

## **Rates & Actuarial Workgroup Meeting Effectiveness Survey DHS/Finance & Policy Analysis/Actuarial Services Unit**

The Actuarial Services Unit (ASU) conducted an online survey to solicit ideas on what is working and what needs improvement. The survey was distributed between October 30, 2006 and November 3, 2006.

Overall, responders have an interest in greater participation and improved understanding of the rate setting and capitation processes. They would like regularly scheduled meetings, timed to the rate setting cycle. The tone would be collaborative. Attendance would represent all stakeholders. The content would address broad based issues of interest to all stakeholders. The focus would be on rate setting and risk adjustment processes and methodology. The meetings would provide an opportunity for feedback and discussion. Smaller groups or sub committees would address plan-specific or other singular issues.

### **Survey Response**

ASU sent surveys to all managed care plans, to DHS departments that work with the managed care plans, and persons of interest.

### **Effectiveness**

Most responders felt that the group was “moderately effective”, a few responded with “effective”, and several evaluated the group as “not effective”.

### **Suggested improvements**

- Continue to communicate answers to common questions (e.g., question & answer tracker on the web)
- Focus on issues which impact all plans
- Identify and work through one or two big issues
- Identify issues, research, review, and make recommendations on rate setting, risk adjustment, and other reimbursement methodologies.
- Look at broad-based funding for all OHP Medicaid benefits
- Meet timing and issues needs
- More information sharing and less on policy debates
- Participation by a wider range of stakeholders, required representation from all plans
- State goals with deadlines
- Use subcommittees

### **Restructuring Response**

Most responders had selected multiple answers, the majority chose “More broad based discussion”, followed by “More collaboration”, and “Discussion on policy decisions”.

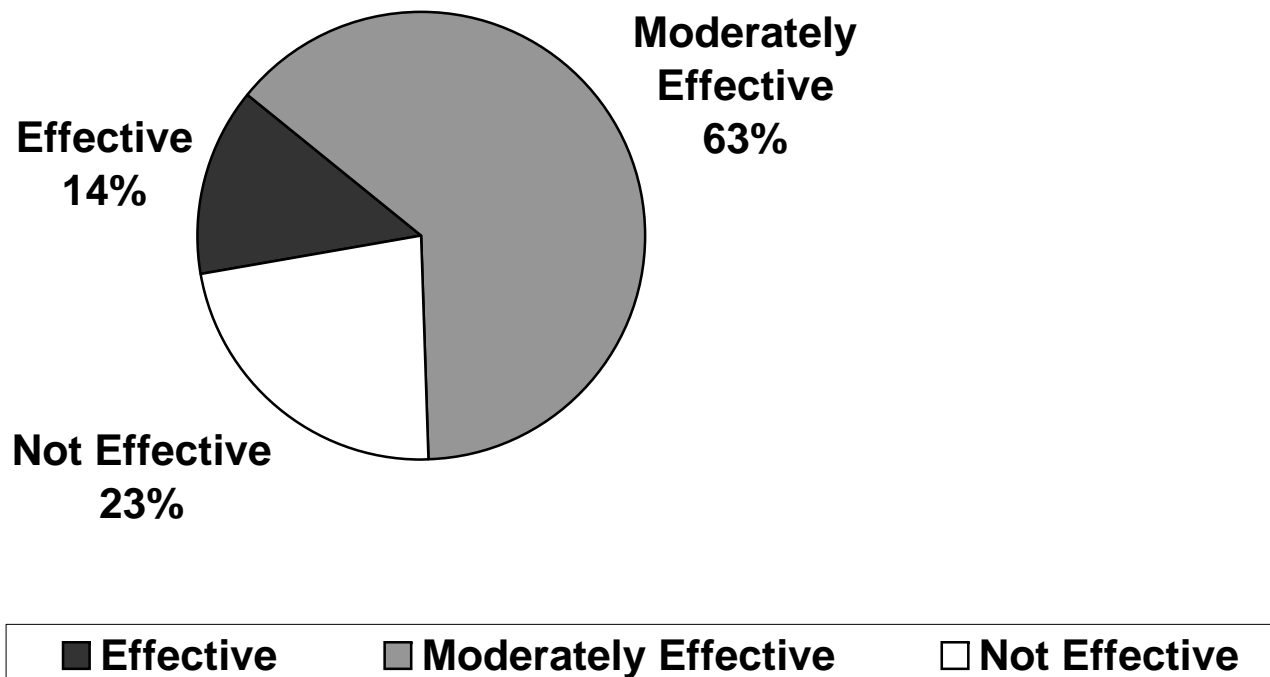
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**Discussion Topics**

