

GAMBLING HELPLINE TRACKING LOG
MONTH OF DECEMBER 2011

| HELPLINE AND WEBPAGE NUMBERS | | DECEMBER 2011 | NOVEMBER 2011 | DECEMBER 2010 |
|------------------------------|----------------------------------|---------------|---------------|---------------|
| 1. | Number of Referrals to Treatment | 99 | 100 | 87 |
| 2. | Number of Live Chats | 18 | 23 | 18 |
| 3. | Number Hits to Webpage | 867 | 1013 | 683 |
| COUNTY REFERRALS | | Dec 2011 | Nov 2011 | Dec 2010 |
| 1. | Baker | 0 | 0 | 0 |
| 2. | Benton | 0 | 0 | 0 |
| 3. | Clackamas | 7 | 13 | 10 |
| 4. | Clatsop | 0 | 2 | 0 |
| 5. | Columbia | 0 | 0 | 0 |
| 6. | Coos | 1 | 2 | 5 |
| 7. | Crook | 0 | 0 | 1 |
| 8. | Curry | 0 | 1 | 1 |
| 9. | Deschutes | 4 | 2 | 1 |
| 10. | Douglas | 1 | 3 | 3 |
| 11. | GEAR | 16 | 8 | 0 |
| 12. | Gilliam | 0 | 0 | 0 |
| 13. | Grant | 0 | 0 | 0 |
| 14. | Harney | 0 | 0 | 0 |
| 15. | Hood River | 2 | 0 | 0 |
| 16. | Jackson | 9 | 6 | 13 |
| 17. | Jefferson | 1 | 0 | 0 |
| 18. | Josephine | 2 | 0 | 0 |
| 19. | Klamath | 1 | 0 | 1 |
| 20. | Lake | 0 | 0 | 0 |
| 21. | Lane | 11 | 17 | 6 |
| 22. | Lincoln | 2 | 0 | 3 |
| 23. | Linn | 9 | 4 | 3 |
| 24. | Malheur | 0 | 1 | 0 |
| 25. | Marion | 8 | 8 | 13 |
| 26. | Morrow | 0 | 0 | 0 |
| 27. | Multnomah | 28 | 23 | 21 |
| 28. | Polk | 2 | 2 | 2 |
| 29. | Sherman | 0 | 0 | 0 |
| 30. | Tillamook | 0 | 1 | 2 |
| 31. | Umatilla | 1 | 0 | 3 |
| 32. | Union | 0 | 0 | 0 |
| 33. | Wallowa | 0 | 0 | 0 |
| 34. | Wasco | 0 | 0 | 2 |
| 35. | Washington | 17 | 22 | 21 |
| 36. | Wheeler | 0 | 0 | 0 |
| 37. | Yamhill | 1 | 1 | 2 |
| AGENCY REFERRALS | | Dec 2011 | Nov 2011 | Dec 2010 |
| 1. | Emergence/Eugene | 10 | 15 | 5 |
| 2. | Emergence/Flo | 1 | 2 | 2 |
| 3. | ADAPT/Roseburg | 1 | 1 | 4 |
| 4. | ADAPT/Coos Bay | 1 | 4 | 4 |
| 5. | ARC | 5 | 3 | 6 |
| 6. | Bridgeway | 8 | 8 | 14 |
| 7. | Cascadia/PDX | 11 | 10 | 5 |

| | | | | |
|-----|---------------------------|----|----|----|
| 8. | Crook | 0 | 0 | 0 |
| 9. | Jefferson | 0 | 0 | 0 |
| 10. | CCMH/Columbia | 0 | 0 | 0 |
| 11. | Clatsop Behavioral Health | 0 | 2 | 0 |
| 12. | Curry/Brookings | 0 | 1 | 0 |
| 13. | Curry/Gold Beach | 0 | 0 | 0 |
| 14. | DCMH | 4 | 2 | 2 |
| 15. | GEAR | 16 | 8 | 1 |
| 16. | Options/Josephine | 2 | 0 | 0 |
| 17. | Best Care | 1 | 0 | 0 |
| 18. | LFWY | 0 | 1 | 0 |
| 19. | The Trueman Ctr/Lincoln | 2 | 0 | 3 |
| 20. | Linn-Benton | 9 | 4 | 2 |
| 21. | Mid-Col/Gilliam | 0 | 0 | 0 |
| 22. | Mid-Col/Hood River | 2 | 0 | 0 |
| 23. | Mid-Col/The Dalles | 0 | 0 | 1 |
| 24. | OHSU | 4 | 2 | 2 |
| 25. | On Track | 4 | 3 | 7 |
| 26. | Polk MH | 2 | 2 | 3 |
| 27. | Tillamook | 0 | 1 | 1 |
| 28. | LifeWorks/Beaver | 11 | 14 | 10 |
| 29. | LifeWorks/Tigard | 6 | 5 | 5 |
| 30. | LifeWorks/PDX | 0 | 0 | 0 |
| 31. | LifeWorks/Hills | 0 | 3 | 3 |
| 32. | | 0 | 0 | 0 |
| 33. | Yamhill | 1 | 1 | 2 |
| 34. | Harney/Burns | 0 | 0 | 0 |
| 35. | Cascadia/Wilson | 0 | 0 | 0 |
| 36. | Cascadia/Clack | 7 | 13 | 10 |
| 37. | NARA | 1 | 1 | 3 |
| 38. | InACT/NE PDX | 4 | 5 | 6 |
| 39. | InACT/SE PDX | 8 | 5 | 7 |
| 40. | | 0 | 0 | 0 |
| 41. | CCS/ Grant | 0 | 0 | 0 |
| 42. | CCS/Morrow | 0 | 0 | 0 |
| 43. | CCS/Wheeler | 0 | 0 | 0 |
| 44. | Umatilla/Pendelton | 1 | 0 | 3 |
| 46. | Harney/Lake | 0 | 0 | 0 |
| 47. | Union | 0 | 0 | 0 |
| 48. | Baker/Blue Mountain | 0 | 0 | 0 |
| 49. | Wallowa/TBA | 0 | 0 | 0 |

