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Oregon Board of  
Massage Therapists

BEFORE THE STATE OF OREGON  
BOARD OF MASSAGE THERAPISTS

In the Matter of the licensure of

Case No. 1551

**HANSEN, KRISTINA L**  
LMT #14083

**STIPULATED AGREEMENT AND FINAL  
ORDER**  
(Civil Penalties)

Licensee

1.

Pursuant to ORS chapter 687, the Oregon Board of Massage Therapists (*Board*) is the agency responsible for licensing, disciplining and regulating massage therapists in the State of Oregon.

2.

Kristina L. Hansen (*Licensee*) is currently licensed to practice as a massage therapist in the State of Oregon and is subject to the jurisdiction of the Board. Licensee's last known address is 1016 SE 12TH AVE, PORTLAND, OR 97214.

FINDINGS OF FACTS

3.

The Board received a complaint regarding issues of professional or dishonorable conduct on the part of the Licensee. Contact was made, interviews were conducted, and Licensee was found to be in violation.

4.

4.1 On 05/14/2013, the Board received a complaint alleging the Licensee performed a cupping technique that resulted in blisters which the Licensee subsequently popped with an acupuncture needle by hand. A Second complaint was filed on the same day, alleging the Licensee of unprofessional conduct and sexual impropriety by discussing anal sex and the use of sexual devices.

4.2 On 5/18/2013, a Board investigator contacted the clients referenced in the complaints and spoke with them. Both Client AA and Client AB started seeing the Licensee after a car accident in 12/2012. Client AA said the massages were full body and generally helpful. Client AA told the investigator that on 04/26/2013 the Licensee told him she was going to do some cupping and then placed

1 twelve cups on his back. After approximately 20 minutes, blisters began to appear on his skin where the  
2 cups were placed. The Licensee grew excited, as it appeared drops of blood were appearing inside the  
3 cups, and she proceeded to take photographs. The Licensee informed Client AA that she had never seen  
4 such an occurrence before. She then began to move the cups. At this point, Client AA informed the  
5 Licensee that this was very painful and asked her to stop. Upon removing the cups that had been left on for  
6 approximately 20 additional minutes, the Licensee saw that it was not blood but blisters inside the cups. At  
7 this point, Licensee informed Client AA that she was just beginning to learn the technique and would  
8 discuss with her teacher what had happened. She then informed him that popping the blisters was outside  
9 her scope of practice but did not want them to grow agitated from scratching against his shirt or the seat of  
10 his car. Licensee proceeded to attempt to pop the blisters with an acupuncture needle. When that did not  
11 work, she used her hands to squeeze the blisters, dabbing at the fluid with cotton. The Licensee then  
12 rubbed salve on the popped blisters and left the open wounds uncovered. The Licensee shared some of  
13 the photographs with Client AA who later sent them to his wife. The client's wife proceeded to share the  
14 photographs with the acupuncturist with whom the Licensee shared her work space in order to gather a  
15 second opinion. The acupuncturist then shared the photographs with a closed group of other licensed  
16 acupuncturists to gain their opinions. The common consensus was the cupping was done wrong, with the  
17 cups to close to each other and pumped too tight. Client AA made another appointment for 05/03/2013 and,  
18 during the session, Client AA informed her he had been in a lot of pain due to the blisters and the session  
19 included a more traditional massage due to the pain.

20           4.3       The investigator then spoke with Client AB about her complaint against the  
21 Licensee. She told him that on 04/01/2013 she was lying face down while the Licensee worked on her  
22 hips and lower back. The Licensee asked Client AB if she was only interested in men or in women as  
23 well. When Client AB replied that she was only interested in men, the Licensee told her a breast massage  
24 could be pleasurable and she could try it sometime. The Licensee proceeded to ask Client AB if she and  
25 her husband ever engaged in anal sex. Client AB was shocked but answered no; the Licensee  
26 recommended they visit a sex shop to purchase some devices and experiment in the area to help relax

1 the back muscles and provide some relief. Client AB also told the investigator about a time when she  
2 brought her five year old son along to a session with her. He was examining some models of the  
3 reproductive system in the Licensee's office and the Licensee began explaining reproduction to the little  
4 boy without Client AB's permission. Both conversations, Client AB told the investigator, made her  
5 extremely uncomfortable.

6 4.4 On 05/24/2013 the investigator spoke with the Licensee about the cupping  
7 incident. She told the investigator she learned the technique from a licensed acupuncturist working out of  
8 Bend. She explained that the blisters were normal because toxins were being pulled out of the tissues.  
9 When they appeared on the Client AA's back, the Licensee took pictures so she could show her  
10 instructor; she proceeded to pop the blisters because, though it was out of her scope of practice, the  
11 client said it was okay. She squeezed the blisters because they were too flexible to be popped by a  
12 needle and she used a massage salve on them because it would help them heal. The investigator  
13 obtained the salve bottle called, "Spring Wind Amber Massage Salve" containing the following  
14 ingredients: sesame oil, beeswax, extracts of tang kwei, angelica, safflower, amelia, rhubarb, peach,  
15 dragon blood, mastic, myrrh, and catechu & amber.

