

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

December 23, 2009

Nursing Facility Coinsurance Claims - Status Update

Dear Administrator,

Please share this Administrator Alert with the person (s) responsible for billing the Department of Human Services (DHS) for nursing facility services.

The Medicaid Management Information System (MMIS) was updated over last weekend (December 18-19 2009). This update to the system activated the systems ability to pay SNF Coinsurance claims. Although claims can be processed, **please do NOT submit SNF coinsurance claims at this time**. If coinsurance claims are submitted and paid and there is an outstanding accounts receivable (A/R), we will ask the provider to satisfy the A/R. Additionally, there will be no technical assistance or provider support available for SNF coinsurance claims at this time.

DHS is in the process of updating the provider billing guides and performing validation testing with providers. DHS will be sending a follow up communication in an administrator alert with more details about the implementation plan for the SNF coinsurance claims.

DHS has also scheduled a provider conference call for January 8, 2009 at which time we will issue a status update and will endeavor to help answer provider's questions regarding the coinsurance claims processing. Details about this conference call will be sent in a future Administrator's Alert.

