

## Appendix B: Listening Meeting Handouts



# OREGON PUBLIC TRANSPORTATION PLAN

## A NEW STATEWIDE PUBLIC TRANSPORTATION PLAN FOR OREGON IS COMING SOON!

Over the past 20 years, Oregon has changed in many ways. More people have moved here, the population is aging, and technology and transportation preferences are different. The next 20 years is likely to bring even larger shifts, which will affect how people move within their communities and around the state. Public transportation is a key component in planning for Oregon's future.

The Oregon Department of Transportation (ODOT) is working with stakeholders across the state to develop a new Oregon Public Transportation Plan (OPTP). The OPTP will include policies and strategies to help people in Oregon proactively anticipate change and wisely invest public resources. Policies and strategies direct the work of ODOT and frame and support the decisions of transit agencies and regional and local government – impacting transportation decisions throughout the state.

The OPTP will become part of the family of mode and topic plans under the Oregon Transportation Plan. The Oregon Transportation Plan is the umbrella plan that sets direction for transportation in Oregon. Statewide mode and topic plans refine that document, establishing goals, policies, and strategies specific to

### KEY TRENDS

State population has grown by one million people since the first OPTP was adopted.

- Demographics are shifting: baby boomers are aging, millennials are entering adulthood, and travel preferences are changing as a result
- The number of trips taken on public transportation has grown rapidly (90% increase since 1990)
- 20% of Oregon households use public transportation at least once per week



particular parts of the transportation system. Statewide mode and topic plans do not describe specific projects or investments, but they are important because they help guide and set priorities for local, regional, and state decisions about future investments.

### PUBLIC TRANSPORTATION IN OREGON:

- Connects people to one another, to places, and to critical services within and between Oregon's urban and rural communities
- Supports Oregon's economic vitality
- Contributes to the health and safety of Oregon communities

### WHAT WILL THE OPTP INCLUDE?

The OPTP will focus on policies and strategies that cover transportation services provided by or funded by public agencies, like fixed-route bus, demand response (door-to-door) services, streetcar, and light rail. The plan will also look at interactions between public services and existing and emerging private services, like intercity bus, ridesharing, and carsharing systems. The OPTP is a statewide plan – meaning it will provide a high-level foundation that will guide public transportation decisions and investment throughout the state.

### WHAT ARE THE OPTP'S OUTCOMES?

- Setting a vision and goals for public transportation in Oregon
- Providing a statewide policy framework for decision-making
- Describing possible priorities under different levels of funding for public transportation
- Describing investment and implementation opportunities and challenges
  - Defining the role of public transportation as a key part of Oregon's transportation system



## WHAT IS THE STATUS OF THE PLANNING PROCESS?

We are still early in the process! The ODOT project team is conducting research and analysis to form a picture of the current status of Oregon's public transportation system and identify opportunities and challenges. A Policy Advisory Committee is guiding plan development, including establishing a vision and goals for the future of public transportation. In addition, a Technical Advisory Committee and focus groups will provide information and verify plan components. The project team is working to understand the future financial needs of public transportation providers, while also assessing trends, opportunities, and challenges that will shape public transportation in the years to come. Public outreach throughout the process will inform development of all plan elements.

## WE WANT TO HEAR FROM YOU!

ODOT needs to hear from everyone including community members, public transportation providers, and government agencies to ensure that the OTP reflects the public transportation needs and desires of the state as a whole.

ODOT is involving a wide variety of people – like community representatives, business, transit users, public health, and environmental representatives – in the conversation about public transportation and how it contributes to the overall transportation system in the state. This input, along with that from the interested public, will help shape the advisory committees' conversations about policies and strategies to include in the OTP.

Your participation will shape the OTP, and in turn, the future of public transportation in Oregon. ODOT will soon be reaching out to providers and the public to share the new plan's draft vision and goals and hear feedback about the public transportation issues facing communities in Oregon. Stay tuned for more updates this summer!

After outreach this summer, ODOT will return to ask the public for feedback on draft policies and strategies.

