



MCB

OREGON MORTUARY & CEMETERY BOARD

Regulating Death Care Facilities & Practitioners in Oregon.

MEMORANDUM

TO: Board Members

DATE: September 21, 2010

FROM: Nathan Goldberg, Investigator 

RE: Request to manage more than one facility

Mr. Jeffrey Musgrove, CO-3503, is the current manager for Musgrove Family Mortuary, FE-8090, in Eugene, which is co-located with England's Eugene Memorial Chapel, FE-8554. The Board's records show the manager of England's Eugene is Mr. Glenn Knox (Knox), CO-3212. Mr. Musgrove is requesting that the Board grant authorization to manage the above mentioned facilities along with England's Creswell Memorial Chapel, FE-8553, which is located approximately 13 miles away.¹ (The Creswell facility currently shows Diane Knox as manager.)

On August 19th, 2010 I spoke with Mr. Jeffery Musgrove via telephone. I informed him the manager the Board had listed for England's Eugene Memorial Chapel was Knox. He stated Knox had retired and he (Musgrove) was the manager for that facility now. I asked him to make that change with the Board.

Please review Mr. Musgrove's attached letter, which the Board received on July 16th, 2010. In summary, his request states that England's Creswell Memorial Chapel is a "storefront" only and is open by appointment only. He also stated there are no regular employees who work at this location on a regular basis. The paperwork and accounting is processed at the Musgrove Family Mortuary in Eugene. Mr. Musgrove also stated that closure of the Creswell facility would pose a hardship for some people, especially the elderly who would have to travel to another location. Mr. Musgrove states it is, therefore, in the public's best interest if he stays open.

Listed below is the number of dispositions for each of the above named facilities for the years 2007 to 2010. This year has only been tallied up to June 24th, 2010. The number of dispositions is based on the Funeral Directors Chronological Filing report provided by the Center for Health Statistics.

¹ OAR 830-030-0000(9) provides that notwithstanding the provisions of subsection (8) of this section, the Board may authorize a funeral service practitioner to manage more than one funeral establishment or immediate disposition company when the Board, in its sole discretion, determines that the management of more than one funeral establishment or immediate disposition company by a single funeral service practitioner is in the public interest. A request by a funeral service practitioner to manage more than one funeral establishment or immediate disposition company shall be in writing and shall describe the basis for the request. Board approval shall be in writing and shall identify each funeral establishment or immediate disposition company the funeral service practitioner is authorized to manage.

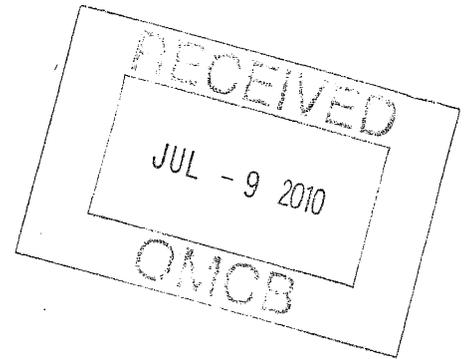
YEAR	MUSGROVE FAMILY MORTUARY	ENGLAND'S EUGENE MEMORIAL CHAPEL	ENGLAND'S CRESWELL MEMORIAL CHAPEL
01/2010 - 6/24/10	163	35	6
1/2009 - 12/2009	405	40	8
1/2008 - 12/2008	441	50	24
1/2007 - 12/2007	463	57	18

MapQuest shows that there are approximately 11 licensed funeral establishments within 15 miles of Creswell, and another one within 16-25 miles of Creswell.

It should be noted that the Board has recently discussed, and approved, the pending adoption of a rule that provides a licensee who is in good standing may manage two funeral establishments without obtaining Board approval (with no restrictions on location or number of final dispositions conducted at each facility). However, in this case, if the Board approves this request, Mr. Musgrove would be managing three funeral establishments.



M U S G R O V E
Family Mortuary



July 7, 2010

Oregon Mortuary and Cemetery Board

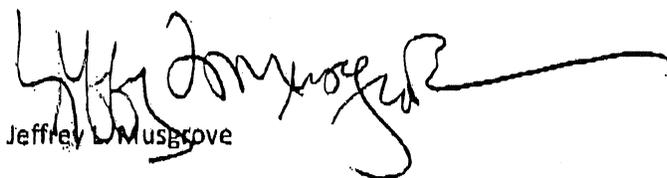
800 NE Oregon St, Ste. 430

Portland, Oregon 97232

Dear Board,

I am requesting authorization from the Oregon Mortuary and Cemetery Board to manage two funeral home facilities, Musgrove Family Mortuary/England's Eugene Memorial Chapel and England's Creswell Memorial Chapel. The Creswell facility is a "storefront" and opens by appointment only. There are no employees who work at this location on a regular basis and all paperwork and accounting is processed at Musgrove Family Mortuary.

Thank you for your consideration.


Jeffrey L. Musgrove

