7.1%	11.4%	7.4%	9.4%	
47	GRESHAM	22.7%	12.6%	21.2%	25.4%	10.8%	16.2%	13.0%	12.5%	17.5%	16.3%	26.8%	9.2%	19.3%	
49	NEW MARKET	14.3%	5.3%	5.9%	26.5%	16.2%	11.4%	10.0%	25.0%	22.2%	8.7%	0.0%	10.0%	11.1%	
50	WOODBURN	0.0%	42.9%	20.0%	16.7%	0.0%	0.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
70	BEAVERTON			NOT ESTABLISHED			7.9%	21.3%	15.6%	8.7%	9.3%	22.5%	26.7%	21.9%	
75	TIGARD			NOT ESTABLISHED			6.9%	11.8%	0.0%	N/A	N/A	N/A	N/A	N/A	
78	N CLACKAMAS			NOT ESTABLISHED						50.0%	12.5%	2.6%	26.3%	35.0%	
85	GRAND RONDE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
86	WARM SPRINGS	0.0%	0.0%	0.0%	0.0%	12.5%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%	
87	UMATILLA TRIBE	N/A	N/A	N/A	N/A	N/A	N/A	16.7%	N/A	0.0%	N/A	N/A	N/A	N/A	
90	SILETZ	100.0%	100.0%	75.0%	87.5%	50.0%	83.3%	N/A	0.0%	N/A	100.0%	N/A	N/A	0.0%	
	<b>State Percentages</b>	<b>16.6%</b>	<b>14.3%</b>	<b>14.4%</b>	<b>18.1%</b>	<b>15.1%</b>	<b>17.4%</b>	<b>14.7%</b>	<b>15.3%</b>	<b>15.8%</b>	<b>12.6%</b>	<b>17.5%</b>	<b>16.3%</b>	<b>18.3%</b>	

NA - No children entered care during the 6 month period

Source: CSDM Casey Table

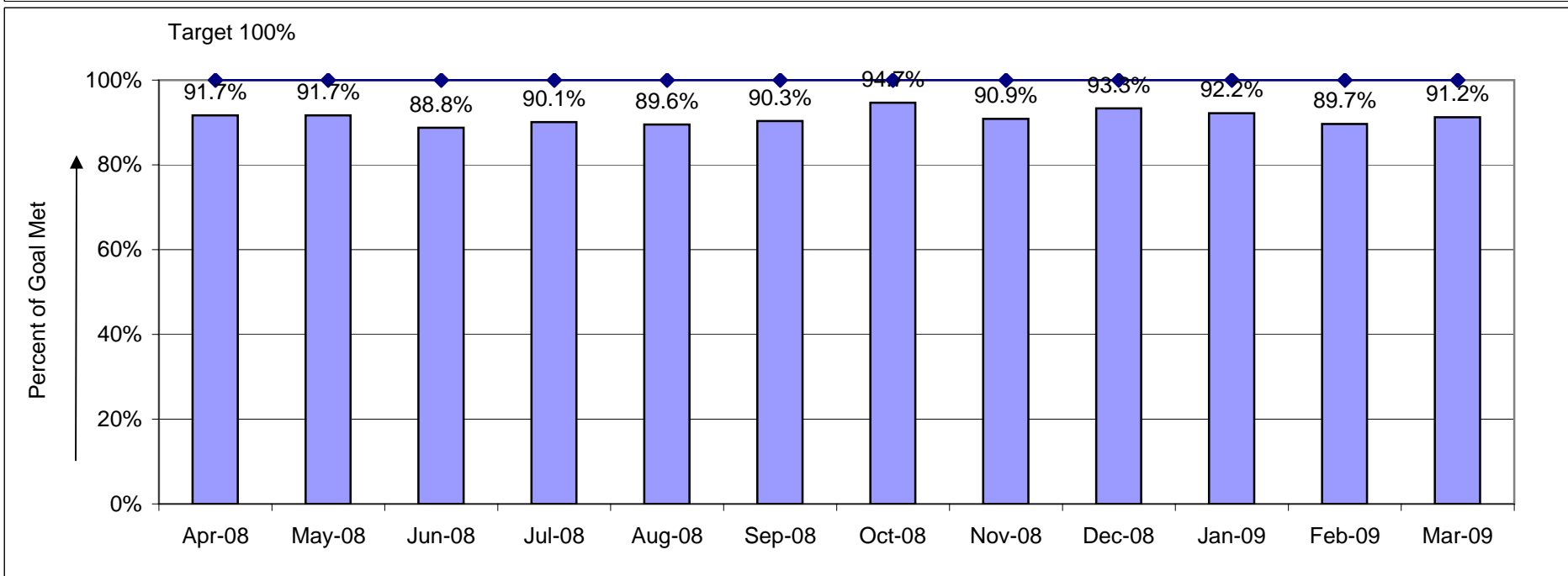
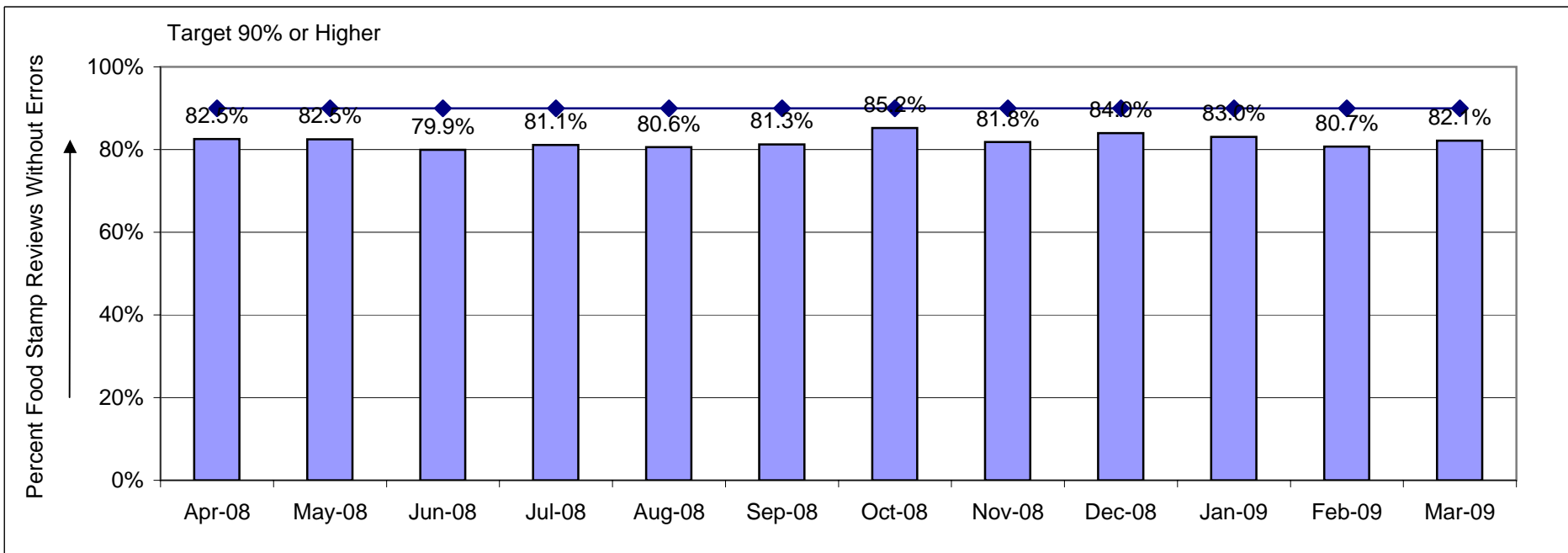
# Reunification: Percent of children reunified within 12 months - History

