

**OREGON CHILD CARE HEALTH CONSULTATION
PROGRAM**

2008 STATUS REPORT

- PROGRAM SERVICES AND CLIENTS BY COUNTY -

**Department of Human Services Public Health Division
Office of Family Health
800 NE Oregon St.
Portland, OR 97232**

March 2009

Table of Contents

LINCOLN COUNTY	10
General Consultation	10
Assessment-based, Comprehensive (ABC) Consultation	11
Group Training and Community Health Events.....	12
MULTNOMAH COUNTY	14
General Consultation	14
Assessment-based, Comprehensive (ABC) Consultation	15
Group Training and Community Health Events.....	16
UNION COUNTY	18
General Consultation	18
Assessment-based, Comprehensive (ABC) Consultation	19
Group Training and Community Health Events.....	20
APPENDIX. Time Study: Child Care Health Resource Team	22
BAKER COUNTY.....	23
CLACKAMAS COUNTY	25
LINCOLN COUNTY.....	27
MULTNOMAH COUNTY	29
UNION COUNTY	31

BAKER COUNTY

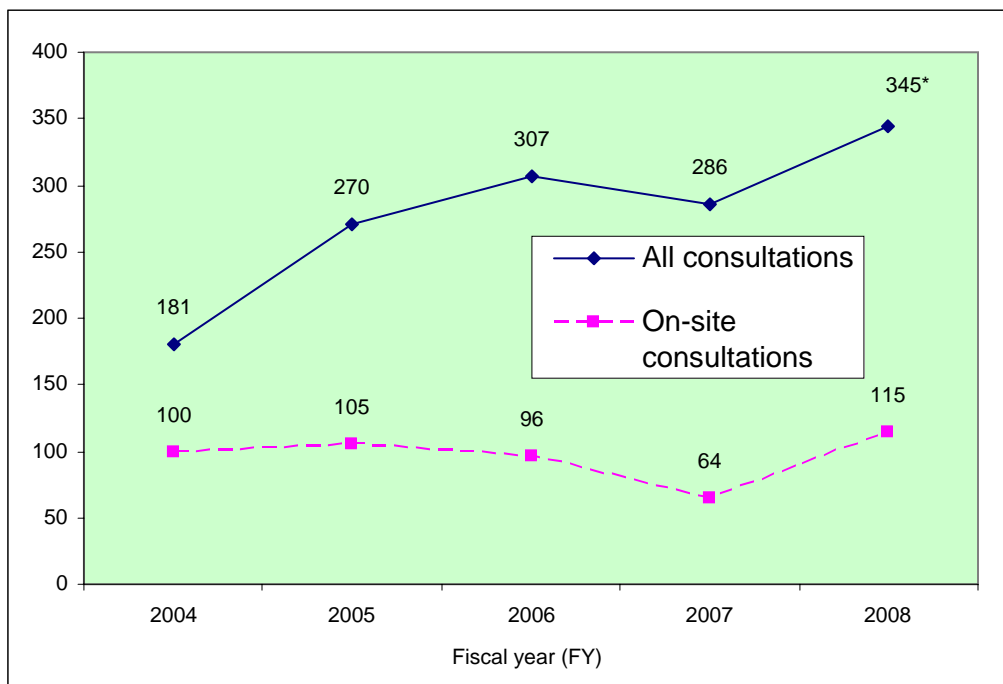
General Consultation

Table B1. Consultations provided for child care providers, FY 2008

Contact type	Number*	Percent
Site visit	115	33
Phone	104	30
Email	115	33
Other	11	4
Total	345	100%

* The number of consultations provided through phone calls, emails, and other contact modes was estimated from the actual count documented from two periods of two-week data collection at a six-month interval. The number of consultations provided through site visits is the actual count documented throughout the year.

**Figure B1. Consultations provided for child care providers
FY 2004 – 2008**



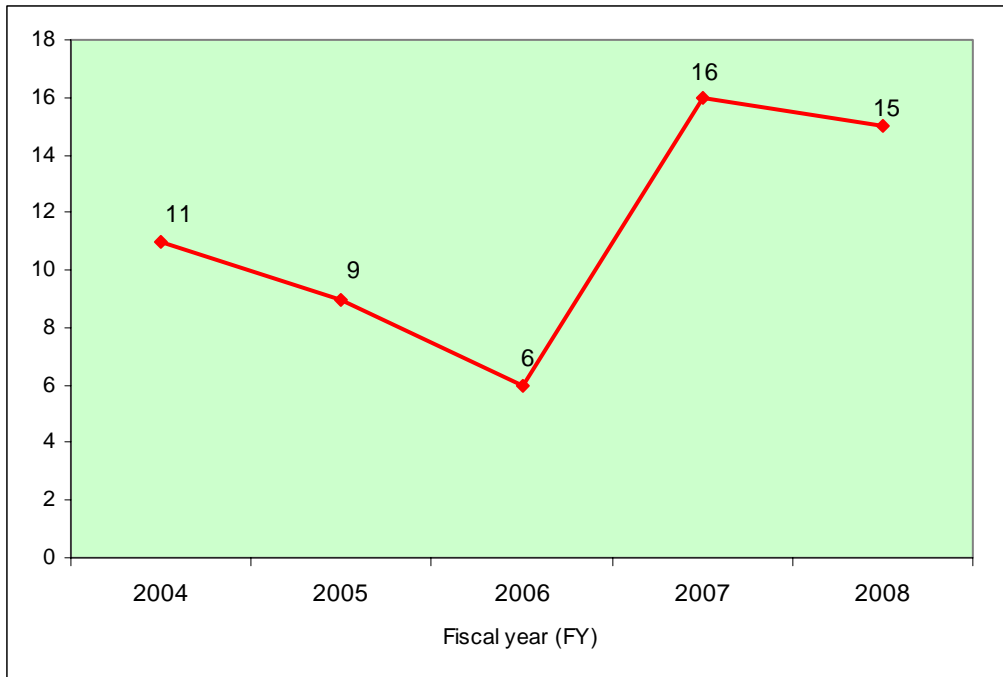
* For 2008, the number of all consultations was estimated from the actual count documented through four-week data collection; for all other years, the number is the actual count documented throughout the whole year. (The number of on-site visits is the actual count for all years.)

Table B2. Issues addressed during consultation, FY 2008

Area of consultation issues	All consultations	On-site consultations
Child health (nutrition, oral health, physical activity, immunization, child health, and communicable disease)	20%	39%
Child safety (injury prevention, abuse/neglect, environmental health, and emergency preparation)	14%	4%
Children's emotional and behavioral health and development (child development and mental/behavioral health)	20%	30%
Connecting and coordinating with health care resources (OHP, community resources, special needs, and access to health care)	9%	2%
Care providers' professional development (provider health, cultural competence, communicating with parents, and health records)	13%	13%
CCHC program information (CCHC objectives and information about training)	23%	10%
Other	1%	2%
Total	100% (N= 991 issues)	100% (N= 204 issues)

Assessment-based, Comprehensive (ABC) Consultation

**Figure B3. Child care providers who received ABC consultation
FY 2004 – 2008**



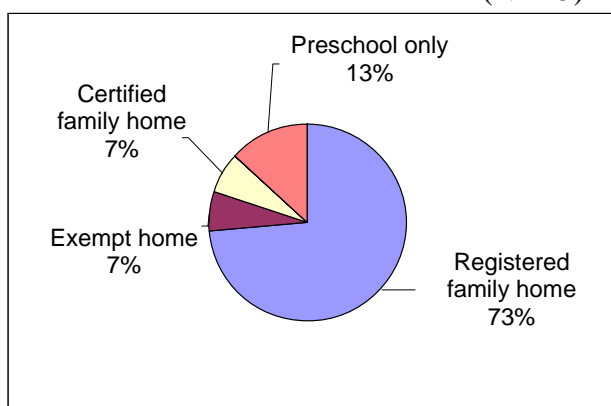
**Table B3. Child care providers who received ABC consultation:
Estimated number of children in care, FY 2004 – 2008**

	2004	2005	2006	2007	2008
Care providers who received ABC consultation	11	9	6	16	15
Children in care	161	38	63	191	119
Children in care with special needs	1	0	3	22	5

Figure B4. Child care providers who received ABC consultation, FY 2008

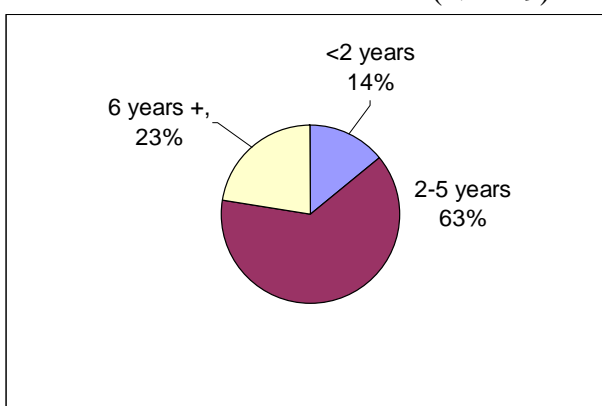
a. Types of child care

(N= 15)



b. Age of children in care

(N= 119)