During a final round of outreach, ODOT will ask for your feedback on the draft plan before finalizing the document in early 2018.

## OUTREACH MILESTONES

There will be several opportunities for the public to weigh in on the OTP:

**Summer 2016** – input on draft vision and goals, public transportation issues

**Spring 2017** – review draft policies, strategies, implementation actions

**Spring 2018** – review draft OTP

## PROJECT CONTACTS AND WEBSITE

You can find more information about the OTP and sign up for email updates at <http://www.oregon.gov/ODOT/TD/TP/Pages/optp.aspx>. Email updates will help you to follow the Policy Advisory Committee and other OTP activities.

Project staff members are listed below:

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# OREGON PUBLIC TRANSPORTATION PLAN

## Public Involvement

The Oregon Department of Transportation (ODOT) is working with interested parties throughout the state to develop a new Oregon Public Transportation Plan (OPTP). The OPTP will include policies and strategies to help people in Oregon proactively anticipate change and wisely invest public resources. The OPTP directs the public transportation work of the Oregon Department of Transportation and guides and supports the transportation investment decisions of transit agencies and regional and local governments. The Policy Advisory Committee (PAC) guides the development of the OPTP and is chaired by an Oregon Transportation Commissioner.

The vision for public transportation in Oregon includes support for an interconnected transportation system where public transportation is one of many fundamental elements. As a result, public transportation furthers community livability and economic vitality and all Oregonians have access to affordable, reliable, and convenient transportation services that is effective for many of their travel needs.

### Importance of Public Involvement

ODOT needs to hear from everyone, including community members, users of public transportation, public transportation providers, and government agencies, to create a plan that reflects the public transportation needs and desires of the whole state. This input will help shape the advisory committees' conversations about what to include and how to shape the OPTP.

ODOT is inviting a wide variety of people to participate in the development of the OPTP to ensure that the interests of everyone are considered in the plan. ODOT will seek input from transit riders, transit agency staff, local and regional decision-makers, and the general public including people with low-incomes, minorities, people whose primary language is not English, and people with disabilities. These people will participate in plan development committees, focus groups, and be invited to other events as described below.

To gather input, ODOT is hosting several opportunities for residents to participate including:

- Listening meetings –in-person meetings in each ODOT region to gather feedback on opportunities and challenges to inform policy and strategy development. These meetings will be conducted early in the planning process.
- Online open houses –virtual meetings to enable more residents and stakeholders to participate; these will be held during outreach for each project milestone and will present similar information as in-person meetings and presentations.
- Presentations to Area Commissions on Transportation (ACTs) – these presentations will be open to the public and staff will share the draft policies and strategies and later the draft OPTP for feedback.
- Focus groups – small group discussions with invited stakeholder groups about special or technical topics such as equity or performance measures, held between milestones one and two.
- Interviews – the team will check in with specific stakeholder groups during outreach for the draft policies and strategies.
- Advisory committees – the OPTP is developed with a Policy Advisory Committee (PAC) and a Technical Advisory Committee (TAC) comprised of representatives of a wide variety of affected groups. Committee meetings are open to the public and will be held throughout the project.

