

OREGON VETERANS' EMERGENCY FINANCIAL ASSISTANCE PROGRAM

The 2005 Regular Legislative Session adopted ORS 408.500 which created the Oregon Veterans' Emergency Financial Assistance Program (OVEFAP).

This program is for veterans and their immediate family (spouse, unremarried surviving spouse, child, or stepchild) who are in need of emergency financial assistance.

Contact your local County Veteran Service Office (*the phone numbers are listed on this pamphlet*) or call ODVA at 1-800-692-9666 for an application.

EMERGENCY NEEDS

Emergency financial assistance include but are not limited to the following:

- Emergency or temporary housing and related housing expenses, such as expenses for utilities, insurance, house repairs, rent assistance or food;
- Emergency medical or dental expenses;
- Emergency transportation;
- Expenses related to starting a business, such as business licenses or occupational licenses;
- Temporary income after military discharge; and
- Legal assistance for certain veteran issues.

APPLICATION PROCESS

The Veterans' Services Division (VSD) Administrator shall review and approve or deny the request for emergency funds to eligible Oregon veterans and their immediate families upon receipt of the following:

- Application for emergency financial assistance (ODVA Form 1024-ME);
- Copy of the veteran's separation document, showing time and character of service (e.g., DD214);
- Completed Financial Status Report (ODVA Form 1026-ME);
- Proof of Oregon residency (e.g., copy of driver's license or utility bill).

Additional information and/or documentation may be required before a final decision is made. Examples include but are not limited to the following:

- Necessary documentation or statement(s) indicating emergency exists:
 - ◆ Eviction or foreclosure notice
 - ◆ Utility shut off notice
- Proof of need for medical or dental care:
 - ◆ Quotes for services from provider(s)
 - ◆ Billing statements
 - ◆ Repair estimates
 - ◆ Cost estimates
- If a medical or dental condition, necessary documentation or statement(s) indicating emergency:
 - ◆ Doctor's written statement of emergent condition
 - ◆ Doctor's quote on cost of services to address emergent condition

- Necessary documentation or statement(s) indicating there is a financial need:
 - ◆ Personal statement
 - ◆ Bank statements
 - ◆ Accounting records
- Taxpayer ID number or social security number of the party to whom payment will be made (*usually not the applicant*):
 - ◆ Landlord
 - ◆ Mortgage company
 - ◆ Doctor
 - ◆ Repair company
 - ◆ Utility company
- Contact information of the party to whom payment will be made:
 - ◆ Name
 - ◆ Address
 - ◆ Phone number
- Proof of change in name – where veteran's name has been legally changed since discharge, a certified copy of the Court Order, marriage certificate or divorce decree is required.

MISUSE OF FUNDS

At any time that the Department finds that an applicant intentionally submitted invalid, incomplete, or fraudulent information when applying for funds from this Program, the Administrator of VSD shall notify the applicant that he/she must immediately reimburse the program of all or some of the funds received.

Reimbursement of the funds will also be required if the Department is notified that funds were not used for the approved purpose(s).

COUNTY SERVICE OFFICERS

<u>County</u>	<u>Phone Number</u>
BAKER	541-523-8223
BENTON.....	541-758-1595
CLACKAMAS.....	503-650-5631
CLATSOP.....	1-866-325-2429
COLUMBIA.....	503-366-6580
COOS	541-396-3121, Ext. 362
CROOK.....	541-447-5304
CURRY	541-247-3205
DESCHUTES.....	541-385-3214
DOUGLAS.....	541-440-4219
GILLIAM.....	541-384-6712
GRANT	541-575-1631
HARNEY	541-573-6024
HOOD RIVER	541-386-1080
JACKSON.....	541-774-8214
JEFFERSON	541-475-5228
JOSEPHINE.....	541-474-5454
KLAMATH.....	541-883-4274
LAKE.....	541-947-6043
LANE.....	541-682-4191
LINCOLN	541-574-6955
LINN	541-967-3882
MALHEUR	541-889-6649
MARION.....*	
MORROW.....	541-922-6420
MULTNOMAH.....	503-988-3620, Ext. 26123
POLK	*
SHERMAN	541-565-3408
TILLAMOOK.....	503-842-4358
UMATILLA.....	541-278-5482
UNION.....	541-962-8802
WALLOWA.....	541-426-3155, Ext. 241
WASCO.....	541-506-2502
WASHINGTON	503-846-3060
WHEELER.....	541-763-3032
YAMHILL.....	503-434-7503

*Contact ODVA in Salem for assistance.

The Oregon Department of Veterans' Affairs (ODVA) intends to comply with the Americans with Disabilities Act (*The ADA*), PL101-336. The ADA provides that no qualified person with a disability shall be kept from participation in (*or be denied a benefit of*) the services, programs, or activities of ODVA because of that disability. For additional information or how to file a complaint, please contact ODVA's ADA coordinator.

ADA Coordinator 503-373-2380

IMPORTANT NOTICE

This information is based on applicable federal and state laws, administrative rules, and policies and procedures of ODVA. **The conditions and requirements described are current at the time of printing, but subject to change.** If such change should take place after the pamphlet is printed the statements in the pamphlet are not binding on ODVA.

OREGON DEPARTMENT OF VETERANS' AFFAIRS

SALEM OFFICE

700 SUMMER ST NE
SALEM OR 97301-1289
Telephone: 503-373-2085
Toll free: 1-800-692-9666
503-373-2217 (*TTY only*)

PORTLAND OFFICE

1220 SW 3RD AVE SUITE 1610
PORTLAND OR 97204-2822
Telephone: 503-412-4777

Website: www.oregon.gov/odva

**This information is also available in
alternate formats, upon request.**

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**Jim Willis
Director**