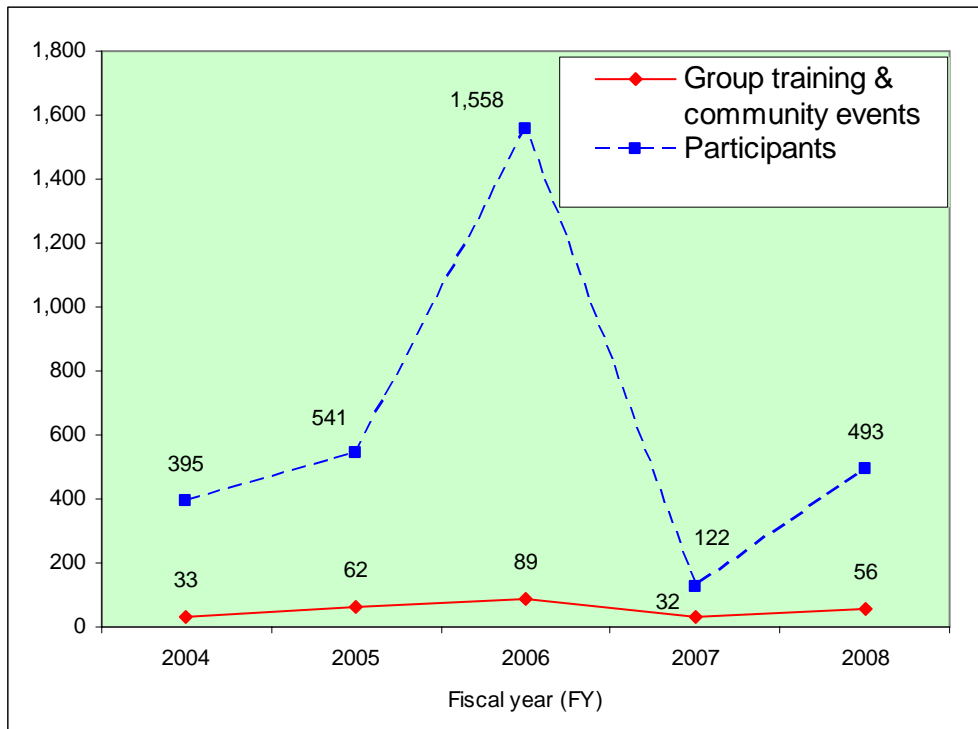


Group Training and Community Health Events

Table B4. Group training and community health events, FY 2008

	Number of participants	Percent
Child care providers	138	28
Parents	64	13
Children	285	58
Other	6	1
Total	493	100%

**Figure B6. Group training and community events
FY 2004 – 2008**



CLACKAMAS COUNTY

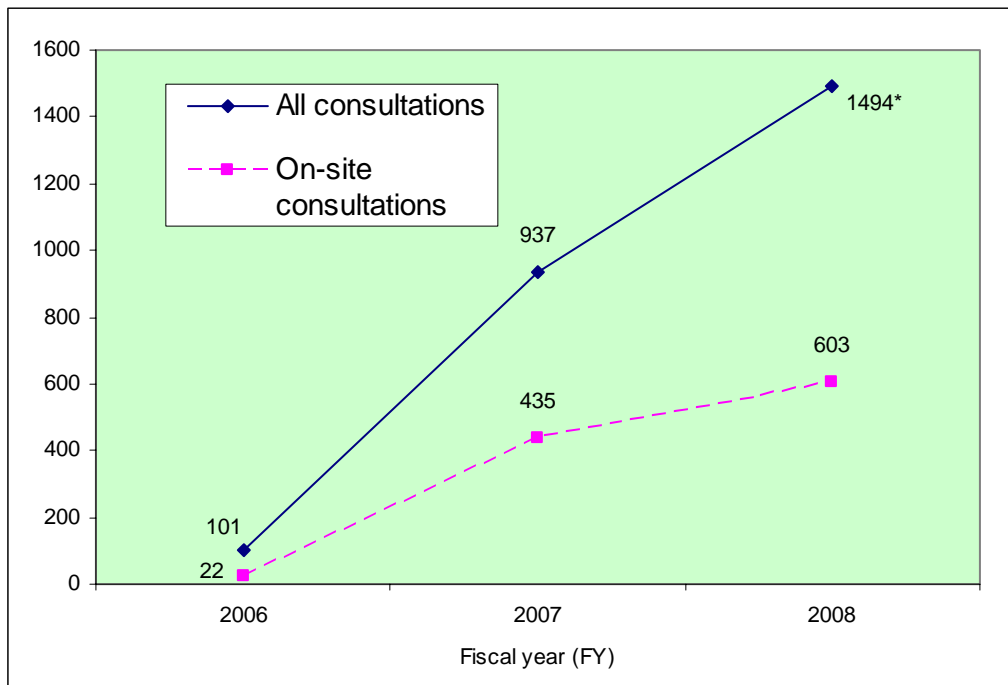
General Consultation

Table C1. Consultations provided for child care providers, FY 2008

Contact type	Number*	Percent
Site visit	603	40
Phone	681	46
Email	85	6
Other	125	8
Total	1,494	100%

* The number of consultations provided through phone calls, emails, and other contact modes was estimated from the actual count documented from two periods of two-week data collection at a six-month interval. The number of consultations provided through site visits is the actual count documented throughout the year.

**Figure C1. Consultations provided for child care providers
FY 2006 – 2008**



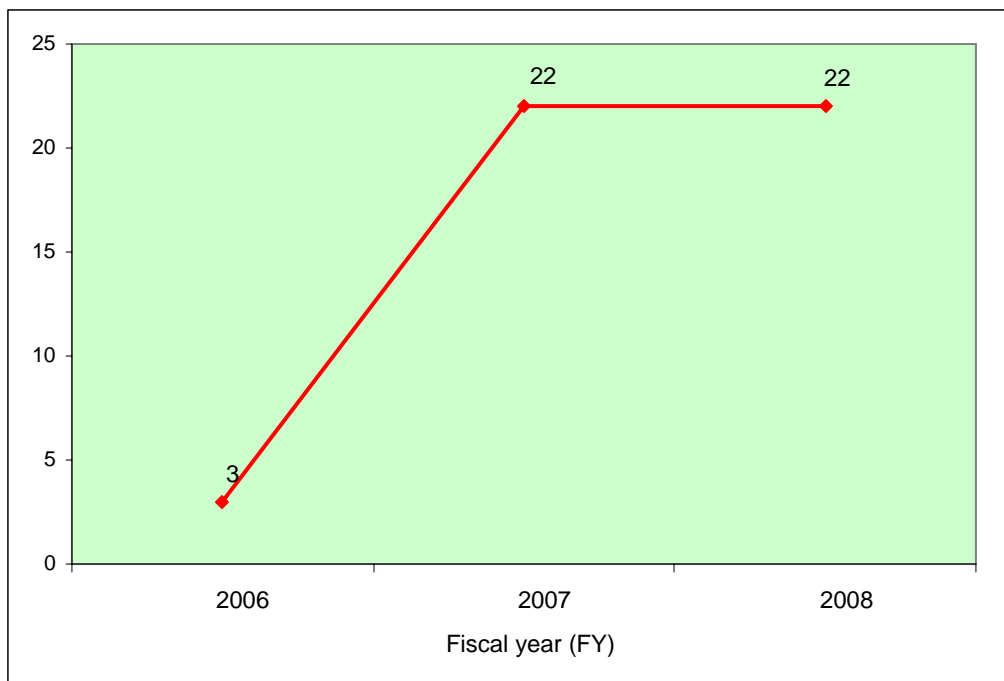
* For 2008, the number of all consultations was estimated from the actual count documented through four-week data collection; for 2006 and 2007, the number is the actual count documented throughout the whole year. (The number of on-site visits is the actual count for all years.)

Table C2. Issues addressed during consultation, FY 2008

Area of consultation issues	All consultations	On-site consultations
Child health (nutrition, oral health, physical activity, immunization, child health, and communicable disease)	17%	9%
Child safety (injury prevention, abuse/neglect, environmental health, and emergency preparation)	6%	4%
Children's emotional and behavioral health and development (child development and mental/behavioral health)	28%	40%
Connecting and coordinating with health care resources (OHP, community resources, special needs, and access to health care)	10%	9%
Care providers' professional development (provider health, cultural competence, communicating with parents, and health records)	12%	14%
CCHC program information (CCHC objectives and information about training)	14%	15%
Other	13%	9%
Total	100% (N= 3,934 issues)	100% (N= 1,636 issues)

Assessment-based, Comprehensive (ABC) Consultation

**Figure C3. Child care providers who received ABC consultation
FY 2006 – 2008**



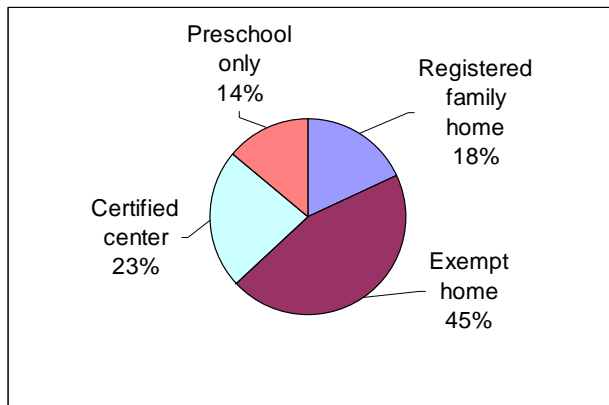
**Table C3. Child care providers who received ABC consultation:
Estimated number of children in care, FY 2006– 2008**

	2006	2007	2008
Care providers who received ABC consultation	3	22	22
Children in care	16	187	289
Children in care with special needs	2	28	45

