LONG-TERM CARE ADVISORY COMMITTEE will hold a public meeting via Teleconference on:

Friday, December 21, 2012

9:00 AM — 10:00 AM

at

Office of the Long-Term Care Ombudsman - LTCO
(in the Village East Office Complex, Building "A")
3855 Wolverine NE, Suite 6
Conference Room
Salem, Oregon

AGENDA

9:00 - 9:20 **Call to Order/Welcome/Introductions/Committee Business**

- Approval of Minutes
- Correspondence
- Announcements
- Related Activities

9:20 – 9:30 **SMP Update**

- Dan Dunham

9:30 – 10:00 **Agency Reports**

- Bill Bard, Chair, Data and IT Committee
  - *IT Update*
- Gretchen Jordan, Coordinator of Volunteers
  - *Program Evaluation and Volunteer Assessment*
- Mary Jaeger, Director/State LTC Ombudsman
  - *Agency Update*

10:00 **Adjourn**

Please read the important information on page 2 of this agenda.

Is the public allowed to attend this meeting?

The public is invited to attend the meeting by coming to the Office of the Long-Term Care Ombudsman at the address shown on page 1. Members of the public will listen via speakerphone but may not be invited to participate.

What if the Committee enters into Executive Session?

Prior to entering into executive session the Committee Chair will announce the nature of and the authority for holding executive session, at which time all audience members will be asked to leave the room with the exception of news media and designated staff.

Executive session will be held in accordance with ORS 192.660.

No final actions or final decision will be made in executive session. The Committee will return to open session before taking any final action or making any final decisions.

Who do I contact if I have questions or need special accommodations?

The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting to Mary Ann Lebold at (503) 378-6533 or (800) 522-2602.

Prospective or current volunteers are welcome to attend any LTCAC meeting. For an application or more information about volunteering for the Ombudsman program, visit www.Oregon.gov/LTCO or call Gretchen Jordan, Coordinator of Volunteers, at 1-800-522-2602.