Oregon



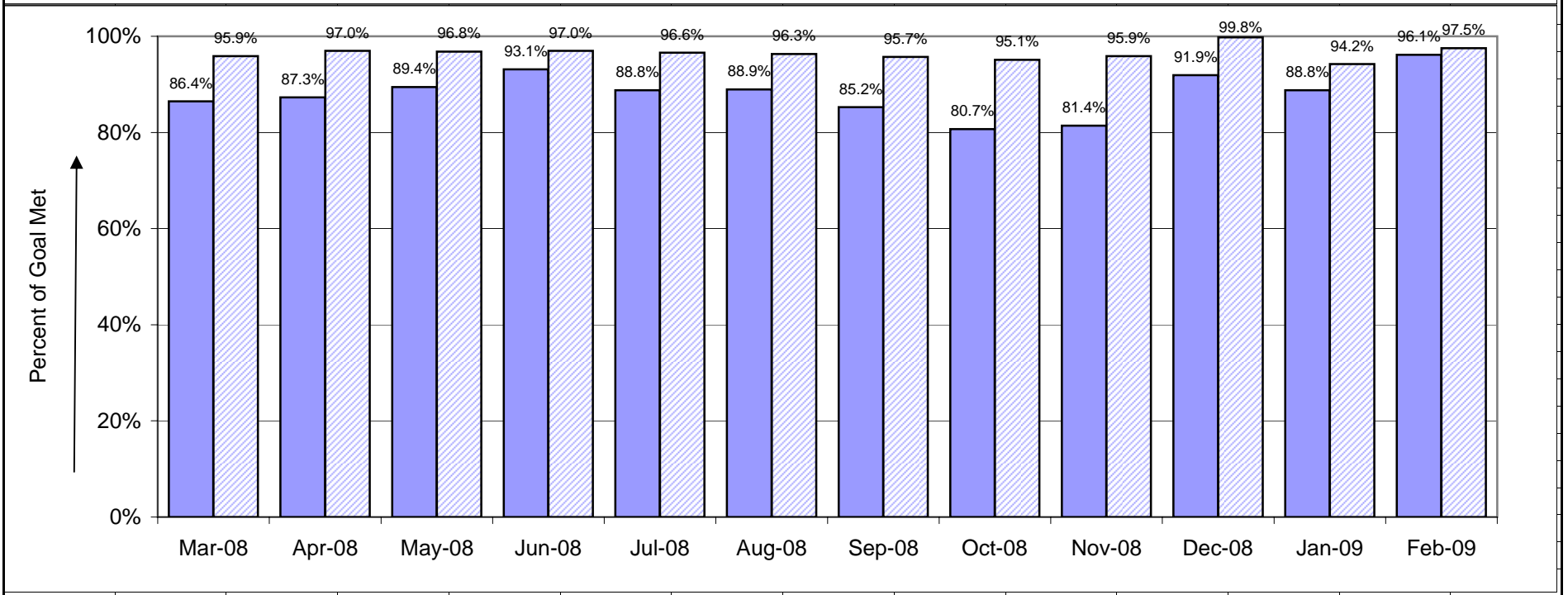
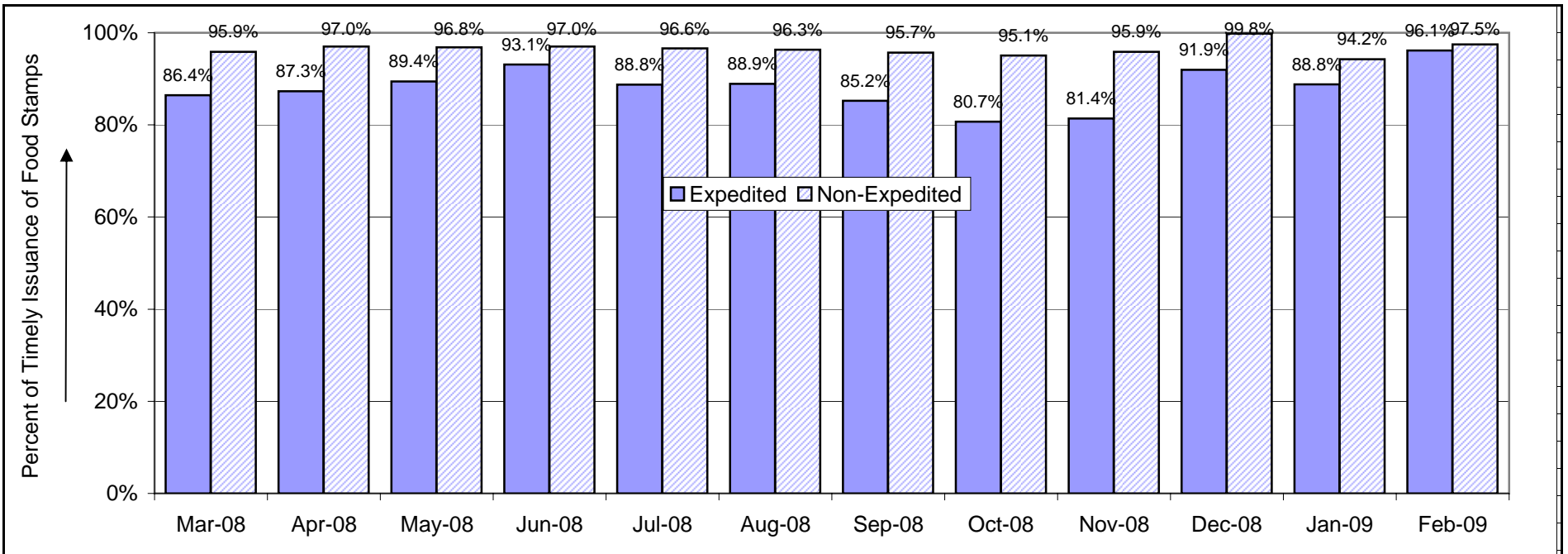
# Targeted Food Stamp Reviews- History

