

LINKS TO OREGON BENCHMARKS

Agency Name: Oregon Land Use Board of Appeals (LUBA)	Updated: July 22, 2008
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Related Benchmarks and/or High-Level Outcomes							
OBM 68 (Traffic Congestion); 71 (Vehicle Miles Traveled); 74 (Affordable Housing); 80 (Agricultural Lands); 81 (Forest Lands).							
MISSION: LUBA was created to simplify the appeal process, speed resolution of land use disputes and provide consistent interpretation of state and local land use laws.							
Agency Goal	OBM# HLO#	Key Performance Measure	PM #	PM Since	New or Mod.?	2008 Value	2009 Target
LUBA Goal 1. Resolve land use appeals quickly.	68, 71, 74, 80, 81	Percentage of appeals of land use decisions that are resolved within statutory deadlines or, if all parties agree, within no more than a 7 day extension of the statutory deadline.	1	06/92	Mod	67%	90%
LUBA Goal 1.	68, 71, 74, 80, 81	Percentage of record objections that are resolved within 60 days after the record objection is received by LUBA.	2	04/01	Mod	83%	90%
LUBA Goal 2. Resolve all legal errors in land use decisions in a single appeal.	68, 71, 74, 80, 81	Percentage of decisions where all issues are resolved when reversing or remanding a land use decision.	3	06/92	Mod	100%	100%
LUBA Goal 3. Resolve land use cases correctly.	68, 71, 74, 80, 81	Percentage of final opinions that are sustained on appeal.	4	06/92	Mod	72%	85%
LUBA Goal 4. Customer Service	LUBA's Mission	Percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent."	5	07/07	New	95%	95%