HITOC Stakeholder Conversations
December 9, 2009

Stakeholder Conversation Brief Summary

Multiple conversations were held during October November and December regarding key questions related to the HITOC Strategic and Operational planning effort and the development of a statewide solution. Stakeholders included representatives from Legacy Health System, Oregon Association of Hospitals and Health Systems, Samaritan Health System, Providence Health System and Providence Health Plans, Umpqua One Chart, OHSU, CareOregon, Kaiser Permanente, Northwest Health Foundation, Oregon Business Council, Quality Corporation, Oregon Coalition of Health Care Purchasers, Mid-Columbia Medical Center and Greenfield Health. Informal feedback has been received from many other stakeholders as well.

The conversations included considerations of proposed governance models, potential incentives, overarching concerns, quality, prioritization and implementation.

Governance Models:
Multiple points of view, but most expressed support for a public/private entity with a non-profit governance structure.

- Federated
- Public Utility
- Leverage existing efforts
- Public/Private solution

Funding

- Model largely dependent on funding and sustainable business case
- Concerns regarding ongoing funding viability
- Multiple points of view regarding ongoing funding mechanisms

Concerns

- Coverage in rural Oregon
- Privacy and Security
- User adoption
- Exchange of larger amounts of data will lead to more complex issues
- Ownership and control of data
- Data flow across state borders

Implementation/Priorities

- Recommendation to take an incremental approach-don't try to do everything at once
- Meaningful use is a key driver
- User adoption challenges
- Privacy and Security
- Quality measures
- Increase public health