Oregon



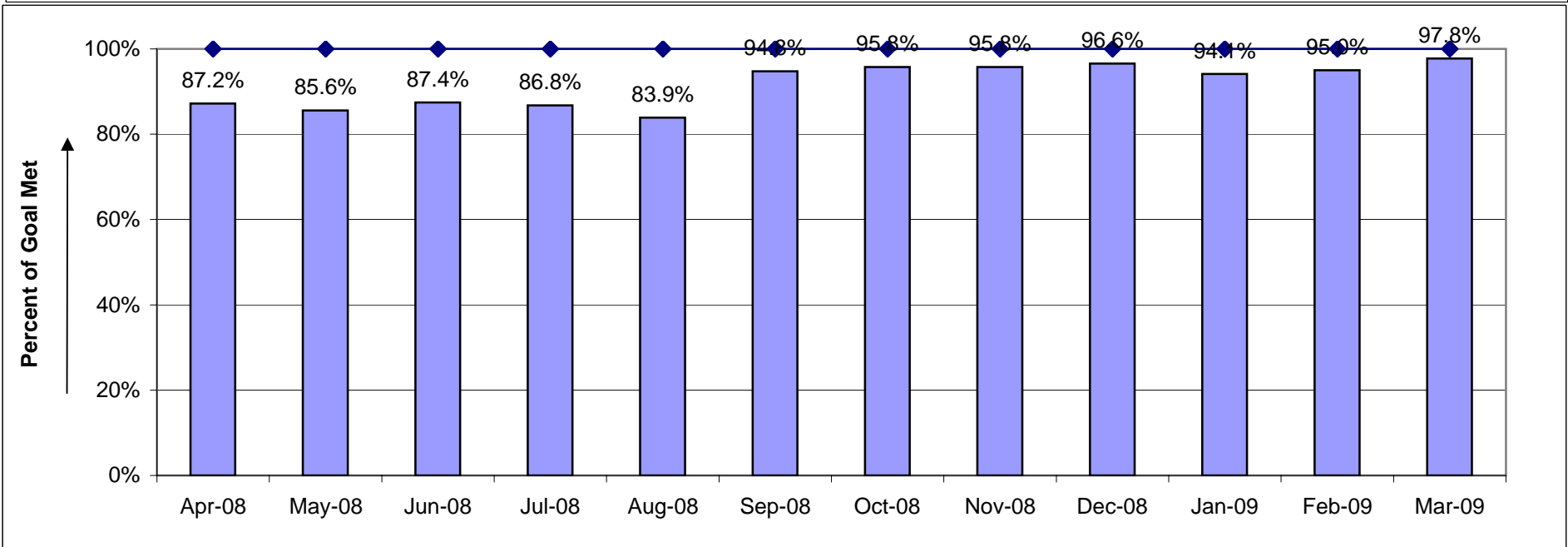
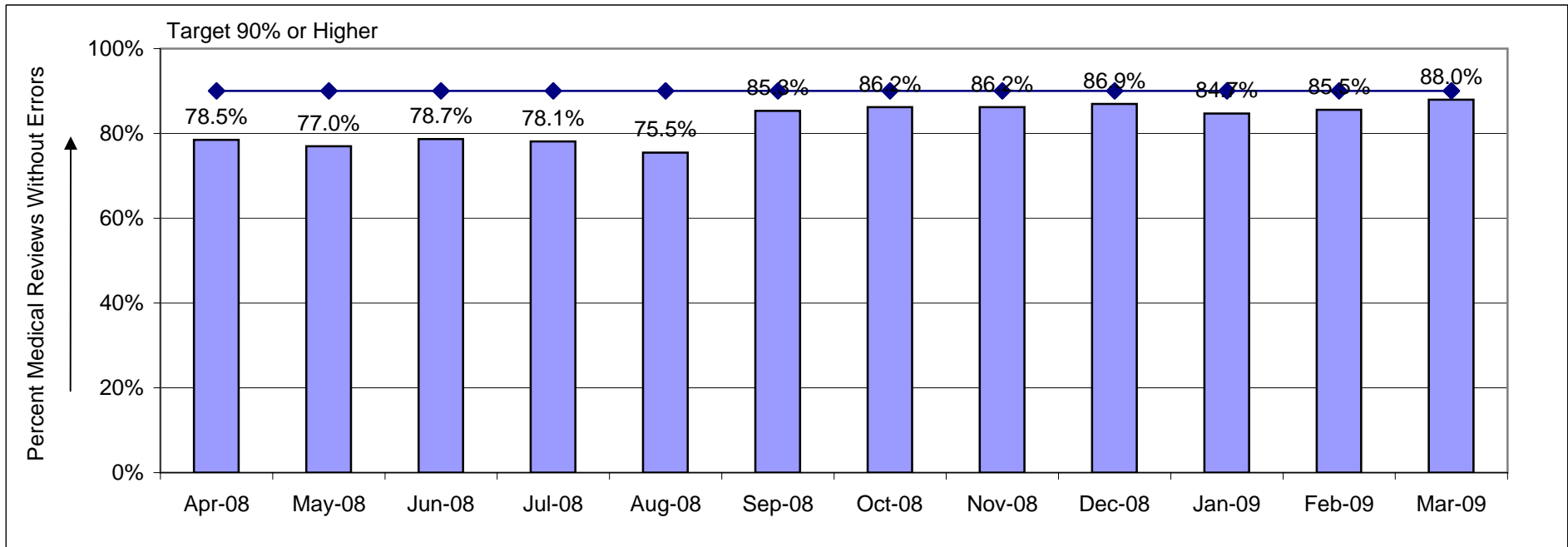
# Food Stamp Timeliness - History

