

This month we are highlighting some of the great results our volunteers and staff accomplished in Federal Fiscal Year: October, 2011 - September, 2012.

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By the Numbers: Highlights of Federal Fiscal Year 2011/2012

\$1.175 million = our total program budget for the year

76% = the percentage of our budget coming from the State of Oregon General Fund

24% = the percentage of our budget coming from the Federal Government

43,000 = the number of licensed beds we serve

97% of 139 Nursing Facilities visited

90% of 465 Residential Care / Assisted Living Facilities visited

60% of 1700+ Adult Foster Homes visited

200+ = the total number of volunteers across the state

13,547 = the visits to Oregon's licensed long-term care facilities (**97%** by volunteers)

85% = the percentage of complaints/concerns handled by volunteers

96% = the percentage of complaints resolved, or mostly resolved

29,000+ = the hours of documented volunteer service

\$600,000+ = the value of volunteer services contributed to the State of Oregon

For more "LTCO by the Numbers" metrics, please check out our website at <http://www.oregon.gov/LTCO>.