

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

January 22, 2010

Skilled Nursing Facility Co-insurance Claims Update

Dear Administrator,

Please share this Administrator Alert with the person(s) responsible for billing the Department of Human Services (DHS) for nursing facility services.

Rollout of SNF co-insurance claims delayed

Due to issues discovered during provider testing, the start of submitting of claims has been delayed.

January 25 SNF co-insurance claims training to be rescheduled

The Webinar training for SNF (skilled nursing facility) training scheduled for Monday, January 25, 2010, has been canceled and will be rescheduled at a later date.

Billing guide

The paper billing guide will be sent to all nursing facility providers as soon as the necessary updates to the guide have been made.

We will keep you updated

DHS will send more information regarding SNF coinsurance claims to nursing facility providers in an Administrator Alert next week.

Questions

For questions about billing, call Provider Services at 800-336-6016, Monday through Friday, 7:00 a.m. to 4:30 p.m., or e-mail DMAP.ProviderServices@state.or.us. For questions about billing via electronic data interchange (EDI), contact EDI Support Services at DHS.EDIsupport@state.or.us or call 888-690-9888.

Thank you for your continued patience and support.



For more information, contact the DHS Office of Licensing and Quality of Care, 1-800-232-3020. Visit the DHS Web site at www.oregon.gov/DHS/