

LONG-TERM CARE ADVISORY COMMITTEE will hold a public meeting on:

**Friday, January 15, 2010**

**9:00 AM — 1:30 PM**

at

Office of the Long-Term Care Ombudsman - LTCO  
(in the Village East Office Complex, Building "A")  
3855 Wolverine NE, Suite 6  
Conference Room  
Salem, Oregon

**AGENDA**

- 9:00 - 9:30      **CALL TO ORDER/COMMITTEE BUSINESS**
- Approval of Minutes
  - Correspondence
  - Announcements
  - Comments/Concerns
  - Related Activities
  - Other Business
- 9:30 – 10:00      Agency Reports (as time permits)
- Recruitment Update, Gretchen Jordan, Coordinator of Volunteers
  - Drew Strayer, Deputy State LTC Ombudsman
  - State LTC Ombudsman's Report, Mary Jaeger, Director
- 10:00 – 10:30      Elaine Young, Manager, State Unit on Aging, DHS, SPD
- 10:30 – 11:00      Bill Bard, Certified Ombudsman, IT Consultant
- 11:00 – 11:50      Diana Norton, Manager, Corrective Action Unit, DHS, SPD
- 11:50 – Noon      Break
- Noon – 12:30      Working Lunch/Agency Reports (Continued)
- 12:30 – 1:15      Agency Reports (Continued)
- 1:15 – 1:30      Plans for Next Meeting
- 1:30                  ADJOURN

The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting to Mary Ann Lebold at (503) 378-6533 or (800) 522-2602.