



Changes to the Oregon DMV Customer Number Will Affect Your Organization

Does your organization enter or store DMV customer numbers on a database or scan the barcodes located on the back of Oregon Driver Licenses and Identification Cards? If so, your computer systems or software could be affected when DMV begins issuing alphanumeric customer numbers. Please test all of your systems, software, and/or databases that use the DMV customer number to ensure that an alphanumeric number will be accepted.

We Need To Hear From You

Let us know how the change to DMV customer numbers will or will not affect your organization. Complete the online feedback form or call (503) 945-7659.

Online Feedback Form: <https://www.oregondmv.com/SSL/CustomerNumber/request.htm>

More Information: http://www.oregon.gov/ODOT/DMV/pages/driverid/customer_number.aspx

Please forward this information to members of your organization or association.

Oregon DMV Will Be Issuing Customer Numbers That Include Letters

The Oregon DMV customer number displays on all Oregon Driver Licenses, Identification Cards, and Permits. This seven-character number uniquely identifies each customer for all Oregon DMV transactions.

The date that the first alphanumeric customer number will be issued is not known yet. However, estimates place the earliest issue date at the beginning of 2014. DMV will start using alphanumeric customer numbers starting with the letter "A" followed by six numbers. The "B" series will follow, then "C," then down through the alphabet.

Numeric Customer Number

Seven-digit number



Alphanumeric Customer Number

Letter followed by a six-digit number



Both numeric and alphanumeric customer numbers are valid.

Already Issued Customer Numbers Will Not Be Replaced