Figure C4. Child care providers who received ABC consultation, FY 2008

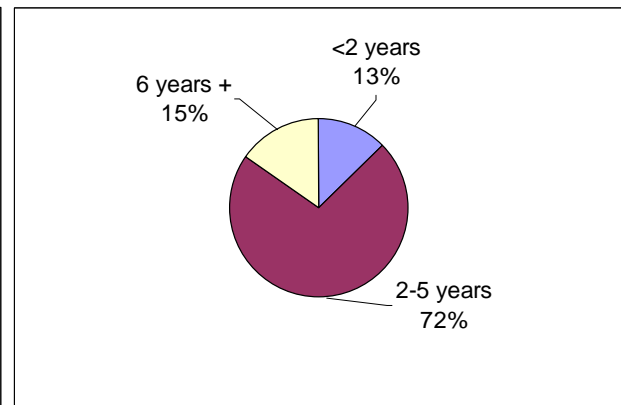
a. Types of child care

(N= 22)



b. Age of children in care

(N= 289)

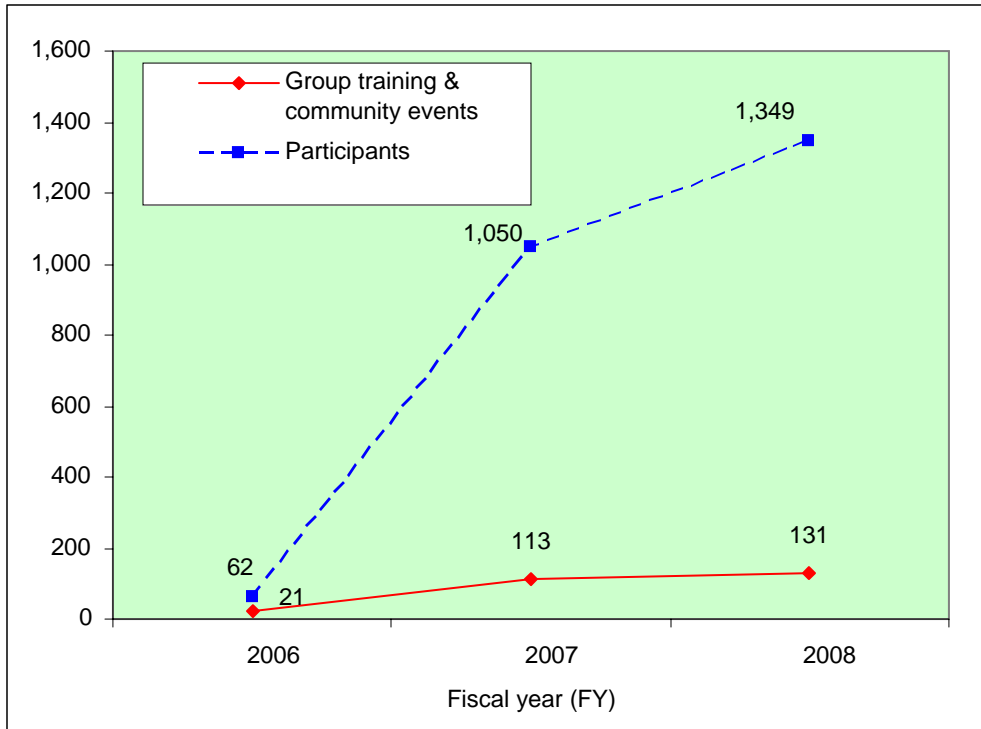


Group Training and Community Health Events

Table C4. Group training and community health events, FY 2008

	Number of participants	Percent
Child care providers	1220	90
Parents	39	3
Children	61	5
Other	29	2
Total	1,349	100%

**Figure C6. Group training and community events
FY 2006 – 2008**



LINCOLN COUNTY

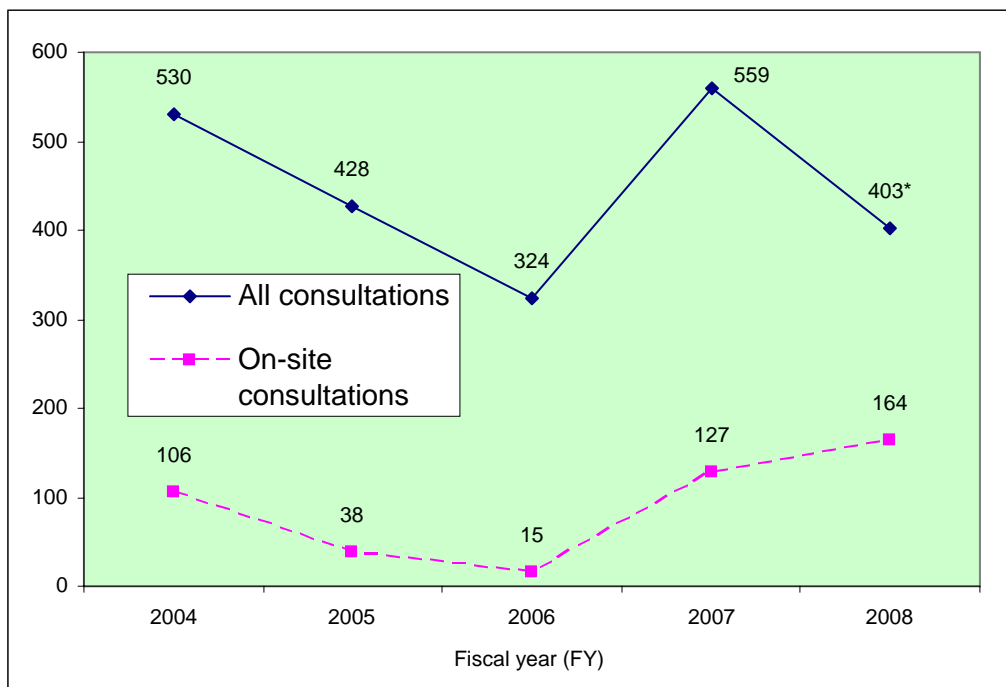
General Consultation

Table L1. Consultations provided for child care providers, FY 2008

Contact type	Number*	Percent
Site visit	164	41
Phone	207	51
Email	5	1
Other	27	7
Total	403	100%

* The number of consultations provided through phone calls, emails, and other contact modes was estimated from the actual count documented from two periods of two-week data collection at a six-month interval. The number of consultations provided through site visits is the actual count documented throughout the year.

**Figure L1. Consultations provided for child care providers
FY 2004 – 2008**



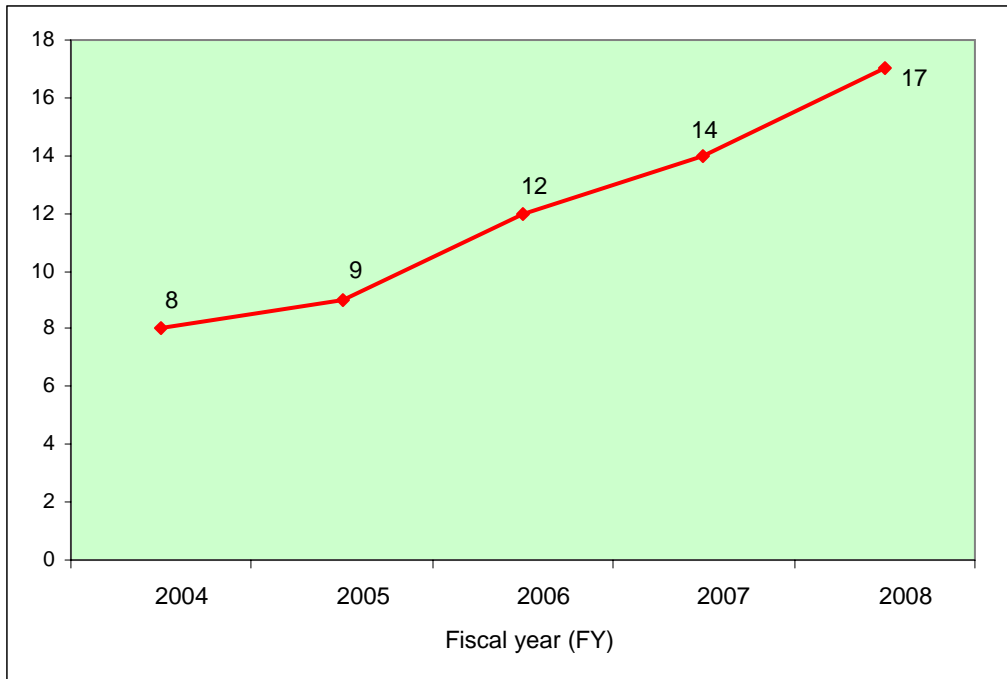
* For 2008, the number of all consultations was estimated from the actual count documented through four-week data collection; for all other years, the number is the actual count documented throughout the whole year. (The number of on-site visits is the actual count for all years.)

