

SEOW Work Plan (June 2010 – June 2011)

1. Summary Review of SEOW Work Plan

a) Projects Completed

- Benefit change recommendations for 2012-2013 plan year forwarded to Board.
- Outpatient upper endoscopies for Barrett's esophagus exempted from Additional Cost Tier.
- Knee/hip resurfacing and hip arthroplasty added to Additional Cost Tier.
- Copay for spinal injections reduced to \$100.
- Patient Safety Status Report reviewed.
- Quarterly and annual Utilization Reports reviewed.
- Avoidable Claims Analysis Report and recommendations reviewed.
- ODS Value Tier formulary reviewed.

b) Projects to Complete or Deferred to Board

- Recommendations on expansion of Additional Cost Tier.
- Pharmacy Management Report deferred to Board.
- Medical Home plan designs included in Towers Watson 2012-2012 plan design recommendations to Board.

2. Detailed Review of SEOW Work Plan

Meeting Date	Potential Topics	Expected Outcome	Achieved Outcome
June 2010	<ul style="list-style-type: none"> • SEOW Charter 	<ul style="list-style-type: none"> • Informational 	<ul style="list-style-type: none"> • Reviewed without changes
	<ul style="list-style-type: none"> • Health Improvement <ul style="list-style-type: none"> ➢ Avoidable Claims Analysis Report and recommendations. 	<ul style="list-style-type: none"> • Review and consider recommendations for further research or referral to Board. 	<ul style="list-style-type: none"> • SEOW requested further information on current and planned programs
	<ul style="list-style-type: none"> • SEOW Work Plan <ul style="list-style-type: none"> ➢ Review draft SEOW Work Plan. (June 2010 – December, 2010) 	<ul style="list-style-type: none"> • Review and consider work plan for implementation 	<ul style="list-style-type: none"> • Approved with changes
	<ul style="list-style-type: none"> • Evidence-based Benefits (Member Benefit Requests) <ul style="list-style-type: none"> ➢ Member requests for new benefits (2011 plan year). 	<ul style="list-style-type: none"> • Select member benefit requests for full review by carriers/staff. 	<ul style="list-style-type: none"> • SEOW requested that a full review be performed on request for expanded hearing aid coverage.
July 2010	<ul style="list-style-type: none"> • Health Improvement <ul style="list-style-type: none"> ➢ Detailed recommendations and follow-up research related to Avoidable Claims Analysis Report. 	<ul style="list-style-type: none"> • Review and consider conditions/procedures for further research or refer recommendations to Board. 	<ul style="list-style-type: none"> • SEOW reviewed current and planned programs.

Meeting Date	Potential Topics	Expected Outcome	Achieved Outcome
	<ul style="list-style-type: none"> • Evidence-based Care (Preference-sensitive procedures) <ul style="list-style-type: none"> ➢ List of preference-sensitive conditions/procedures and general recommendations. 	<ul style="list-style-type: none"> • Review and consider recommendations for further research or referral to Board. 	<ul style="list-style-type: none"> • SEOW requested further research on potential procedures.
	<ul style="list-style-type: none"> • Patient Safety <ul style="list-style-type: none"> • Review existing OEBB patient safety requirements. • Review new OEBB patient safety requirements (surgical check lists, dental never events). • Other Oregon patient safety efforts. 	<ul style="list-style-type: none"> • Informational • Informational • Review and consider other patient safety efforts for further review by OEBB staff or for referral to Board (OEBB participation or letter of support). 	<ul style="list-style-type: none"> • SEOW requested further information on carrier implementation of contract requirements.
September 2010	<ul style="list-style-type: none"> • Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> ➢ Additional research on selected conditions/procedures prioritized by strength of evidence and suggestions for addressing. 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or referral to Board. 	<ul style="list-style-type: none"> • SEOW requested further research on potential procedures.

Meeting Date	Potential Topics	Expected Outcome	Achieved Outcome
	<ul style="list-style-type: none"> • Pharmacy Management <ul style="list-style-type: none"> ➢ Review status of OEBC formularies and areas of concerns. ➢ Review changes in pharmaceutical industry, including specialty medications and movement to generic. ➢ Status of GPO and other Oregon pharmaceutical management initiatives. ➢ Review pharmacy management recommendations. 	<ul style="list-style-type: none"> • Informational • Informational • Informational • Review and consider recommendations for additional research or referral to Board. 	<ul style="list-style-type: none"> • Carrier Pharmacy Program Update provided at December 2010 Board Meeting
	<ul style="list-style-type: none"> ➢ Evidence-based Benefits (Member Benefit Requests) <ul style="list-style-type: none"> • Results of full review of selected requests and recommendations for coverage. 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or referral to Board. 	<ul style="list-style-type: none"> • SEOW referred a recommendation to the Board for covering Bariatric Surgery with a \$500 copay, but asked for more research on hearing aid coverage.
October 2010	<ul style="list-style-type: none"> • Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> • Additional research on selected conditions/procedures prioritized by strength of evidence and 	Review and consider recommendations for additional research or referral to Board	<ul style="list-style-type: none"> • SEOW requested further research on potential procedures and process for selection.

