Provider Web Portal Changes: Session expiration message

Starting October 8, 2018, the Provider Web Portal at https://www.or-medicaid.gov will have two ways to warn users that their current session is about to expire.
- The top of the screen will show the date and time your session will expire.
- After 15 minutes of inactivity, you will get a pop-up message that reads, "Your session is expiring at [date/time]. Click here to extend your session."

As a reminder, clicking on a **search**, **add** or **save** button is considered an activity. Any activity, including clicking on the pop-up link, extends your session for another 20 minutes.

New screen text shows when your current session will end

This new text is listed at the top of the web page. This time is always 20 minutes from the time of your last activity.

Pop-up message

Five minutes before your session it expected to end, a pop-up alert will remind you that your session is about to end, and give you the opportunity to extend the session.

- To continue the session, click the "here" link. This adds another 20 minutes to your session.

- If you do not want your session to continue, click "Ignore." Your session will end at its currently scheduled time.