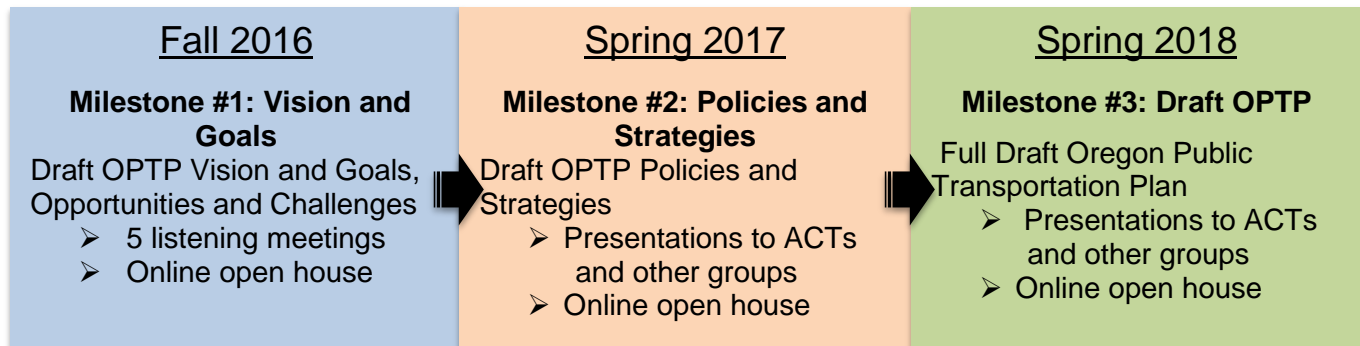


## How to Participate

There are three major milestones in development of the OPTP. At each milestone, ODOT will hold public meetings and an online open house to gather feedback from the public regarding the work completed. The figure below shows planned events and their approximate timing.

You can also participate by signing up for email updates from the OPTP project website at <http://www.oregon.gov/ODOT/TD/TP/Pages/optp.aspx>. This way you will receive project announcements including public meetings in your area and links to online open houses. PAC meeting materials are available and project products including focus group summaries will be posted on the website. Throughout the project, you are welcome to provide your comments on work to date by sending them to [OPTP@odot.state.or.us](mailto:OPTP@odot.state.or.us).

## Public Involvement Opportunities



### Milestone #1: Vision and Goals

Outreach activities during this phase will share the draft vision and goals and discuss opportunities and challenges. What we learn will be shared with the PAC and TAC to help inform policy development.

### Milestone #2: Policies and Strategies

During this phase of the project ODOT will be seeking feedback on the draft policies and strategies for the plan. Input will be shared with the PAC and TAC to revise and improve the policies and strategies.

### Milestone #3: Draft OPTP

During this phase of the project ODOT will be seeking public comments on the draft plan, including investment and implementation considerations. Input will be used by ODOT and the committees to revise the draft plan. The PAC will then send the revised draft plan to the Oregon Transportation Commission for adoption.

## Project Contacts and Website

For more information about the OPTP project visit the website here:

<http://www.oregon.gov/ODOT/TD/TP/Pages/optp.aspx>. Project staff members are listed below and the primary contact for the plan is Lucia Ramirez.

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# OPTP Listening Meetings

## Draft Vision and Goals

The Oregon Public Transportation Plan (OPTP) Policy Advisory Committee (PAC) developed the following draft vision and goals for the OPTP. Your input today will help the PAC ensure the the vision and goals reflect the future of public transportation throughout Oregon.

### Draft Vision

In 2045, public transportation is an integral, interconnected component of Oregon’s transportation system that makes Oregon’s diverse cities, towns, and communities work. Because public transportation is convenient, affordable, and efficient, it helps further the state’s quality of life and economic vitality and contributes to the health and safety of all residents, while reducing greenhouse gas emissions.

### Draft Goals

The OPTP has ten goals that help further describe and implement the vision. The goals are broad and encompass all transportation agencies.

#### Goal #1: Mobility: Public Transportation User Experience

People of all ages, abilities, and income levels move reliably and conveniently between destinations using an affordable, well-coordinated public transportation system. People in Oregon routinely use public transportation to meet their travel needs.

#### Goal 2: Accessibility and Connectivity: Getting from Here to There

A readily available and user-friendly public transportation system provides people with convenient connections to and between routes and travel modes, public and private providers, and people and places in urban, suburban, rural, regional, and interstate areas.

#### Goal 3: Community Livability and Economic Vitality

Public transportation promotes community livability and economic vitality by efficiently and effectively moving people of all ages to and from homes, jobs, businesses, schools and colleges, and other destinations in urban, suburban, and rural areas.

#### Goal 4: Equity

Public transportation is a tool for enhancing equity and opportunities for all Oregonians. Affordable, safe, and welcoming public transportation options improve lives by providing efficient access to goods and services, jobs, and other key destinations.



