

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

December 1, 2010

Web Browser Security Update Required for QIES System Users, Including MDS and CASPER.

Microsoft Internet Explorer TLS/ Security Certificate Updates TLS (Transport Layer Security) 1.0 Update

Effective November 21, 2010, the Transport Layer Security (TLS) 1.0 must be checked in your web browser in order to access QIES National Systems. This requirement applies to all parties that access QIES systems (MDS, OASIS, Swing Bed, IRF-PAI, etc.).

This change must be made to connect after November 21, 2010.

Note: You must have administrative rights to your workstation in order to update this value. If you do not have administrative rights, contact your IT support.

Follow the steps below to activate TLS 1.0:

STEP	ACTION
1	Open the Internet Explorer browser.
2	Select "Tools" from the Menu bar.
3	Click on "Internet Options".
4	Select the "Advanced" tab.
5	Under "Security", ensure that the box next to "Use TLS 1.0" is checked (this should be located near the bottom of the list).
6	Click "Apply".
7	Click OK.
8	If already checked, click "Cancel" and close your browser.



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Security Certificate Update

Effective November 21, 2010, the Security Certificate will be updated. Users who use automatic Windows Update will accept the new Security Certificate without any issues.

Users who do not use automatic Windows Update will lose access to the CMS System until they perform the Windows Update that allows the new Security Certificate to be installed. Follow the steps below to activate Windows Updates:

STEP	ACTION
1	Open the Internet Explorer browser.
2	Go to the Microsoft Update page at www.update.microsoft.com .
3	Click on the "Express" button (shown below).
4	Follow the steps provided on the screen.



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Microsoft Update

Microsoft Update Home

Options

- Review your update history
- Restore hidden updates
- Change settings
- FAQ
- Get help and support
- Use administrator options

Welcome
to Microsoft Update

Keep your computer up to date
Check to see if you need updates for Windows, your programs, your hardware or your devices.

Express Get high-priority updates
(recommended)

Custom Select from optional and high-priority
updates for Windows and other
programs

Concerned about privacy? When you check for updates, basic information about your computer, not you, is used to determine which updates your programs need. To learn more, see our privacy statement.

[Microsoft Update Privacy Statement](#)

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For questions regarding this information, please contact Vicente Palacios, (503) 753-8114, "Vicente.S.Palacios@ state.or.us", QIES/ASPEN Technical Support.



For more information, contact the DHS Office of Licensing and Quality of Care, 1-800-232-3020. Visit the DHS Web site at www.oregon.gov/DHS/