

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

January 29, 2010

Nursing Facilities SNF Coinsurance Interim Payments and MMIS Update

Dear Administrators,

Please share this Administrator Alert with the person/s responsible for billing the Department of Human Services (DHS) for nursing facility services.

SNF Coinsurance claims submission testing identified some systems issues which are delaying the start of the SNF Coinsurance claims submission as resolutions continue.

Due to the delay in a start date for SNF Coinsurance claims submission, interim payments for January 2010 dates of service will continue. The process for submitting SNF Coinsurance Interim Payment remains unchanged.

An Administrator Alert will be sent out as soon as a new date has been established to start processing SNF Coinsurance paper claims with the updated paper billing guide.

For questions about billing, call Provider Services at 800-336-6016, Monday through Friday, 7:00 AM to 4:30 PM, or e-mail DMAP.ProviderServices@state.or.us. For questions about billing via electronic data interchange (EDI), contact EDI Support Services at DHA.EDIsupport@state.or.us or call 888-690-9888