Oregon



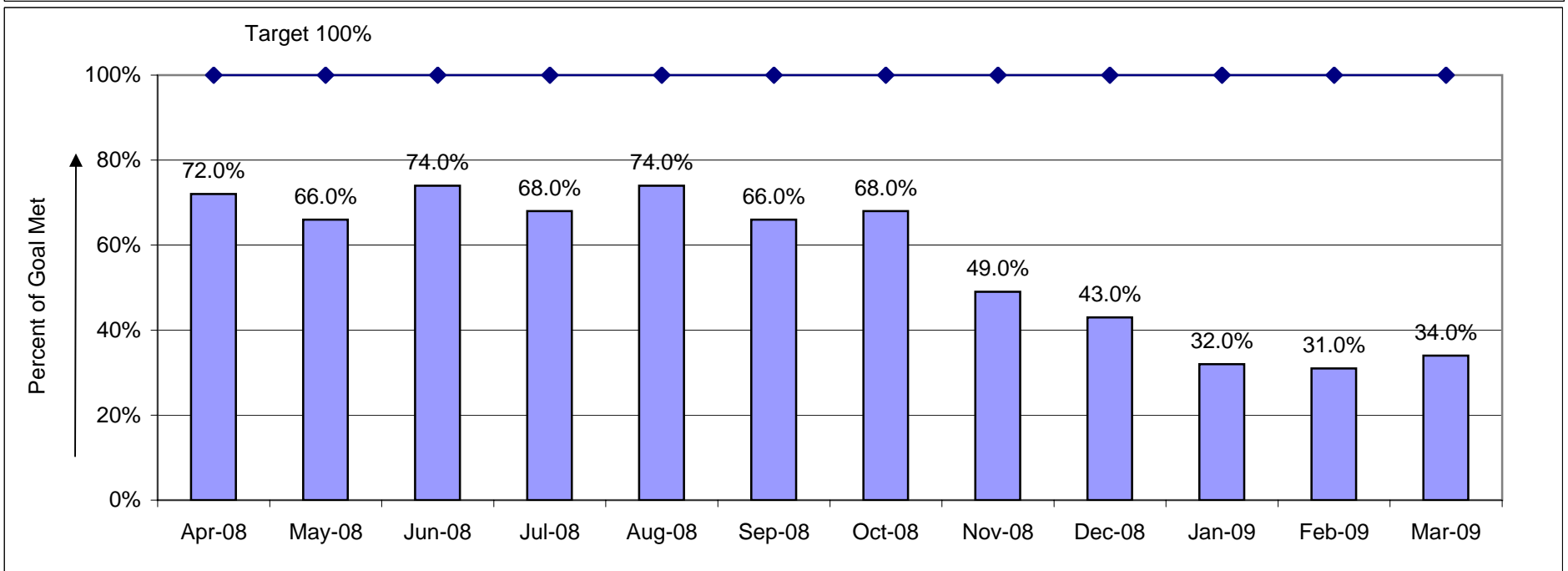
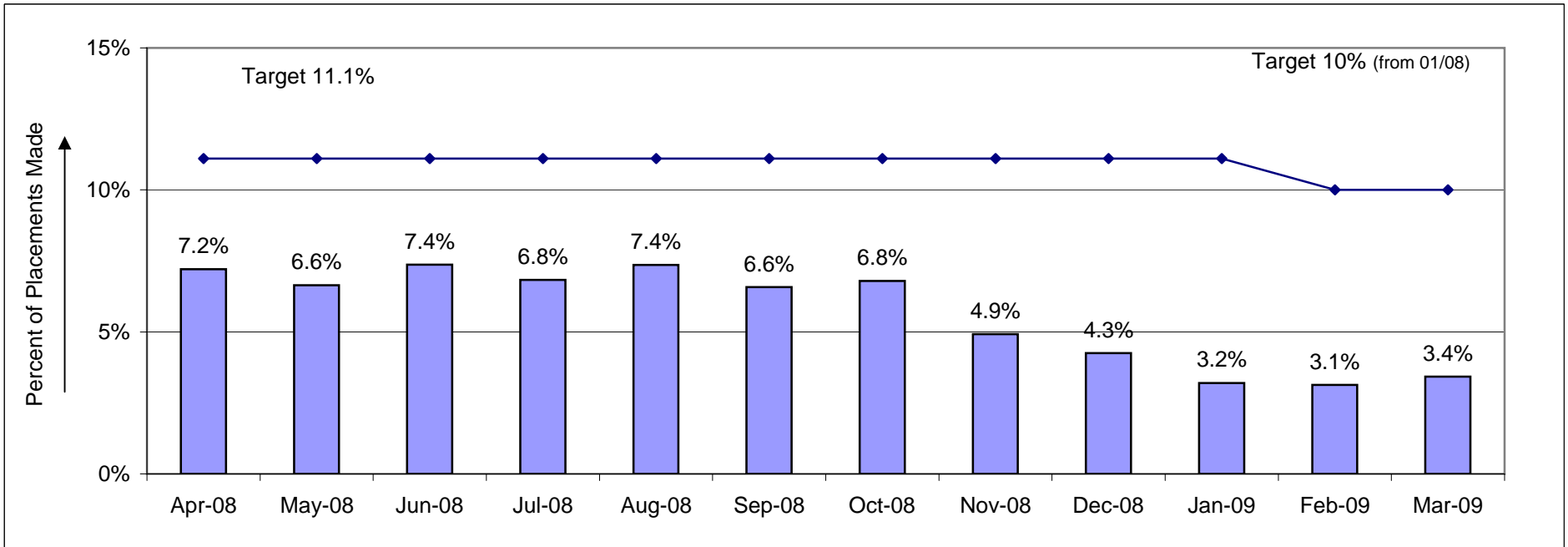
# Targeted MAA/MAF/EXT Program Reviews- History