## Goal 5: Health

Public transportation fosters improved health of Oregonians by promoting clean air; enhancing connections between people; ensuring access to services such as health care and goods such as groceries; and by giving people opportunities to integrate physical activity into everyday life through walking and bicycling to and from public transportation.

## Goal 6: Safety and Security

Public transportation trips are safe; riders feel safe and secure and experience low of injury during their travel. Public transportation contributes to the ability of Oregon communities to cope with natural or human-caused disasters and other emergencies.

## Goal 7: Environmental Sustainability

Public transportation contributes to a healthy environment and climate by moving more people with efficient, low emission vehicles, reducing greenhouse gases and other pollutants.

## Goal 8: Land Use

Public transportation is a tool that supports Oregon's state and local land use goals and policies. Agencies collaborate to ensure public transportation helps shape great Oregon communities providing efficient and effective travel options in urban, suburban, and rural areas.

## Goal 9: Strategic Investment

Sustainable and reliable funding meets the demand for public transportation service operations and infrastructure. Strategic investments in public transportation support the overall transportation system and Oregonians' quality of life and economy.

## Goal 10: Communication, Collaboration, and Coordination

Public and private transportation providers and all levels of government within the state and across state boundaries work collaboratively and foster partnerships that make public transportation seamless regardless of jurisdiction.



## Opportunities and Challenges

Opportunities and challenges provide a foundation for shaping goals, policies and strategies that can anticipate change and frame and support future decisions about public transportation in the state. The following table lists the draft goals of the OPTP with associated opportunities and challenges for public transportation identified in OPTP work so far. In the right column, example policy or strategy topics are listed for further consideration in the OPTP development process.

<b>GOAL #1: MOBILITY: PUBLIC TRANSPORTATION USER EXPERIENCE</b> People of all ages, abilities, and income levels move reliably and conveniently between destinations using an affordable, well-coordinated public transportation system. People in Oregon routinely use public transportation to meet their travel needs.	
Opportunities & Challenges	Example Policy Topics
Mobility management	<ul style="list-style-type: none"> <li>• Mobility management to better utilize existing services</li> <li>• Mobility management education for planners</li> <li>• Incorporate mobility management measures in long range plans</li> <li>• Performance measures related to mobility management programs</li> <li>•</li> <li>•</li> </ul>
Multimodal features and options	<ul style="list-style-type: none"> <li>• Best practices for bikes and users of mobility devices on transit</li> <li>• Best practices for facility design</li> <li>• Collaboration with private providers</li> <li>• Multimodal hubs</li> <li>• Roadway design features to support transit</li> <li>•</li> </ul>
Access to information	<ul style="list-style-type: none"> <li>• Provision of accessible transit information and marketing</li> <li>• Culturally appropriate marketing and information</li> <li>• Use of technologies</li> <li>•</li> </ul>
Increased congestion travel time reliability	<ul style="list-style-type: none"> <li>• Bus queue jumps</li> <li>• Transit signal priority</li> <li>• Transit pass programs</li> <li>• Pre-tax benefits</li> <li>• Bus on shoulder</li> </ul>





	<ul style="list-style-type: none"> <li>• Dedicated bus lanes</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
<p><b>GOAL #2: ACCESSIBILITY AND CONNECTIVITY: GETTING FROM HERE TO THERE</b></p> <p>A readily available and user-friendly public transportation system provides people with convenient connections to and between routes and travel modes, public and private providers, and people and places in urban, suburban, rural, regional, and interstate areas.</p>	
<b>Opportunities &amp; Challenges</b>	<b>Example Policy Topics</b>
Last Mile and Multimodal connections	<ul style="list-style-type: none"> <li>• Link to other modes and amenities</li> <li>• Technology and information for travelers</li> <li>• Partnerships with private companies</li> <li>•</li> </ul>
Access to jobs, schools, services	<ul style="list-style-type: none"> <li>• Role of public transportation in providing access</li> <li>• Identification of different transit roles</li> <li>• Housing and job connections</li> <li>• Communicating transit design choices</li> <li>•</li> </ul>
Seamless connections between modes	<ul style="list-style-type: none"> <li>• Intermodal connections, including passenger rail</li> <li>• Bicycle and pedestrian interface with transit system</li> <li>• Operator interface with transit system</li> <li>• Interline transit schedules</li> <li>• Technologies that enable transfers between modes</li> <li>• E-fare/universal fare</li> <li>•</li> </ul>
Connections between communities, cities, regions, and states	<ul style="list-style-type: none"> <li>• Connections between communities</li> <li>• Identification of needed connections</li> <li>• Connections to support intercity, interregional and interstate movements</li> <li>•</li> </ul>
Traveler information	<ul style="list-style-type: none"> <li>• Emerging technologies for trip planning, real-time information, and e-fare technology</li> <li>• Provision of travel information to non-traditional audiences</li> <li>• Role of state in traveler information</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> </ul>