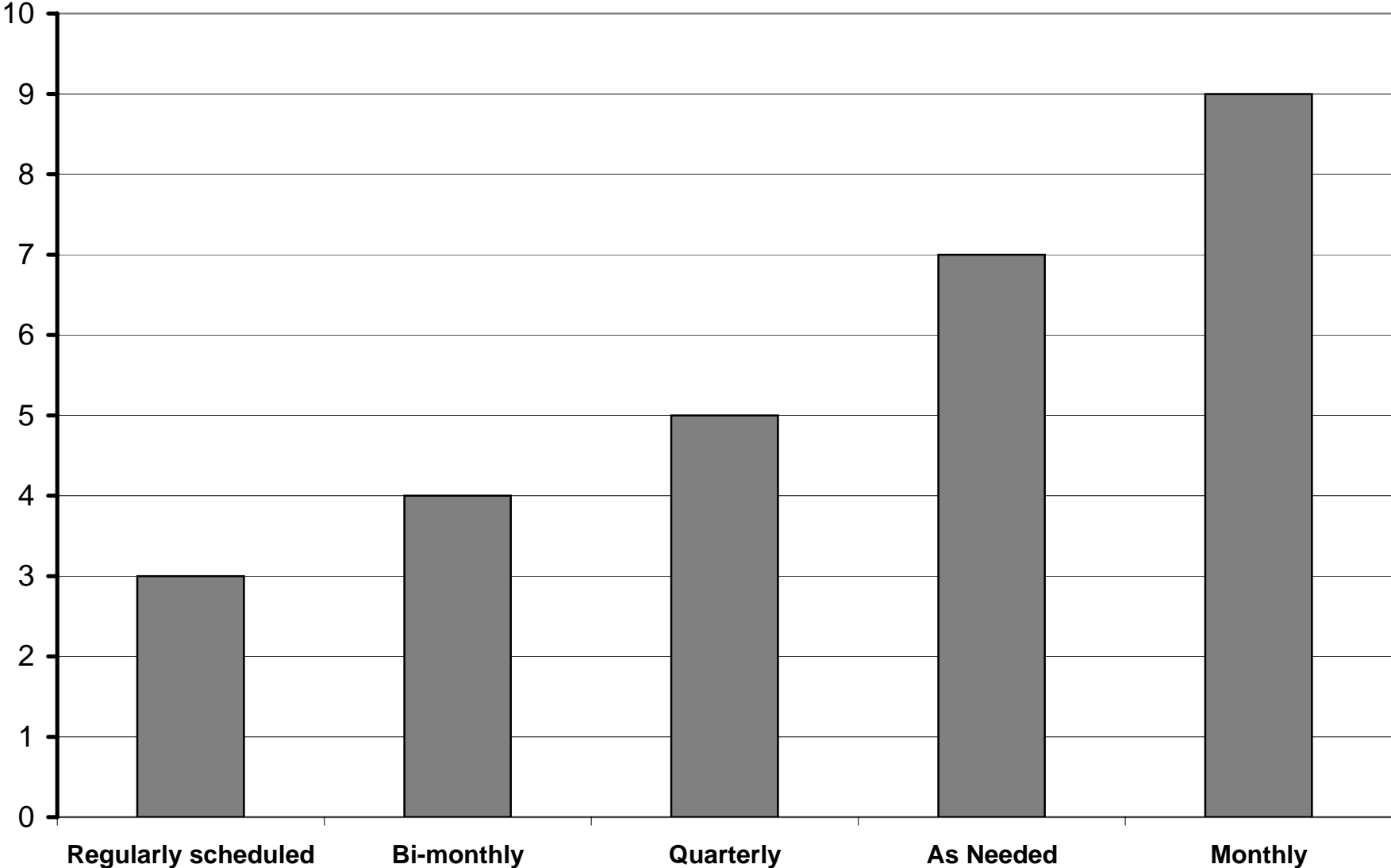
All selected topics were endorsed:

- Per capita cost development
- Statewide capitation rates
- Data quality issues
- Plan-specific risk adjustment
- Non-par/A&B hospital payment requirements and related rate calculation