Meeting Date	Potential Topics	Expected Outcome	Achieved Outcome
	<p>suggestions for addressing.</p> <ul style="list-style-type: none"> • Systems of Care (Medical Homes) <ul style="list-style-type: none"> ➢ Status of the Providence Choice medical home system of care. ➢ Other Oregon Medical Home initiatives. 	<ul style="list-style-type: none"> • Review and consider for further research on potential OEBB adoption or for referral to Board. • Review and consider for additional research or for referral to Board (OEBB participation or letter of support). • 	<ul style="list-style-type: none"> • Medical home plan designs included as part of designs provided to and approved by the Board.
November 2010	<ul style="list-style-type: none"> ➢ 2011 Benefit/Plan Designs <ul style="list-style-type: none"> ➢ Potential changes to existing benefit and potential plan design options for 2011 (initial findings and recommendations). • Decision Support Tools <ul style="list-style-type: none"> ➢ Utilization of decision support tools and recommendations for improvement. 	<ul style="list-style-type: none"> • Review and determine additional research necessary. • Review and consider recommendations for additional research or for referral to Board. 	<ul style="list-style-type: none"> • Review of benefit plan designs was deferred to the Board. • SEOW reviewed current decision support tools offered by carriers for the Additional Cost Tier, as well as tools and services provided by Health Dialogue to clients.

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	<ul style="list-style-type: none"> • Patient Safety Update 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or for referral to Board. 	<ul style="list-style-type: none"> • SEOW reviewed carrier compliance with patient safety contract requirements. No recommendations were referred to the Board.
December 2010 - CANCELLED	<ul style="list-style-type: none"> ➢ 2011 Benefit/Plan Designs <ul style="list-style-type: none"> ➢ Updated benefit/plan design options. 	<ul style="list-style-type: none"> • Review and determine additional research necessary. 	<ul style="list-style-type: none"> • Review of benefit plan designs was referred to the Board.
	<ul style="list-style-type: none"> • 2010 Additional Cost Tier <ul style="list-style-type: none"> ➢ Initial implementation of Additional Cost Tier and recommended changes to address implementation issues. 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or for referral to Board. 	<ul style="list-style-type: none"> • Not Addressed
January 2011	<ul style="list-style-type: none"> • Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> • Additional research on selected conditions/procedures prioritized by strength of evidence and suggestions for addressing. 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or referral to Board 	<ul style="list-style-type: none"> • SEOW requested further research on potential procedures and selection process.
	<ul style="list-style-type: none"> ➢ Quarterly Utilization Report 	<ul style="list-style-type: none"> • Review and determine if additional research is necessary. 	<ul style="list-style-type: none"> • SEOW reviewed and provided comment on report.
February 2011	<ul style="list-style-type: none"> • Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> ➢ Additional research on selected conditions/procedures prioritized by strength of evidence and 	<ul style="list-style-type: none"> • Review and consider recommendations for additional research or referral to Board 	<ul style="list-style-type: none"> • SEOW requested further research on potential procedures and selection process.

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	suggestions for addressing.		
	<ul style="list-style-type: none"> Member Request to Exempt Outpatient Upper Endoscopy copay for those diagnosed with Barrett's esophagus. 	<ul style="list-style-type: none"> Review and consider recommendations for additional research or for referral to Board. 	<ul style="list-style-type: none"> SEOW referred a recommendation to the Board to exempt Barrett's esophagus from the \$100 copay.
March 2011	<ul style="list-style-type: none"> Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> ➢ Additional research on selected conditions/procedures prioritized by strength of evidence and suggestions for addressing. 	<ul style="list-style-type: none"> Review and consider recommendations for additional research or referral to Board 	<ul style="list-style-type: none"> SEOW requested further research on potential procedures and selection process.
	<ul style="list-style-type: none"> Additional Cost Tier copay recommendations. 	<ul style="list-style-type: none"> Review and consider staff recommendations for Additional Cost Tier copay recommendations. 	<ul style="list-style-type: none"> SEOW approved ACT copay guidelines that set a \$100 copay for procedures with \$1-\$5,000 average annual costs and \$500 for costs above \$5,000.
April 2011	<ul style="list-style-type: none"> 2011-2012 benefit design recommendations 	<ul style="list-style-type: none"> Review and/or approve benefit design recommendations. 	<ul style="list-style-type: none"> SEOW approved benefit design recommendations for referral to the Board for: <ul style="list-style-type: none"> ➢ Bariatric surgery ➢ Hearing aids ➢ Outpatient upper endoscopy ➢ Weight Watchers coverage for dependents ➢ Hip arthroplasty and

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			hip/knee resurfacing.
May 2011	<ul style="list-style-type: none"> Evidence-based Benefits (Preference-sensitive conditions) <ul style="list-style-type: none"> ➢ Additional research on selected conditions/procedures prioritized by strength of evidence and suggestions for addressing. 	<ul style="list-style-type: none"> Review and consider recommendations for additional research or referral to Board 	<ul style="list-style-type: none"> SEOW requested further research on potential procedures and selection process.
	<ul style="list-style-type: none"> Copay for spinal injections for pain covered under the Additional Cost Tier. 	<ul style="list-style-type: none"> Review utilization/cost information and copay recommendation for spinal injections for pain. 	<ul style="list-style-type: none"> SEOW recommended that the copay for spinal injections for pain be changed to \$100 based on the Additional Cost Tier copay guidelines.
	<ul style="list-style-type: none"> Ancillary colonoscopy services 	<ul style="list-style-type: none"> Reviewed carrier utilization data on colonoscopies and ancillary services. 	<ul style="list-style-type: none"> SEOW requested recommendations on how to potentially address, if possible.
June 2011	<ul style="list-style-type: none"> Additional Cost Tier – Proposed Evaluation Measures 	<ul style="list-style-type: none"> Review staff and carrier proposals for evaluating the effectiveness of the Additional Cost Tier. 	<ul style="list-style-type: none"> SEOW reviewed and provided suggestions.