Table L2. Issues addressed during consultation, FY 2008

Area of consultation issues	All consultations	On-site consultations
Child health (nutrition, oral health, physical activity, immunization, child health, and communicable disease)	8%	13%
Child safety (injury prevention, abuse/neglect, environmental health, and emergency preparation)	5%	6%
Children's emotional and behavioral health and development (child development and mental/behavioral health)	26%	31%
Connecting and coordinating with health care resources (OHP, community resources, special needs, and access to health care)	8%	11%
Care providers' professional development (provider health, cultural competence, communicating with parents, and health records)	18%	23%
CCHC program information (CCHC objectives and information about training)	30%	12%
Other	5%	4%
Total	100% (N= 882 issues)	100% (N= 532 issues)

Assessment-based, Comprehensive (ABC) Consultation

**Figure L3. Child care providers who received ABC consultation
FY 2004 – 2008**



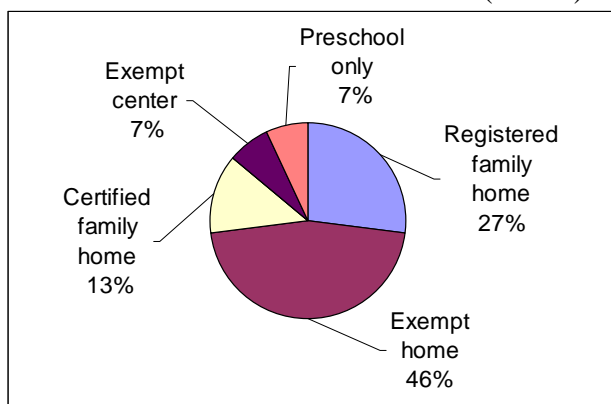
**Table L3. Child care providers who received ABC consultation:
Estimated number of children in care, FY 2004 – 2008**

	2004	2005	2006	2007	2008
Care providers who received ABC consultation	8	9	12	14	17
Children in care	168	162	291	253	149
Children in care with special needs	25	21	34	12	13

Figure L4. Child care providers who received ABC consultation, FY 2008

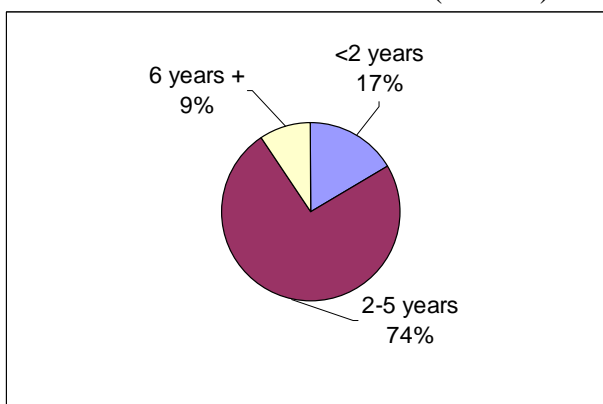
a. Types of child care

(N= 15)



b. Age of children in care

(N= 149)

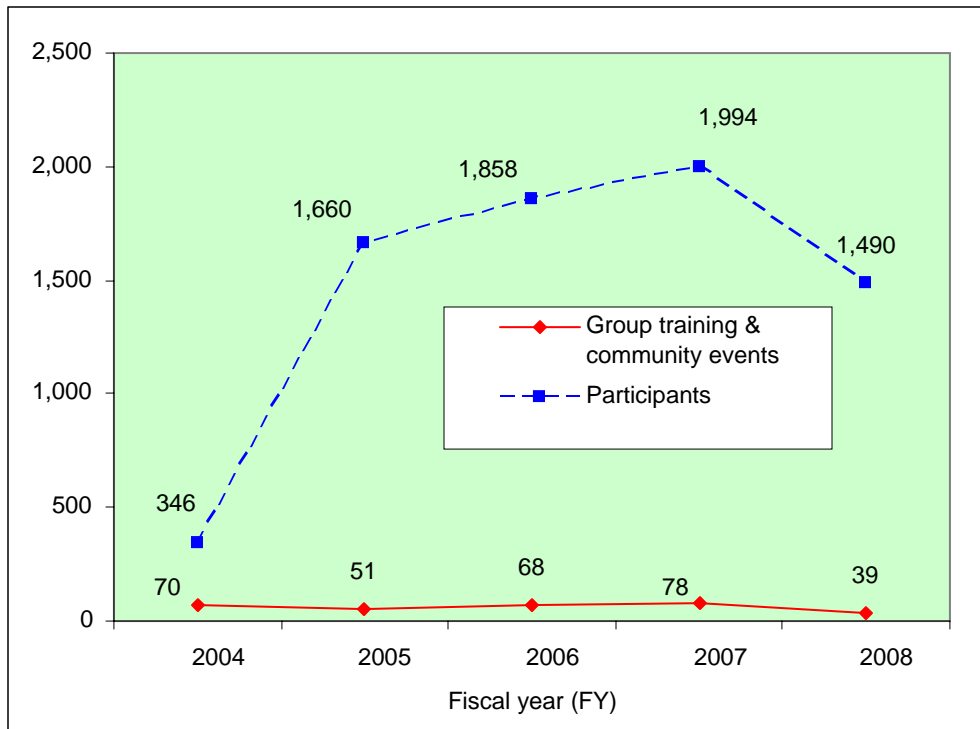


Group Training and Community Health Events

Table L4. Group training and community health events, FY 2008

	Number of participants	Percent
Child care providers	1,227	86%
Parents	0	0%
Children	0	0%
Other	213	14%
Total	1,490	100%

**Figure L6. Group training and community events
FY 2004 – 2008**



MULTNOMAH COUNTY

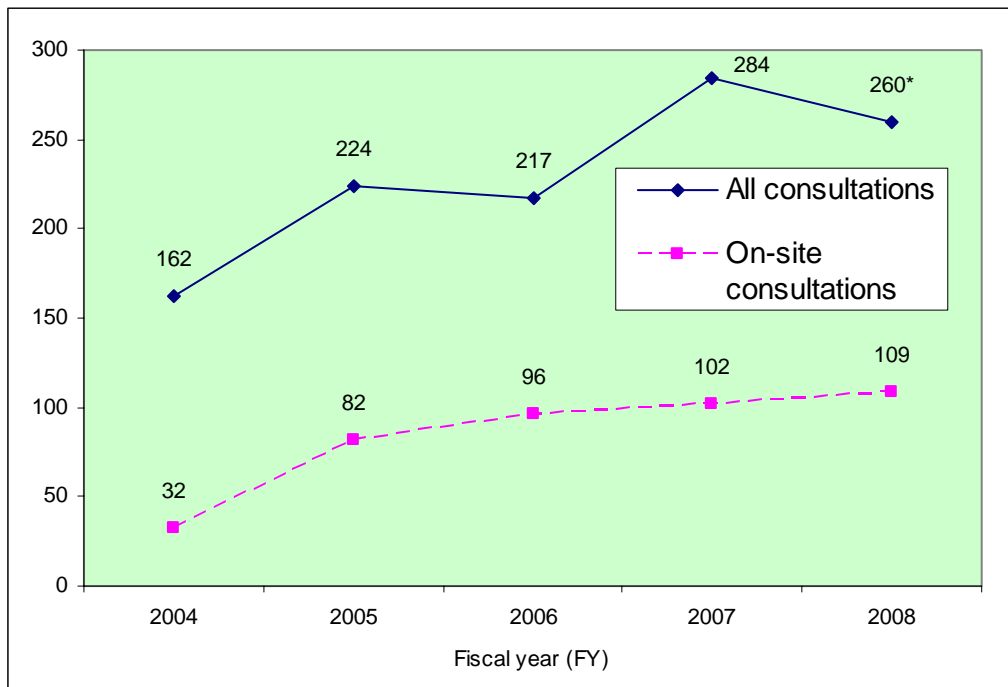
General Consultation

Table M1. Consultations provided for child care providers, FY 2008

Contact type	Number*	Percent
Site visit	109	42
Phone	145	56
Email	0	0
Other	6	2
Total	260	100%

* The number of consultations provided through phone calls, emails, and other contact modes was estimated from the actual count documented from two periods of two-week data collection at a six-month interval. The number of consultations provided through site visits is the actual count documented throughout the year.

**Figure M1. Consultations provided for child care providers
FY 2004 – 2008**



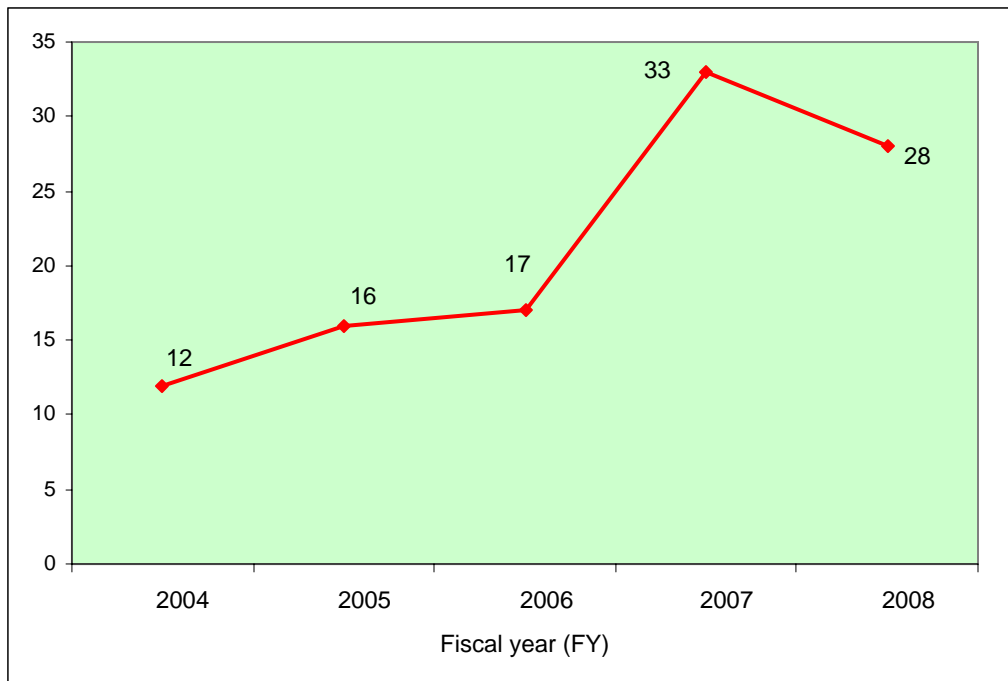
* For 2008, the number of all consultations was estimated from the actual count documented through four-week data collection; for all other years, the number is the actual count documented throughout the whole year. (The number of on-site visits is the actual count for all years.)

