

Healthy Kids, Strong Parents
WIC Works Wonders!

Can you U-scan?

WIC Shoppers & U-Scan self-checkout stands
By WIC Vendor Team

Many shoppers, including WIC shoppers, appreciate the ease and convenience of U-Scan self-checkout stands in grocery stores. However, these stands present unique challenges to the integrity of the WIC transaction. U-Scan attendants help multiple shoppers at one time, and may be unaware that a WIC transaction is happening.

If the U-scan attendant is not notified of a WIC transaction prior to the shopper scanning any items, then the transaction will need to be voided and the shopper will need to re-scan all the items as a new WIC transaction. This would be time-consuming and frustrating for everyone, including those shoppers who may be using the U-scan as a time-saver.

We count on checkers to help ensure that WIC shoppers are authorized and purchase the correct items. Therefore, the Vendor Team recommends that WIC shoppers use traditional checkout stands rather than U-Scan self-checkout stands. However, our grocery partners also ask that we pass the following message on to WIC shoppers:

“When shopping at a grocery store that allows WIC at self-checkout stands, please present your WIC ID card and vouchers to the U-Scan attendant before scanning any items so that the attendant can oversee the entire transaction.”

Please pass this message along to your WIC participants! Together we can help ensure smooth WIC transactions in any checkout lane.

Introducing Michael Conkey Newest Data Team Member



Mike provides support to the Data Team and also the Vendor Team/Farmers' Market, along with general office support for everyone. He enters information from vendors into TWIST and also is the backup for app support phone calls.

Before coming to WIC, Mike was in a call center for a cell phone company where he spoke with the escalated calls. Before that, he worked with a courier company providing customer service and also as a managerial assistant doing varied office and warehouse work.

Mike enjoys movies, TV, computers, music, sports and other varied interests that involve learning as much as he can about everything. We think he sure learns fast, and is learning TWIST's many functions.

You can make the difference!

“Treat a person as she is, and she will remain as she is. Treat a person as if she was what she could ultimately be and should be, and she will become what she could and should be.”

Using affirmations is one way we can support people to become what they could and should be. Affirmations are simple statements like “What a great mom you are!” or “Wow, you are already a step ahead!” These can be really encouraging.

Take a moment to consider these questions:

- ❖ *Think about the last time someone said something nice to you - how did you feel?*
- ❖ *What was the reaction you received the last time you said something nice to someone else?*

Hopefully you have warm fuzzies just thinking about it!

Here’s a fun example: last fall, after the Dietary Risk Module training was through, the state staff responsible for the module/trainings received a thank you card. This made them feel great...and the folks who helped make the card probably felt pretty good about it too.

Hat’s off to YOU Deschutes County for the much appreciated affirmation!



SNAP to it

Did you know the State WIC Office is partnering with Food Stamps, OSU-Extension, Oregon Fruit and Vegetable Program and the Child Nutrition Programs in Oregon? The partnership is referred to as SNAP (State Nutrition Action Plan). The Oregon SNAP team is currently focusing on improving fruit and vegetable consumption among program participants.

The partnership has been a successful way to share resources and to make nutrition messages consistent. For a list of 2006-2007 Oregon SNAP accomplishments and future plans, see the attached flyer.

If you have any questions, please contact Karen Bettin at (971) 673-0044 or Karen.bettin@state.or.us