



DOUGLAS COUNTY EMPLOYER COUNCIL

Providing Training Seminars to Enhance your Workplace

- * Are you challenged by difficult employees or customers?
- * Does your work environment suffer from poor morale?
- * Are you having a hard time motivating your team in these hard times?
- * Do your managers or supervisors need training?

All of the seminars are presented 8 a.m. - noon at Holiday Inn Express

<p>Tuesday October 6, 2009</p>	<p>Topic: Confront Conflict Constructively Speaker: Chelsea Martin - 4C Professional Communication Hosted By: Ingram Book Focuses not only on external customer service, but on internal customer service issues as well, dealing with co-workers, supervisors, and subordinates in a manner that addresses difficult issues while preserving the relationship.</p>
<p>Wednesday November 4, 2009</p>	<p>Topic: Generations in the Workforce: Who Are They and Why Should I Care Speaker: Grant Axtell Hosted By: Umpqua Training & Employment Learn about the four generations currently co-existing in this workforce. Examine the characteristics, influences, of each generation and what makes them tick. Gain a deeper understanding of this diverse workforce.</p>
<p>Tuesday January 5, 2010</p>	<p>Topic: Surviving Turbulent Times Speaker: Richard Pierce Thomas – Active Leadership Hosted By: Cardinal Services Learn how to remain positive and put things into perspective while handling the pressures and multiple tasks of today's workforce.</p>
<p>Wednesday February 3, 2010</p>	<p>Topic: Time Management Speaker: Grant Axtell Hosted By: Oregon Employer Council – State Conference This will cover the principles and four quadrants of time management, how to develop and schedule yourself weekly, common time management pitfalls and how to avoid them.</p>
<p>Wednesday March 10, 2010</p>	<p>Topic: Profitable Dialogue™- Tools for Reducing Conflict and Empowering Teams Speaker: Susan Zabriskie, M.A. – Performance Works LLC Hosted By: UCC Workforce and Community Build your bottom line by learning to diffuse negativity and criticism, build relationships; improve workplace climate and performance.</p>
<p>Tuesday April 20, 2010</p>	<p>Topic: Administrative Power - Be the Best Speaker: Alisa Blum - Alisa Blum & Associates Hosted By: Learn advanced skills for administrative professionals, career development, make a bigger difference in the company, email protocol, customer service and telephone skills.</p>
<p>Tuesday May 4, 2010</p>	<p>Topic: Leadership During Difficult Times of Change Speaker: Paul Spindel Hosted By: Southern Oregon Goodwill Industries Learn to understand, honor and capitalize on human potential and overcome obstacles to achieve desired results during these difficult times.</p>

Sponsored by Douglas County Employer Council (DCEC), Roseburg Area Chamber of Commerce, and Umpqua Community College.

Douglas County Employer Council
WorkSource Douglas Employment Department
846 SE Pine St
Roseburg, OR 97470



DOUGLAS COUNTY EMPLOYER COUNCIL

Roseburg Area

Chamber of Commerce, and Umpqua Community College **present**

2009 – 2010 SEMINAR SCHEDULE

*An Exciting Line-Up Of Relevant Topics &
Professional Speakers You Won't Want To Miss!*

All seminars are presented 8 a.m. – noon at Holiday Inn Express

For Registration and Tickets contact: Gail Trimble (541) 672-2648 ext. 22.

For individual Seminar Flyers contact: Patricia Barclay at (541) 440-3344 x 2353.

Cost: Regular price: \$49.00
Member price: \$45.00 DCEC Members in good standing, *with attendance to four or more monthly meetings in the last calendar year**

OR Save money with our Seminar Package Deal!
Get \$5.00 off each seminar by buying a sheet of 7 Tickets.
Use them in any combination you wish.

\$308/ Sheet of 7 Tickets (\$343, if purchased individually)
\$280/ Sheet of 7 Tickets for DCEC Members in good standing *

* **DCEC regular monthly meetings are held on the last Wednesday of each month, 7:30 a.m. to 8:30 a.m., at the Employment Department, 846 SE Pine St. in Roseburg.**
We always include Labor Market and Workforce Investment Board reports, as well as a guest speaker or topic of interest to employers.