

Partnerships Transformation Initiative 2009 Scorecard

Initiative: Streamlining Processes and Reducing Administrative Burdens Pilot

Four counties are participating in a pilot to identify areas where processes can be streamlined. Counties are receiving training, participating in interviews and helping develop a survey to examine the DHS administrative requirements for counties and eliminate those that are obsolete, excessive or don't produce a suitable return on investment.

TOTAL trained: 196 (includes both county and DHS staff)

Course: Baselineing and Process Mapping

- Coos County – 18 employees
- Klamath County – 25 employees
- Crook County – 10 employees
- Clackamas County – 27 employees

Course: Lean Thinking for Managers

- Association of Oregon Counties Mental Health Program (OCMHP) - 30
- Clackamas County – 50

Course: Basic Lean Tools

- Clackamas County Lean Practitioners and Lean Leaders – 28

Course: Advanced Lean Tools

- Clackamas County Lean Leaders - 8

TOTAL number of interviews conducted: 92 county/tribe/Area Agency on Aging (AAA) and nine local office interviews

- Coos - 25 interviews plus two with DHS local offices
- Klamath – 23 interviews plus two with DHS local offices
- Crook - 14 county/tribe interviews plus two with DHS local offices
- Clackamas - 25 interviews plus two with DHS local offices
- Washington County – one interview
- Northwest Senior and Disability Services – two interviews
- Warm Springs Tribe – two interviews plus one with DHS Self-Sufficiency Program manager

Initiative: Policy Councils

Surveys were developed to gather information on DHS effectiveness and inclusion of local government partners in planning, and rule and policy development.

TOTAL surveys completed: 101 administrators, county commissioners or judges have been surveyed.

- 18 county commissioners or judges
- 30 administrators of Community Mental Health Programs
- 34 administrators of Local Public Health Authorities
- 19 administrators of Area Agencies on Aging