

Oregon Living Well Network
Quality Assurance & Fidelity Workgroup

April 23, 2009 from 10-11 am

Cynthia Swanson, Mid-Valley IPA
Janna Liewergen, Silverton Hospital
Bernadette Maziarski, OSU Extension
Beverly Cridland, Gerontology Institute
Carole Kment, Samaritan Health
Julia Lager-Mesulam, OHSU Partnership Project
Cara Biddlecom, DHS Public Health
Jennifer Mead, DHS Seniors & People with Disabilities

Review of Workgroup Goals

Review of goals developed during the March 4-5 Living Well Network meeting and Forum; group agreed to Jennifer's suggestion to focus initially on Goals 1 & 3.

Discussion on Goal 1 – Adoption of Leader Fidelity Observation Checklist

Group discussed goals, deciding on a goal of 70% adoption by licensed organizations in this first year, followed by a suggested 85% adoption in year 2, and 90-92% in year 3.

Steps group proposed taking to promote statewide adoption/use of recommended fidelity checklist and process included:

- Find out which organizations are already using this (or a similar) fidelity observation process by doing an on-line survey – *Jennifer will draft for review by group, and will check with Cara to see if survey should be sent out in conjunction with marketing or other survey*
- Add question on program summary form asking if the program had been monitored for fidelity – *Jennifer/Cara to add question*
- Send fidelity checklist and guidelines out with books to programs turning in their data – *April Rautio*

The group also discussed incentives and recognition for organizations that do begin to implement fidelity observations this year. Suggestions included bronze/silver/gold recognitions based on varying degrees of implementation and/or implementation of both program and Leader training fidelity. More discussion needed of this in future calls.

There was also brief discussion of the possibility of inviting organizations to participate in a webinar or conference call to explain use of the checklist, and

having workgroup members share their experiences in using this process. The group suggested waiting on this until seeing the results of the survey.

Review of Leader Training Fidelity Checklist

Beverly provided an overview of the Leader Fidelity Checklist – broken into half-day segments, and incorporating both program content and training process issues that seem critical in ensuring quality Leader training. Follow-up plans include:

- Any changes should be emailed *to Beverly by May 1*.
- Jennifer will work with Beverly to draft some recommended guidelines for use of this checklist; these need to address how organizations can use the checklist if there aren't other MTs available. *Jennifer/Beverly will share their draft with the group for review.*
- *Julia* will share the final checklist with Lauren, a PSMP Master Trainer, and see if Lauren can develop something specific to the final one-day PSMP-specific training.
- The checklist will be piloted by Bernadette today, Cara at the LaGrande training next week, and either Carole or Patty/Ann as part of the Newport training this weekend and next

Next calls: June 18, August 20, October 15, December 17 from 9-10 am.

The goal of the **Oregon Living Well Network** is to create a sustainable statewide Network for all Living Well and self-management programs in Oregon. For more information on the Living Well Network, visit <http://oregon.gov/DHS/ph/livingwell/partners.shtml>.