Table M2. Issues addressed during consultation, FY 2008

Area of consultation issues	All consultations	On-site consultations
Child health (nutrition, oral health, physical activity, immunization, child health, and communicable disease)	21%	28%
Child safety (injury prevention, abuse/neglect, environmental health, and emergency preparation)	14%	15%
Children's emotional and behavioral health and development (child development and mental/behavioral health)	8%	6%
Connecting and coordinating with health care resources (OHP, community resources, special needs, and access to health care)	12%	16%
Care providers' professional development (provider health, cultural competence, communicating with parents, and health records)	20%	24%
CCHC program information (CCHC objectives and information about training)	18%	7%
Other	7%	4%
Total	100% (N= 847 issues)	100% (N= 560 issues)

Assessment-based, Comprehensive (ABC) Consultation

**Figure M3. Child care providers who received ABC consultation
FY 2004 – 2008**



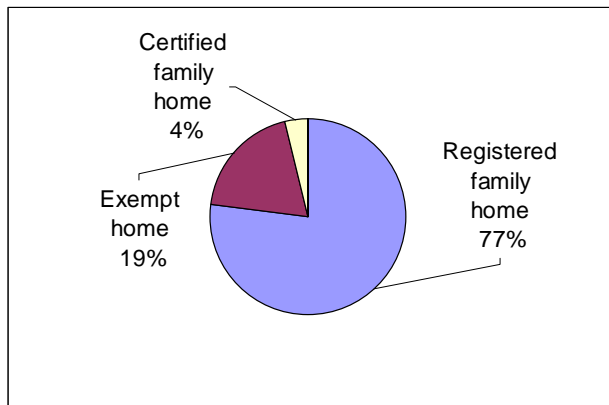
**Table M3. Child care providers who received ABC consultation:
Estimated number of children in care, FY 2004 – 2008**

	2004	2005	2006	2007	2008
Care providers who received ABC consultation	12	16	17	33	28
Children in care	47	63	69	151	146
Children in care with special needs	1	2	2	3	6

Figure M4. Child care providers who received ABC consultation, FY 2008

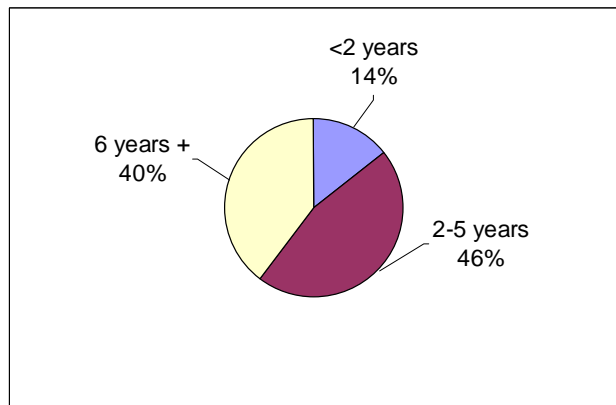
a. Types of child care

(N= 26)



b. Age of children in care

(N= 146)

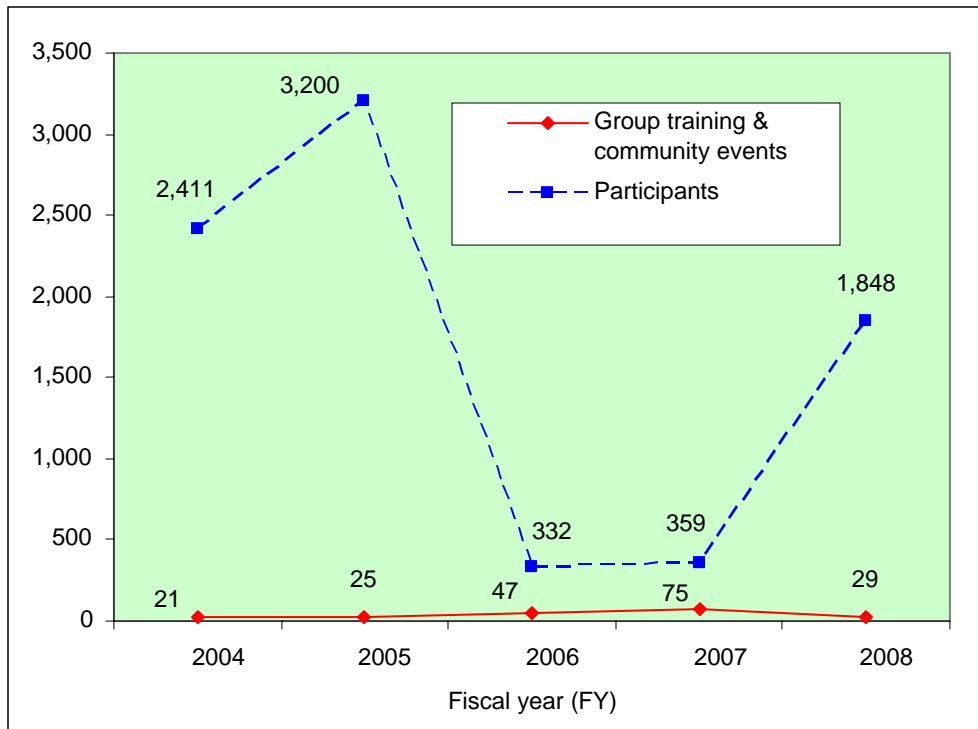


Group Training and Community Health Events

Table M4. Group training and community health events, FY 2008

	Number of participants	Percent
Child care providers	463	25
Parents	1,001	54
Children	359	20
Other	25	1
Total	1,848	100%

**Figure M6. Group training and community events
FY 2004 – 2008**



UNION COUNTY

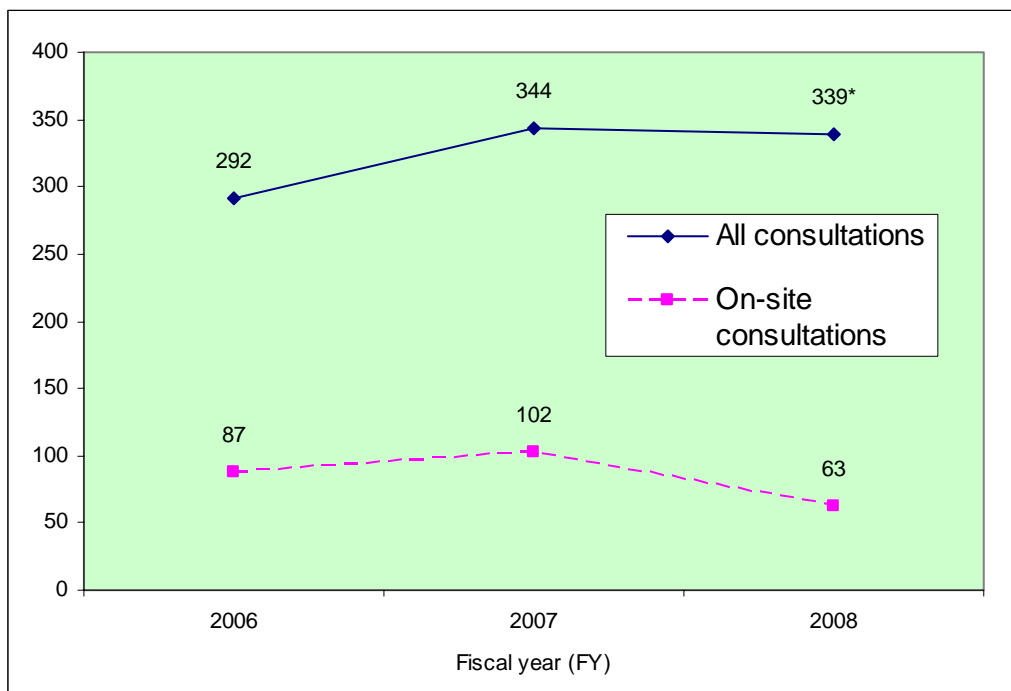
General Consultation

Table U1. Consultations provided for child care providers, FY 2008

Contact type	Number*	Percent
Site visit	63	19
Phone	99	29
Email	89	26
Other	88	26
Total	339	100%

* The number of consultations provided through phone calls, emails, and other contact modes was estimated from the actual count documented from two periods of two-week data collection at a six-month interval. The number of consultations provided through site visits is the actual count documented throughout the year.

