

***Problem Gambling Services Critical Program Updates***

***March 2011***

*This is our primary communication tool to provide state-funded Program Gambling Services providers with **Critical Program Updates**. Please take time to ensure that you are up to date on clarifications and changes to our system that will appear here.*

***Interim Manager's Message***

Greetings: The recruitment for a new manager for Problem Gambling Services has been delayed—below is the message from AMH Addiction Programs Administrator Karen Wheeler:

*Regretfully, AMH has cancelled the Problem Gambling Services Manager interviews and is taking a step back from the recruitment process for now. In light of budget and management discussions currently taking place during this legislative session and the timing of these discussions, we believe it is prudent to postpone recruitment for this position until more concrete direction is provided that may impact resources and positions within the division.*

We'll certainly keep you updated as and if the situation changes...in the meantime, onward we go!

***Wendy Hausotter***

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**Oregon Problem Gambling Awareness Week (OPGAW)**

March 6 – 12 is OPGAW and a great opportunity to increase awareness about an important issue that we know needs much more attention! We hope you have some good things planned—please send us a brief update on what you did for OPGAW so we can share it with the National Council on Problem Gambling—every year they tabulate what each state has done and we want Oregon to be represented!

**Treatment Updates**

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Bridgeway Residential Problem Gambling Treatment in Salem, OR has beds available. Please contact Ryan LaCasse at [rLaCasse@bridgewayrecovery.com](mailto:rLaCasse@bridgewayrecovery.com) or (503) 540-5579 phone.

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**Site Reviews**

Changes are coming to the way we do site reviews. Effective immediately, problem gambling site reviews will be done with the AOD site reviews. Jackie will be joining the AOD RAD for your region and conducting the site review in concert with the AOD review. Programs will receive one site review report.

Programs that do not have an AOD letter of approval will continue to have problem gambling specific site reviews. And, as Jackie begins working with the RADS to coordinate, programs that recently had an AOD review but have not had a problem gambling review will be scheduled for a problem gambling specific review. Contact Jackie at [Jackie.fabrick@state.or.us](mailto:Jackie.fabrick@state.or.us) or 503-945-7815 with any questions.

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### **Problem Gambling Data Books**

Problem Gambling Services data books for 09-10 are now available on the AMH PGS website at: [www.oregon.gov/DHS/addiction/gambling](http://www.oregon.gov/DHS/addiction/gambling) and on the PG Prevention Coordinator's website at: [www.problemgamblingprevention.org](http://www.problemgamblingprevention.org). If you would like color copies of either or both versions, please email [wendy.hausotter@state.or.us](mailto:wendy.hausotter@state.or.us). Because the graphs are detailed they don't copy very well in black and white so we are happy to provide you with color copies. The data can be useful for educating your local decision makers and partners about the importance of this issue and how your collective prevention and treatment efforts are making a big difference, so please take few minutes to look over the data and share it in your local area.

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### **April PGS Providers Webinar: Outcomes-Based Problem Gambling Treatment**

In the 2000's behavioral healthcare evolved to incorporate evidence-based practices. In the 2010's behavioral healthcare is moving toward adding outcomes-based care to evidence-based practices. For example, mental health services in Lane County and Multnomah County are now working with A Collaborative Outcomes Resource Network to introduce outcomes-based care in those county systems. Outcomes-based care is person-centered. It involves the person receiving services in a continuous evaluation of treatment progress and of the quality of services received. Web-based technology makes this process accurate and almost effortless for both the individual and the counselor. Some of the advantages of outcomes-based care include:

- It improves counselors' ability to more quickly recognize signs that treatment interventions are either working well or not working well
- It can improve the therapeutic alliance
- It effortlessly creates data that demonstrates the effectiveness of treatment
- It allows counselors and their supervisors to easily identify and monitor individuals who are at high risk for self harm
- Research suggests that counselors who actively use outcomes-based care are more effective

Outcomes-based care is particularly important for problem gambling treatment or other services where there is little in the way of evidence-based practices. It produces data that we can use to show policy makers how effective our services are. Attend the webinar to learn more: **APR 14, 2011 (1 -3 pm)—watch for the registration announcement in early April.**

**MARK YOUR CALENDAR: SPRING PROBLEM GAMBLING CONFERENCE:**

**MAY 12 (all day) and MAY 13 (half day) Days Inn Black Bear in Salem  
PGS Updates .....great speakers.....networking.....resource materials.....lunch provided**

**FLYER AND REGISTRATION INFO WILL BE EMAILED TO YOU IN TWO WEEKS SO  
WATCH FOR IT!!!**

## Oregon Problem Gambling Services Meeting/Training Schedule 2011

Note: mark your calendars and share this info with others in your agency who may need to know.....additional information and call/log in instructions or registration info will be sent in advance of each of these events.

PGS All Providers Quarterly Meetings (via go-to-meeting) 9 – 10:30 am

April 28, 2011

August 18, 2011

November 17, 2011

PGS Workforce Development 2011

MAR 12, 2011 30 Hr Counselor Certification Class via Lewis and Clark College  
(weekly through May 14 from 9 am – 5:30 pm; first and last session on campus, others online)

APR 14, 2011 (1 -3 pm) PGS Webinar: Outcomes-Based Treatment (2 CEU)

MAY 12, 13, 2011 PGS Annual Training: Salem—Black Bear Inn (12-14 CEU)

JULY PGS Webinar: Suicide (2CEU)

SEPT PGS Webinar: Retention (2CEU)

OCT PGS Webinar: TBA

DEC PGS Webinar: TBA

FYI: State Furlough Dates: Fridays March 18, 2011; May 20, 2011

Questions? Call or email Wendy Hausotter [wendy.hausotter@state.or.us](mailto:wendy.hausotter@state.or.us) 503-945-9703

**Problem Gambling Services Staff****Helpline website: 1877mylimit.org****DHS Problem Gambling Services web site:  
<http://www.oregon.gov/DHS/addiction/gambling.shtml>**

<b>Contact</b>	<b>Title</b>	<b>Phone</b>	<b>Email</b>
Wendy Hausotter	Interim Problem Gambling Services Manager	503-945-9703 or cell 503-510-1117	<a href="mailto:wendy.hausotter@state.or.us">wendy.hausotter@state.or.us</a>
Jackie Fabrick	Gambling Treatment Specialist	503-945-7815	<a href="mailto:jackie.fabrick@state.or.us">jackie.fabrick@state.or.us</a>
Greta Coe	Resource Specialist	503-945-6187	<a href="mailto:greta.l.coe@state.or.us">greta.l.coe@state.or.us</a>
Cheryl Coakley	Administrative Support	503-945-6811	<a href="mailto:cheryl.e.coakley@state.or.us">cheryl.e.coakley@state.or.us</a>

**Staff changes?** Please notify **Cheryl** ASAP so we can keep our records current!  
[cheryl.e.coakley@state.or.us](mailto:cheryl.e.coakley@state.or.us) or **503-945-6811**