

Meeting Minutes
MMIS/MCO Workgroup Meeting
June 18, 2008
9:00 am to 10:00 am
Conference Dial In: (503) 378-3003
Department of Human Services Building
500 Summer St NE Salem OR 97301
Room HSB 137 A - C

Alice LaBansky, Co-Chair & Jim Joyce, Co-Chair

Topic	Speaker	Time
Introductions <ul style="list-style-type: none"> - Clarify May minutes about information mailed to clients about med ID 	Alice LaBansky	5 min
1. New Client ID Rollout	Kathy Mickenham Tanya Allen	20 min
2. Companion Guides Update <ul style="list-style-type: none"> • What's changing 	Patricia Krewson	10 min
3 EDI Provider Testing Update	Patricia Krewson Paul Combs	10 min
4. MCO Provider Training Feedback	Patricia Krewson Paul Combs	5 min
5 Update on Electronic Eligibility Verification Services (EEVS)	Alice LaBansky	5 min
6. Wrap up	Alice LaBansky	5 min

MMIS Web site
<http://www.oregon.gov/DHS/healthplan/meetings/main.shtml#meetings>

Next Meeting: July 16, 2008
 8:30 – 10:00 a.m.
 Human Services Building, Room 137 A, B & C

Introductions made.

Review of Agenda

Clarification on a comment made at the last MMIS- MCO meeting. We have not sent information to clients about the new client medical IDs, but we have sent information to providers.

In attendance: Jim Kayser, Rachel Ganzon, Carolyn Anderson, Karen Page Assink, Tracie Barcnas, Sydney Wright, Sara Miller, Fred James, Rod Meyer, Nancy Buck, Carol Ito, Rudy Trevino, Stacy O'Connell, Christian Aguilar, Alice LaBansky, Jim Joyce, Patricia Krewson, Paul Combs, Tanya Allen, Kathy Mickenham

New Client ID Rollout

Kathy and Tanya distributed handouts. Information is going to be sent out with the July medical ID to clients. This information will also be sent to providers as an FYI. Starting in September, things will be different for clients as well as providers. In the next three months, three separate messages will be mailed out to clients. Clients will be made aware that they will no longer be receiving a monthly card, but a one time only coverage sheet along with individual medical cards for each person in the household. Communications will work with Client Services to find out what the concerns/questions clients are having. The Client Handbook will also be updated.

Question: What is on the back side of the medical ID card?

There are contact phone #'s. Kathy and Tanya will send out a draft of the back of the card to attendees.

Question: about coverage letter?

This will go out in the next couple of months.

Question: Will the new coverage letter look similar to the current medical ID?

They will not look the same. It is a one time only 8 ½ x 11 sheet and clients will carry around and use the credit card size medical card. ID cards will only change because of change of name or a break in coverage of three months or more. New cards will not be issued because of plan change. The coverage letter will be sent out when a plan enrollment changes with the effective dates.

The MMIS Provider trainings are covering, in detail, the new web portal functionality on eligibility verification.

Companion Guide Update

Handout # 8 MMIS/MCO Workgroup Meeting

The updates were posted last Friday, June 13th. All the information is on the website for your viewing pleasure.

EDI Provider Testing Update

We will start testing the first part of July. We are currently working on the testing strategy and schedule.

MCO Provider Training Feedback

There was MCO training in May. There was good attendance at all the trainings. If you would like specific details about a certain training area or want details from the evaluations, you may talk with Paul Combs. The general/overall rating/score was positive. We are pleased with the outcome of the provider training. Thanks again to the organizations who hosted these events. There are 9 outstanding “parking lot” questions: once all the answers have been compiled, the information will be published.

Update on Electronic Eligibility Verification Service (EEVS)

DHS has officially sent out notification that we will be ending these contracts at the end of August. It was a collaborative agreement. Information will be sent out to providers sometime Mid-July.

Question: Will MCOs be able to find out who the different vendors are?

Question: is there an official go live date?
Early September is still the target.

Roundtable

There was discussion about the timeframe of this meeting and the meeting that follows. It was decided that we will combine the 2 meetings with the 1st half covering more of the business and the 2nd half the technical. The new meeting time will be 8:30 – 10:00.