**Figure U1. Consultations provided for child care providers
FY 2006 – 2008**



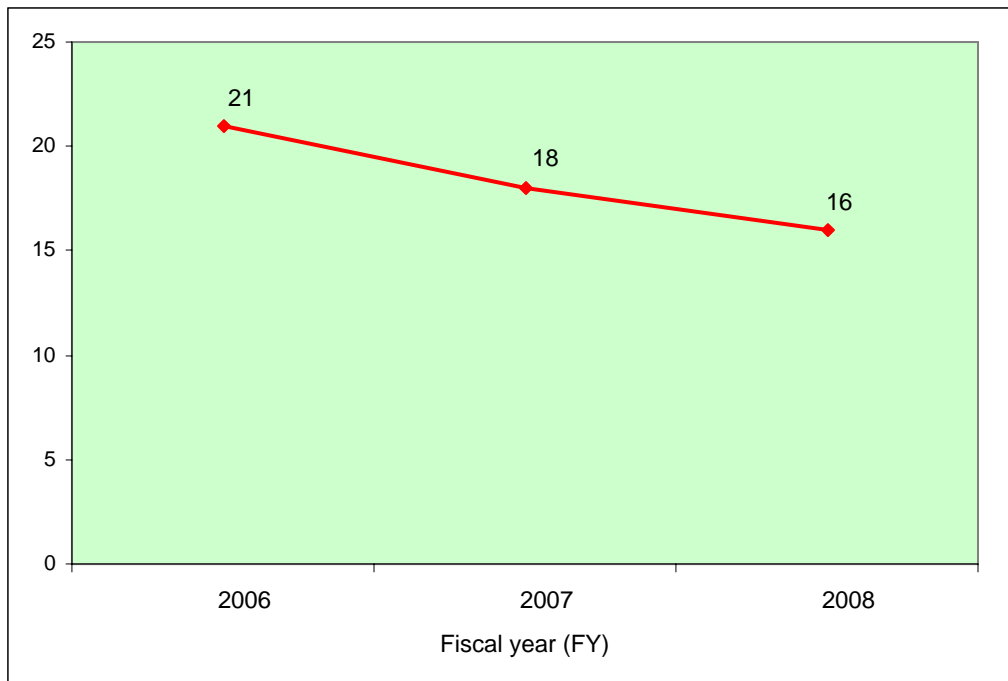
* For 2008, the number of all consultations was estimated from the actual count documented through four-week data collection; for 2006 and 2007, the number is the actual count documented throughout the whole year. (The number of on-site visits is the actual count for all years.)

Table U2. Issues addressed during consultation, FY 2008

Area of consultation issues	All consultations	On-site consultations
Child health (nutrition, oral health, physical activity, immunization, child health, and communicable disease)	14%	21%
Child safety (injury prevention, abuse/neglect, environmental health, and emergency preparation)	28%	21%
Children's emotional and behavioral health and development (child development and mental/behavioral health)	19%	19%
Connecting and coordinating with health care resources (OHP, community resources, special needs, and access to health care)	8%	14%
Care providers' professional development (provider health, cultural competence, communicating with parents, and health records)	15%	15%
CCHC program information (CCHC objectives and information about training)	12%	8%
Other	4%	2%
Total	100% (N= 1,333 issues)	100% (N= 280 issues)

Assessment-based, Comprehensive (ABC) Consultation

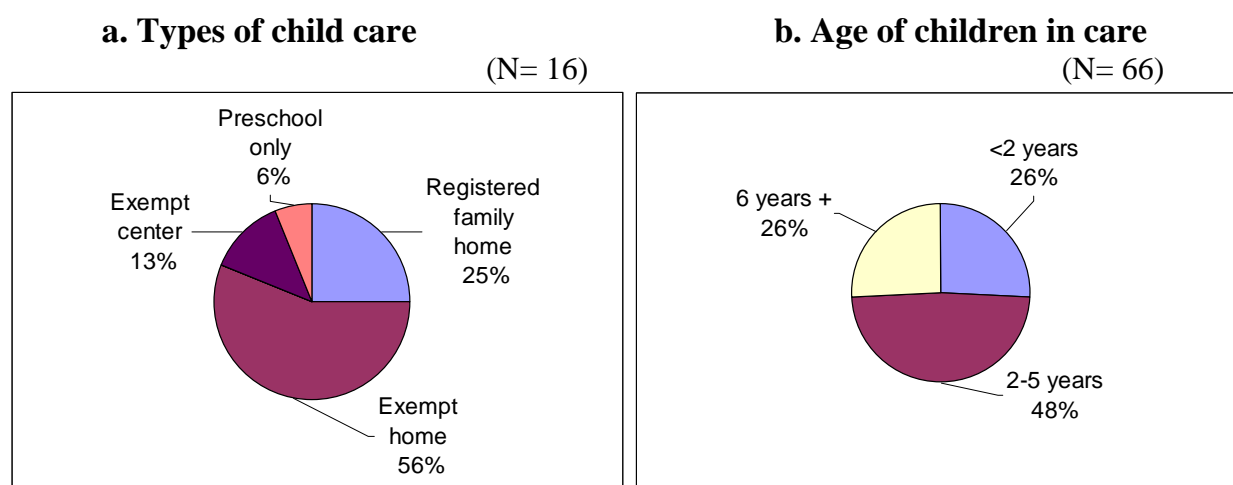
**Figure U3. Child care providers who received ABC consultation
FY 2006 – 2008**



**Table U3. Child care providers who received ABC consultation:
Estimated number of children in care, FY 2006 – 2008**

	2006	2007	2008
Care providers who received ABC consultation	21	18	16
Children in care	169	138	66
Children in care with special needs	5	1	7

Figure U4. Child care providers who received ABC consultation, FY 2008

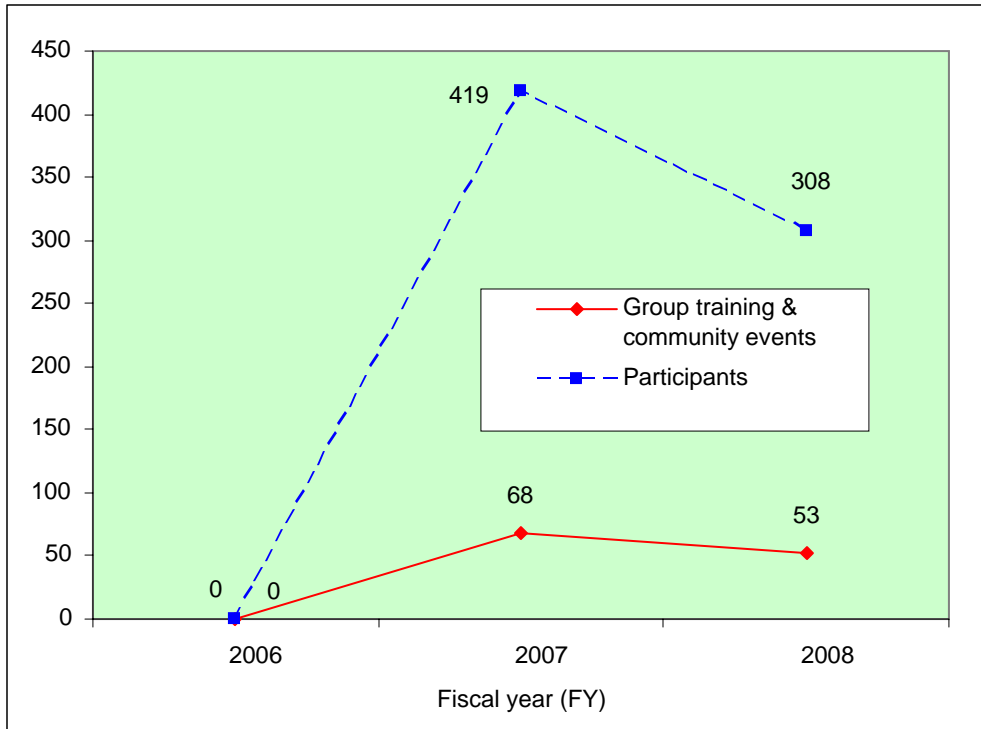


Group Training and Community Health Events

Table U4. Group training and community health events, FY 2008

	Number of participants	Percent
Child care providers	53	17%
Parents	4	1%
Children	250	81%
Other	1	1%
Total	308	100%

