

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

January 19, 2010

NURSING FACILITY PROGRAM UNIT UPDATE

Dear Administrator,

Please share this Administrator Alert with the person(s) responsible for billing the Department of Human Services for Medicaid nursing facility services.

Dave Allm who previously held the position of Lead Program Coordinator for the Nursing Facility Licensing Unit is now the manager of the Nursing Facility Program.

Due to this change, Provider Services will be the provider's point of contact for MMIS related questions and/or concerns.

If your question is related to policy; payment or program rules; Provider Services will contact the appropriate unit for assistance.

Contact Information:

For assistance with **billing and payment issues**, please contact Vivien Van Hatten in Provider Services at 503-947-5368 or through the main PSU telephone number at 800-336-6016, Monday through Friday, 7:00 a.m. to 4:30 p.m., or e-mail DMAP.ProviderServices@state.or.us.

For questions about billing via electronic interchange data (EDI), contact EDI Support Services at DHA.EDIsupport@state.or.us or call 888-690-9888.