	<ul style="list-style-type: none"> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #3: COMMUNITY LIVABILITY AND ECONOMIC VITALITY**

Public transportation promotes community livability and economic vitality by efficiently and effectively moving people of all ages to and from homes, jobs, businesses, schools and colleges, and other destinations in urban, suburban, and rural areas.

Opportunities & Challenges	Example Policy Topics
Attracting employers and highly skilled workers	<ul style="list-style-type: none"> <li>• Incentives to locate near transit</li> <li>• Transit passes for employees</li> <li>•</li> </ul>
Enabling workers to access jobs	<ul style="list-style-type: none"> <li>• Public transportation services alignment with diverse work schedules</li> <li>• Work with private sector providers to provide off-hour transportation</li> <li>• Integrate TO strategies with transit (e.g. van pools)</li> <li>•</li> </ul>
Promoting and supporting tourism	<ul style="list-style-type: none"> <li>• Tourist passes</li> <li>• Transfers between transit service providers</li> <li>• Public transportation access to recreational activities (e.g. shuttle to Multnomah Falls and to Mt Hood)</li> <li>• Bikes on buses and trains – bike trailers</li> <li>•</li> </ul>
Special events (athletic games, conferences, concerts or rallies)	<ul style="list-style-type: none"> <li>• Service adjustment and partnering with event sponsors to meet travel needs for large events</li> <li>• Public-private partnerships</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #4: EQUITY**

Public transportation is a tool for enhancing equity and opportunities for all Oregonians. Affordable, safe, and welcoming public transportation options improve lives by providing efficient access to goods and services, jobs, and other key destinations.

Opportunities & Challenges	Example Policy Categories
Identify needs for the use of	<ul style="list-style-type: none"> <li>• Equity assessments in transportation planning and decision-</li> </ul>



public transportation across Oregon’s diverse population	<p>making</p> <ul style="list-style-type: none"> <li>• Methods to ensure outreach and participation of public transportation users in capital and operations planning</li> <li>•</li> <li>•</li> </ul>
Balancing different aspects of equity	<ul style="list-style-type: none"> <li>• Balance “horizontal” equity (i.e., does service and resource distribution roughly reflect the distribution of population around the state) with “vertical” equity (i.e., does distribution of service and resources compensate for inequities in income, mobility, and need)</li> <li>•</li> <li>•</li> </ul>
Youth access to public transportation	<ul style="list-style-type: none"> <li>• Partnerships with schools and colleges to offer transit passes</li> <li>• Locating bus stops near schools</li> <li>• Best practices in transportation of youth, eg travel training, behavioral strategies, etc.</li> </ul>
Transit-dependent needs	<ul style="list-style-type: none"> <li>• Minority and low-income households service needs</li> <li>• Address limited English proficiency (LEP) needs</li> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #5: HEALTH**

Public transportation fosters improved health of Oregonians by promoting clean air; enhancing connections between people; ensuring access to services such as health care and goods such as groceries; and by giving people opportunities to integrate physical activity into everyday life through walking and bicycling to and from public transportation.