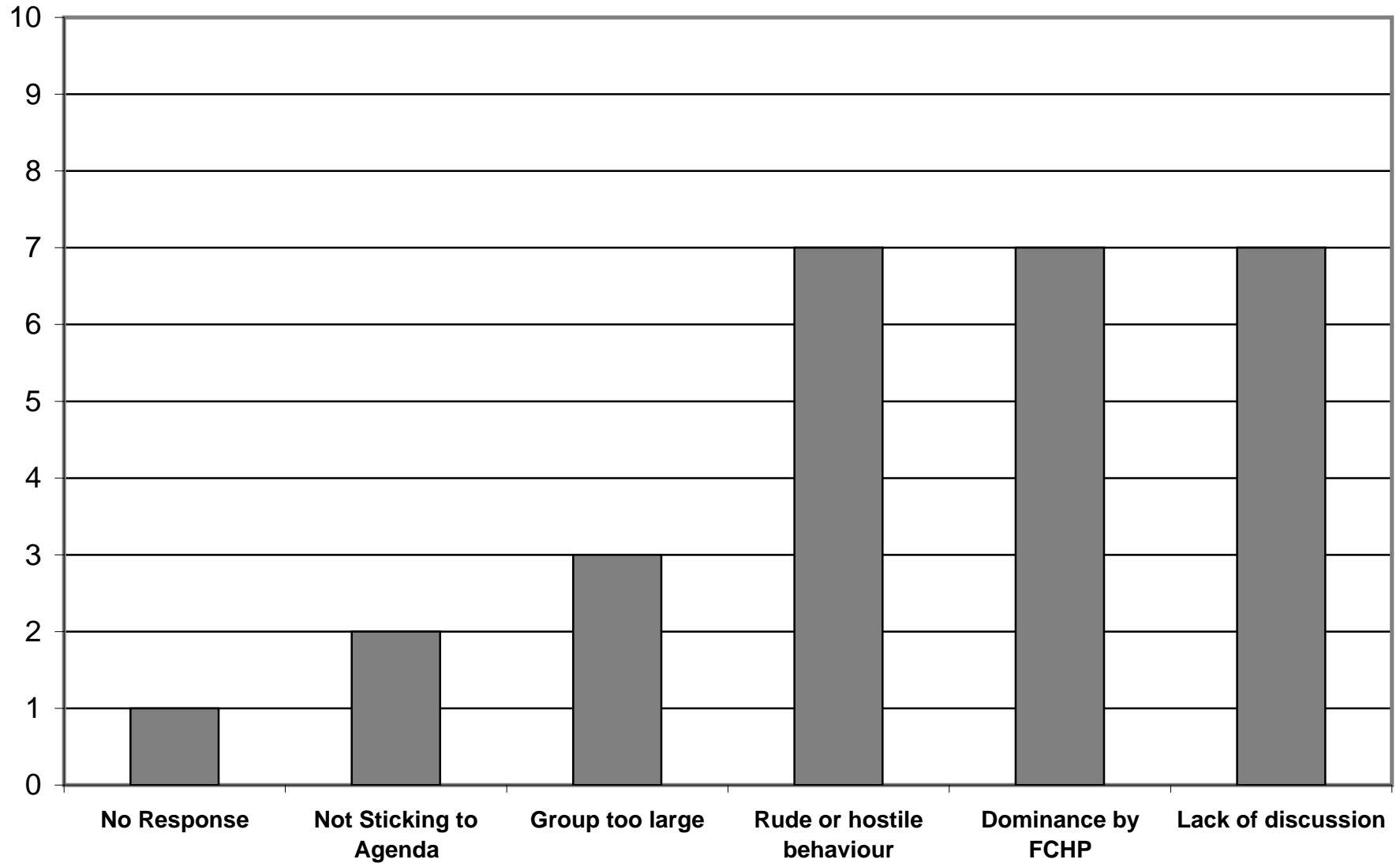
## Effectiveness of the current format



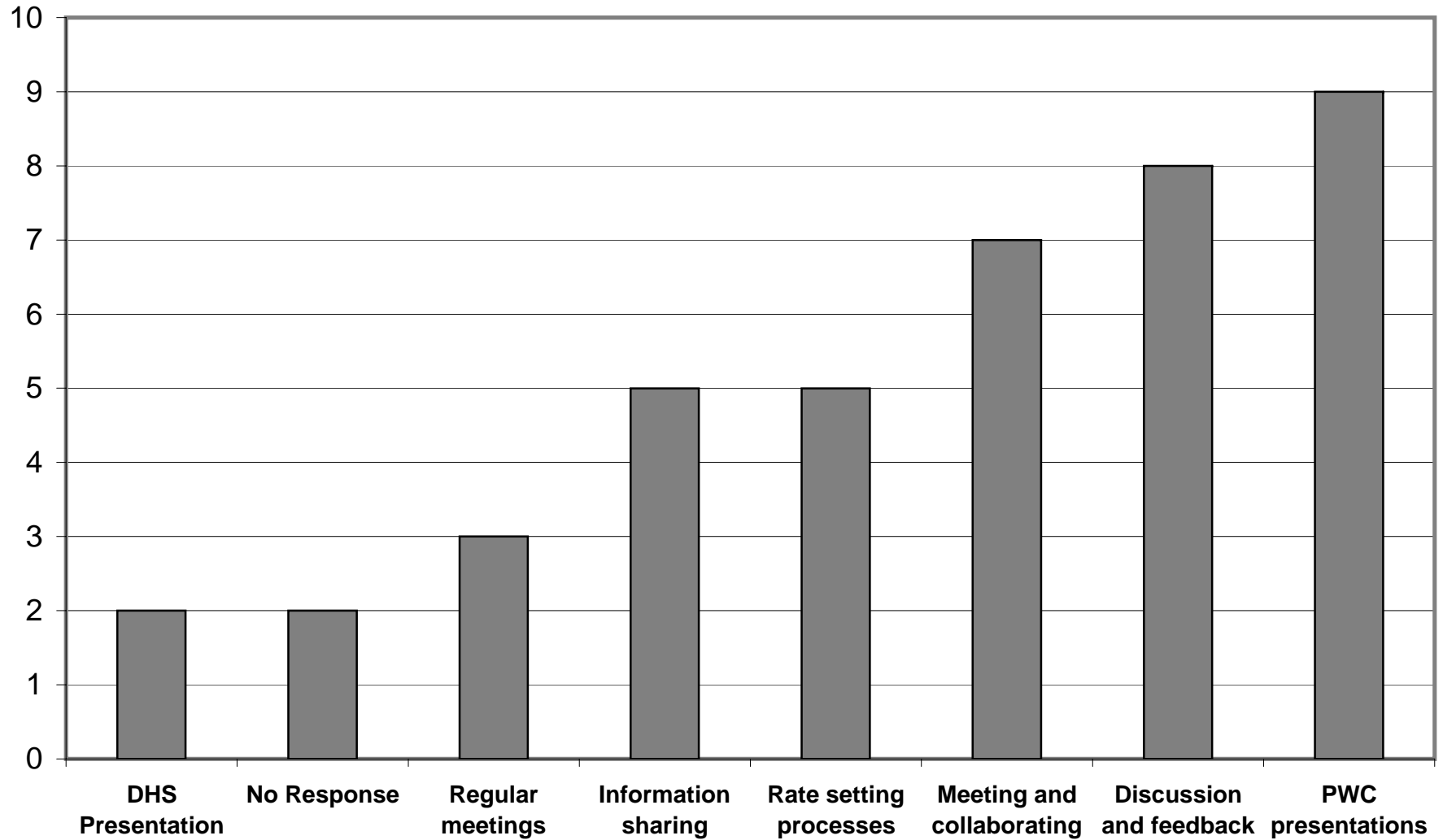