16 4.5 The investigator spoke with the Licensee's cupping instructor on the phone. She  
17 told him a group of massage therapists in Portland asked her to come up and teach the class, but it was  
18 not exactly a course; the class was more of a discussion about the different types of cupping and their  
19 uses in different cultures. She told the investigator she had never done cupping using the pump nor did  
20 she train any of the class members to use the pump.

21 4.6 On 05/10/2013, the investigator spoke to the licensed acupuncturist who shared  
22 an office with the Licensee. She told the investigator she received the photos from the Client AA's wife  
23 and proceeded to post them on a closed group website for licensed acupuncturists. She received several  
24 answers she included in her communications listing. The acupuncturist, trained in cupping as part of her  
25 licensing, indicated that from the photographs it looked like the Licensee used too much suctioning and  
26 left the cups on too long.

1 CONCLUSIONS OF LAW

2 5.

3 Based on the acts and conduct described above, if proven at hearing, the Board would find  
4 Licensee committed the following violations of Board Rules and Laws:

5 5.1 Two violations of ORS 687.081(1)(i), unprofessional or dishonorable conduct;

6 5.2 One violation of ORS 687.081(1)(e), misrepresentation to any patron, any service  
7 rendered;

8 5.3 One violation of OAR 334-010-0025(4), a licensed massage therapist must not  
9 perform or offer to perform any services for clients other than those connected with giving massage  
10 therapy treatments as defined in ORS 687, unless the LMT has additional training and/or licensure;

11 5.4 One violation of OAR 334-020-0055(1), all therapists must always practice  
12 communicable disease prevention and control;

13 5.5 One violation of OAR 334-030-0005(1)(d), the LMT must represent all aspects of  
14 his or her professional capabilities and services honestly and accurately;

15 5.6 One violation of OAR 334-030-0005(1)(g), the LMT must be accountable for his or  
16 her actions and commitments and assume personal and professional responsibility to do his or her best;

17 5.7 One violation of OAR 334-030-0005(2)(a), the LMT must be accountable to his or  
18 her clients for the quality and effectiveness of care and services for creating the basic conditions and  
19 boundaries necessary to foster safety and trust in the client-professional relationship;

20 5.8 One violation of OAR 334-040-0010(14), practicing or offering to practice beyond  
21 the scope permitted by law;

22 5.9 One violation of OAR 334-040-0010(21)(a)(C)(iv), sexual impropriety by making  
23 inappropriate comments about or to a client...; and

24 5.10 One violation of OAR 334-040-0010(21)(j), practicing a modality or technique  
25 without adequate training or licensure.  
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**STIPULATIONS & FINAL ORDER**

6.

The parties desire to settle this matter and, pursuant to ORS 183.415(5), stipulate and agree as follows in full and final settlement:

- 7.1 Licensee does not agree with the Finding of Facts in paragraphs 4.1 through 4.6.
- 7.2 The Board has jurisdiction over Licensee, and over the subject matter of this proceeding;
- 7.3 The Board may issue and enter the Final Order;
- 7.4 Licensee has been advised of her right to request a hearing in this matter pursuant to ORS 183.415(2)(a), and to be represented at a hearing pursuant to ORS 183.415(3);
- 7.5 Licensee waives any and all rights to a hearing and waives any right to appeal or otherwise challenge the Final Order;
- 7.6 The Board has the right to take further action against Licensee for any violation of the terms of the Final Order. Further violations of this order shall be grounds for prosecution and the full penalties of this case will be enacted; and;
- 7.7 This document is a public document.
- 7.8 Licensee shall pay a civil penalty of \$1,500.00 payable to the Board in monthly payments of \$250.00 due by the 25<sup>th</sup> of each month until paid in full. The first payment of \$250.00 is due on October 25, 2013. The fine will be paid in total by Licensee's next renewal due date. However, if timely minimum payments are not made within 60 days of the order date or the scheduled payment date, the agency deems the full civil penalties will be enacted and will be accelerated and due and payable immediately. Collection of the amount owed may, in the discretion of the agency, be referred to collection or a lien may be filed for recovery against your assets.

1 IT IS SO STIPULATED AND AGREED TO BY:

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3  
4 Signature on File

1/1, 2013

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6  
7 BOARD OF MASSAGE THERAPISTS  
8 State of Oregon

9  
10 Signature on File

10/4/13