Opportunities & Challenges	Example Policy Topics
Access to essential services	<ul style="list-style-type: none"> <li>• Public transportation connections to health services</li> <li>• Barriers to use of public transit for aging adults and transportation disadvantaged</li> <li>• Barriers to use of public transportation for youth</li> </ul>
Support of active lifestyles	<ul style="list-style-type: none"> <li>• Active modes such as first/last mile connections</li> </ul>



	<ul style="list-style-type: none"> <li>• Public transportation’s contribution to cleaner air</li> <li>• Links between neighborhoods accessibility and access to transit</li> <li>• Connections between neighborhoods and to recreation</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #6: SAFETY AND SECURITY**  
 Public transportation trips are safe; riders feel safe and secure and experience low risk of injury during their travel. Public transportation contributes to the ability of Oregon communities to cope with natural or human-caused disasters and other emergencies.

Opportunities and Challenges	Example Policy Topics
Transit vehicle crashes	<ul style="list-style-type: none"> <li>• Driver training</li> <li>• Education for all users</li> <li>• Data and identification of risk factors</li> <li>•</li> </ul>
Transit security issues or perceptions	<ul style="list-style-type: none"> <li>• See and be seen at transit stops (e.g. illumination)</li> <li>• Security guard / enforcement presence</li> <li>• Outreach to address misconceptions</li> <li>• Security planning</li> <li>• Safety audits and toolkits</li> <li>•</li> </ul>
Natural disaster resilience and redundancy	<ul style="list-style-type: none"> <li>• Emergency planning</li> <li>• Understand and work to mitigate seismic vulnerabilities</li> <li>• Transit as a modal option after a disaster (route redundancy)</li> <li>• Communication and incident management systems</li> <li>• Coordination with law enforcement and emergency responders</li> <li>•</li> <li>•</li> </ul>
Roadway, guideway, or track design	<ul style="list-style-type: none"> <li>• Bus stops and pullouts</li> <li>• Road, guideway, or track geometry</li> </ul>



	<ul style="list-style-type: none"> <li>• Guideway or track crossings</li> <li>• Operating speeds</li> <li>•</li> <li>•</li> </ul>
Education for transportation system users	<ul style="list-style-type: none"> <li>• Safety/prevention best practices</li> <li>• See and be seen campaigns</li> <li>• Rider orientation, e.g. school kids</li> </ul>
Enforcement	<ul style="list-style-type: none"> <li>• Disparities in fare enforcement</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #7: ENVIRONMENTAL SUSTAINABILITY**

Public transportation contributes to a healthy environment and climate by moving more people with efficient, low emission vehicles, reducing greenhouse gases and other pollutants.

Opportunities & Challenges	Example Policy Topics
Greenhouse gas emissions	<ul style="list-style-type: none"> <li>• Fuel efficient and electric vehicles</li> <li>• Reduced reliance on SOVs</li> <li>• Use of different fuels by transit (CNG, natural gas etc)</li> <li>•</li> </ul>
Water quality	<ul style="list-style-type: none"> <li>• Water quality</li> <li>•</li> <li>•</li> <li>•</li> </ul>
Soil quality	<ul style="list-style-type: none"> <li>• Soil quality</li> <li>•</li> </ul>
Noise levels	<ul style="list-style-type: none"> <li>• Quieter public transportation vehicles</li> </ul>
Operational efficiency	<ul style="list-style-type: none"> <li>• Technology’s role in improving public transportation</li> <li>•</li> </ul>

**GOAL #8: LAND USE**

Public transportation is a tool that supports Oregon’s state and local land use goals and policies. Agencies collaborate to ensure public transportation helps shape great Oregon communities providing efficient and effective travel options in urban, suburban, and rural areas.

