

# Jackson County Oregon Employer Council

# *Seminar for Business*



[www.WorkingInOregon.org/OEC](http://www.WorkingInOregon.org/OEC)

*Jackson County Oregon Employer Council & Rogue Community College Invite you to attend:*

## **Communication & Conflict Resolution at Work**

Speaker: Matthew Hartman  
July 31, 2008

Jackson County Library  
Medford Branch, room 110

7:30 a.m. .... Check in  
8:00 a.m. to 5 p.m. .... Workshop  
Lunch on your own ... 12 p.m. – 1 p.m.

This highly interactive seminar, presented by Mediation Works, will give you the essential skills for handling high conflict situations with your co-workers, boss, client or customer. You will gain knowledge of the different elements of conflict, the variety of ways that individuals react to it, and increase your skill and comfort for de-escalation and transformation of conflict to effective and powerful interactions.

**Cost:** \$75 per person. Register by 7/17/08. Non refundable. Mid-morning & afternoon snack included.

**For more information** please contact Tammy Schroeder, 541-776-6060 x263  
[Tamara.T.Schroeder@state.or.us](mailto:Tamara.T.Schroeder@state.or.us)

**About the speaker:** Matthew Hartman is the Workplace and Community Services Director at Mediation Works. Matthew brings with him a rich background in mediation, training and facilitation, as well as organizational analysis and evaluation. He earned a masters degree in conflict transformation from the Center for Justice and Peacebuilding, EMU.

Matthew has facilitated group processes and provided training in communication and conflict resolution skills in the United States, Egypt and Israel. He brings to his meetings a strong sense of presence and listening. He creates a safe setting that allows participants to express their feelings, thoughts and needs leading to creative and effective dialogue, planning and problem solving.

