

To: Inmate Friends and Families  
 Subject: Debit Calling Instructions for All Facilities.

Oregon Department of Corrections is installing a new telephone call payment option for all inmates at Oregon Correctional Facilities and their families. It is also still an option for the inmate to continue using normal collect calling.

**Debit Calling (Family option)**

What is it: Inmate family can deposit funds in the inmate’s telephone debit account for the inmate to use to place any calls he/she desires. Inmate can also transfer funds from their commissary account to their debit account to make debit phone calls. (ODOC will only process CD-28 for purchase of phone debit time once per week) The call announcement will say the call is “Prepaid” rather than “Collect”.

Cost of Call: These calls will be charged at a discounted call rate.

Call Type	Setup fee	Per Minute
Local	\$1.75 *	0
IntraLATA (e.g. Salem, Portland, Vancouver, WA)	\$1.46 *	\$.09
InterLATA / Intrastate (e.g. Pendleton, Eugene)	\$2.35 *	\$.45
InterLATA / Interstate (e.g. Seattle)	\$2.35 *	\$.55

\*Plus applicable taxes

Benefit to the family:

- The inmate can call family at discounted rates.
- This is another option for people who can’t be called collect due to their local exchange carrier.

Limitations:

- Funds become the inmate’s once they’re deposited. All funds should be used prior to the inmate’s release.
- The inmate can call anyone he/she wishes. Calling can’t be limited to the person depositing the money.

To deposit to an inmate’s debit account:

Complete the Debit Deposit Form below and return to:

VAC  
 P.O. Box 941366  
 Plano, TX 75074  
 Attn: ORDOC Debit

- Include a money order payable to: Value Added Communications. The minimum amount per deposit is \$50.
- If there are any questions about the process, please call 1-800-786-8521.
- You will need to notify the inmate to change the way he/she dials your number. The inmate will need to dial 1-XXX-XXX-XXXX to use the debit funds. The debit call will announce that it is a prepaid call rather than a collect call. If the call announcement says it is “Collect”, the inmate dialed you “Collect” and you will be billed for the call.
- Important – Both debit and collect calls must be accepted by dialing the proper digits at the time of the call. If you accept a “Prepaid” call, the inmate’s account will be charged. If you accept a “Collect” call, your home phone bill will be charged. Please listen carefully when receiving calls.

**Debit Deposit Form** *(please print)*

Name of Person Sending Funds:	Telephone Number for Questions:
Inmate Name:	State ID (SID) No.
Amount to Deposit to Inmate Telephone Account:	