Opportunities & Challenges	Example Policy Topics
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Last mile and multimodal connections	<ul style="list-style-type: none"> <li>• Land use and transportation planning to support modal choice and connection to other modes</li> <li>• Park and ride planning</li> <li>• Multimodal hub planning</li> <li>• Support community planning for car and rideshare</li> </ul>
Integration of transportation and land uses	<ul style="list-style-type: none"> <li>• Encourage land use patterns that support compact development (i.e. shorter block lengths, corridors and centers)</li> <li>• Transportation system plans include transportation and land use strategies to support public transportation</li> <li>• Co-locate transit destinations with transit investments</li> </ul>
Trip planning and Travel time reliability	<ul style="list-style-type: none"> <li>• Use of GPS and other technologies to identify where public transportation vehicles are in time and space</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>

### GOAL #9: STRATEGIC INVESTMENT

Sustainable and reliable funding meets the demand for public transportation service operations and infrastructure. Strategic investments in public transportation support the overall transportation system and Oregonians’ quality of life and economy.

Opportunities & Challenges	Example Policy Topics
Lack of consistent, sustainable funding	<ul style="list-style-type: none"> <li>• Exploration/support of additional funding and financing options</li> <li>•</li> </ul>
Emerging technologies	<ul style="list-style-type: none"> <li>• Oregon as a “proving ground” for new transit technologies</li> <li>• Monitoring development and advancement of new technologies as they relate to public transportation</li> <li>•</li> </ul>
Prioritizing system investment	<ul style="list-style-type: none"> <li>• Prioritization frameworks</li> <li>• Role of emerging technologies to create a more efficient system</li> <li>• TAM – transit asset management</li> <li>• Performance planning and measures</li> </ul>
Equitable investment	<ul style="list-style-type: none"> <li>• Equitable distribution of state/federal/local resources, including whether and how to ensure a basic “lifeline” level</li> </ul>



	<ul style="list-style-type: none"> <li>of service in all communities</li> <li>• Equity assessments in transportation decision-making</li> <li>• Consider basic level of service appropriate to area</li> <li>•</li> </ul>
Lack of flexibility in the use of public transportation resources	<ul style="list-style-type: none"> <li>• Exploration/support of additional funding and financing options</li> <li>• Support flexible funding source that may be used for both operations and capital</li> <li>•</li> </ul>
Fixed route transit	<ul style="list-style-type: none"> <li>• Best practice in designing fixed routes (run cutting, cost of complementary paratransit, etc.)</li> <li>• Use of technology for planning</li> <li>•</li> </ul>
Demand for paratransit services	<ul style="list-style-type: none"> <li>• Collaboration with human resource service agencies</li> <li>• Partnerships with non-profits or private contractors</li> <li>• Provide alternative services such as shopper shuttles</li> <li>•</li> </ul>
Demand-response services	<ul style="list-style-type: none"> <li>• Partner with non-profits or private contractors</li> <li>• Partner with human service providers to consolidate/coordinate operations</li> <li>• Technical support to providers to develop deviated fixed-route services</li> <li>• Identification of best practices for provision of demand-response service</li> <li>• Technology to increase efficiency</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>

**GOAL #10: COMMUNICATION, COLLABORATION, AND COORDINATION**  
 Public and private transportation providers and all levels of government within the state and across state boundaries work collaboratively and foster partnerships that make public transportation seamless regardless of jurisdiction.

Opportunities & Challenges	Example Policy Topics
Coordination between transit agencies and human service agencies	<ul style="list-style-type: none"> <li>• Partner with human service agencies to provide rides and share costs</li> <li>• Encourage one-call centers that can facilitate group trips or fill empty seats in buses</li> </ul>



	<ul style="list-style-type: none"> <li>• Identification of potential mobility management services</li> <li>•</li> <li>•</li> </ul>
Partnerships between businesses and institutions	<ul style="list-style-type: none"> <li>• Partnerships with businesses to offer transit passes</li> <li>• Partnerships with schools and colleges to offer free student passes</li> <li>•</li> </ul>
Coordination and cooperation	<ul style="list-style-type: none"> <li>• Coordination among public transportation providers, local government, private partners, and transportation planning efforts</li> <li>• Roles and responsibilities of different government agencies and transit providers</li> <li>• Improve transit service planning – initiate transit development plans</li> <li>• Interstate coordination</li> </ul>
Data and information	<ul style="list-style-type: none"> <li>• Share and leverage data between and across public transportation providers and jurisdictions</li> <li>•</li> </ul>
Other	<ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>





# OPTP Listening Meeting

## Comment Form



We appreciate your input! Please take a few minutes to complete this form and leave it with project staff. You can also submit comments by email to [OPTP@odot.state.or.us](mailto:OPTP@odot.state.or.us), online at our project website, [OPTPfeedback.org](http://OPTPfeedback.org), or mail them to: ODOT c/o OPTP, 555 13th Street, NE, Suite 2, Salem, OR 97301.

