

Administrator Alert

*Policy updates & rule clarifications for Assisted Living,
Residential Care & Nursing Facilities*

Office of Licensing & Quality — Oregon Department of Human Services

February 1, 2012

DMAP CLAIMS UNIT UPDATE FOR NURSING FACILITIES-CONFERENCE CALL

Dear Administrator,

Please share this Administrator Alert with the person(s) responsible for billing the Oregon Health Authority Division of Medical Assistance Programs (DMAP) for Medicaid nursing facility services.

DMAP has been working diligently to assist providers to move to the new electronic data submission standard for claims and remittance advises and would like to discuss this transition with NFs that exchange data electronically themselves or have a clearinghouses. A conference call has been scheduled to discuss the EDI claims system on **Tuesday, February 14, 2012 from 1-2 PM**. Presenters will be Patricia Krewson and Jason Gingerich from DMAP. Please see the 3 attached supplemental documents:

Additional Information:

Patricia Krewson who previously held the Claims Unit Manager position is on a temporary developmental rotation as the DMAP Operations Assistant Section Manager.



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Mary Durrant who previously held the Claims Unit Lead position is on a temporary developmental rotation as the Claims Unit Manager.

DMAP Claims Unit has relocated back to the Human Services Building.

Contact Information:

For assistance with **billing and payment issues**, please contact Provider Services at 800-336-6016, Monday through Friday, 7:00 a.m. to 4:30 p.m., or e-mail DMAP.ProviderServices@state.or.us.

For questions about billing via electronic interchange data (EDI), contact EDI Support Services at DHA.EDIsupport@state.or.us or call 888-690-9888.

Conference Call Access Information

Date: 2/14/2012

Time: 1-2 PM

USA Toll-Free: 1-866-249-5325

Participant Code: 881335

