

Conversion Update 8/4/09

New information

The food package didn't convert to a new package

A food package that was printed and fully voided pre-conversion will appear as the old food package code on the *Family Summary Screen*. These vouchers will not show as being printed on the old food package tab and will not show as a converted new food package. TWIST cannot convert a printed package.

- Go to the *Food Package Assignment* screen, assign a new food package and save, then print from the *Family Summary Screen* as usual.
- Hint: This may happen when you void an old food package. So don't forget to save the new food package assignment on the FPA screen.

Termed women

If a woman has future pre-conversion vouchers printed, when she is termed because she is WN past 6 months postpartum:

- Her printed vouchers will not show on the Family Summary Screen;
- Her term date and notification date may not match voucher issuance; and,
- Her termination notification letter will be on the website in the next batch generated. (Note: Expect a larger than normal batch this time as a result of conversion.)

Milk and Food modules available

The following modules are now available for selection but were not available during conversion:

- Whole powdered goat milk is now available for children over 2 and women
- Low-fat acidophilus milk is now available for 1 year old children
- Cheese only milk modules are now available for women and children (Note: This will only be for the max cheese available for the category and still does not allow for trading milk for cheese.)

Soy for children

Children do not need to be marked "Special" in order to be assigned soy beverage. The system will require medical documentation in order to assign food packages containing soy beverage to children. This means the module code will be blue and the "R" will appear as the Med Doc Status on the *Food Package Assignment* screen.

Medical documentation

If you receive medical documentation from the health care provider and the supplemental foods they recommend do not match the diagnosis, a follow-up call to the HCP would be appropriate. Any changes to the original med doc form can be handwritten and initialed by a WIC staff and noted as verbal orders. For example, if soy beverage is requested for a child with a diagnosis of vegan diet and does not limit the non-vegan foods in the food package (eggs, cheese), calling the HCP to double check is appropriate.

Reports not working

Several reports may not be working right now but will be fixed in the September TWIST release.

- “Rx Needed” report is not working currently.

Minimum stock required at stores

Stores are not required to carry every food on the food list and may run out of certain foods if they have several participants shopping on the same day. For example, even the largest grocery store only has to stock 112 jars of baby fruits and veggies. That means only 7 baby fruit and veggie vouchers would need to get spent at that store for them to be out of the food. For more information on the minimum stock requirements at grocery stores go to:

http://www.oregon.gov/DHS/ph/wic/docs/vendor_oregon_wic_minimum_req_soc_k.pdf