**Please return comment forms by October 28, 2016.**

Zip code where you live: \_\_\_\_\_

**First, please let us know: Are you affiliated with any of the following?**

- Public transportation provider
- State government agency
- Non-profit organization
- Private transportation provider
- Local government agency
- I am an interested citizen

**Optional: Please provide us with any information below**

Name: \_\_\_\_\_

Organization: \_\_\_\_\_

**1. Based on the selected goals below, what are some of the top challenges and opportunities for people using public transportation?**

**Accessibility and Connectivity:** A readily available and user-friendly public transportation system provides people with convenient connections to and between routes and travel modes, public and private providers, and people and places in urban, suburban, rural, regional, and interstate areas.

**Mobility:** People of all ages, abilities, and income levels move reliably and conveniently between destinations using an affordable, well-coordinated public transportation system. People in Oregon routinely use public transportation to meet their travel needs.

**Equity:** Public transportation is a tool for enhancing equity and opportunities for all Oregonians. Affordable, safe, and welcoming public transportation options improve lives by providing efficient access to goods and services, jobs, and other key destinations.



**Safety and Security:** Public transportation trips are safe; riders feel safe and secure and experience low of injury during their travel. Public transportation contributes to the ability of Oregon communities to cope with natural or human-caused disasters and other emergencies.

**2. Based on the presentation and discussion today, would you like to share any challenges or opportunities for the other goal areas listed in the Vision and Goals handout?**

**3. Is there anything else you would like to share with us?**

***This section is optional:*** As a recipient of federal dollars, **this project is requesting demographic information** at public events to evaluate the effectiveness of public outreach activities and to comply with Title VI of the Civil Rights Act. **The identity of individuals is kept confidential.** The results are reported as totals only, and **used solely to help improve future outreach.**

- | <b>Your Race/Ethnicity</b>                               | <b>How do you commute to work?</b>    | <b>Gender Identity</b>                     | <b>What's your age?</b>                     |
|--|---------------------------------------|--|---|
| <input type="checkbox"/> African-American (not Hispanic) | <input type="checkbox"/> Drive alone  | <input type="checkbox"/> Male              | <input type="checkbox"/> Under 18 years old |
| <input type="checkbox"/> Caucasian (not Hispanic)        | <input type="checkbox"/> Bike         | <input type="checkbox"/> Female            | <input type="checkbox"/> 18-24 years old    |
| <input type="checkbox"/> Hispanic/ Latino-a              | <input type="checkbox"/> Walk         | <input type="checkbox"/> _____             | <input type="checkbox"/> 25-34 years old    |
| <input type="checkbox"/> American Indian/Alaskan Native  | <input type="checkbox"/> Take transit | <input type="checkbox"/> Don't want to say | <input type="checkbox"/> 35-44 years old    |
| <input type="checkbox"/> Asian or Pacific Islander       | <input type="checkbox"/> Carpool      |  | <input type="checkbox"/> 45-54 years old    |
| <input type="checkbox"/> Unknown/ Don't want to say      | <input type="checkbox"/> Work at home |  | <input type="checkbox"/> 55 years or older  |
|  | <input type="checkbox"/> Retired      |  |   |

Please return comment forms to project staff today, by email to [OPTP@odot.state.or.us](mailto:OPTP@odot.state.or.us), online at our project website, [OPTPfeedback.org](http://OPTPfeedback.org), or mail them to: ODOT c/o OPTP, 555 13th Street, NE, Suite 2, Salem, OR 97301. **Forms are due by October 28, 2016.**