Oregon



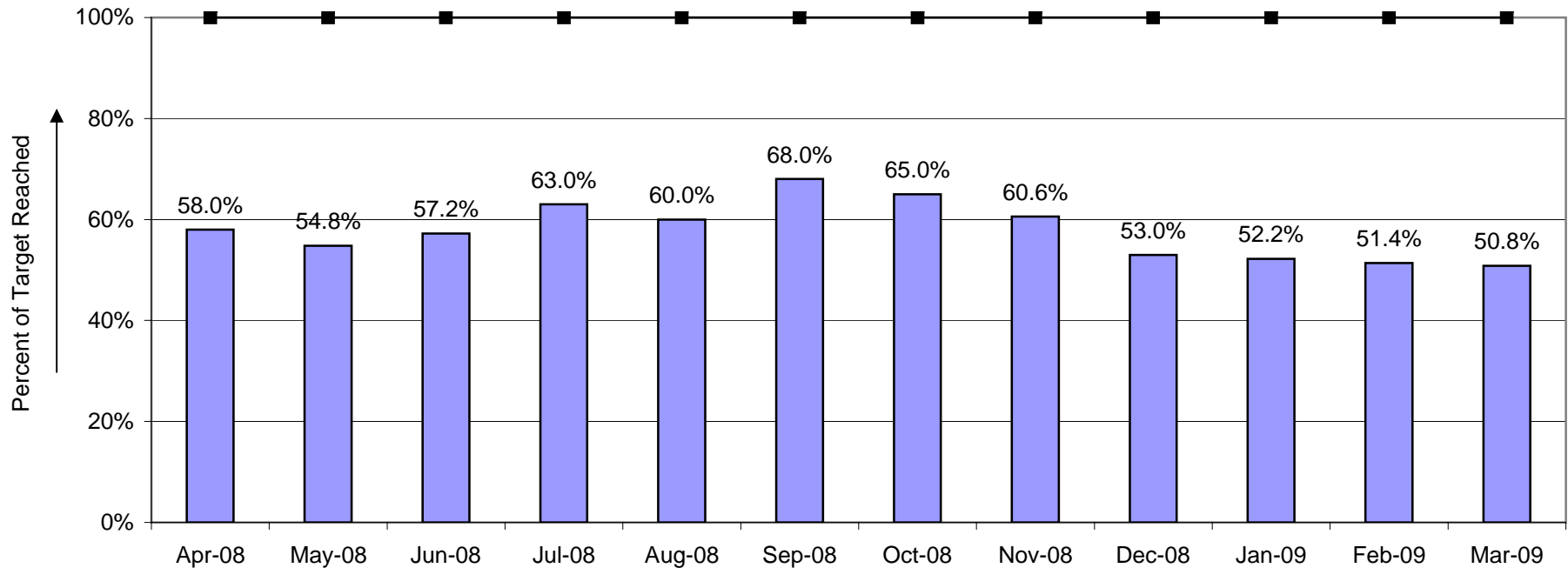
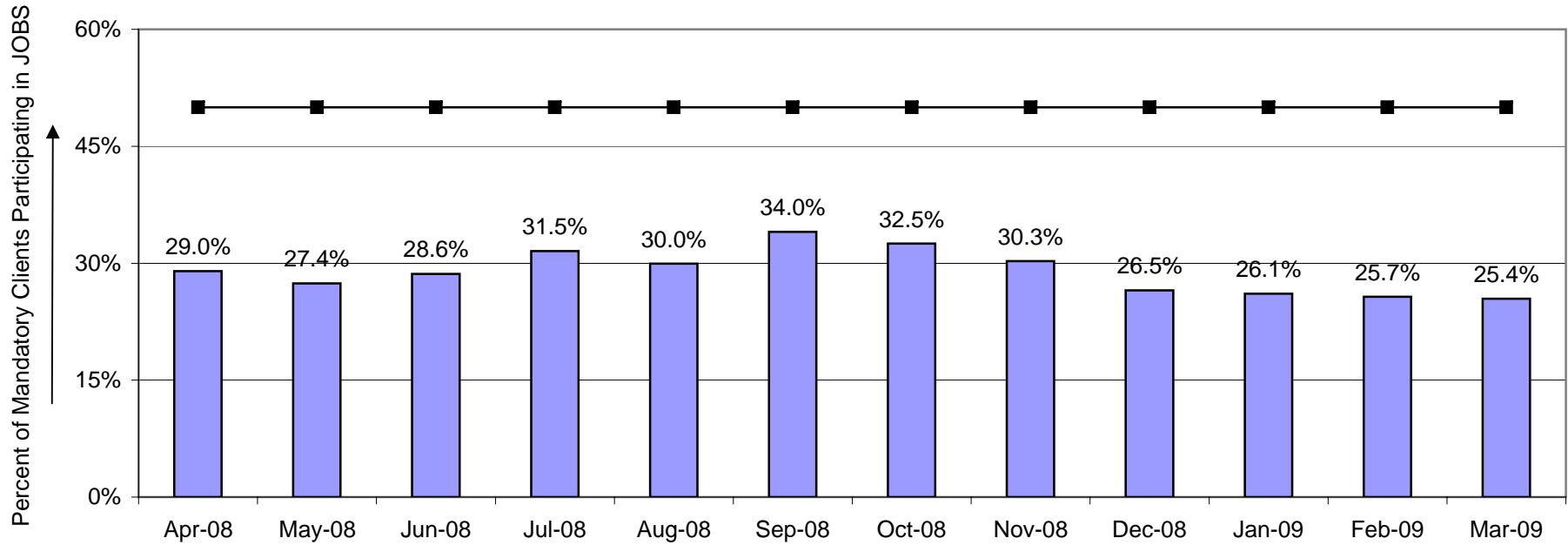
# TANF Validated Placements - History