**Figure U6. Group training and community events
FY 2006 – 2008**



APPENDIX

**Time Study: Child Care Health Resource Team
Oregon Child Care Health Consultation Program**

Fiscal Year 2008

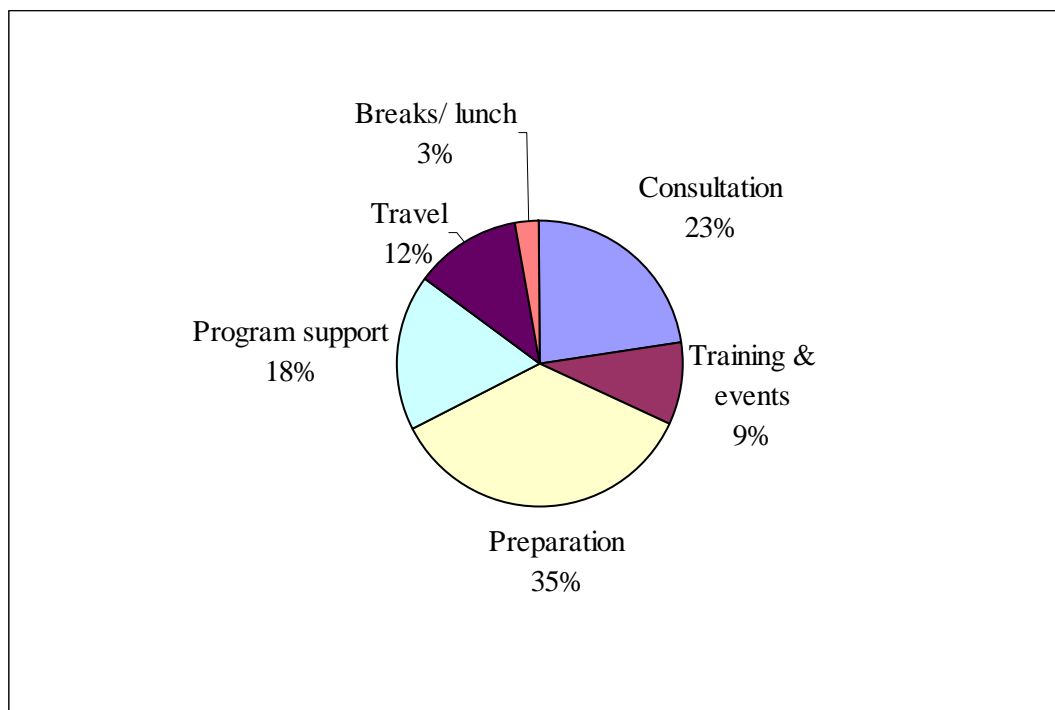
BAKER COUNTY

Data collection

- During the 20 work days of the data collection period for the time study, the Child Care Health Resource Team for Baker County completed a total of 62 daily work/ time log forms. This implies that an average of 3.1 (62/20) team members (0.6 Health Consultant, 0.7 Child Care Specialist, 0.4 Mental Health Specialist, 0.4 Early Childhood Educator, and 1.0 other member) filled out the daily log form each work day.
- The team members who completed the log forms worked a total of 7 hours and 30 minutes per day, or an average of 2 hours and 25 minutes per member per day. Of the 7 hours and 30 minutes of average total work time spent per day, a Health Consultant accounted for the largest proportion (41%, 3.0 hours), followed by an other team member (40%, 2.9 hours), a Child Care Specialist (8%, 0.6 hour), a Mental Health Specialist (7%, 0.5 hour), and an Early Childhood Educator (4%, 0.3 hour).

Results

**Figure B1. Percentage of time spent by main task category:
All Health Resource Team members**



**Table B1. Average daily time spent by task:
All Health Resource Team members**
(Converted the actual 2.4 hours of average work day into an 8-hour work day)

Tasks	Hours: minutes	Percentage
Consultation to clients:	1 : 50	23%
Site visit	0 : 35	7%
Phone	0 : 41	9%
E-mail	0 : 34	7%
Group training & community events	0 : 44	9%
Preparation for providing services:	2 : 49	35%
Personal preparation	0 : 31	6%
Consultation with Health Resource Team	1 : 6	14%
Meetings	0 : 39	8%
Data collection	0 : 33	7%
Administrative & indirect program support	1 : 25	18%
Travel	0 : 59	12%
Breaks/ lunch	0 : 13	3%
Total	8 : 00	100%

CLACKAMAS COUNTY

Data collection

- During the 20 work days of the data collection period for the time study, the Child Care Health Resource Team for Clackamas County completed a total of 68 daily work/ time log forms. This implies that an average of 3.4 (68/20) team members (0.7 Health Consultant, 0.5 Mental Health Specialist, 0.7 Early Childhood Educator, and 1.4 other members) filled out the daily log form each work day.
- The team members who completed the log forms worked a total of 21 hours and 15 minutes per day, or an average of 6 hours and 15 minutes per member per day. Of the 21 hours and 15 minutes of average total work time spent per day, a Health Consultant and other team members accounted for the largest proportion (29%, 5.6 hours, respectively), followed by an Early Childhood Educator (25%, 4.8 hours) and a Mental Health Specialist (18%, 3.6 hours).

Results

**Figure C1. Percentage of time spent by main task category:
All Health Resource Team members**

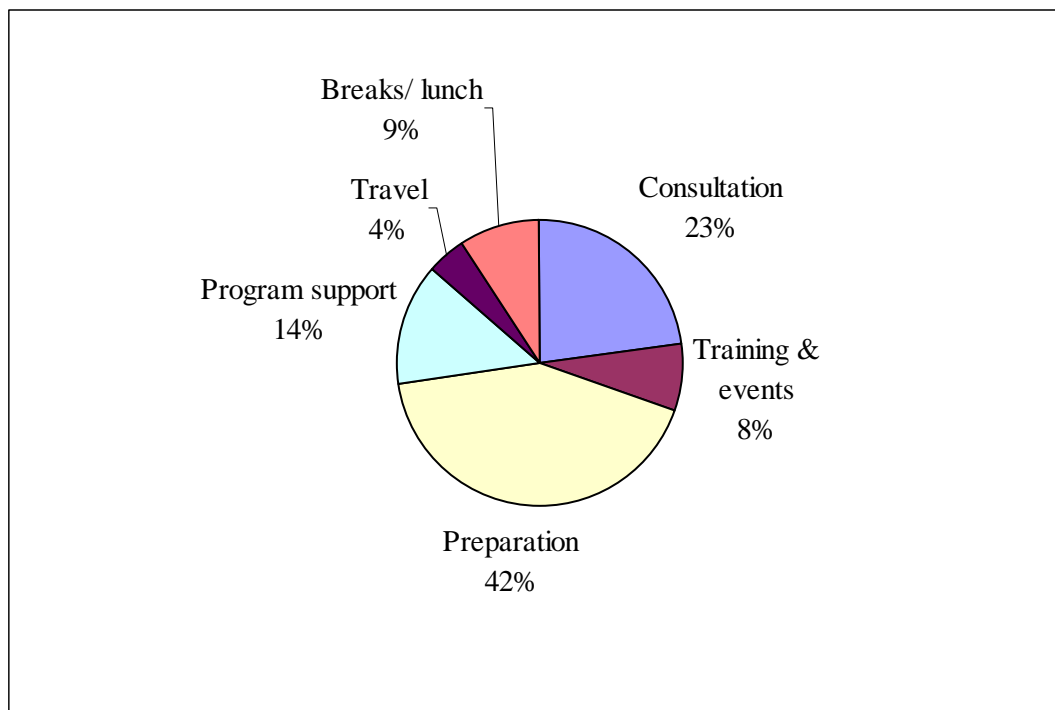


Table C1. Average daily time spent by task:**All Health Resource Team members***(Converted the actual 6.3 hours of average work day into an 8-hour work day)*

Tasks	Hours: minutes	Percentage
Consultation to clients:	1 : 50	23%
Site visit	0 : 57	12%
Phone	0 : 41	8%
E-mail	0 : 13	3%
Group training & community events	0 : 36	8%
Preparation for providing services:	3 : 21	42%
Personal preparation	1 : 18	16%
Consultation with Health Resource Team	0 : 36	8%
Meetings	0 : 36	7%
Data collection	0 : 51	11%
Administrative & indirect program support	1 : 7	14%
Travel	0 : 21	4%
Breaks/ lunch	0 : 45	9%
Total	8 : 00	100%

LINCOLN COUNTY

Data collection

- During the 20 work days of the data collection period for the time study, the Child Care Health Resource Team for Lincoln County completed a total of 78 daily work/ time log forms. This implies that an average of 3.9 (78/20) team members (1.5 Health Consultants, 0.6 Child Care Specialist, 0.7 Mental Health Specialist, 0.1 Early Childhood Educator, and 0.8 other member) filled out the daily log form each work day.
- The team members who completed the log forms worked a total of 12 hours and 35 minutes per day, or an average of 3 hours and 15 minutes per member per day. Of the 12 hours and 35 minutes of average total work time spent per day, a Mental Health Specialist accounted for the largest proportion (39%, 3.9 hours), followed by Health Consultants (33%, 3.4 hours), an other team member (15%, 1.5 hours), a Child Care Specialist (13%, 1.3 hours), and an Early Childhood Educator (1%, 0.1 hour).

Results

**Figure L1. Percentage of time spent by main task category:
All Health Resource Team members**

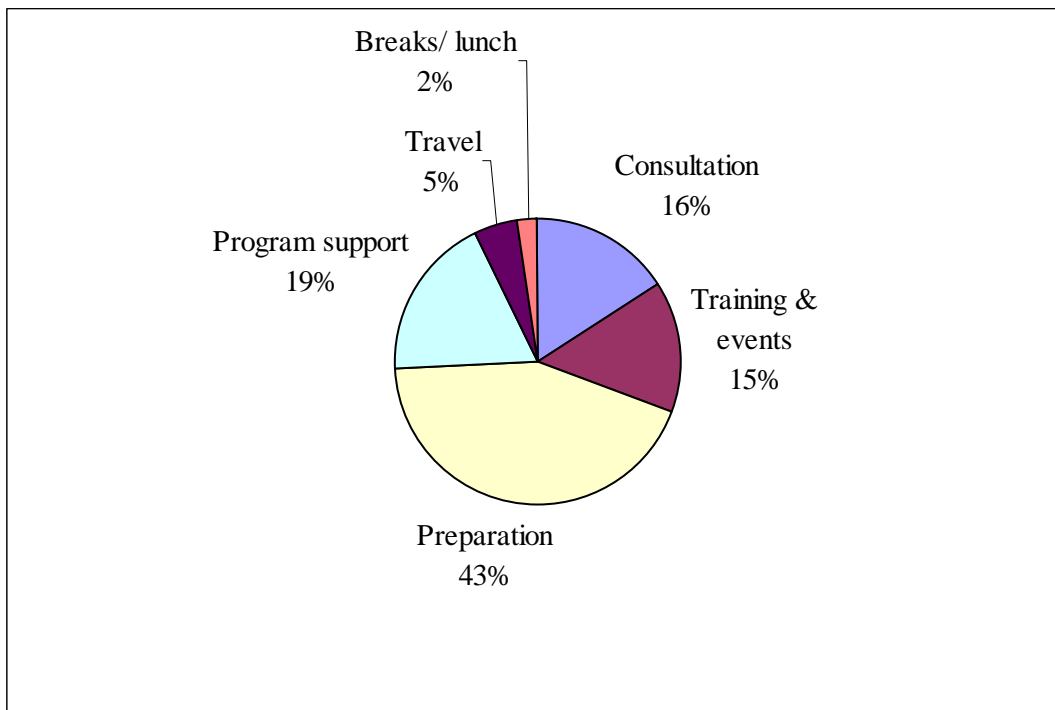


Table L1. Average daily time spent by task:**All Health Resource Team members***(Converted the actual 3.2 hours of average work day into an 8-hour work day)*

