

**CMS QUALITY FRAMEWORK DESCRIBES OUTCOMES FOR
HCBS UNDER SEVEN FOCUS AREAS:**

- I. Individuals have access to home and community-based services in their communities.
- II. Services and supports are planned and effectively implemented in accordance with each participant's unique needs, expressed preferences, and decisions concerning his/her life in the community.
- III. There are sufficient home and community based providers and they possess and demonstrate the capability to effectively serve participants.
- IV. Participants are safe and secure in their homes and communities, taking into account their informed and express choices.
- V. Participants receive support to exercise their rights and in accepting personal responsibility.
- VI. Participants are satisfied with their services and achieve desired outcomes.
- VII. The system supports participants efficiently and effectively and constantly strives to improve quality.