# How frequently the workgroup should meet



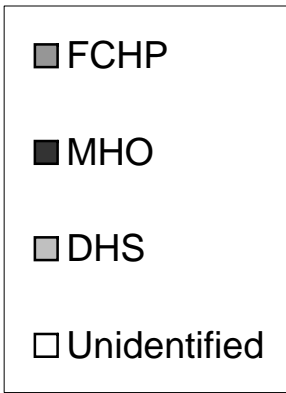
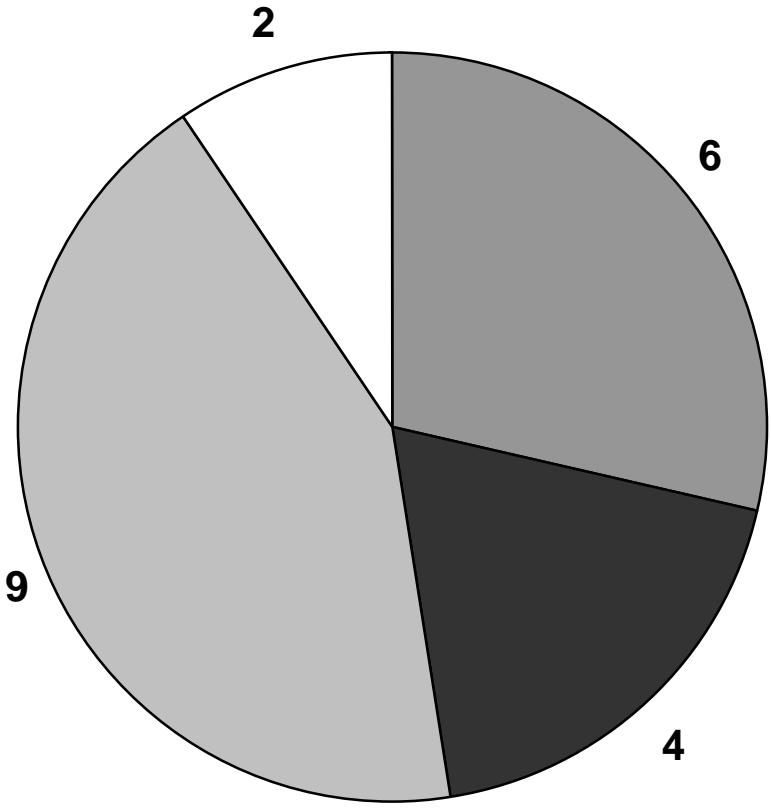
## What responders liked least



