

Check Your WIC-Wisdom!

Pharmacy Quiz - ANSWERS

Circle “Yes” if you agree with the statement and “No” if you disagree.

1. The full name of the WIC Program is “The Special Supplemental Nutrition Program for **W**omen, **I**nfants, and **C**hildren”. Yes
2. The WIC Program is part of the Food Stamp Program. No
Although USDA funds both, WIC is a healthcare program.
3. People participating in the WIC Program are unemployed. No
Most WIC families are working and receive no other assistance.
4. A woman can participate in the WIC Program for as long as she wishes to. No
Women remain on the program through pregnancy and up until the child is one year old if breastfeeding and 6 months old if not. Infants and children can be on the program until age 5.
5. Manufacturer’s coupons, in-store specials and club cards apply to WIC participants. Yes
We encourage it!
6. A customer’s driver’s license may be used as WIC identification instead of the WIC Identification Card. No
The customer must have a WIC ID card. Please request it in a customer-friendly manner.
7. If your store is out of the specified infant formula, you may give the WIC customer an IOU or a substitute. No
No IOUs or substitutions are allowed.
8. If the customer **signature** is missing from the food instrument, you may go ahead and deposit the food instrument. No
NO! Please make certain they sign the front of the Food Instrument in front of you and that it matches a signature on the WIC ID card. You will not be reimbursed without it.

9. The customer signature on the food instrument must match one of the signatures on the WIC ID card. Yes

Absolutely. If it does not, do not complete the transaction.

10. If a customer presents an FI with a "First Day to Use" date that has not yet occurred, you may still provide them with the formula at that time. No

No. Ask if the customer has another FI, can return on the date specified, or refer back to the local agency. You will not be paid for this FI if submitted prior to the first day to use date.

11. If a customer requests a formula, the pharmacy must be able to obtain it within 48 hours. No

A pharmacy must obtain it within 72 hours, according to revised Oregon Administrative Rules.

12. You must fill in the food instrument amount before the WIC customer signs the food instrument. Yes

Yes! Also, be sure to provide the customer with a receipt.

13. It is okay to accept a food instrument even if the date in the "Last Day to Use" box has passed. No

Do not accept an FI after midnight on the date listed in the "Last Day to Use" box, or if the date is missing or altered.

14. If there is a signature on the FI, but the "Pay Exactly" box is not filled in, you will still be reimbursed for that food instrument. No

The customer must sign the FI after the "Pay Exactly" amount is filled in. Leaving it blank will cost you the reimbursement of that FI and could result in administrative action.

15. Go ahead with the purchase if the name printed on the food instrument is not on the WIC ID card. Yes

Yes! There are several reasons why this may be (foster situation, newborn, etc.). Just make sure the shopper's signature matches one of the two signatures on the FI.

16. If the pharmacy carries other items listed on the FI in addition to formula, it is okay to charge those items to the FI. No

Pharmacies may accept only FIs for infant or medical formulas.