Tasks	Hours: minutes	Percentage
Consultation to clients:	1 : 17	16%
Site visit	0 : 43	9%
Phone	0 : 25	5%
E-mail	0 : 9	2%
Group training & community events	1 : 10	15%
Preparation for providing services:	3 : 28	43%
Personal preparation	1 : 46	22%
Consultation with Health Resource Team	0 : 27	6%
Meetings	0 : 38	8%
Data collection	0 : 38	8%
Administrative & indirect program support	1 : 30	19%
Travel	0 : 24	5%
Breaks/ lunch	0 : 10	2%
Total	8 : 00	100%

MULTNOMAH COUNTY

Data collection

- During the 20 work days of the data collection period for the time study, the Child Care Health Resource Team for Multnomah County completed a total of 31 daily work/ time log forms. This implies that an average of 1.6 (31/20) team members (1.2 Health Consultants, 0.1 Child Care Specialist, 0.2 Mental Health Specialist, 0.1 Early Childhood Educator, and 0.1 other member) filled out the daily log form each work day.
- The team members who completed the log forms worked a total of 7 hours and 35 minutes per day, or an average of 4 hours and 50 minutes per member per day. Of the 7 hours and 35 minutes of average total work time spent per day, a Health Consultant accounted for the largest proportion (82%, 5.8 hours), followed by a Mental Health Specialist (16%, 1.1 hours), a Child Care Specialist and an other team member (1%, 0.1 hour, respectively), and an Early Childhood Educator (< 1%, <0.1 hour).

Results

**Figure M1. Percentage of time spent by main task category:
All Health Resource Team members**

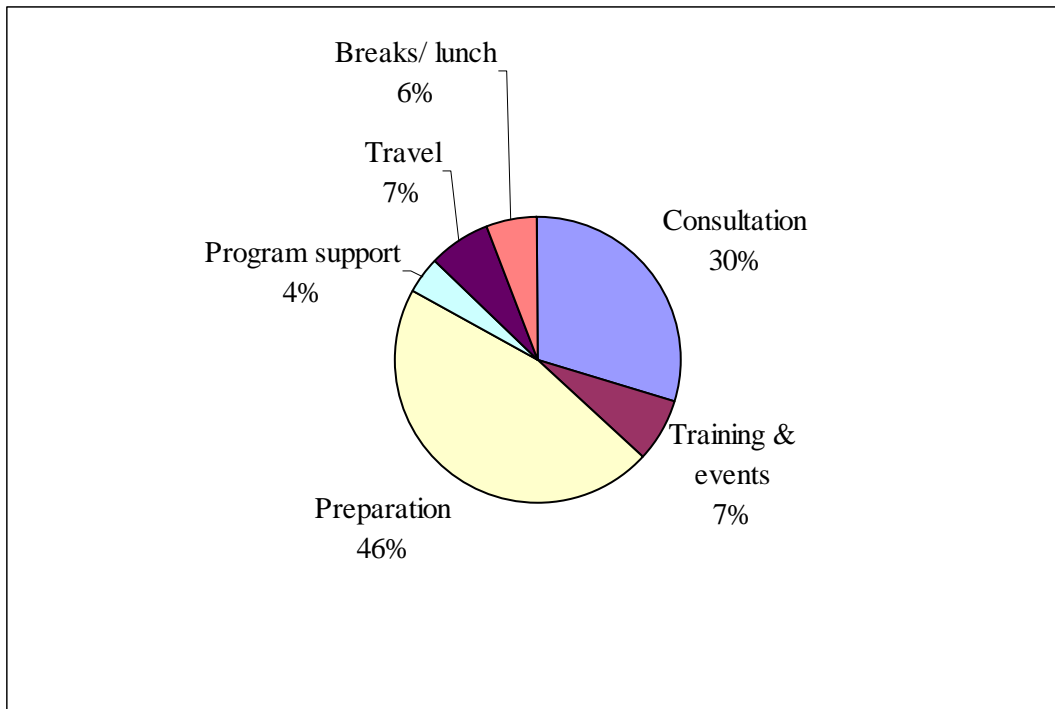


Table M1. Average daily time spent by task:**All Health Resource Team members***(Converted the actual 4.9 hours of average work day into an 8-hour work day)*

Tasks	Hours: minutes	Percentage
Consultation to clients:	2 : 22	30%
Site visit	1 : 19	16%
Phone	0 : 42	9%
E-mail	0 : 21	4%
Group training & community events	0 : 35	7%
Preparation for providing services:	3 : 41	46%
Personal preparation	1 : 39	21%
Consultation with Health Resource Team	0 : 23	5%
Meetings	1 : 13	15%
Data collection	0 : 27	6%
Administrative & indirect program support	0 : 20	4%
Travel	0 : 33	7%
Breaks/ lunch	0 : 29	6%
Total	8 : 00	100%

UNION COUNTY

Data collection

- During the 20 work days of the data collection period for the time study, the Child Care Health Resource Team for Union County completed a total of 37 daily work/time log forms. This implies that an average of 1.85 (37/20) team members (0.7 Child Care Specialist, 0.9 Early Childhood Educator, and 0.3 other member) filled out the daily log form each work day.
- The team members who completed the log forms worked a total of 3 hours and 35 minutes per day, or an average of 1 hours and 55 minutes per member per day. Of the 3 hours and 35 minutes of average total work time spent per day, an Early Childhood Educator accounted for the largest proportion (67%, 2.4 hours), followed by a Child Care Specialist (27%, 1.0 hour) and an other team member (6%, 0.2 hour).

Results

**Figure U1. Percentage of time spent by main task category:
All Health Resource Team members**

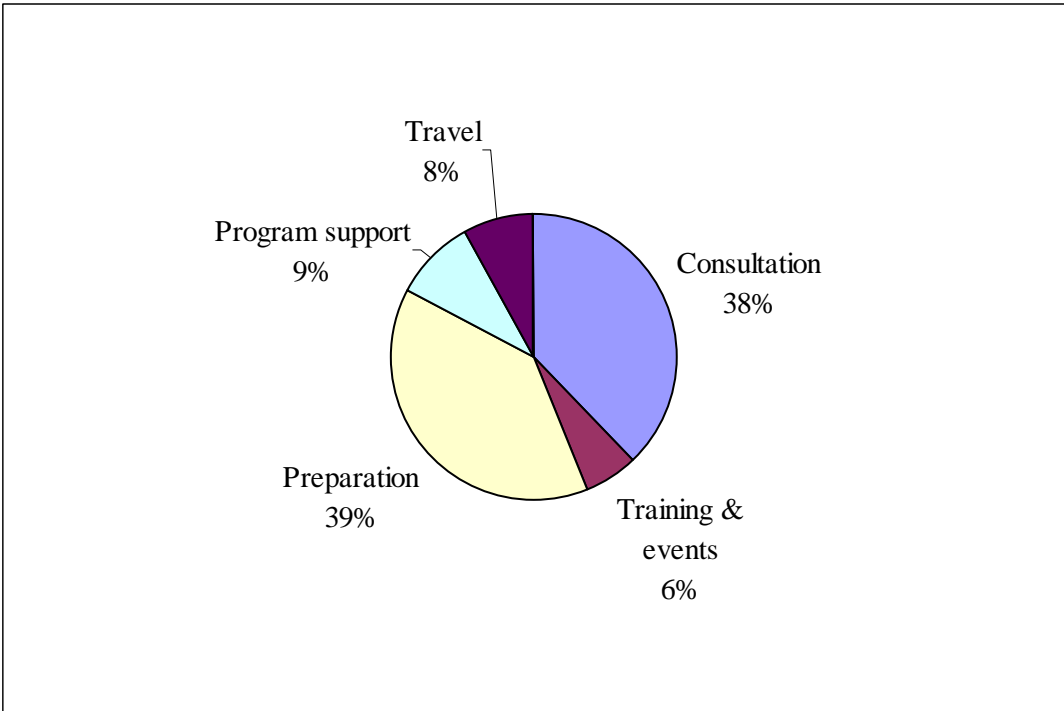


Table U1. Average daily time spent by task:**All Health Resource Team members***(Converted the actual 1.9 hours of average work day into an 8-hour work day)*

Tasks	Hours: minutes	Percentage
Consultation to clients:	3 : 1	38%
Site visit	2 : 3	26%
Phone	0 : 50	10%
E-mail	0 : 7	2%
Group training & community events	0 : 30	6%
Preparation for providing services:	3 : 6	39%
Personal preparation	0 : 52	11%
Consultation with Health Resource Team	0 : 48	10%
Meetings	0 : 20	4%
Data collection	1 : 6	14%
Administrative & indirect program support	0 : 44	9%
Travel	0 : 39	8%
Breaks/ lunch	0 : 0	0%
Total	8 : 00	100%