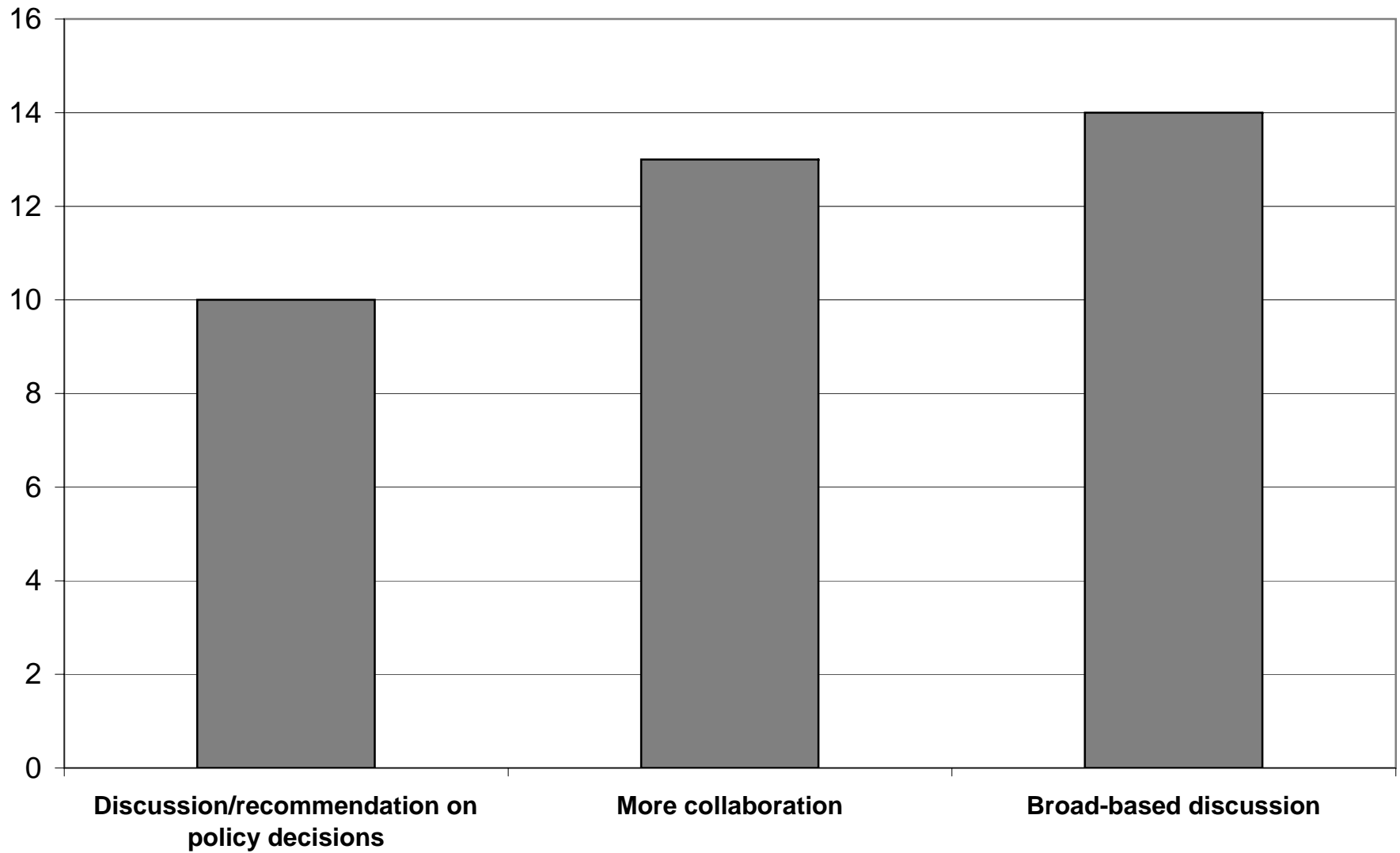
## What responders liked best



# Responders by Organization



## Suggestions for restructuring



## Recommended topics

