

# OREGON BOARD OF CHIROPRACTIC EXAMINERS

## 2013 COMPLAINT STATISTICS

### POSSIBLE RESOLUTIONS TO COMPLAINTS:

- |   |   |
|---|---|
| 1. License revocation or surrender  | 6. Civil Penalty  |
| 2. License application denial   | 7. Conditions/Restrictions on License                     |
| 3. Suspension, followed by a period of probation  | 8. Other (Agreements of Voluntary Compliance)             |
| 4. Probation (may include Reprimand, civil penalties, file reviews and mentoring plans) | 9. Insufficient evidence (IE) to proceed                  |
| 5. Letter of Reprimand  | 10. No Rule or Statutory violation (N.S.V.) – dismissal   |
|   | 10. Letter of Concern (not disciplinary) with closed case |

### PUBLIC PROTECTION ACTIONS TAKEN BY THE BOARD

Year	Licenses Revoked or Surrendered	Deny License	Suspension/ Probation	Probation <small>(Some also have Reprimands and Civil Penalties etc.)</small>	Letter of Reprimand	Civil Penalty	Conditions Restrictions Other	Total*	Case Closed, IE, NSV	
<b>2013</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>5</b>	<b>15</b>	<b>2</b>	<b>34</b>	<b>72</b>
2012	1	1	1	6	2	4	9	4	28	78
2011	5	1	5	3	1	7	8	4	34	47
2010	1	4	6	1	2	8	5	4	29	24
2009	1		5	3	1	13	11	9	26	34
2008		2	4	1	1	5	1	2	16	67
2007	2	2	1		5	4	5	4	23	55
2006	1	1	3	1	7	7	5		19	66
2005	1	4	2	1	1		4		13	58
2004		1	2		1	4	2	1	11	56
2003	1	4	2	6	2		4	4	23	66
2002			2	2		2		3	9	81
2001	1		5	3	2			2	13	73
2000				5		1		4	10	38
1999	3		4	5	1	1		4	18	25
1998			1	1	1	2			5	26
1997	1			1	1	1		1	5	29
1996			3	1	1	2		2	9	46

\* Total board orders (some resolve multiple complaints). Many final orders include several of the above listed sanctions in various combinations. The most significant one is listed for the purpose of these statistics. The OBCE's website's Licensee Lookup and yearly disciplinary actions summary has more detail. For 2013 the above mentioned board actions resolve 122 total cases and complaints. All discipline is reported to the national chiropractic disciplinary database.

NUMBER OF NEW COMPLAINTS	RECEIVED IN PREVIOUS YEARS	RECEIVED COMPLAINTS BY TYPE	2005	2006	2007	2008	2009	2010	2011	2012	2013
		Advertising	9	6	12	6	5	3	6	7	5
		Billing Issues	7	10	11	6	9	3	16	18	15
2004	78	Chart Notes	5	1	3	3	2	3	5	3	8
2003	92	Licensing/CE	9	11	8	10	13	9	16	12	11
2002	75	Miscellaneous*	9	9	8	5	9	12	25	18	12
2001	67	Practice w/o License	3	4	5	1	3	1	4	11	3
2000	72	Records Release	2	9	6	8	2	4	2	3	4
1999	77	Sexual Misc./Boundaries	12	6	9	5	6	7	15	7	14
1998	39	Treatment	16	16	17	10	12	17	10	27	11
1997	38	Treatment/Billing	6	6	9	8	6	9	11	15	28
1996	44	Unprofessional Conduct	18	8	7	10	11	2	20	22	14
1995	75	<b>Total Complaints</b>	<b>96</b>	<b>86</b>	<b>95</b>	<b>72</b>	<b>78</b>	<b>69</b>	<b>130</b>	<b>143</b>	<b>125</b>

\*Miscellaneous for 2012 includes 7 fraud, 6 IME/chart review, 2 X-ray, 1 fail to pay child support and 1 fail to pay state tax complaints. For 2013: includeds IME-5, 1 each-fail to pay child support, fail to pay state tax, fraud and x-ray.

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