

ODOT Region 3 Alliance Service Matrix Jackson and Josephine Counties

Agency	Primary Service Area, Customer Base	Outreach & Recruitment :Target Area, Pop, 18 yrs+	Basic Skills, Work Readiness Training	Support Services (2 key areas)	Trades Skills Training, Example	Apprenticeship Prep Training	Apprentice-ship Training	Jobs P=Placed C=Create R=Refer
Organization of the Forgotten American	Jackson and Josephine Counties	Native Americans	Wk readiness, interview assessment, 1-on-1 career counsel/planning	Limited *5	N	N	N	P & R
Rogue Community College	Jackson and Josephine Counties	Youth and Women (Bright Futures) and Minorities (Trio)	Career Counseling, Work Readiness, Does Basic Ed and ESL. Customized training Case Manage Apprentices	Limited	Y	Y	Y	P C & R
The Job Council	Jackson and Josephine Counties	Low Income, underemployed, dislocated workers, at risk youth	Wk readiness, career counseling, assessments *4 -*3, basic skills, ESL, Training Case Management	Has limited resources to provide critical support services, child care referrals *5	Financial assistance for various trades skills trainings such as; CDL and CNA,	Youthbuild Program	N	P C & R
Job Corps	Southwestern Oregon and Klamath/Lake	Residential Training in trades for 16-24 yearolds (women and men)	Basic Education and GED Drivers License Soft Skills and Trades Case Manage	Have some resources Can provide tools in special cases	Carpentry and others	Y	R	R and P
OED	Jackson and Josephine Counties	All types of individuals in iMatchSkills database	Case Manage for iMatch *3	N	N	N	N	R and P
SOESD	Jackson, Josephine and Klamath Counties	Secondary Education Youth – Some in Professional Technical Training	Basic Skills and GED Career Related Learning Standards Career	N	N	N	N	R and P for Special Needs

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			Pathways					
VRD	Jackson, Josephine and Klamath Counties	Diverse set of disabled individuals	Work Readiness Career Counseling	Some available – Job accommodations	N	N	N	P, C, & R

<p>Rogue Valley Career Center(ED, TJC, RCC, Goodwill, SOU) 688 Market Street Medford, Oregon 97504 (After 9/06) 541-776-5100</p>	<p>WorkSource Oregon Employment Department 119 N. Oakdale Medford, Oregon 97501 541-776-6060</p>
<p>The Job Council 1545 Harbeck Road Grants Pass, Oregon 97527 541-479-7861</p>	

** 2 Services for **dislocated workers** – those who are on permanent lay off and minimum 18 years of age. Adult WIA is primarily unemployed and underemployed adults 18 and over.

** 3 **Core Services-Universal Access** - Services include but are not limited to the following:

- Information and referral to community service and partner agencies including those that provide support services, and information about applying for unemployment
- Needs assessment
- Transferable skills, resume, application, interview and internet job search workshops

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- Career centers staffed by qualified professionals, complete with computers with Internet access and job finding resources, both on the Internet and in print form
 - Employer presentations, on site recruiting and seminars
 - Job matching and referral to Employment Department job listings.
- ** 4 **Intensive Services** - These services include, but are not limited to the following:
- Case management and career and job search coaching throughout the participant's activity with the program. This includes joint case management with partner agencies such as VR and STS.
 - Individual and group counseling and workshops for participants who are undecided on career or employment goals
 - In-depth assessment including standardized and non-standardized assessment tools
 - An Employment Plan, developed with steps and activities toward employment agreed to by the participant and the Workforce Development Specialist and partnering organization.
 - Job search and placement assistance including individualized job development assistance for special populations (i.e. limited English, ex-offenders, and affordable housing residents).
 - Job search networking groups for general job seekers and special groups such as high technology, mature workers and Limited English participants.
 - Pre-vocational services such as computer classes, ESL, adult education and literacy activities.
- ** 5 Limited **support services** for enrolled participants may include: transportation related expenses, child care, clothing or uniforms, medical, rent assistance, test fees, tools, and utilities