Oregon



# Participation Rate - All History

Oregon



**Dashboard Reports - Definition of Measures**  
**Contact: Robi Henifin, [robi.henifin@state.or.us](mailto:robi.henifin@state.or.us)**

**Child Welfare Program Improvement Plan**

**Face-to-Face Contact within 30 days-Children**

This report is identical to that for adults except that it reports the number of children for whom a 30-day face-to-face contact is required and for whom a contact was documented during the reporting period.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) 45 Day Face-to-Face Report.

**Median Months to Adoption**

Our goal for this measure is to achieve adoption for a child in 36 months or less. This quarterly report captures children adopted within this quarter, and measures the length of time from the date of removal to adoption finalization. As the goal of this measure is to have fewer months on the rankings charts the higher the bar, the worse the rank (it runs “backward”).

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Adoption Report.

**Reunification - Percent of Children Reunified Within 12 Months**

This chart reports the number of children who were reunified with their parents during the quarter and the percentage of those, which were reunified within 12 months from the date of removal to substitute care. The goal is 76.2% or greater.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Reunification Report.

**Timeliness of CPS Response Percent of All Referrals Meeting Assigned Initial Contact Timeline**

This chart indicates the number and percentage of CPS referrals that have met policy time frames for CPS initial contact. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Timeliness Report.

**CPS Assessments – Timeliness**

All open referrals that have not yet been completed, which includes supervisor review, which is open for more than 60 days after receiving the report. **For More Data:** Due and Overdue Assessments Report

**Benefit Delivery**

**Food Stamp Program - Accuracy of eligibility determination.**

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. The statewide goal is an accuracy rate of 90% or greater.

**For More Data:** For reports through October 2006 <http://apps.dhs.state.or.us> (requires username and password) Food Stamp Review Tracker

For reports beginning November 2006 <http://apps.dhs.state.or.us/art> (requires username and password) All Review Tracker

**Additional Information:** <http://www.dhs.state.or.us/training/foodstamps/webtools.htm>

### **Food Stamp Benefit Timeliness**

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

### **Medical Programs - Accuracy of eligibility determination.**

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. Currently the targeted reviews are conducted on MAA, MAF, and EXT cases. The statewide goal is an accuracy rate of 90% or greater.

**For More Data:** <http://apps.dhs.state.or.us/art> (requires username and password) All Review Tracker

### **Employment Placements- Validated**

#### **Percent of TANF Cases Placed in Employment**

Once a placement has been entered on TRACS AND there is an open plan, it is then subjected to the following tests in the month in which the placement was recorded AND in the following 3 months. Any one of these conditions would validate the placement:

1. There is a reduction in the grant from the prior month (case was 2/82 CP in prior month and in current month).
2. Case has gone from 2/82 CP in prior month to CL or NA.
3. Case has gone from 2/82 CP in prior month to M5/P2, CP/VP.
4. Case has gone from P2 with PRE NR to P2 without PRE NR or Closed.
5. Case has gone from P2 PRE in prior month (open Pre-TANF date on JAS) to M5/P2 not PRE (PRE-Tanf has end date) or Closed

If they do not meet **any** of the above criteria during the 4 potential months, they are then placed in a not counted file.

Under the validated placement criteria, the placement will count in the month it is validated. So, a "January" placement is one that may have been recorded in Oct, Nov, Dec, or Jan, and was VALIDATED by one of the above 5 steps, in January. The goal is placements of 10%.

