

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

March 11, 2010

Nursing Facility SNF Coinsurance Webinar for Web Portal Claims Submission

Dear Administrator,

Please share this Administrator Alert with the person/s responsible for billing the Department of Human Services (DHS) for Medicaid nursing facility services.

For additional assistance, DHS is holding a second SNF Claims Open House webinar to offer technical assistance to providers for submitting SNF Coinsurance Claims through the web portal. The webinar is scheduled for Wednesday, March 17, 2010 from 1PM-3PM PST.

Staff from the DMAP Training Unit, Providers Services Unit, and Claims Unit will be available to answer questions and troubleshoot SNF billing issues using the web portal. The link to register for the webinar training is included below:

<https://www2.gotomeeting.com/register/149236698>

Billing Questions:

For questions about billing, call Provider Services at 800-336-6016, Monday through Friday, 7:00 AM-4:30 PM, or e-mail DMAP.ProviderServices@state.or.us. For questions about billing via electronic data interchange (EDI), contact EDI Support Services at DHS.EDIsupport@state.or.us or call 888-690-9888.