### **Workforce and Employment Plans**

#### **The TANF Participation Rate Measure**

This measure has been changed to a monthly report. 50% of TANF work eligible individual must meet the participation requirements. For details regarding the method of calculation please see the document Peggy Condron sent with her reports.

### **Management Tools**

#### **Rank and Average Percentage of Goals Met**

These charts group the measures together to show each DISTRICT it's all over standing on one page. On the "Rank" chart it is possible for DISTRICTs to have the same rank, in which case the next rank down will not be used (if two DISTRICTs have the rank of 3, the next rank is 5). The "Percentage of Goals Met" chart measures how close each DISTRICT was to meeting the goal for the measure, if the DISTRICT exceeded the goal the percentage would be more than 100 percent.

## Secondary Measure Descriptions

### Child Welfare Program Improvement Plan

#### **Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline**

This chart indicates the number and percentage of CPS reports that have met policy time frames for CPS assessment. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Timeliness Report.

#### **Face-to-Face Contact with 30 days-Adults**

This chart reports the number of adults on open plans for whom a face-to-face contact was required by policy and documented for the reporting period. The data is reported in this chart by DISTRICT and by branch within the DISTRICT. This report is compiled 45 days after the end of the reporting period to allow for data entry to occur. In order for this data to be captured, a face-to-face contact must be done by the caseworker assigned to the plan. The system accommodates policy variances including courtesy supervision, permanent foster care, and residential treatment. The goal for accomplishment of 30-day contact with adults is 100%.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) 45 Day Face-to-Face Report.

#### **Foster care re-entries**

A State meets the national standard for this indicator if, of all children who entered foster care during the period under review, **8.6%** or fewer of those children re-entered foster care within 12 months of a prior foster care episode. Quarterly report.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Reentry Report.

#### **Foster Care Placements**

Percent of children in relative care on a point-in-time basis; count of children where the child's current service is Relative Foster Care (SREL), divided by the count of all children in subcare services (excluding Medical coverage only (SMED), children served via Seniors and Peoples with Disabilities in a developmentally disable foster home, children on trial home visits and children on runaway status).

**Source:** Child Welfare datamart

#### **Foster Care Placements**

Six month data. First Placement; percent of times children were placed in relative care on first episode/first placement. Data was adjusted to reflect those instances where Family Shelter Care (SEFC) is only a payment code (i.e. placement counted as relative when the second listed subcare service is Relative Foster Care, but has the same provider number as the Family Shelter Care service listed as the first placement. (excluding Medical coverage only SMED),).

**Source:** Child Welfare datamart

#### **Adoption Achieved in less than 24 Months**

Percentage of children whose adoptions were finalized in less than 24 months from the time of latest removal from home. The goal is 32 percent or greater. Quarterly report.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Adoption Report.

## **Reabuse**

All Recurrences = Percentage of abused/neglected children who were reabused within six months of prior victimization. Quarterly report. The goal is 5.4% or less and is based on FFY 2004 National Outcomes. This report has a nine-month lag time.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Reabuse Report.

## **Food Stamp Benefit Delivery**

### **Food Stamp Benefit Timeliness**

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

### **Client Access to Food Stamp Benefits Measure**

These charts report the ratio of persons at or below 100% of the federal poverty level to those persons receiving food stamp benefits. Eligibility begins at the 130% of poverty level. The number of persons in poverty is based upon 2007 census information from the U.S. census bureau and does not include people in military barracks, institutional group quarters or children in foster care. The target is 115%.

**For More Data:** <http://www.oregon.gov/DHS/assistance/data/papage.shtml>

## **Workforce and Employment Plans**

### **The TANF Participation Rate Measure**

The requirement for adults is 30 hours per week in core or non-core activities of which 20 hour must be in core activities, the target for adult participation is 50%. Requirement for teen parents is to be enrolled in an educational activity and making satisfactory progress, the target for teens is 100%. Post TANF cases were added to the data October 2007.

## **Employment Placements**

### **Percent of TANF Cases Placed in Employment**

This measure compares the monthly placement total for clients identified as receiving a TANF grant or engaged in the Pre-TANF Program to the monthly sum of TANF JOBS mandatory adults and Pre-TANF program clients only (field "category" coded TANF or PRE45). This modified measure better focuses on the Department's success with the TANF population that is actively seeking employment. Higher percentages indicate better performance.

## **Composite History**

Publish date will always be three months ahead of the composite data, for example; July 2007 meeting dashboard will contain April 2007 composite data and charts.

All nine primary measures are averaged. All months are actual month of activity. If there was no activity or reporting for a measure in a particular month the cell is blank so as not to effect averaging. The exception is quarterly measures; the results for quarterly measures are used for all three months of the quarter. Some months will have no data for the quarterly measures (example: the report released 07/07 does not have quarterly data for 04/07 through 06/07, the data will not be available until the 08/07 report).

A free copy of Acrobat Reader can be downloaded here: <http://www.adobe.com/products/acrobat/readstep2.html>, or contact your Help Desk for assistance.